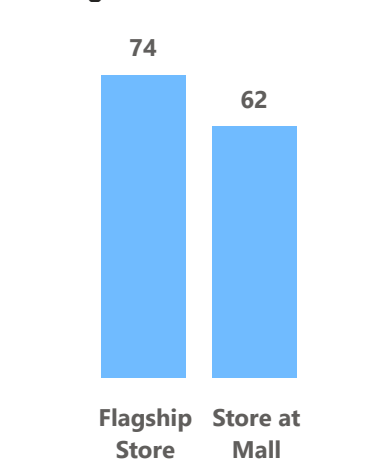
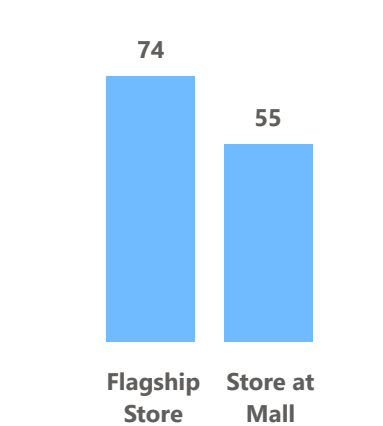


Sales Representation at Flagship Stores and Stores at Mall

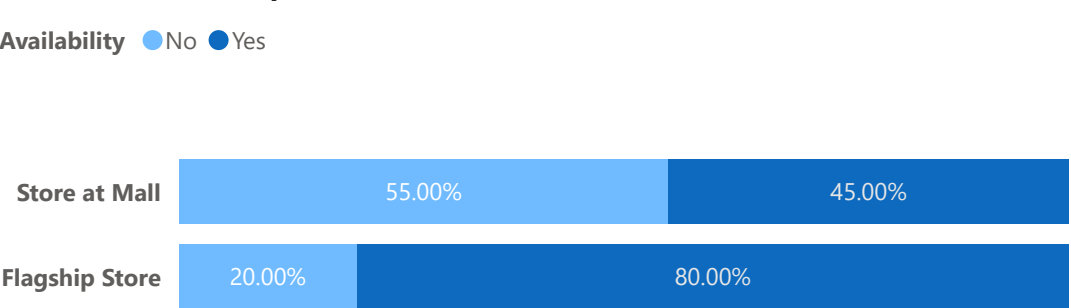
Average Evaluation Score



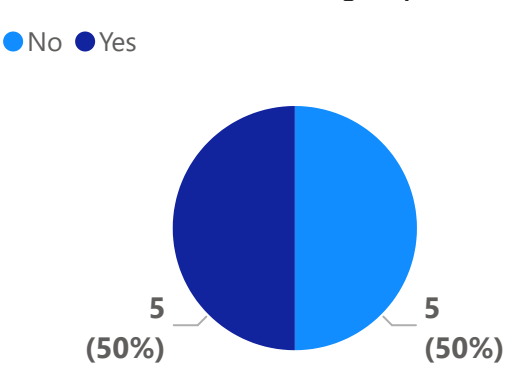
Average Customer Satisfaction



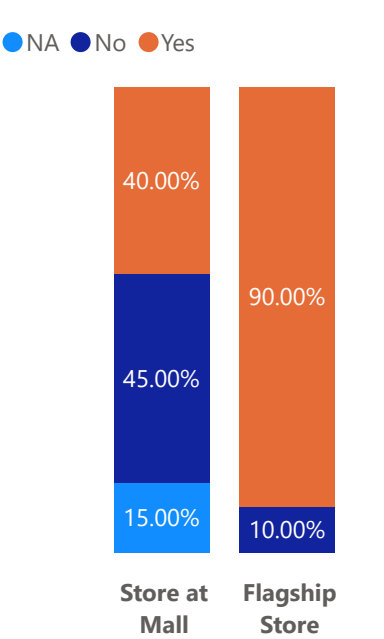
Product Availability in Store



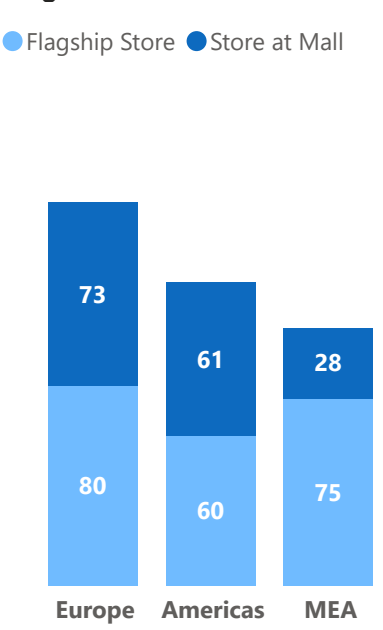
Conversion Rate at Flagship Store



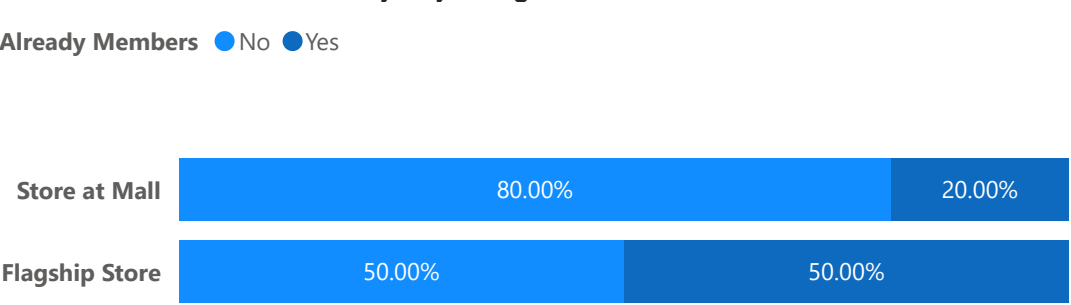
Repair Service Awareness Rate



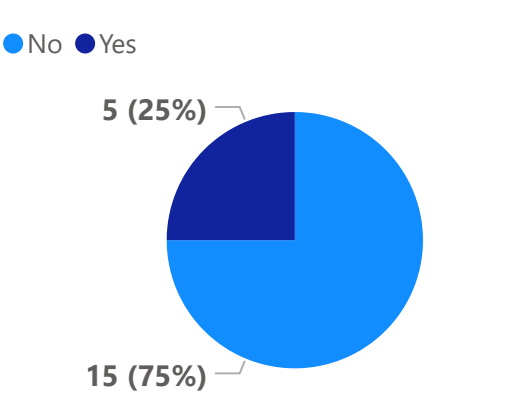
Location Performance by Region



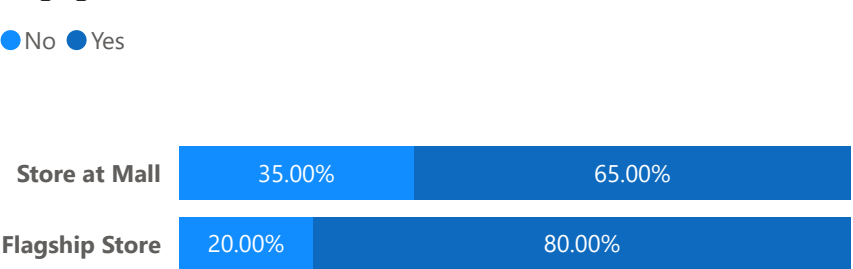
Members of Customer Loyalty Program



Conversion Rate at Store at Mall



Engagement in first 30 seconds



Engagement by Open ended Questions

