

# ***Refund policy***

Our policy is valid for a period of 3 calendar days from the date of the purchase. If you are not satisfied with the service for any reason you can ask for a refund. If the period of 3 days has lapsed since the purchase, we can't, unfortunately, offer you a refund.

## **Refund requirements**

The following criteria must be met to qualify for a refund:

- Service malfunctions or doesn't work as described

If the conditions listed above are not met, we reserve the right not to issue a refund. It's important to keep in mind that there is often a difference between a service that doesn't work and a situation where you are receiving an error message. Error messages could be related to an incorrect setup, configuration or software and as a result the service is not working.

## **Contacting us**

If you would like to contact us concerning any matter relating to this Refund Policy, you may send an email to [tutorspaceusc@gmail.com](mailto:tutorspaceusc@gmail.com)

Last revised on Feb 2, 2021