

# Precious Pet Cremation



## Our Mission

Since the inception of Precious Pet Cremation in 1988 our mission has been to provide a more personal, accessible and dignified alternative for those seeking aftercare that truly honours the memory of their beloved pets. We are here to help pet lovers carry out their final show of appreciation for the devotion and companionship they have been so privileged to enjoy, during the time shared together with their faithful friends

Our pets are part of our family. We have experienced the inevitable loss of our devoted pets, and although it is always traumatic, we feel that through our loss we have been able to gain the insight necessary to develop our service, to truly meet the needs of other families during this difficult time.

We DO understand what you are going through.

We want to make sure that you are able to have your final wishes carried out, exactly as you have planned, because we know how important it is to say that final good-bye in your own special way.

We believe in letting you, the pet owner, have as much or as little involvement in the process, as you feel comfortable with.

It is perfectly acceptable for you to remain present for all, or any portion of the cremation process.

This is called a "Witnessed Cremation" and we offer this choice to those who feel the need to "be there" in order to have personal final closure.

If there is something special you feel needs to be done before or after the cremation process, we are willing to accommodate any reasonable request.  
*The one thing we do not do is paw print impressions.*

Over the years we have earned the trust of the public and Veterinarians, both in the city and other communities by always conducting our business in an open and transparent manner, and treating all clients as we ourselves would like to be treated.

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## Precious Pet Cremation About Us

We have been in the business of looking after pets (both our own and those belonging to other people) for over 30 years now. During the last 27 years we have also been providing the aftercare for those precious pets through our specialized pet cremation service.

Since we have been pet owners for over forty years, we feel we can offer a more empathetic approach to the whole pet loss experience than someone who is simply in the cremation business, and not so intimately involved with all aspects of pet care.

We have sadly, had to make the final arrangements for many of our own family pets throughout the years and honestly feel that a dignified cremation is the ultimate way to express our gratitude for our time shared together.

We would be honoured to provide you with the respectful, personal service that you and your client's pets deserve. Choosing the type of service desired, (witnessed, private, or communal cremation), is a very personal decision, and we feel we are able to offer something for everyone. No reasonable special request will ever be denied and we can always be reached should there be any questions or concerns.

*One thing we do not do is paw print impressions.*

## What Can We Do For You

Our company was founded on an open, honest and very transparent service model. Being accessible to Clinics, staff and their clients is just one way for us to help make people feel more comfortable with our company and the service we provide.

We are fully aware of the responsibility that comes along with the need to utilize another service on behalf of clients, and we have always made our operation, facility, and grounds available for Veterinary inspection, as well as being available to the general public. We have invited all of our clients to view our facility to ensure it is up to their standard, and since our equipment and service is top of the line, we have never failed to impress.

We provide our clients' family pets with the same dignified, quality service that is provided to people when it becomes necessary to make the final decision on aftercare.

We are more than willing to supply references, should you wish to speak to some of our clients directly. As due diligence is rapidly becoming a very important issue, we would like to take this opportunity to help you assure your clients that the pet cremation company you have chosen is up to your high standards and their expectations.

We have a web presence of course, located at <http://www.preciouspetcremation.com/index.php> and although simply viewing our site is not the same as viewing in person, we invite you to please look around. If it is possible for you to send a representative from your practice to inspect our facility, we would be honoured to show him/her around.

We absolutely guarantee that what you see on our website is exactly what we are offering in our presentation. Our website is constantly updated and revised as our business continues to evolve to suit the ever-changing needs of our clients.

We would clearly prefer to have you inspect our operation in person, but if that is not possible, we are more than willing to provide any type of additional photos, information, or referral contacts.

Thank you for your consideration.

## Why Us

Our pets are part of our family. We have experienced the inevitable loss of our devoted pets, and although it is always traumatic, we feel that through our loss we have been able to gain the insight necessary to develop our service, to truly meet the needs of other families during this difficult time.

We DO understand what you are going through.

We want to make sure that you are able to have your final wishes carried out, exactly as you have planned, because we know how important it is to say that final good-bye in your own special way.

We believe in letting you, the pet owner, have as much or as little involvement in the process, as you feel comfortable with.

It is perfectly acceptable for you to remain present for all, or any portion of the cremation process.

This is called a "Witnessed Cremation" and we offer this choice to those who feel the need to "be there" in order to have personal closure.

If there is something special you feel needs to be done before or after the cremation process, we are willing to accommodate any reasonable request. *One thing we do not do is paw print impressions.*

Over the years we have earned the trust of the public and Veterinarians, both in the city and other communities by always conducting our business in an open and transparent manner, and treating all clients as we ourselves would like to be treated.

## Types of Cremation

### Private Cremation

When your family pet is brought directly to us at Precious Pet Cremation, we will first ensure that any special requests made prior to cremation taking place are carried out. This might include setting aside and saving a lock of hair, the family pet's collar, blanket or other items. This is also when any special items would be placed with the pet, such as flowers, a letter or note, or a favourite toy.

You may spend some private time with your pet to say your final farewell in our quiet room, if you wish.

Your cherished companion will be treated with the same care, dignity and respect, that any person would expect to receive. We absolutely guarantee that the cremains you receive back from our private cremation service will be that of your family pet, and only your family pet.

We do not feel that words alone are enough to completely assure every one of our integrity, considering that most pet owners have never personally met us. For those who require their own, personal proof that they are receiving exactly, and only what they should, we also offer our witnessed cremation service, which is explained in detail below.

Depending on the arrangements that have been made, once the cremation has been completed we will return your pet's cremated remains, (cremains) along with a certificate verifying that a Private cremation has taken place, and signed by our cremation chamber operator.

As per your request, your pet's ashes will be returned to the Veterinary Clinic or Hospital as part of our service.

## Witnessed Cremation

For those who feel the need to be there during the start of the cremation process, we offer the "Witnessed Cremation". With this type of service, you may be present for the beginning of the cremation process. A "Witnessed Cremation" allows you to ensure the cremation chamber is clean and empty before your pet is placed into the cremation chamber. The process of a "witnessed cremation" guarantees your pet's cremains will be ready to be taken home immediately following the cremation process.

Due to the nature of a witnessed cremation, at least 24 hours notice is necessary in order to make arrangements for this type of service, as it must be done in the morning, before any other cremations have taken place. There is only one witnessed cremation per day, since the cremation chamber must be cool to begin the process.

We have designed a special quiet room, allowing you to spend some time with your pet before the cremation process takes place. Due to our facility only having one designated "viewing room", we ask that families take their time saying their goodbyes, but to please be considerate of other families that may also need to use this space. Only one family at a time is allowed in our "viewing room".

There is an extra charge for this personalized service, and we do require advance notice if you wish to be present.



## Types of Cremation Communal Cremation

This type of cremation service is available for those who do not wish to have the ashes of their family pet returned, and for those who are simply seeking a less expensive aftercare alternative.

During a Communal cremation several family pets are cremated together and since there is no reliable way to completely separate the pets or their remains, there is no return of ashes.

Our Communal cremation service also includes the burial of all communal cremains here on our twenty acres of peaceful country property.

Although there is no return of ashes, we will supply a certificate of cremation with the family pet's name and the date of cremation, signed by our cremation chamber operator, only if requested, at no extra charge.

Please contact us to discuss any questions you may still have regarding our family pet aftercare options so that we may further assist you in the most effective manner. We have been doing this for a long time and would like to assure you that there is no need to be apprehensive about asking questions, as we have probably heard them all before.

It would be our privilege to offer you our extensive aftercare options to help you design exactly the type of service you feel will be a fitting tribute to your clients' precious pets.



Precious Pet viewing/quiet room



## Frequently Asked Questions

***Q. Can I have a paw print impression of my pet's paw as a memento?***

A. Sorry this is one of the things we do not do.

***Q. How can I be sure I'm getting my pet's ashes back when I request a private cremation?***

A. You have our word that your pet will be cremated individually and that you will receive only your pet's cremains back, however, we do understand that some people need a little more assurance than that. We have always offered our "Witnessed Cremation" option for those wishing to stay for all or any part of the process, so there will be absolutely no doubt remaining. There is an extra charge for this personalized service if you want to witness the cremation, and we do require at least twenty-four (24) hours advance notice.

***Q. How long does it take?***

A. The time involved for a private cremation depends on the size of the family pet, although most will take approximately 2 to 3 hours from start to finish.

If you have brought your pet directly to us we try to have your pet's ashes ready for you to pick up **here** usually between 3-4 business days.

If we have been entrusted with your pet from your Veterinarian, please check with them when you can pick up your pet's ashes. We have a scheduled service for each location, and that will determine when your pet's ashes will be at your Veterinarian's, please check with them for specific times.

***Q. What can I do with the ashes?***

A. You may choose a ceramic urn or a specialty urn from our wide selection. Some people keep the urns in a special spot in their homes, like on a fireplace mantle, dresser, or other area. Others bury the urn, and still others scatter the ashes. If you wish to scatter the ashes, please advise ahead of time and we will not seal the urn.

***Q. Can I bury the ashes?***

A. Unless there is a specific bylaw against the burial of cremains in an enclosed container for your area of residence, you may bury the ashes. Many people have chosen to bury the urn containing the ashes (cremains), as it can later be unearthed and taken with them if they ever have to move.

## The Power-Pak II Pet Pathological Cremation System

We have chosen the Power-Pak II Pet/Pathological Cremation System for several reasons, with Safety being a very important one. The Power-Pak II is Underwriters Laboratories (UL) listed, which is the most widely recognized measure of safety compliance. Of course, we are licensed and regularly inspected, meeting or exceeding standards of operation.

Another important reason for choosing The Power-Pak II Cremation System is its Environmental Acceptance. Independent testing laboratories have tested the Power-Pak II to state and federal regulatory standards, which it surpasses.

There is an Automatic Control System, making this unit fully automatic: load it, set the controls, and it completes its cycle automatically, shutting itself off upon completion. A lighted control panel provides easy verification of every step in the cycle.

The conveniently located annunciator panel allows the operator to monitor the cremation process from beginning to end. Colour-coded lights indicate the status of safety interlocks, burner service, and cycle times.

The Afterburner System allows complete combustion of smoke and odor, resulting in minimal particulate emissions. Retention time of gases in the after-chamber is as high as two seconds. Gases traveling in the after-chamber experience many 90 degree turns for maximum turbulence, retention, and mixing.

The exclusive exhaust cooling system cools the exhaust gases before they are discharged into the stack and out to the atmosphere. This is another very desirable feature that ensures against thermal pollution and obnoxious odors associated with hot gases.

This unit is furnished with a pollution monitoring and control system which constantly regulates and checks stack emissions and opacities, taking appropriate action automatically to prevent pollution problems before they arise.

This unit is constructed with a heavy-duty steel structure and casing to ensure consistent and thorough support of all refractory materials.

Refractory block insulates the chambers, to retain heat. We protect this insulation from damage, wear and exposure by lining the chambers with rigid, high-temperature, first-quality refractory brick designed to withstand the stresses of the cremation process.

High-quality refractory and insulating products in standard shapes and sizes are used throughout the unit's construction. Hot-surface refractories are rated in excess of 3,000 degrees F and are backed with insulating refractory. All refractories are steel-encased to eliminate uncontrolled air infiltration.

We are very satisfied with the performance of our Power-Pak II Cremation System, and the efficiency with which it allows us to provide this special service to our clients.

## The Power-Pak II Pet Pathological Cremation System



**Power-Pak II Crematorium**



**Rear door of Super Power-Pak II**



**Precious Pet Crematoriums**

# The Cremation Process

## The Cremation Process

There are four steps involved in the cremation process and each is briefly described below.

### Step 1

Through the use of intense heat, the body is transformed back to its basic elements. What would take many years to happen naturally is accomplished in minutes by the modern technology used in our cremation process. Once cremation has taken place, there are only purified bone fragments remaining.

### Step 2

There is a cool down period of 1/2 to 1 hour before the cremation chamber can be opened.

### Step 3

Once the cool down period has passed, the unit is very carefully cleaned out and the contents are swept into a stainless steel tray. Along with the bone fragments there are sometimes other non-combustible materials such as a medical prosthesis, or metal from a collar, etc. remaining and these will be removed leaving only the bone fragments for the final step in our cremation service.

### Step 4

The bone fragments are further processed into a fine, sand-like texture. The processed remains of the family pet, now termed "cremains", are placed into a plastic bag in preparation for placement into either a ceramic urn, or other specialty urn, as selected by the pet owner. The urn is then placed in a white box along with our certificate of verification of cremation.





Precious Pet Cremation office



Precious Pet reception area



Precious Pet viewing/quiet room



Precious Pet viewing/quiet room



Scissor lift containing small pet cremation vessel



Cooling/cleaning trays for cremains



Processing equipment



Processed cremains, identification tag, &amp; cremation certificate



Packaging of cremains for transportation

# The Cremation Process

## LIBRARY

SOME RESOURCES FOR HELPING PET OWNERS DEAL WITH THEIR LOSS:

## INTERNET LINKS:

<http://www.pet-loss.net/>(PET LOSS SUPPORT PAGE)

<http://sandtracker.tripod.com/cat-tracks.html> (PET LOSS, TRACKS IN THE SAND)

<http://www.homevet.com/bonding/loss.html> (COPING WITH THE LOSS OF A PET)

<http://www.rainbowbridge.com/>(RAINBOW BRIDGE)

## READING MATERIAL:

- Coping With the Loss of A Pet (Christina M. Lemieux, Ph.D.)
- Coping With Sorrow on the Loss of Your Pet. (Moiria K Anderson)
- Goodbye Dear Friend. Coming to Terms With the death of a Pet (Virginia Ironside)
- Goodbye Friend. Healing Wisdom for anyone Who has lost a Pet (Gary Kowalski)
- It's Okay To Cry (Maria L. Quintana)
- Loving and Losing a Pet: A Psychologist and a Veterinarian Share their Wisdom. (M. Stern)
- Pet Loss. A Spiritual Guide. (Eleanor L. Harris)
- Pet Loss. A Thoughtful Guide for Adults and Children. (Herbert A. Nieburg)
- Pet Loss and Human Bereavement. (William J. Kay)
- Pet Loss and Human Emotion. Guiding Clients through Grief. (Cheri Barton Ross)
- Preparing for the Loss of Your Pet. Saying Goodbye with Love, Dignity and Peace of Mind. (Myrna M. Milani, Jerry Dorsman)
- Surviving the Heartbreak of Choosing Death for Your Pet. (Linda Mary Peterson)
- The Final Farewell. Preparing for and mourning the Loss of your Pet. (Mart Tousley and Katherine Heuerman)
- The Heart That Is Loved Never Forgets. Recovering from Loss, When Humans and Animals Lose Their Companions. (Kaetheryn Walker)
- The Pet Loss. New Revised and Expanded Edition (Wallace Sife)

If any of these resources help even one person to find peace during this most difficult time, we are honoured to have made a difference.

Please feel free to send any links or information on reading material that you think may also be useful to others who are dealing with the loss of their pets. We will continue to add to our Library on an ongoing basis.



## Precious Pet Cremation Contact Information

Mailing Address:

Precious Pet Cremation  
Box 66015, Unicity  
Winnipeg, Manitoba  
R3K 2E7

PH: 204-633-6088  
FAX: 204-632-5446

Email Address: [pets@preciouspetcremation.com](mailto:pets@preciouspetcremation.com)

Website: [www.preciouspetcremation.com](http://www.preciouspetcremation.com)

Owned and operated by: Iain and Connie McIver

Facility Manager: Neil McIver



## Copper PawPrint Round Urn



### Description

Only the lids can be engraved

Size: S-M-L

## Silver PawPrint Round Urn



### Description

Only the lids can be engraved

Size: S-M-L

## Odyssey Round Urns Blue and White



### Description S-M-L

Trim and Paw Prints are Silver Only  
Plaque and Chain Engraving Only



## Odyssey Round Urns Camo and Pink



### Description

S-M-L

Trim and Paw Prints are Silver Only  
Plaque and Chain Engraving Only



# Classic Pet Urns



Description  
S-M-L-XL

Plaque and Chain Engraving Only Available





## Classic Paw Print Urns



### Description

Urn Sizes S-M-L-XL

Engraving Available Directly on Urn!

The only Paw Print Urns currently *not available* are the  
Copper Paw Print Heart Urns!

*All other copper urns are available!*

## Token Pet Urns



### Description

Token remembrance cremation urns are miniature urns that are designed to hold only a small portion of ashes, or cremated remains.

These are the very smallest of urns, which make it possible for family members or friends to divide up the cremated remains so that each person can have an urn.

If the cremated remains are to be scattered, token urns make it possible for loved ones and friends to retain a small amount of cremated remains to be scattered later or kept as a permanent memorial.

Please call for pricing.  
PH: 1-204-633-6088

## One Paw Print Heart Urn



### Description

The only Paw Print Urns currently *not available* are the Copper Paw Print Heart Urns!

*All other copper urns are available!*

The urn is for very small animals  
or a small amount of cremains from a larger pet

One Size Only

Limited Engraving Available due to small size of urn!

## Elite Cat Resin Urn



### Description

Fawn Colour

One Size Only

Plaque and Chain Engraving Only Available



## Cozy Cat Resin Urn



### Description

Tabby Colour

One Size Only

Plaque and Chain Engraving Only Available



## Silhouette Cat Brass Urn



Description  
Gray-Shale  
Green-Fern  
Blue-Country  
Red-Sienna

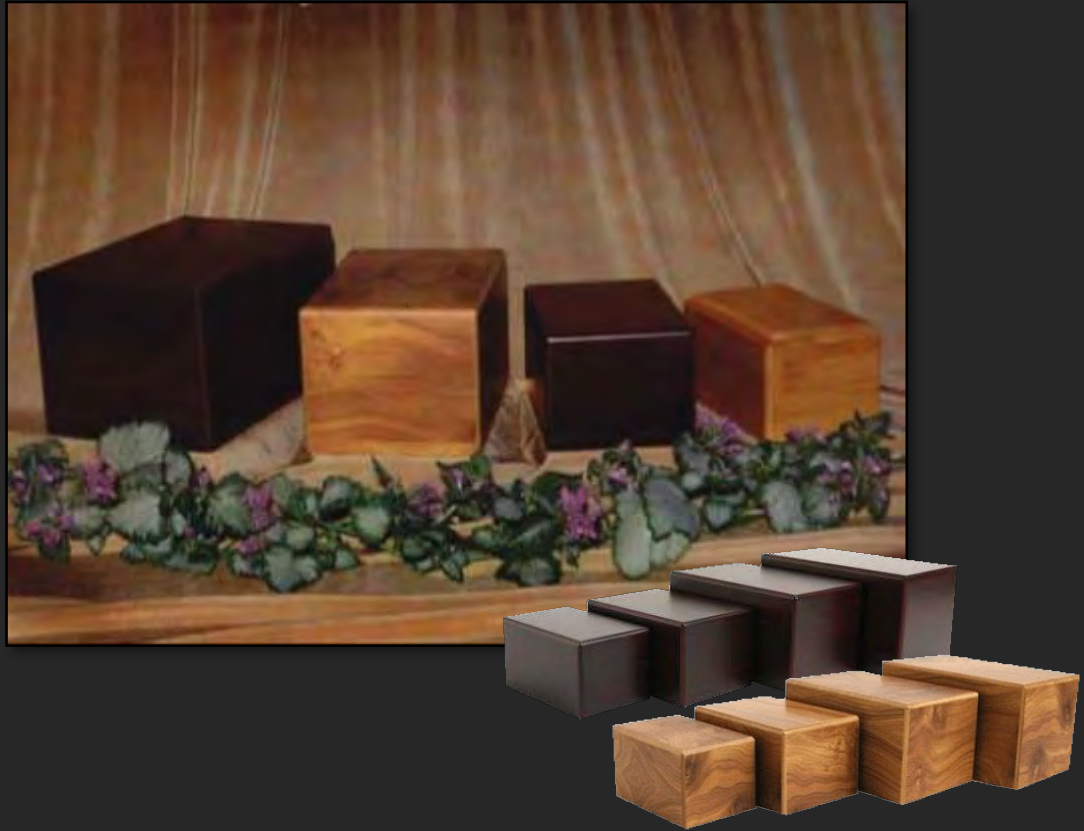
One Size Only

Engraving can be done directly on the standing cat only.  
Please remember it is s a very small area so limited engraving.





## MDF Urns



### Description

Available in; cherry, natural and bamboo colours

Size  
XS-S-M-L

## MDF Urns with Picture Frames



### Description

Available in; black, cherry and natural colours

### Size

XS-S-M-L



## Horse Urn 1



Description  
Ceramic Urn  
One Size Only

## Horse Urn 2



Description  
Ceramic Urn  
One Size Only

## Horse Urn 3



Description  
Ceramic Urn  
One Size Only

## Horse Urn 4



Description  
Ceramic Urn with a Textured Finish  
One Size Only

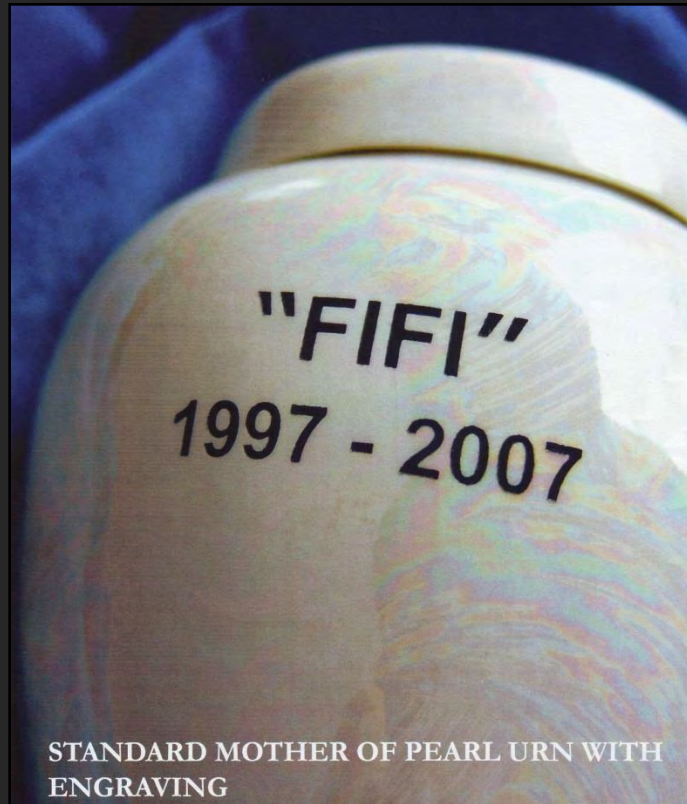


## Ceramic Horse Urn with Decal



Description  
Ceramic Urn  
One Size Only

## Standard Mother of Pearl Urn with Engraving



Engraving is only available in this type of font for Ceramic Urns



## Standard Black Urn with Engraving



Engraving is  
only available  
in this type of  
font for  
Ceramic Urns

STANDARD BLACK URN WITH ENGRAVING

## Standard Granite Stone Urns



Description

These are Ceramic Urns with a textured finish.

Engraving cannot be done on Granite Urns,  
But a chain and plaque can be  
Engraved and placed around the lid.



Description

Colour samples of  
textured finish for  
Ceramic Urns





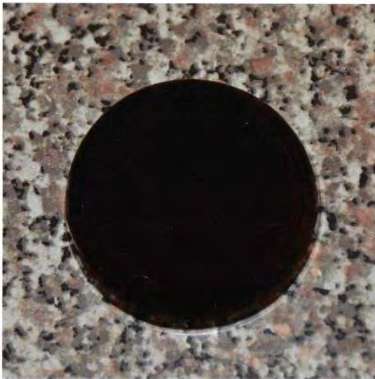
## Mother of Pearl Compared to Ordinary



**BLACK MOTHER OF PEARL**



**WHITE MOTHER OF PEARL**



**BLACK**



**WHITE**

Description  
Colour samples for Urns.

