

## SOFTWARE ENGINEERING AND PROJECT MANAGEMENT

## ASSIGNMENT - 2

Q1. Differentiate between CPM &amp; PERT

| CPM  | PERT   |
|--|--|
| - CPM stands for Critical Path Method.   | - PERT stands for Project Evaluation & Review technique.   |
| - CPM is a technique of project management which is used to manage only certain activities of a project. | - PERT is a technique of project management which is used to manage uncertain activities of a project. |
| - It is a deterministic model.   | - It is a probability model.   |
| - It has repetitive nature of job.   | - It has non repetitive nature of job.   |
| - There may be crashing because of certain time bound.   | - There is no chance of crashing as there is no certainty of time.                                     |
| - It is appropriate for reasonable time estimation.  | - It is appropriate for high precision time estimation.  |
| - It uses dummy activities for representing sequence of activities.                                      | - It doesn't use any dummy activities.   |

Q2. Explain the difference between:-

i. Total Slack &amp; Free Slack

Total Slack:

- Total Slack is the amount of time a task can be delayed without delaying the project's overall completion date.
- It is calculated as the difference between the late finish & early finish of a task.
- If the total slack is zero, the task is on the critical path.
- If the total slack is negative, it means the project is behind schedule & needs compression techniques like crashing or fast tracking.

Free Slack:

- Free Slack is the amount of time a task can be delayed without delaying

the start of any successor task.

- It is useful for identifying tasks that can be postponed without affecting dependent activities.
- If free slack is zero, any delay in the task will immediately affect at least one successor task.

Key Differences:

- Total slack affects the entire project completion, whereas free slack only affects immediate successor tasks.
- A task can have free slack but still have total slack, but not vice versa.
- Free slack is always equal to or less than total slack.

## ii. AON & AOA diagrams

### 1. Activity On Node (AON):

Definition: In AON diagrams, activities are represented by nodes & dependencies between them are shown with arrows.

Key characteristics:

- Nodes (rectangles) represent project activities.
- Arrows indicate dependencies (precedence relationship) between activities.
- Used in Precedence Diagramming Method (PDM) which allows for different types of relationships:
  - Finish to Start (FS)
  - Start to Start (SS)
  - Finish to Finish (FF)
  - Start to Finish (SF)

Advantages:

- More flexible & widely used in Project Management.
- Can represent lead & lag times effectively.



## 2. Activity on Arrow (AOA) Diagram:

Definition: In AOA diagrams, activities are represented by arrows while nodes represent the start & end points of activities.

Key Characteristics:

- Arrows represent activities
- Nodes (circles) represent events
- Uses only finish to start (FS) relationship.
- Requires dummy activities to maintain correct sequencing.

Advantages:

- Clearly shows dependencies & the critical path
- Simpler for small projects.

## Q3. Explain Risk Identification, Risk Projection & RMMM plan in detail.

Risk Identification:

It is the process of recognizing potential risks that could negatively impact a project. It involves systematically identifying sources of risk, analyzing past experiences & brainstorming possible threats.

Steps in Risk Identification:

- i. Review project scope & Objectives
- ii. Identify risk categories as technical, financial, operational or managerial
- iii. Use Risk Identification Techniques:
  - Brainstorming: Gather team to list potential risks
  - SWOT Analysis: Identify strengths, weaknesses, & threats
  - Expert judgement: Consult experienced professionals.
- iv. Document Risks: Create a risk register listing identified risks with detail.

Risk Projection:

It involves analyzing identified risks to estimate their likelihood,

impact & security.

### Aspects of Risk Projection

- i. Likelihood Assessment: Assign a probability score
- ii. Impact Analysis: Evaluate how much damage the risk can cause.
- iii. Risk Exposure Calculation:  $\text{Risk Exposure} = \text{Probability} \times \text{Impact}$
- iv. Risk Prioritization: High exposure risks require immediate action.

### RMMM Plan:

The RMMM plan is a structured approach to handling risks by reducing their probability & impact, monitoring their status & defining management strategies.

It stands for Risk Mitigation, Monitoring & Management

### Components of an RMMM Plan:

- i. Risk Mitigation:  
Strategies to reduce or prevent risks before they occur.
- ii. Risk Monitoring:  
Ongoing tracking of risks to detect changes.
- iii. Risk Management:  
Defines what actions to take if a risk materializes.

ex. Consider a XYZ Company undertake a project to computerized working of ABC City Bank then -

- i. Develop WBS for the same project
- ii. Develop responsibility matrix

WBS (Work Break Down Structure) divides the project into manageable sections ensuring a structured approach to implementation.

Level above WBS for the Project:

1. Project Initiation & Planning
2. Requirement Analysis



- 1.2 Feasibility Study
- 1.3 Risk Assessment & Planning
- 1.4 Project Schedule & Budgeting

## 2. System Design & Architecture

- 2.1 Database Design
- 2.2 Software Architecture
- 2.3 Security Architecture
- 2.4 Hardware & Network Infrastructure

## 3. Software Development

- 3.1 Core Banking System Development
- 3.2 Customer Management Module
- 3.3 Transaction Processing System
- 3.4 Online & Mobile Banking

## 4. Integration & Testing

- 4.1 System Integration
- 4.2 Fundamental Testing
- 4.3 Security & Performance Testing
- 4.4 User Acceptance Testing (UAT)

## 5. Deployment & Implementation

- 5.1 Server & Database Setup
- 5.2 Software Installation
- 5.3 Data Migration
- 5.4 Go live

## 6. Project Training & Documentation



6.1 Employee Training Service

6.2 Customer support training

6.3 Troubleshooting

6.4 Maintenance & support

ii Responsibility Assignment Matrix:

This matrix defines roles & responsibilities of different team members.

| Task/Activity | Project Manager | Business Analysts | Software Developers | Testers | IT Support | Bank Staff |
|---------------|-----------------|-------------------|---------------------|---------|------------|------------|
| Requirement   | R               | A                 | C                   | -       | -          | I          |
| Analysis      |                 |                   |                     |         |            |            |
| System        | R               | C                 | A                   | -       | I          | I          |
| Design        |                 |                   |                     |         |            |            |
| Software      | C               | I                 | A                   | -       | -          | I          |
| Development   |                 |                   |                     |         |            |            |
| Testing       | I               | C                 | C                   | A       | -          | R          |
| Integration   | R               | C                 | A                   | C       | I          | I          |
| & Deployment  |                 |                   |                     |         |            |            |
| Training &    | R               | A                 | C                   | -       | I          | C          |
| Documentation |                 |                   |                     |         |            |            |
| Maintenance   | R               | C                 | C                   | -       | A          | I          |
| & Support     |                 |                   |                     |         |            |            |

Q5. Explain Software Configuration Management in detail

Software Configuration Management is a systematic approach to managing changes in software throughout its development lifecycle.

It ensures that software modifications are well tracked, controlled & documented to maintain consistency, integrity & reliability.



## Operatio

### Objectives of SCM:

- i. Version Control: Tracks different versions of software & ensures smooth updates
- ii. Change Management: Manages modifications in code, design & documentation systematically.
- iii. Configuration Identification: Establishes a structured way to identify software components.
- iv. Configuration Control: Ensures that changes are reviewed & approved.
- v. Auditing & Status Accounting: Keeps record of software changes for transparency & traceability.
- vi. Build & Release Management: Helps in controlled software releases.

### SCM Process Components:

- i. Configuration Identification:
  - Define all items in the software system that need to be managed.
- ii. Configuration Control:
  - Controls modifications to config items through an approval process.
- iii. Version Control:
  - Maintains different versions of software to avoid conflicts & loss of work.
- iv. Change Management:
  - Tracks all changes made to software & ensures proper documentation.
- v. Config Audits & Devices:
  - Conducts audits to ensure software is in the expected state.

### Tools & Techniques used in SCM:

- i. Version Control Systems:
  - Git - over distributed version control
  - SVN - distributed version control



- ii. Build & Release Management Tools:
- Jenkins, Lintab - Automate software builds & deployments.

- iii. Issue & Change Tracking Tools:
- JIRA - tracks schedule, bugs, issues

Q6. Explain the significance of Gantt charts in project management.

A Gantt chart is a visual project management tool that represents a project's schedule over time.

Key Features of Gantt Charts:

- Task Representation: Displays project tasks as horizontal bars along a timeline.
- Time Scheduling: Shows start & end dates for each task.
- Dependencies: Illustrates relationships between tasks.
- Progress Tracking: Allow teams to update completion status.
- Resource Allocation: Helps in assigning resources efficiently.

Importance of Gantt charts:

1. Clear Project Planning & Scheduling:

- Provides a structured breakdown of tasks & milestones.
- Helps in defining deadlines & realistic expectations.

2. Task Dependencies

- Shows which tasks depend on others, ensuring proper sequencing.
- Helps identify the critical path.

3. Resource Allocation & Workload Balancing

- Ensures resources are allocated efficiently.
- Avoids resource overloading.

4. Real Time Progress Tracking:

- Helps teams monitor progress by updating task completion percentages.
- Identifies delays early.



5. Helps in Risk Management

- Identifies Potential Bottlenecks & delays before they become critical issues
- Allows for contingency planning if tasks fall behind the schedule.

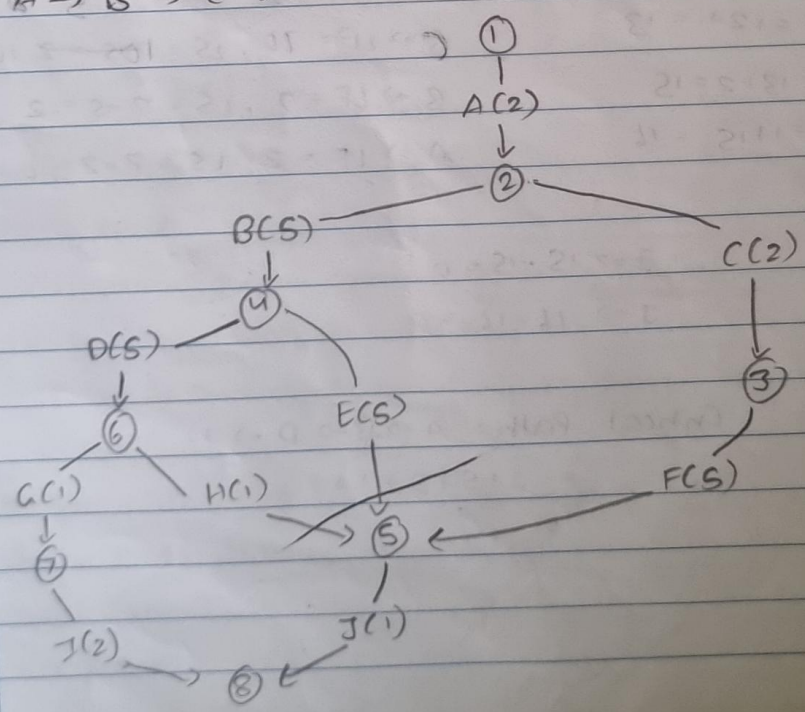
Q7. Draw the AOV & AOA network diagram for the following project & show the critical path

| Activity              | A | B | C | D | E | F | G | H | I | J          |
|-----------------------|---|---|---|---|---|---|---|---|---|------------|
| Time                  | 2 | 5 | 2 | 5 | 5 | 5 | 1 | 1 | 2 | 1          |
| Immediate Predecessor | - | A | A | B | B | C | D | D | G | E, F, H, I |

~~AOV~~ Activity on Arrow Diagram (AOA):

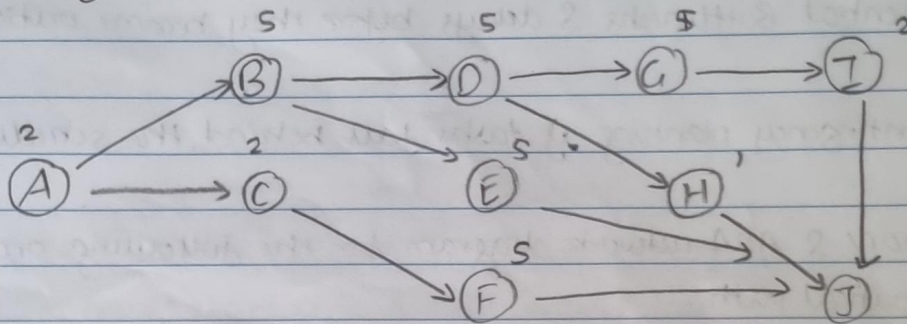
For the given predecessors, we identify the various paths & calculate the duration.

- $A \rightarrow B \rightarrow C \rightarrow D \rightarrow F \rightarrow J = 2 + 5 + 2 + 5 + 5 + 1 + 1 = 19$
- $A \rightarrow B \rightarrow C \rightarrow D \rightarrow G \rightarrow I \rightarrow$





## Activity on Node Diagram: (AON)



### Critical Path Calculation

#### Forward Pass:

$$\begin{aligned}
 A &\Rightarrow ES=0, EF=2 \\
 B &\Rightarrow ES=2, EF=5+2=7 \\
 C &\Rightarrow ES=2, EF=2+2=4 \\
 D &\Rightarrow ES=7, EF=7+5=12 \\
 E &\Rightarrow ES=7, EF=7+5=12 \\
 F &\Rightarrow ES=4, EF=4+5=9 \\
 G &\Rightarrow ES=12, EF=12+5=17 \\
 H &\Rightarrow ES=12, EF=12+1=13 \\
 I &\Rightarrow ES=13, EF=13+2=15 \\
 J &\Rightarrow ES=15, EF=15+2=17
 \end{aligned}$$

#### Backward Pass:

$$\begin{aligned}
 J &\Rightarrow LF=17, LS=17-2=15 \\
 I &\Rightarrow LF=15, LS=15-2=13 \\
 H &\Rightarrow LF=13, LS=13-1=12 \\
 F &\Rightarrow LF=13, LS=13-5=8 \\
 E &\Rightarrow LF=15, LS=15-5=10 \\
 G &\Rightarrow LF=17, LS=17-5=12 \\
 D &\Rightarrow LF=12, LS=12-5=7 \\
 C &\Rightarrow LF=10, LS=10-2=8 \\
 B &\Rightarrow LF=7, LS=7-5=2 \\
 A &\Rightarrow LF=2, LS=2-2=0
 \end{aligned}$$

#### Slack:

$$\begin{aligned}
 A &\Rightarrow 0-0=0 & I &\Rightarrow 15-15=0 \\
 B &\Rightarrow 2-2=0 & J &\Rightarrow 17-17=0 \\
 C &\Rightarrow 13-4=9 \\
 D &\Rightarrow 7-7=0 \\
 E &\Rightarrow 15-12=3 \\
 F &\Rightarrow 15-9=6 \\
 G &\Rightarrow 17-17=0 \\
 H &\Rightarrow 12-12=0
 \end{aligned}$$

#### Critical Path: A → B → D → H → J

$$\begin{aligned}
 &= 2+5+5+1+1 \\
 &= 14
 \end{aligned}$$