

Deep Shikha

System Engineer

✉ deepshikha18@hotmail.com

☎ +91 8299272092

📍 Gurugram

🌐 [linkedin.com/in/deepshikha18](https://www.linkedin.com/in/deepshikha18)

WORK EXPERIENCE

System Engineer

TATA Consultancy Services Ltd

05/2023 - Present

Gurugram, Haryana

Responsibilities/Tasks

- Spearheaded testing initiatives by understanding scope and requirements, contributing to the creation of comprehensive test plans, scenarios, test cases, and traceability matrices, ensuring alignment with user stories and testing objectives
- Managed end-to-end testing processes, including test data preparation, defect reporting, tracking, and resolution, collaborating closely with development teams to expedite defect resolution and maintain project timelines.
- Led testing efforts for implementing ISO2022 payments standards for a leading international bank, ensuring smooth transition and functionality of the retail payment journey across multiple channels such as mobile banking, branch, online banking, and e-banking.
- Presented daily status reports to stakeholders, providing timely updates on testing progress and addressing any concerns or issues encountered during test execution.
- Received commendation from clients for exceptional support and dedication, including working off-hours to capture bugs and maintain accurate bug reports, contributing to the overall success of the project.
- Utilized JIRA to manage test execution and track bugs efficiently, culminating in the preparation of comprehensive Test Completion Reports, demonstrating adherence to Agile methodology principles throughout the testing process.

Assistant System Engineer

TATA Consultancy Services Ltd

03/2021 - 04/2023

Gurugram, Haryana

Responsibilities/Tasks

- Developed and executed comprehensive test scenarios and scripts derived from user stories, ensuring thorough coverage of functionalities.
- Executed tests meticulously, utilizing JIRA and SilkCentral to track and resolve defects efficiently.
- Employed SQL queries to extract data from mainframe DB2 tables and TOPAZ, ensuring availability of reliable test data
- Collaborated effectively with environment and SIT teams to swiftly resolve defects and ensure timely project delivery.
- Earned client recognition for pivotal role in delivering functionality on schedule, enhancing overall customer satisfaction
- Conducted meticulous manual testing for mobile applications, including regression tests, to validate functionality and enhance user experience, analyzing new features to refine the mobile customer journey.

SKILLS

JIRA

SilkCentral

SQL

TOPAZ

Mainframe DB2

Python

C++

EDUCATION

Bachelor of Technology (EEE)

Dr. APJ Abdul Kalam Technical University,
Lucknow

08/2016 - 09/2020

CGPA - 8.6

Intermediate

Kendriya Vidyalaya Kanpur Cantt, Kanpur

04/2015 - 05/2016

Agg. Percentage - 90.8 %

ACHIEVEMENTS

On the spot Award (11/2022)

For collaborate effectively with cross-functional teams and proactively address challenges and manage tasks.

On the Spot Award (01/2023)

Acknowledged with an award for excellence in test planning, timely bug detection, and reporting, resulting in successful testing outcomes and project delivery.

On the Spot Award (12/2023)

Honored with an award for exemplary leadership in orchestrating smooth test execution, meticulous preparation of test plan documents, achieving completion targets, maintaining zero defect slippage, and earning client appreciation.

Academic Excellence Award (08/2016 - 09/2020)

Recipient of the Excellence Award for four consecutive years and the Director's Gold Medal for academics, highlighting a consistent track record of outstanding performance and dedication.

INTERESTS

Cycling

Hiking/Trekking

Gardening

Photography