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| Frequently asked questions  ***Meine Box*** app |
| **Customer FAQ (Farmer)**  **Q.** Who can use this service?  **A.** German farmers who are members of Maschinenringe.  **Q.** What devices do I need? **A.** To use the Meine Box app, you need a smartphone, tablet or a computer with internet access. All the other equipment is provided by Maschinenringe.  **Q.** How do I use the Meine Box app? **A.** First you need to create an account. After that you will be able to login and go to your own pages. There you can manage the products and see data of sales.  **Q.** What are the features you get using this solution? **A.** With this solution you can easily:   * Add new products for sale * Modify data of products already in stock * View stock levels of products you are selling * Get notifications when product stock level gets low * See notices if products are getting spoiled * View statistics of your sales   **Q.** I want to sell products. How can I add a new product for sale? **A.** After logging in to the Meine Box app, there is a field for adding new products. There you can insert your product name, price per unit, unit value, quantity and expiration date.  **Q.** What happens when my sales box runs out of products? **A.** When you log into your account in the Meine Box app you can see a notification of products that have low stock levels. The Meine Box app also sends a notification when product stock gets too low.  **Q.** How do I know if there are products that are getting spoiled? **A.** You can set expiration date for the product after which it is expected to get spoiled. The Meine Box notifies when the date is approaching. After the expiration date has passed the Meine box shows the product as "spoiled".  **Q.** What statistics are presented in the Meine Box? **A.** Sales of the day/week/month. In week/month view, the day/s with most sales is highlighted.  **Client FAQ (Maschinenringe)**  **Q.** How does the solution stay on track of the stock levels? **A.** The product amounts are tracked by IoT sensors and sales data.  **Q.** How often do the stock levels update? **A.** Stock levels are real-time values. They get updated each time a customer makes a purchase from the sales box.  **Q.** What kind of technical requirements are needed for this solution to work?  **A.** IoT scale for products sold by weight. Meine Box app that is connected to customer sales app. Backend solution and database for collecting product data. IoT and app are provided by Maschinenringe.  **Q.** What statistics are presented in the Meine Box?  **A.** Sales of the day/week/month. In week/month view, the day/s with most sales is highlighted. |
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