Tyler Ward

FULL-STACK WEB DEVELOPER

CONTACT

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EDUCATION

Web Developer Bootcamp
KU, Overland Park, KS
Feb. 2019 – Aug. 2019

IT Administrator Program
Centriq Training
Leawood, KS
Aug. 2016 – Dec. 2016

M.S. // Entomology
OSU, Stillwater, OK
2012-2014
4.0 GPA

B.S. // Animal Science
OSU, Stillwater, OK
2007-2011
4.0 GPA
Grad. *Summa Cum Laude*

SUMMARY OF QUALIFICATIONS

- Excellent foundational knowledge of HTML5, CSS3, JavaScript, jQuery, Bootstrap, Express.js, React.js, Node.js, Database Theory, Bookshelf.js, MongoDB, MySQL, Command Line, and Git for full-stack web development.
- Several professional projects deployed to github.
- Worked as a team member using agile software development to deploy a front-end food and beer pairing application.

PROFESSIONAL EXPERIENCE

ASSISTANT MANAGER
Game Nut Entertainment// Lawrence, KS // Dec. 2017 – Present

- Provided technical support via telephone, email, and on-site visits for over 30 clients ranging in size from 5 to over 100 employees
- Manage a large inventory of video games, board games, comics, movies, toys, and related accessories.
- Provide excellent customer service interactions including aiding customers in product recommendations, ringing sales out on POS, and prepping product for the sales floor.
- Receiving orders from shipments, entering items into inventory, pricing and labeling of product.
- Process inventory traded or sold to us by customers for resale including cleaning disc-based media, changing cases, cleaning of video game hardware, and repackaging product.
- Pulled online customer orders of trading cards for shipment.

DELIVERY DRIVER
Rudy's Pizza// Lawrence, KS // Aug. 2017 – Dec. 2017

- Delivered pizzas in an expedient manner with positive customer interactions.
- Cleaned dishes to ensure customer health and availability
- General back of house restaurant duties including prepping boxes, receiving customer orders, and general upkeep of kitchen and facilities.

SKILLS

PROFESSIONAL //

Effective Communication

Conflict Resolution

Problem Solving

Teamwork & Collaboration

Project Management Basics

Microsoft Office Suite

TECHNICAL //

HTML5

CSS3

Javascript

jQuery

Bootstrap

Express.js

React.js

Node.JS

Database Theory

Bookshelf.js

MongoDB

MySQL

Command Line

Git

CERTIFICATES

CompTIA A+

CompTIA Security+

Microsoft Technology Associate(MTA): Networking Fundamentals

Cisco CCENT

SOCIAL

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EXPERIENCE CONTINUED

HELPDESK TECHNICIAN
Helpdesk Dental// Overland Park, KS // Apr. 2017 – Aug. 2017

- Provided technical support via telephone, email, and on-site visits for over 30 clients ranging in size from 5 to over 100 employees
- Ensured HIPAA compliance for clients via management and security of files, emails, and associated systems
- Prepared computers for delivery to clients, refurbished old computers, wiped hard drives, imaged new machine

DELIVERY DRIVER
Spectrum Paint // Stillwater, OK // Jul. 2015 – Apr. 2016

- Verified each order against company invoice before delivering to customers, paying close attention to details.
- Organized warehouse, stock room, and showroom floor to ensure proper inventory management.
- Demonstrated superior customer experience by addressing customer concerns in a prompt and empathic manner.

LABORATORY TECHNICIAN
FoodProTech-IEH // Stillwater, OK // Jan. 2015 – Jul. 2015

- Managed daily overall laboratory functions including receiving samples, chain of custody, documentation, analysis, reporting, and cleaning.
- Corresponded with clients by e-mail and telephone to resolve any issues and communicate test results.
- Performed multiple simultaneous microbiological qualitative and quantitative tests on submitted food and water samples to detect microbiological contaminants.
- Interpreted daily quality control tests to ensure all materials and equipment fell within established industry standards.

GRADUATE RESEARCH ASSISTANT
Oklahoma State University // Stillwater, OK // Aug. 2014 – Dec. 2014

- Analyzed metagenomic data using Mothur and other software.
- Taught several lectures on genetics to an introductory animal genetics class of approximately 200 students.
- Conducted review and problem solving sessions to ensure students understood the material before exams.

GRADUATE TEACHING ASSISTANT
Oklahoma State University // Stillwater, OK // Jan. 2012 – May 2014

- Examined mosquito growth and development in relation to urban heat islands.
- Surveyed biting midge diversity associated with captive white tailed deer farms in Oklahoma.
- Taught introductory and upper level lecture and laboratory courses in Entomology.
- Supervised and evaluated students' laboratory work in Insect Biology and Classification.

MOSQUITO FIELD TECHNICIAN
Oklahoma State University// Stillwater, OK // May 2011 – Dec. 2011

- Monitored three cities in Oklahoma for West Nile virus by collecting mosquitoes.
- Identified mosquitoes that transmit West Nile Virus and extracted RNA for testing.
- Submitted samples to Oklahoma department of public health for West Nile virus testing.