

## Tyler Walter

2288 130th Ave NW, Coon Rapids, MN 55448  
715-533-5923

walterty89@gmail.com

**Dedicated professional with demonstrated strengths in customer service, time management and trend tracking. Good at troubleshooting problems and building successful solutions. Excellent verbal and written communicator with strong background cultivating positive relationships and exceeding goals.**

## Professional Experience

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### Warehouse Worker

*Keefe Co., Delano, MN*

*July 2023 - November 2023*

- Processed incoming trucks to unload, stage and smoothly store merchandise.
- Lifted weights of up to 100lbs while minimizing risk of personal injury.
- Prepared orders quickly, pulling and packing products for quick shipment.
- Built custom shipping crates for prepped doors and materials to be shipped safely and without damage.
- Operated a forklift to move goods and load/unload delivery vehicles.
- Met promised delivery times using excellent sorting skills and strong attention to detail.

### Low Voltage Technician

*Audio Video Electronics, Brooklyn Park, MN*

*February 2022 - July 2023*

- Read and interpreted blueprints, schematics, and wiring diagrams for accurate installations.
- Ensured compliance with local codes by following guidelines set forth by governing authorities.
- Responded promptly to emergency service calls from customers experiencing system failures or other issues.
- Updated job knowledge through continuous education courses offered by manufacturers or trade organizations.
- Dismantled and assembled equipment based on requirements of work assignments.
- Kept records of completed jobs, materials used, hours worked, and any issues encountered during project.

### Warehouse Worker

*Fedex, Rogers, MN*

*December 2021 - February 2022*

- Avoided safety hazards by correctly operating company tools and equipment.
- Met promised delivery times using excellent sorting skills and strong attention to detail.
- Processed incoming trucks to unload, stage and smoothly store merchandise.
- Worked for extended periods of time in uncomfortable conditions.
- Lifted weights of up to 150lbs while minimizing risk of personal injury.
- Assisted with safe housekeeping procedures, maintaining clean work stations and areas.

### Delivery Driver

*Gentle Delivery Incorporated, Rogers, MN*

*June 2021 - December 2021*

- Inspected vehicle pre- and post-trip to identify maintenance and repair needs.
- Interacted with members of public politely and professionally.
- Drove safely in adherence with state and federal laws.
- Delivered highest level of service to satisfy and retain customers.
- Used handheld device to scan orders, obtain route information and navigate.
- Alerted management to serious issues with customer deliveries, vehicle maintenance concerns and paperwork problems.

### Operations Manager

*Fedex, Rogers, MN*

*November 2020 - April 2021*

- Organized resources, supplies and teams to meet operational demand and core metrics.
- Coordinated operations successfully to uphold reputation for professionalism and results.
- Use problem-solving abilities to anticipate and troubleshoot issues threatening to disrupt operations.
- Communicated clear objectives and implemented hands-on strategies resulting in peak performance.
- Assessed, analyzed and solved or suggested solutions to operational challenges.

- Built strong, resilient team by identifying and onboarding highly qualified candidates for key positions.

### **Custom Woodworker**

*The Good Wood Shop, Sioux Center, IA*

*November 2017 - March 2018*

- Maintained clean and organized workshop environment to ensure safety and efficiency.
- Minimized risk of rework or excess materials waste through accurate measuring and cutting.
- Designed and created custom wooden furniture pieces for clients.
- Sanded stained, and applied finishes to completed projects.
- Constructed cabinetry for residential homes or commercial spaces.
- Operated various woodworking machinery, such as table saws, planers, and jointers safely.

### **Salesperson**

*Howard's Home Furnishings, Osseo, WI*

*December 2016 - March 2017*

- Overcame objections with successful product demonstrations and persuasive communication skills.
- Investigated and resolved reported customer issues for improved customer satisfaction.
- Created a company website using Wix to attract more customers to the store.
- Removed old flooring to make way for new installations of carpet, tile and vinyl.
- Installed various types of flooring materials, including hardwood, laminate, and carpet.
- Installed and maintained security systems, including access controls, alarms, and video surveillance equipment.

### **Delivery Helper**

*UPS, Eau Claire, WI*

*December 2016 - December 2016*

- Maintained professionalism with clean uniform and appearance.
- Helped meet schedule demands by assisting with routing around traffic issues.
- Delivered exceptional customer service every day to both residential and business customers.
- Moved items weighing in excess of 100 pounds with driver.

### **Bakery Clerk**

*Festival Foods, Janesville, WI*

*October 2015 - April 2016*

- Promoted bakery fare with proper signage and attractive case displays.
- Packaged freshly prepared cookies, pastries, and muffins for sale.
- Delivered exceptional service to every customer with unique baked goods needs.
- Coordinated special event orders such as wedding cakes or large catering platters with appropriate team members.
- Assisted with baking and decorating work to meet bakery demand.
- Assisted customers with bakery product selection and provided recommendations based on preferences.

### **Hardscape Foreman**

*Hard Rock Stone & Design, Elk River, MN*

*May 2014 - June 2021*

- Performed quality control inspections throughout each stage of project.
- Completed projects within specified timeframes without sacrificing quality or customer satisfaction.
- Mentored junior team members in best practices for hardscape installation and maintenance.
- Communicated regularly with clients to provide updates on project progress.
- Maintained clean and organized job site at all times.
- Adapted quickly to changes in scope or design requirements as communicated by client or designer.
- Operated heavy machinery such as skid steers, excavators, and compactors safely and efficiently.

## **Education**

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Certification in Full-Stack Web Development March 2024 - June 2024

University of Minnesota at Minnesota/Remote

High School Degree | May 2011

Eleva-Strum Central High School at Strum WI

Graduated with Honors

## **Key Skills**

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- **Application debugging**
- **Website optimization**
- **Technical Analysis**
- **Agile Methodologies**
- **Responsive design**
- **Full-Stack Development**
- **Web Technologies: React, jQuery, Bootstrap, Handlebars**

## **Projects**

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### **Brew Bound**

[github.com/TyWalter/brew-bound](https://github.com/TyWalter/brew-bound) | [tywalter.github.io/brew-bound](https://tywalter.github.io/brew-bound)

- Summary: Site where you can view breweries based on the location you input in addition to viewing a gallery of locals and their stories.
- Role: One of four authors, Project Manager
- Tools: Javascript, Bootstrap, HTML, CSS, Parsley

### **Choose Your Adventure**

[github.com/TyWalter/choose-your-adventure](https://github.com/TyWalter/choose-your-adventure) | [choose-your-adventure-qxmy.onrender.com](https://choose-your-adventure-qxmy.onrender.com)

- Summary: Game site where you make decisions based on the story-driven content. You can view your game-endings and keep track of your scores.
- Role: One of four authors, Project Manager
- Tools: JQuery, Javascript, Bootstrap, HTML, CSS, PostgreSQL, Handlebars, Sequelize, TypeItJS, Express, Postman

### **Social-Network**

[github.com/TyWalter/social-network](https://github.com/TyWalter/social-network)

- Summary: Social Networking back-end database that stores users, their thoughts, and reactions.
- Role: Sole Author
- Tools: Javascript, Mongoose, MongoDB, Express, Postman