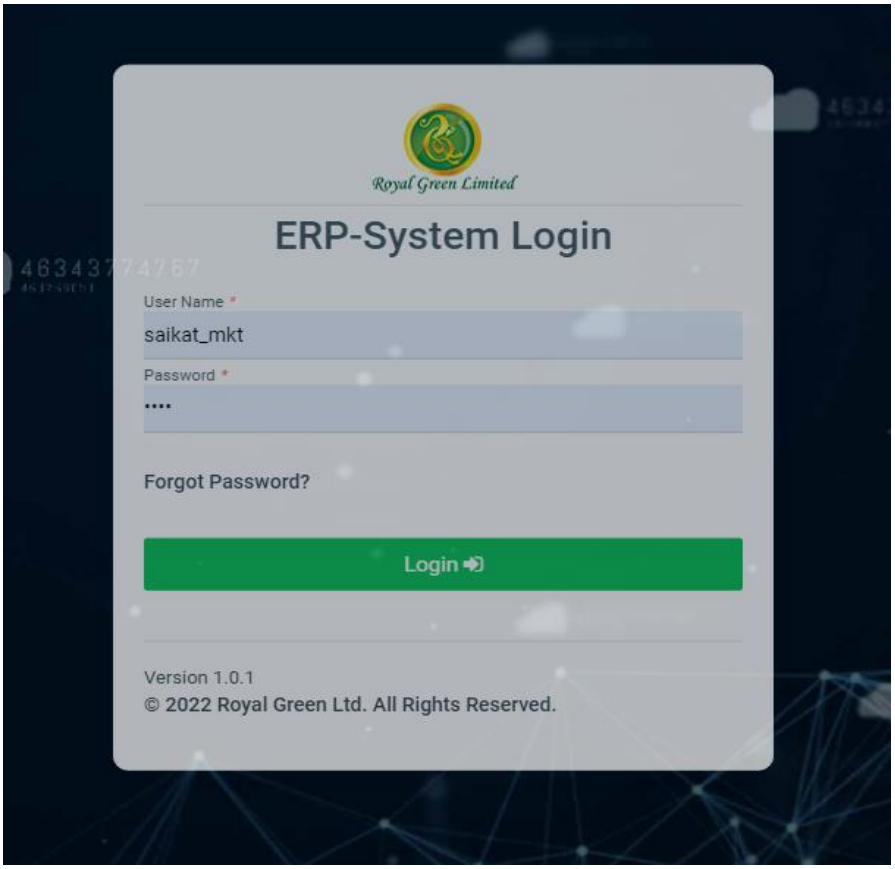
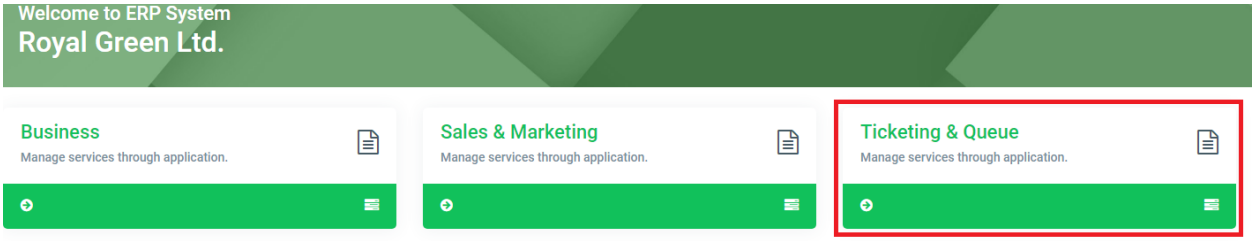
Ticketing System

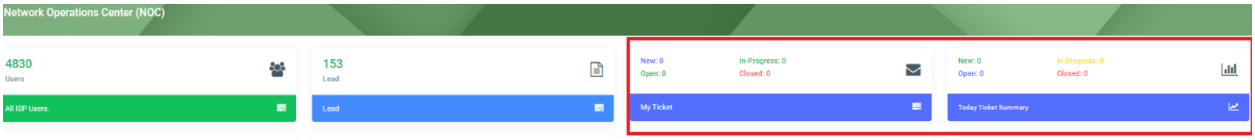
1. Login Page:-



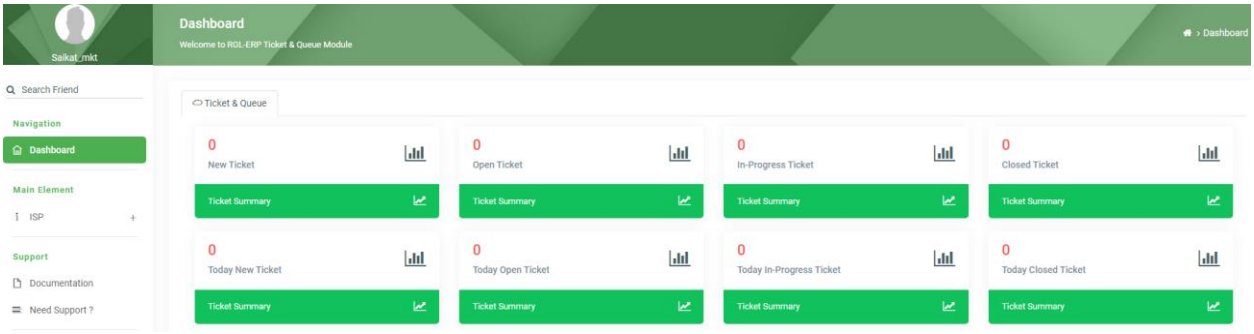
2. Module Page



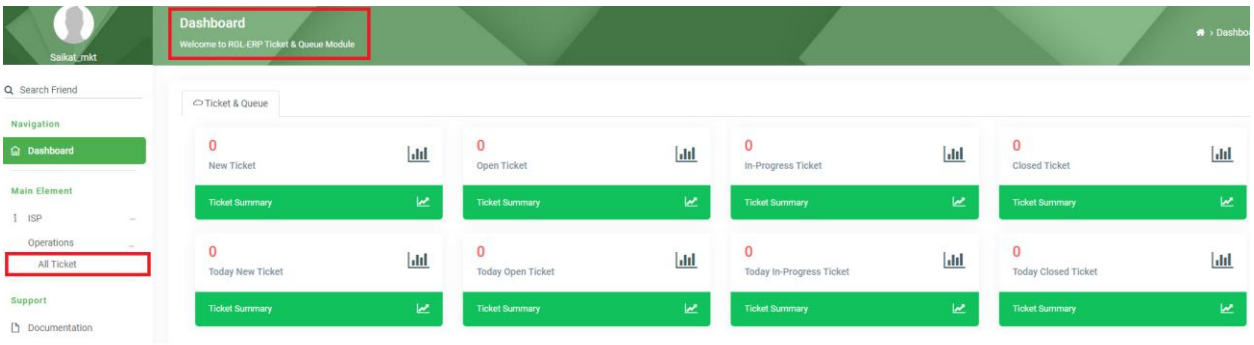
For NOC,



3. Dashboard



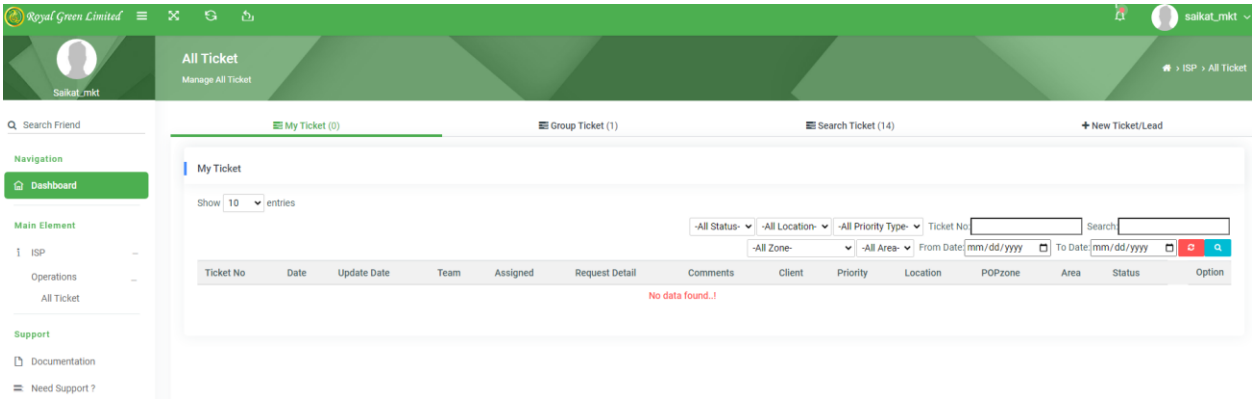
4. Ticket Menu



5. All Ticket Page

Here user will have:

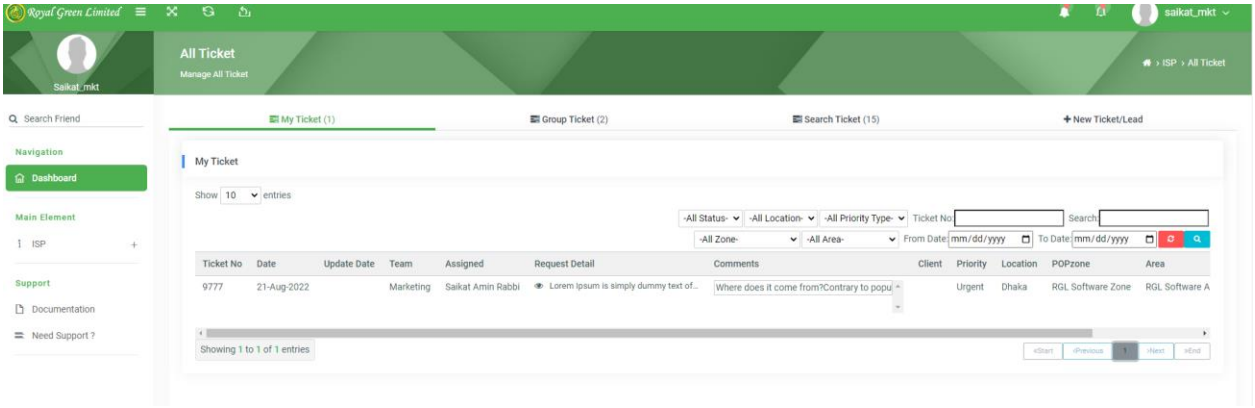
- My Ticket
- Group Ticket
- Search Ticket
- New Ticket



For NOC,

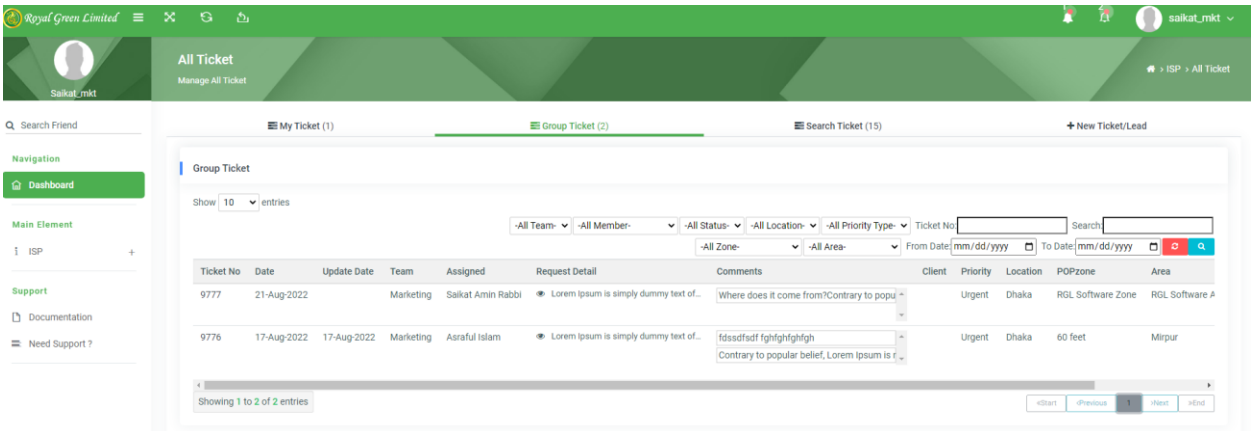
6. My Ticket List

Description: Here, user will get the ticket list assigned by sender Or Team Leader. User can search ticket with various
criteria.



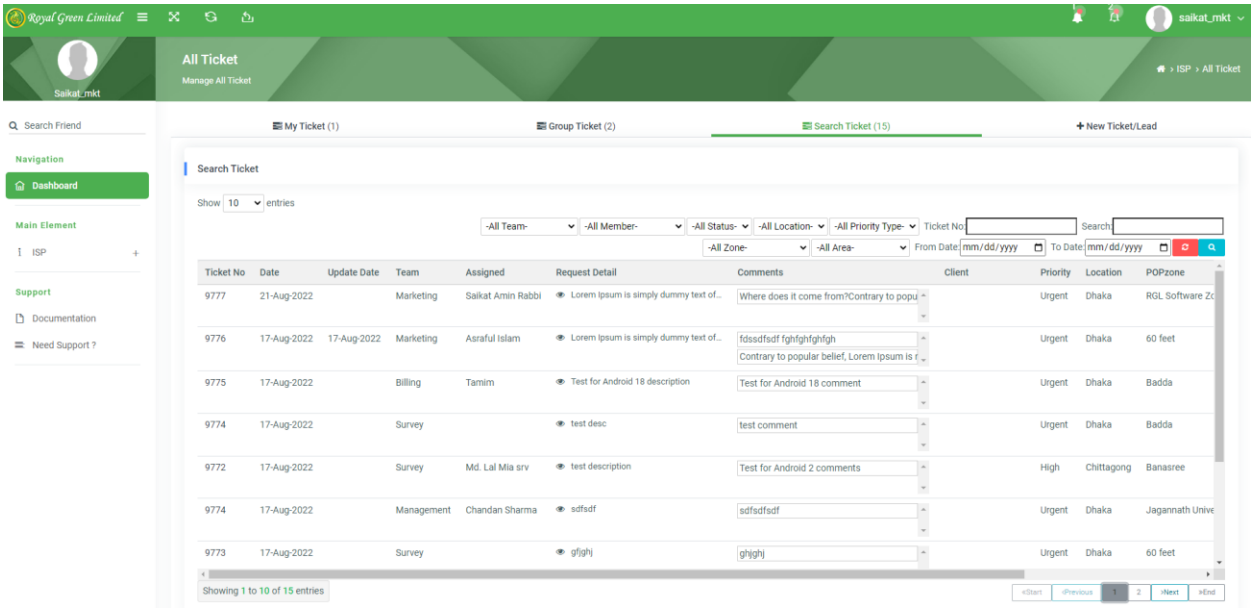
7. Group Ticket List

Description: Here, user will get the Group Ticket list. User can search ticket with various criteria.



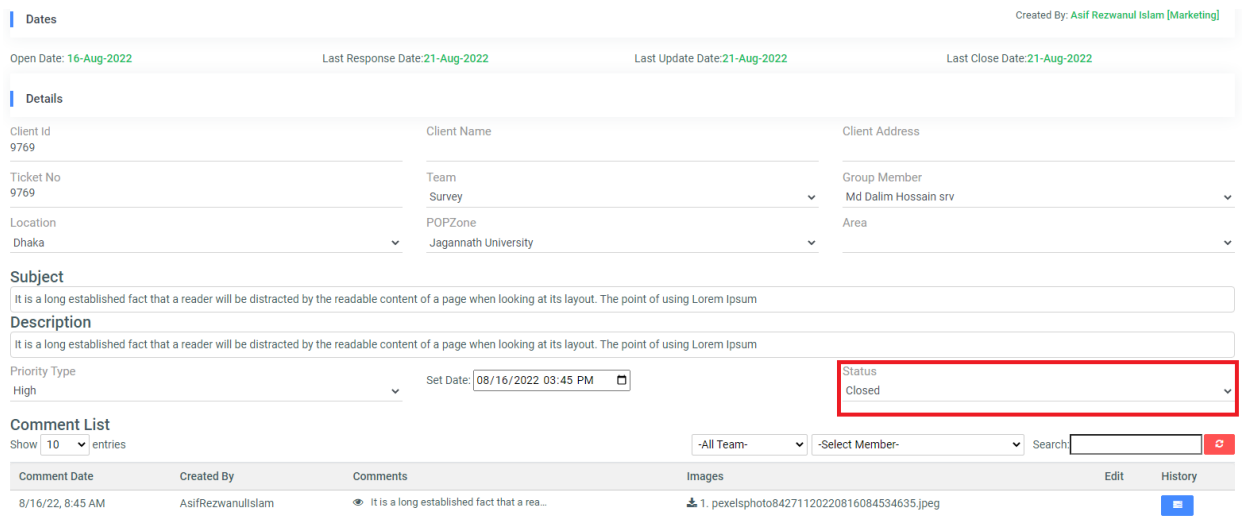
8. Search Ticket List

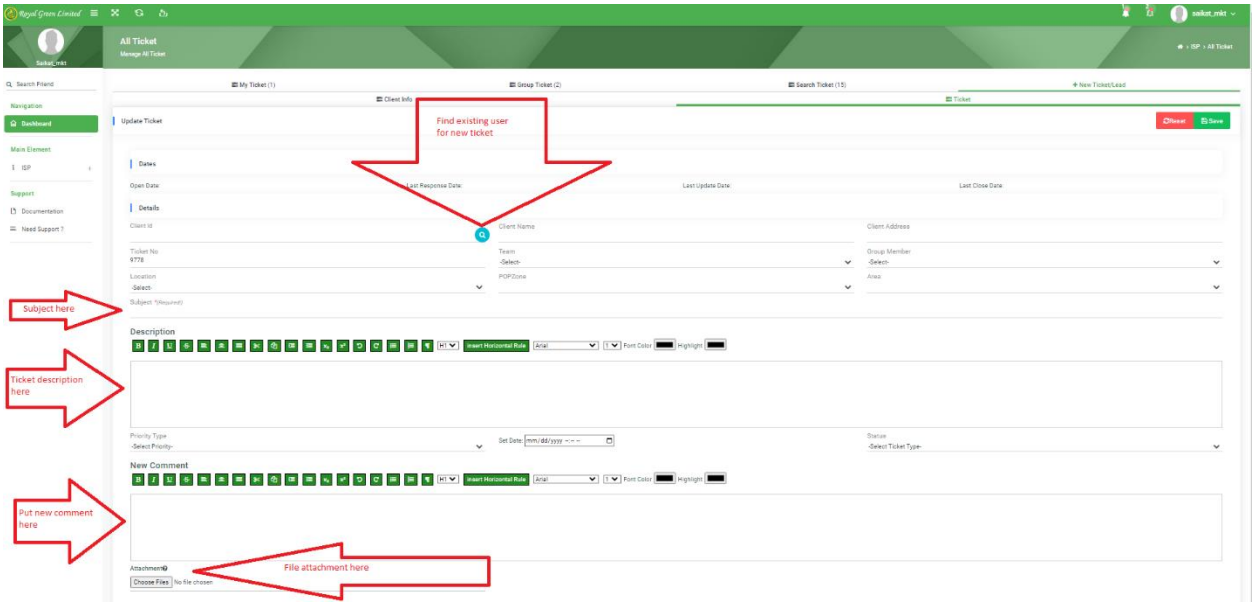
Description: User will have all ticket. User can search ticket with various criteria. User can search close ticket and reopen the ticket from this panel.



RE-OPEN

Click on ticket No. User can re-open it by changing the status of a ticket.



9. New Ticket

Description: Here user can create new ticket.