TIARA A. WALDEN

Cherry Hill, NJ 08002 | Portfolio: https://twalden1908.github.io/tiarawalden/ | tiara.a.walden@gmail.com

PROFESSIONAL SUMMARY

Logistics professional eager to transition into the IT industry where I can utilize my education and experience in a cross-functional environment. Experienced in web development, process improvement, and database management. Expert level problem solving, analytical, and interpersonal communication skills.

PROJECTS

Please use the QR scanner or use the link to view my portfolio.

SKILLS & ABILITIES

Front End Programming: HTML, CSS, JavaScript, Bootstrap, Git, VBA
Back End Programming: Python, SQL, PHP, MS Access, MS Excel
Familiar with: Java React, API, Node.js, C#
Key Skills: Database Management, Data Mining, Data Visualization, Statistics, Cross- Functional Training

PROFESSIONAL EXPERIENCE

Amodei Brokerage Company, Cherry Hill, NJ   *February 2019 – Present*
Logistics Coordinator

- Demonstrate critical thinking skills to foresee potential logistical problems.
- Coordinate the outbound and inbound movement of domestic freight.
- Consistently earn between 15 - 22% margins on all shipments.
- Maintain communication with customers and carriers on transit times, appointment times, and current locations of trucks in transit.
- Increase sales and brand awareness through effective relationship building and cold calling, averaging 50-75 calls per month.

BDP International, Philadelphia, PA
Logistics Coordinator   *February 2017 – February 2019*

- Coordinated outbound movement of international freight shipments for international clients.
- Notified account holders of shipment updates to include delays, route changes, and technical issues
- Established rates and services with third party carriers.
- Trained interns and new employees on company procedures.
- Authored BDP's first-ever "BUYERS CODE" manual.
- Prepared weekly closings report.

Women's Opportunities Resource Center, Philadelphia, PA
Program Support/ Contract Compliance Coordinator   *August 2016 – February 2017*

- Partnered with MIS Coordinator in data cleanup, troubleshooting, and data quality control.
- Used SQL queries and data visualization techniques to complete projects.
- Revamped WORC's training manual for new interns and new employees to improve workplace efficiency.
- Directed a team of interns to provide outstanding service to clients and run queries for reports.
- Conducted weekly performance and program analysis for reporting.
- Assisted in writing federal grant proposals.

EDUCATION

Bachelor of Science, Management Information Systems   *May 2016*
Rowan University, Glassboro, NJ