

## Claim Use Case

### Basic Course:

At the main screen the customer clicks start a claim. The system displays the Start a Claim Page. The customer proceeds to fill in information regarding their incident. The system will then determine how to settle the claim and redirect the customer to the confirmation page.

### Alternate Courses:

Customer not logged in: System invokes login use case. Once the customer is logged in, the system displays the Start a Claim interface

User does not have a policy: System throws a no policy entered error message prompting the user to add a policy.

## Start a Claim

First Name:

Last Name:

Policy #:

Please enter your claim Information below

Submit