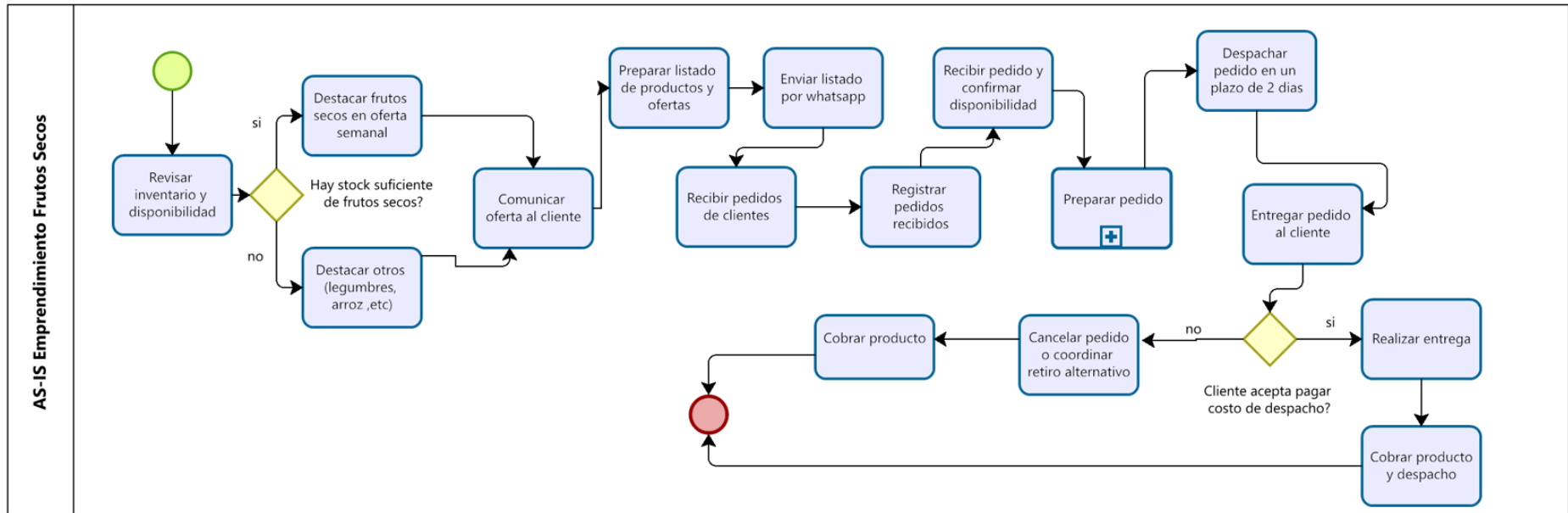
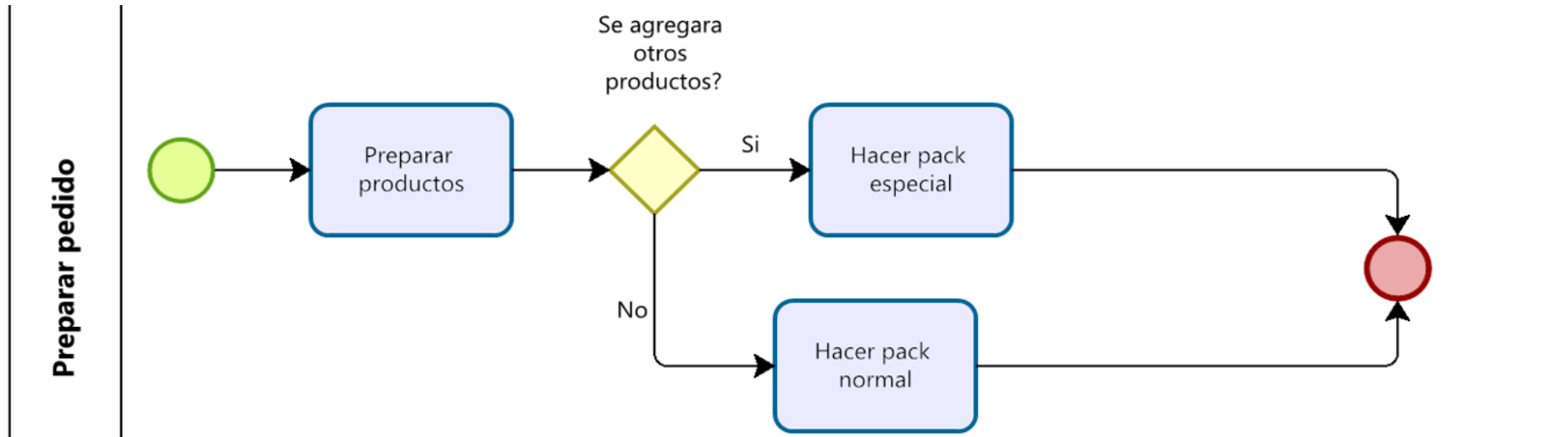


# AS/IS

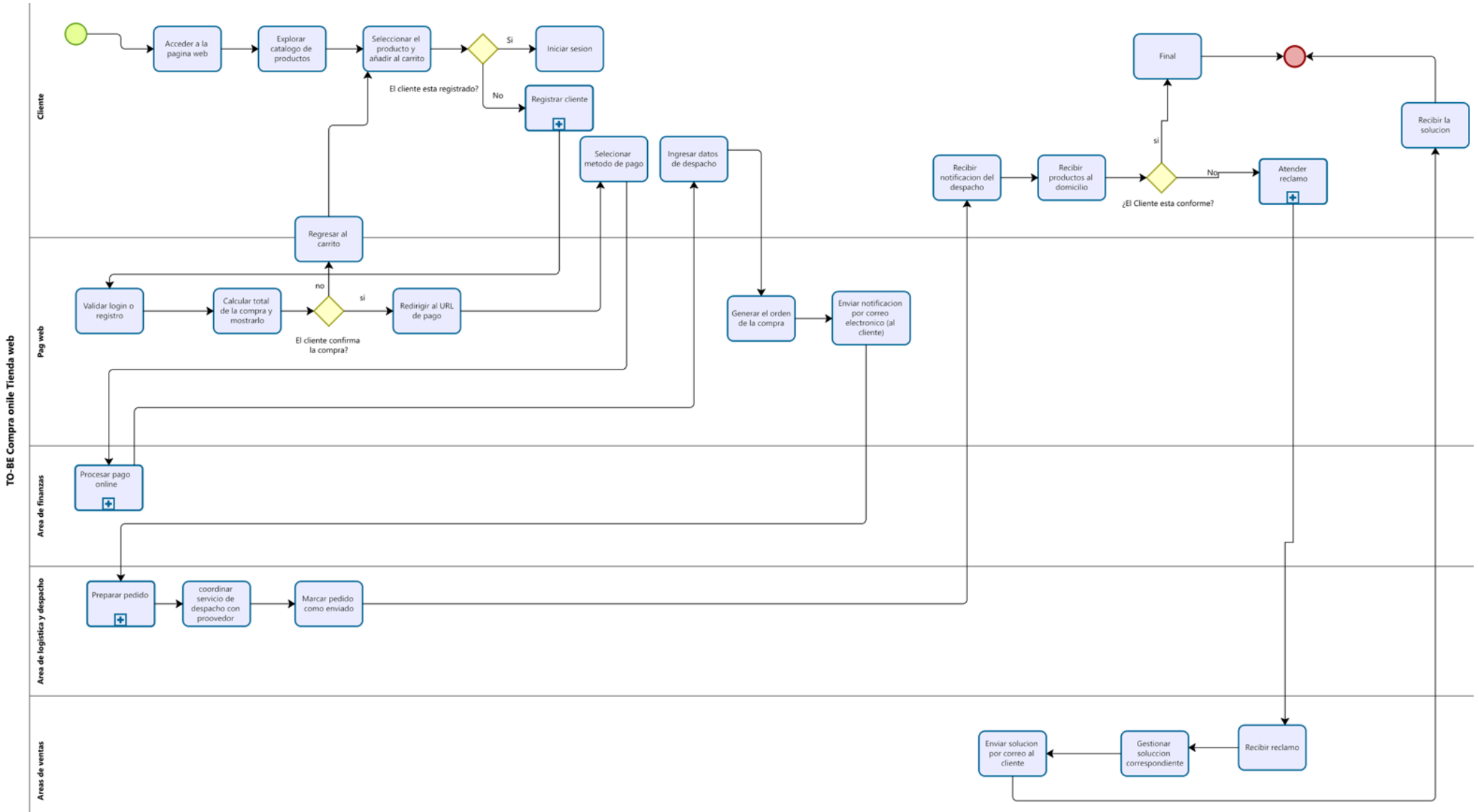


## SubProceso As-Is

### “Preparación del Pedido”

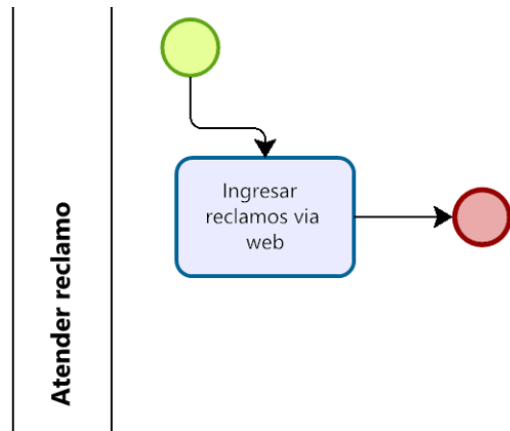


# TO/BE

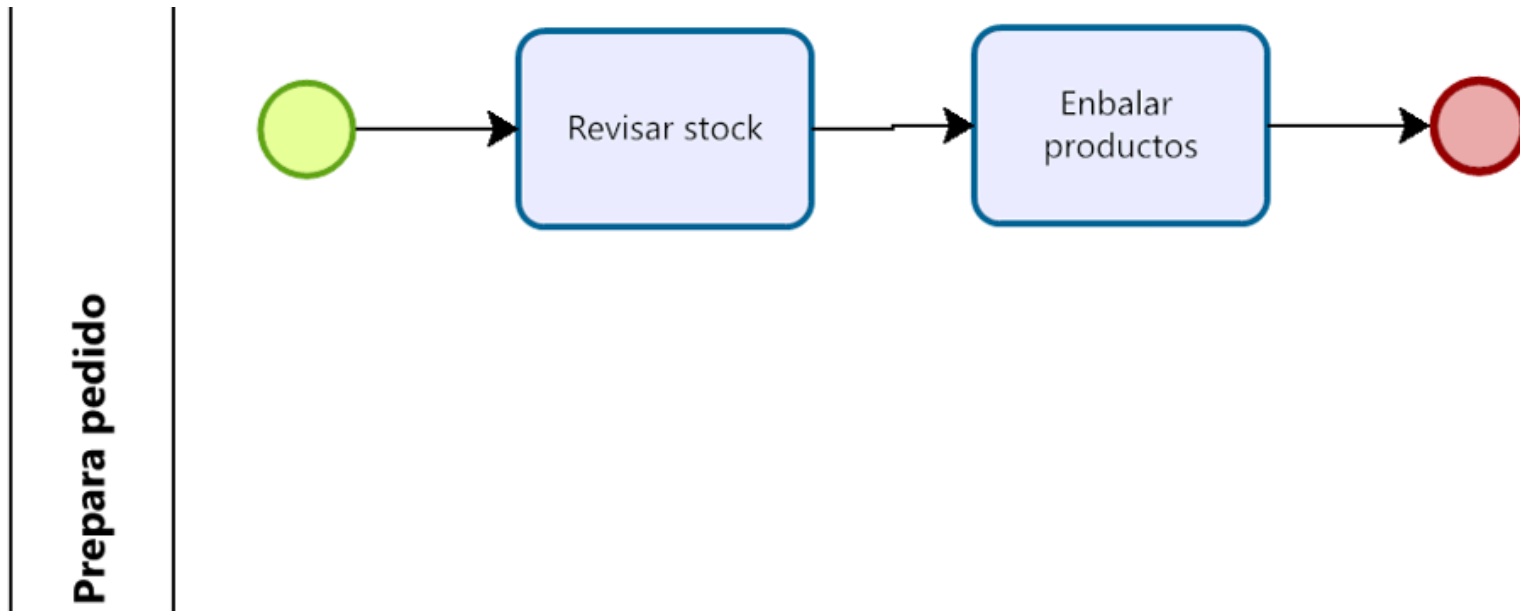


## Subproceso To-Be

### “atención reclamos”

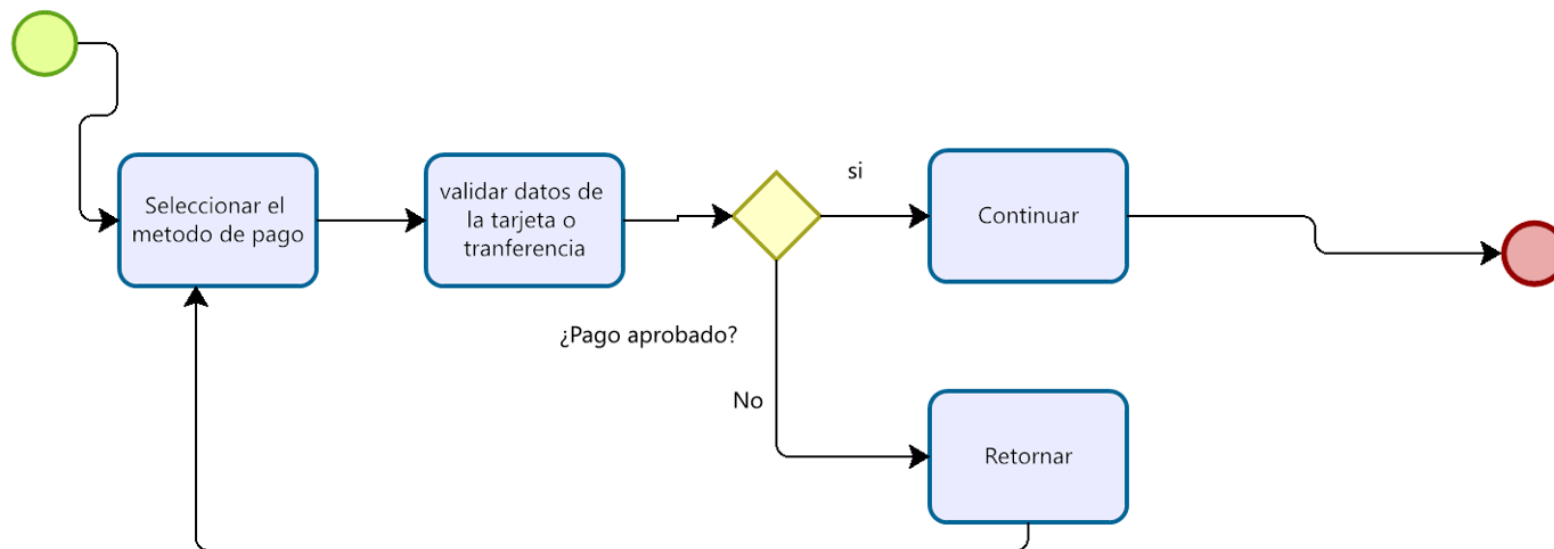


### “preparar pedido”



### “proceso pago”

Procesar pago onile



### “Registro cliente”

Registrar cliente

