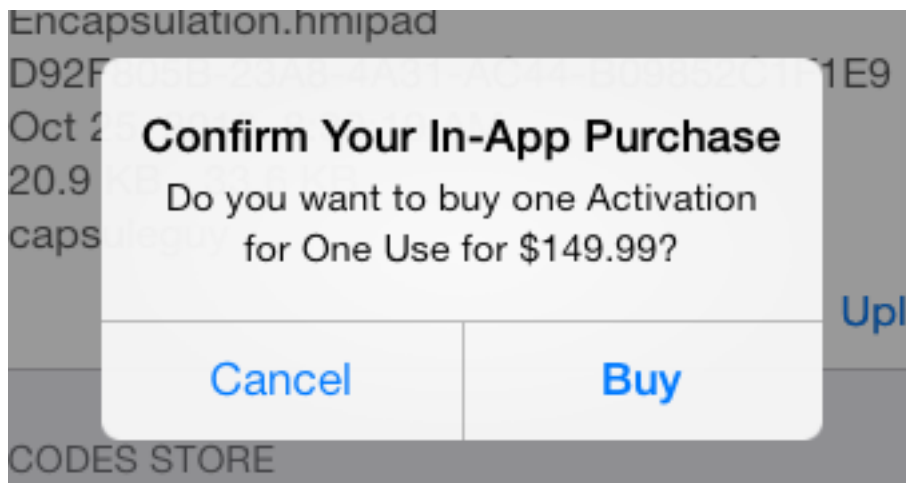
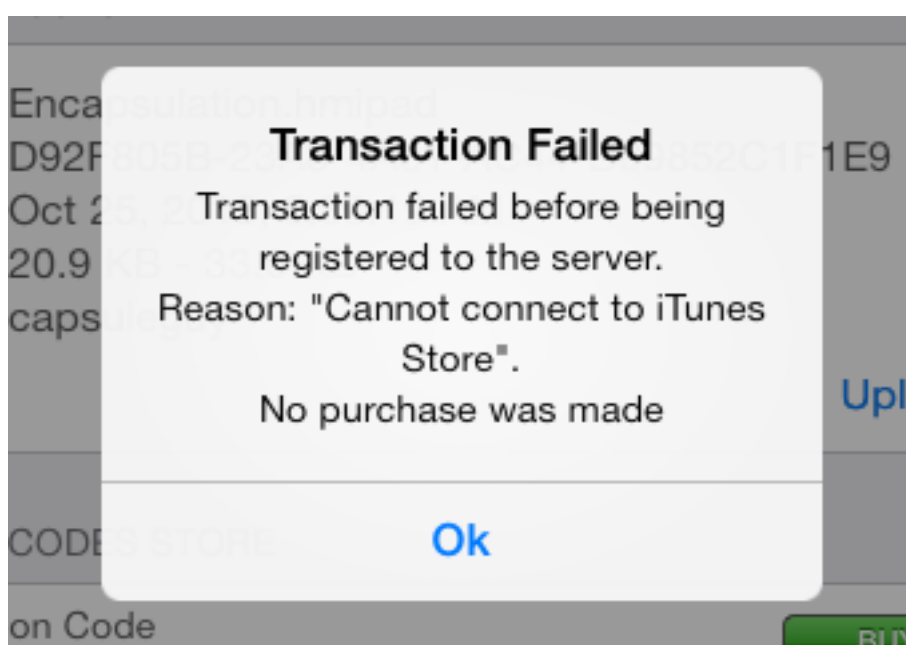
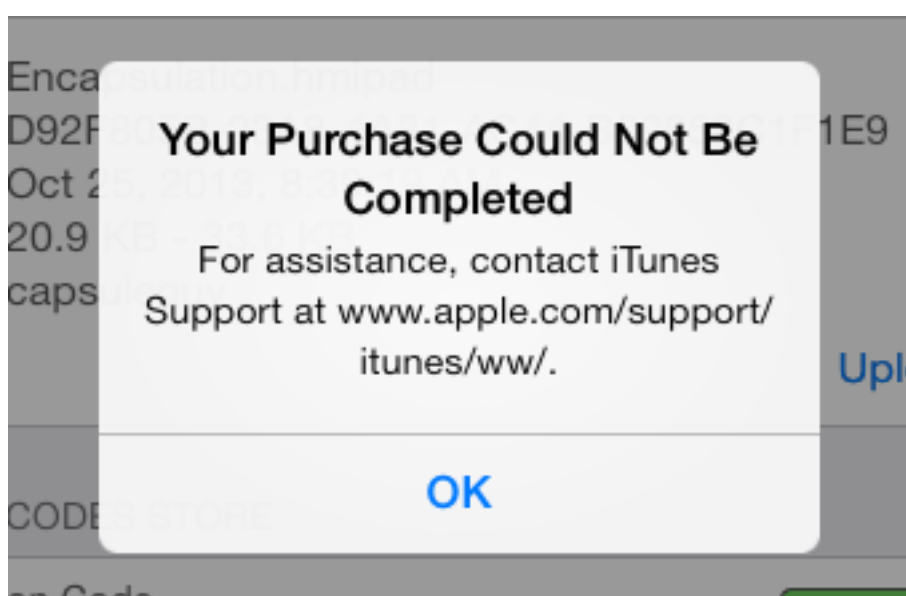


Purchasing Expensive Items.

If you never made a high dollar purchase on the app store before, specially an in-app purchase, you may experience difficulties when attempting to get HMI Pad activation codes.



Apple consumer protection policies forbids expensive purchases by default so you may need to take explicit actions before Apple allows you to do so.



To solve this issue you **must** contact iTunes Store support. There are several ways you can contact Apple.

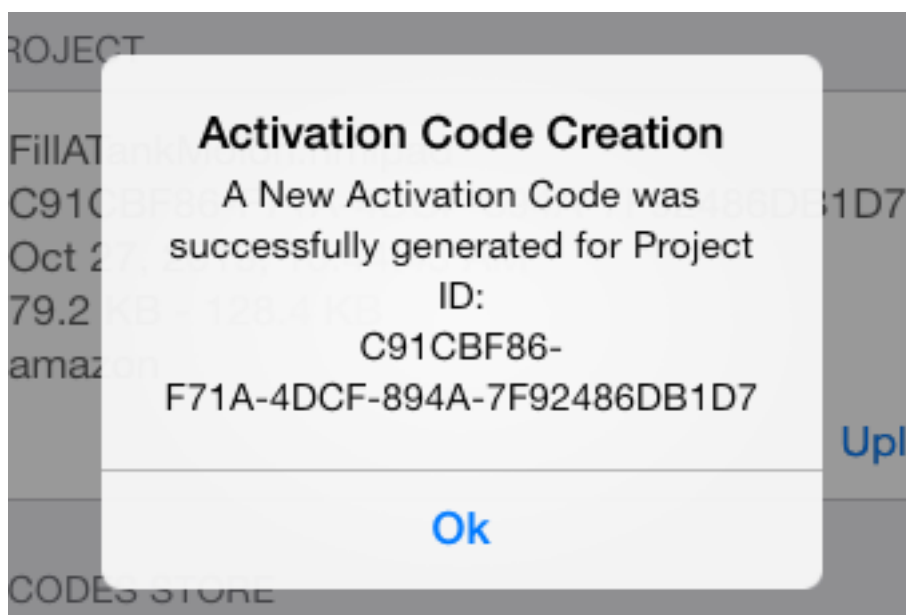
1 - You can submit the issue through one of the iTunes Store Support pages. This may take from several days to a couple of weeks for Apple to reply:

<http://www.apple.com/support/itunes/ww/>
<https://getsupport.apple.com/Issues.action>

2 - Better yet, call your International Support number and tell the operator that you are not able to buy an expensive in-app store item. Tap on the following link to find your local support number and speak with a person on your language:

<http://support.apple.com/kb/HE57>

During your call to Apple, an iTunes Support person will perform the required adjustments to your account. This usually takes no longer than 5 minutes on the phone. After that you will be able to complete your purchase.



This is a one time operation. Once your account is unlocked you will not have to call Apple again. You can contact us for any questions regarding this or other issues at the following email address:

support@sweetwilliamsl.com

Thank you very much for using our products.

- SweetWilliam Support -