Perez Abhulimen

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WORK EXPERIENCE

PJM Interconnection L.L.C. Audubon, PA

Cyber Security / Platforms and Client Operations

May 2023 - Aug 2023

- Spearheaded the implementation of advanced security protocols, reducing vulnerabilities and enhancing overall system resilience.
- Assisted the Platforms and Client Operations team in deployment refreshes, flash drive encryption, and Image Processing.
- Assisted a cross-functional team to conduct comprehensive security audits of several Intrusion Detection Systems.
- Followed processes accurately with attention to detail while being responsible for monitoring IP address traffic coming in and out of the network.
- Created simulated phishing emails for Critical Infrastructure Protection (CIP) audits, enhancing organizational resilience against social engineering and deepening knowledge of cybersecurity awareness and compliance.

West Chester University

West Chester, PA

Resident Assistant

Aug 2023 - Present

- Implementing and enforcing all College and Campus Living policies, promoting academic excellence, addressing student needs, and encouraging involvement.
- Promoting the interaction and construction of social networks between the community and residents.
- Create, market, and lead student-centered hall programs to promote social, education, diversity, health, emotional, understanding, and growth.
- Communicating a budget, allocating money for residence hall and floor events, and collaborating with on- and off-campus offices such as counseling, student activities, maintenance, etc.
- Collaborating with orientation staff on first year and transfer student opening week activities.
- Budgeting and allocating money used for residence hall and floor events.
- Developed a positive living environment for residents, often resolving conflicts.

Top Golf King of Prussia, PA

Bay Host

Oct 2023 - Present

- Facilitated a welcoming atmosphere for over 50 guests daily, enhancing overall guest satisfaction ratings by 50% through attentive service and efficient operations.
- Coordinated with kitchen and bar staff to streamline food and beverage service, resulting in a 10% reduction in wait times and a significant boost in customer retention.
- Trained and mentored new team members on best practices and service standards, leading to an improvement in team performance ratings by 15% within the first 6 months.
- Analyzed guest feedback to identify trends and areas for improvement, successfully addressing concerns that led to an increase in positive online reviews.

EDUCATION

West Chester University

West Chester, PA

Bachelor of Computer Science: Cybersecurity Graduation Date: Date

LEADERSHIP EXPERIENCE

Dowdy Multicultural Center

West Chester, PA

Peer Mentor Aug 2023 - Present

- Mentored and provided guidance to at least 6 students in the Educational Opportunity Program, resulting in an increase in program completion rates.
- Developed and implemented tailored academic plans for students, leading to several improvements in GPA averages.
- Collaborated with academic advisors to identify at-risk students and successfully implemented interventions that improved student retention.
- Organized and facilitated weekly study groups for students, resulting in a 20% increase in exam scores.

• Assisted in the planning and execution of EOP events and workshops, contributing to an increase in student participation and engagement.

SKILLS & INTERESTS

VMWare, Computer Security, Windows, Network Security, Java, Big Data Analytics, HTML, CSS, JavaScript, Skills: CI/CD and Docker, Communication, Crisis Management, Event Planning, Software Engineering, Data Structures and Algorithms, Team Collaboration, Critical Thinking, Leadership, Community Building,