Ragtag Group of Insurance Wizards Car Insurance Software Package High-level Requirements

- 1. The <u>Android-based application</u> must be web-based, designed for the insurance policyholder, which will store information in a <u>central database</u> for insurance employees to view and manage with a <u>web-based desktop application</u>.
- **2.** The <u>Android application</u> must be able to register a new client account or be able to <u>login</u> existing clients.
 - a. The application must be able to store any new or existing client information to the central database.
- **3.** The <u>Android application</u> must be able to <u>submit an insurance application</u>, <u>manage a policy</u> once the insurance provider has accepted the application, and <u>start a claim</u>.
- **4.** The <u>Android application user</u> should have several options for managing a policy and saving the changes to the central database:
 - a. Add or delete optional policy coverages.
 - b. Add or delete cars from the policy.
 - c. Add or delete drivers from the policy.
- **5.** The <u>Android application</u> must be able to produce a digital copy of a policyholder's <u>insurance card</u> and be able to send a printable copy via email.
- **6.** The Android application must be able to start a claim if the user requests to start one.
- **7.** The <u>desktop application</u> must be able to <u>login insurance employees</u> using assigned employee login credentials.
- **8.** The desktop application must provide to the employees the ability to <u>search</u> the central database.
 - a. The employee must be able to search by <u>policy holder information</u>, <u>policy number</u>, and <u>claim number</u>.
- **9.** The <u>desktop application</u> must be able to <u>manage a policy</u> (see 4a-4c) or <u>start a claim</u> when an <u>employee</u> has searched for a policyholder.
- **10.** The <u>desktop application</u> must be able to <u>manage a claim</u> when an <u>employee</u> has searched for a claim number.