

ADHVAIT JADAV

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SUMMARY

An ambitious full-stack developer with strong experience in AI-assisted development, Shopify ecosystems, and modern web technologies. Fully remote-ready and able to work effectively from any location worldwide. Skilled at building scalable applications, automating workflows with AI, and solving complex technical problems across front-end and back-end environments. Focused on delivering high-performance, intelligent solutions.

EDUCATION AND TRAINING

Associates of Computing Science

Thompson Rivers University | Kamloops, BC | Sept. 2025

Associates of Commerce and Business Administration

Thompson Rivers University | Kamloops, BC | Jan. 2022

SKILLS

- **AI & Automation:** AI-powered debugging, AI workflow automation, Prompt engineering (GPT/Claude/Gemini/), AI assisted code generation, AI troubleshooting tools, Shopify AI systems.
- **Core Languages:** JavaScript (ES6+), TypeScript, Python, HTML5, CSS3, SQL.
- **Frameworks:** React, Next.js, Node.js, Express.js, Tailwind CSS.
- **E-commerce:** Shopify (Liquid, Theme customization, Apps), WordPress.
- **Databases:** PostgreSQL, MySQL, MongoDB, Firebase.
- **Cloud & Deployment:** AWS (EC2, S3, Lambda), Vercel, DigitalOcean.
- **Tools:** Git/GitHub, Postman, Figma, Jira, Slack, VS Code.
- **Testing:** Jest, Cypress.
- **Security:** JWT, OAuth2, SSL/TLS.
- **Practices:** Agile, Scrum, API-first development, Clean architecture.
- **Soft Skills:** Strong communication, problem-solving, adaptability, self-management, time-management, collaboration, and rapid learning.

EXPERIENCE

Merchant Support Advisor | Shopify | Remote | July 2025 – Current

- Supported thousands of merchants with storefront, checkout, theme, and payments issues while maintaining high customer satisfaction.
- Used Shopify's internal AI systems (diagnostic AI, sentiment tools, risk prediction tools) daily to troubleshoot stores faster, identify patterns, and reduce resolution time.
- Fully trained on AI-assisted workflows and actively trained new advisors on how to use AI tools effectively to improve accuracy, speed, and merchant experience.
- Leveraged external AI software (ChatGPT, Claude, Midjourney, AI documentation parsers, automation macros) to speed up theme analysis, Liquid code review, and store optimization guidance.
- Guided merchants through theme setup, app integrations, Liquid customization basics, product setup, and checkout configuration using a mix of technical skill and AI-powered explanations.
- Used AI to summarize complex logs, detect misconfigurations, rewrite merchant-facing explanations, and generate step-by-step solutions instantly.
- Collaborated with escalations and engineering teams, using AI-driven diagnostics to pre-triage advanced issues, improving efficiency and handoff quality.
- Known for fast learning, adaptability, and consistently outperforming targets through heavy use of AI workflow automation.

Web Developer | Hodder Construction | Hybrid | Kamloops, BC | September 2024- November 2025

- Spearheaded the end-to-end development of three websites from scratch, showcasing expertise in both front-end and back-end technologies.
- Built a custom WordPress website entirely from the ground up, incorporating bespoke themes and plugins to meet specific client requirements.
- Developed another responsive static website for a sister company using HTML5, CSS3, JavaScript, PHP, Bootstrap, and Tailwind CSS, ensuring cross-browser compatibility and modern UI/UX design.
- Created an e-commerce store leveraging Next.js, React, Node.js, MongoDB, and Tailwind CSS, delivering a scalable solution for seamless online transactions.
- Designed and optimized database schemas using MongoDB, ensuring efficient data storage and retrieval for the e-commerce platform.
- Engineered advanced front-end components with React.js and Tailwind CSS, achieving a 40% faster page load time and enhanced user engagement.
- Single-handedly managed the full software development lifecycle (SDLC) for all projects, including planning, coding, testing, and deployment.
- Conducted thorough testing and debugging processes to deliver error-free and highly reliable websites, achieving 99% client satisfaction.

Technical Support Specialist | Teleperformance | Remote | October 2023-August 2024

- Provided technical support for Apple products such as Iphone's, Ipad's, Apple watches, Airpod's etc.
- Promoted to Mac Specialist where I only deal with customer issues relating to MacBook's, and iMac's.
- Resolved Payment issues, Hacked accounts, Software and Hardware issues.
- Utilized PAIR troubleshooting which is Probing, Analyzed info, Isolating the root cause and Resolving.
- 95% CSAT (On average) and 100% logging interactions which were the two most important metrics.
- Accurately logged all customer interactions in the apple contact management system.
- Escalated calls only when necessary and transferred customers to the right departments when required.
- Performed Troubleshooting by connecting customers' devices using Safeview that grants us remote access.

Web Developer | Raven Reads | Hybrid | Kamloops, BC | Feb 2023-Sep 2023

- Developed Shopify storefront features using Liquid, theme sections, metafields, and dynamic templates to improve UX and conversion.
- Integrated Shopify APIs for products, collections, customer accounts, and cart workflows, improving site functionality and responsiveness.
- Designed and implemented reusable UI components using JavaScript, CSS, Liquid.
- Performed theme debugging, schema fixes, and app integration (reviews, subscriptions, analytics, etc.) to ensure seamless store functionality.
- Improved page performance through optimization of images, scripts, and Liquid loops, reducing load times and increasing customer engagement.
- Collaborated with marketing to implement SEO improvements, optimize content, and track performance using Google Analytics and Shopify's analytics dashboard.
- Provided technical support for Shopify store issues, including broken sections, app conflicts, customer account errors, and theme customization requests.

Administrative Assistant | Fastfrate | Port Coquitlam, BC | Sep 2022-Dec 2022

- Managed 500+ emails and high-volume inbound/outbound calls daily.
- Extracted data from large Excel files to resolve freight issues efficiently.
- Maintained organized filing systems and ensured accurate, on-time documentation processing.

Sales Manager | The Mobile Shop | Burnaby, BC | Feb 2022-Sep 2022

- Led a team of 6 and increased year-over-year sales by 17%.
- Achieved 48% close rate through outbound calling and customer engagement.
- Improved Google rating by 1 star through service quality and team coaching.

LANGUAGES

English (Native/Fluent) * **Gujarati** (Native/Fluent) * **Hindi** (Native/Fluent)