# Tusharkanth Karlapudi



## **Product Designer**

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# **Experience**

## **UX Designer** | Obran Cooperative

Aug 2022 - May 2023 • Remote • Investment Management

- Defined the Internal Capital Account on the member portal, providing streamlined account and finance management tools.
- Identified and addressed pain points in the member portal to create a more intuitive and efficient experience using design sprints, resulting in a 38% improvement in productivity.

## **Product Design Intern** | Alto Pharmacy

May 2022 - Aug 2022 • Remote • Healthcare & Pharmacy

- Revamped internal and external design systems as part of the Design Systems team, saving 430 days in engineering efforts.
- Shipped the non-prescription meds purchasing experience on the app, increasing user engagement by 25%.
- Conceptualized the web app experience on desktop and mobile for Alto Pharmacy.

# **UX Designer** | Pay1

Jun 2021 - Aug 2021 • Remote • Retail

- Improved user participation on the app by 36%, by shipping a user reward system, while collaborating with cross-functional teams.
- Conducted interviews with 15 users using contextual inquiry.
- Introduced a unified design system with the UX team to provide a consistent design language across all platforms.

# Front-end Developer II | Arzooo

Oct 2020 - Jun 2021 • Bangalore • B2B E-commerce

- Led the design efforts for GoStor.com, a B2C e-commerce website.
- Restructured the internal analytics and tracking dashboards, helping improve efficiency of the finance and logistics department by 40% and 30% respectively.

# Front-end Developer | Deloitte

Jun 2019 - Sep 2020 • Bangalore • Enterprise Consulting

- Created an internal audit tool for client assessment, improving efficiency by 50%, using Agile methodology.
- Developed enterprise solutions for clients as part of the IIoT team. The solutions helped improve the factory output quality by 40% and overall efficiency by 20%.

## **Education**

## University of Maryland

College Park, MD • 2021-2023 Master's in Human-Computer Interaction

#### BITS Pilani

Pilani, India • 2015-2019 Bachelor's in Computer Science

· Head of Design Club (Aug 2017 - May 2018)

## Skills

### Design

Interaction Design, Visual Design, User Flows, Accessibility, Storyboarding, Information Architecture, Prototyping, Design Systems, Wireframing, Data Visualization

#### Discovery

Design Sprints, Design Thinking, Contextual Inquiry, Surveys, Affinity Mapping, Usability Testing, A/B tests, Persona Creation, Journey Mapping, Systems Thinking

#### Tools

Figma, Sketch, Invision, Principle, Adobe XD, Adobe Photoshop, Adobe Illustrator

#### Development

JavaScript (React, Vue.js, Angular), HTML, CSS, Python, Java, C, Agile, CI/CD