mHealth App Usability Questionnaire (MAUQ)
for Standalone mHealth Apps Used by Patients

#	Statements	N/A		1	2	3	4	5	6	7	
1.	The app was easy to use.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
2.	It was easy for me to learn to use the app.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
3.	The navigation was consistent when moving between screens.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
4.	The interface of the app allowed me to use all the functions (such as entering information, responding to reminders, viewing information) offered by the app.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
5.	Whenever I made a mistake using the app, I could recover easily and quickly.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
6.	I like the interface of the app.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
7.	The information in the app was well organized, so I could easily find the information I needed.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
8.	The app adequately acknowledged and provided information to let me know the progress of my action.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
9.	I feel comfortable using this app in social settings.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
10.	The amount of time involved in using this app has been fitting for me.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
11.	I would use this app again.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
12.	Overall, I am satisfied with this app.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
13.	The app would be useful for my health and well-being.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
14.	The app improved my access to healthcare services.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
15.	The app helped me manage my health effectively.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
16.	This app has all the functions and capabilities I expected it to have.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
17.	I could use the app even when the Internet connection was poor or not available.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE
18.	This mHealth app provides an acceptable way to receive healthcare services, such as accessing educational materials, tracking my own activities, and performing self-assessment.	☐	DISAGREE	☐	☐	☐	☐	☐	☐	☐	AGREE

Please provide comments about the telehealth system:

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In this questionnaire, 1 - strongly disagree, 2 – disagree, 3 – somewhat disagree, 4 – neither agree nor disagree, 5 – somewhat agree, 6 – agree, 7 – strongly agree

To determine the usability of an app, calculate the total and determine the average of the responses to all statements. The higher the overall average, the higher the usability of the app.