**Questionnaire Designs & Additional post study and post-task questions**

Nervil Anor, Tushar Sroya – Group (Tushar) Founders

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly disagree(1)** | **2** | **3** | **4** | **Strongly agree**  **(5)** |
| 1. **I found the location of elements to complete tasks easy to find.** |  |  |  |  |  |
| 1. **I felt the interface was cluttered.** |  |  |  |  |  |
| 1. **I think that I need to have more information beforehand to use this system.** |  |  |  |  |  |
| 1. **The design choices were consistent throughout the app** |  |  |  |  |  |
| 1. **I would use this system frequently** |  |  |  |  |  |
| 1. **I believe that the system is easy to learn** |  |  |  |  |  |
| 1. **I felt that the icons were unclear in their purpose** |  |  |  |  |  |
| 1. **I felt that people would need external assistance to use this system** |  |  |  |  |  |
| 1. **I found the FAQ easy to locate** |  |  |  |  |  |
| 1. **I felt that feedback within the app was lacking** |  |  |  |  |  |

**Additional Questions (post study)**

* Were there any times you felt that you couldn’t find a certain function? If so, please let us know.
* Do you see this app being used when apps such as google home don’t support certain devices or customization?
* Overall, with the structure of this system, what could we do to make it more usable for an everyday consumer?

**Interview Questions (task-oriented & Qualitative)**

Before:

* How confident are you in your use of mobile applications?
* Do you use home automation systems frequently?

During:

* What are you feeling right now?
* Does the current page of the system help with perceiving what elements can perform primary tasks?

After:

* Does the entire app feel cohesive?
* What other feature would you like to see in the future?

During Test & After Test (Quantitative):

* How long does it take them to do each task?
* How much time do they spend to do each step pertaining to the task?
* How many errors occur in the pursuit of the completion of these tasks?