

# Tyler Nguyen

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## EDUCATION

### C.T. Bauer College of Business, University of Houston

Bachelor of Business Administration in Management Information System

May 2024

Cumulative GPA: 3.58

## PROJECTS

### Personal Website

March 2023

Developer, [tylernguyendev.com](http://tylernguyendev.com)

- Designed and developed a website from scratch using Visual Studio Code showcasing web development skills
- Utilized HTML, CSS, and JavaScript to create a responsive and visually appealing user interface
- Crafted a user-centric design with intuitive navigation, optimizing user experience and engagement
- Ensured cross-browser compatibility and responsive design, enhancing accessibility across devices

### Appollo Information Systems - Sponsored Project

January 2022 – May 2022

University of Houston, BUSI 3302: Connecting Bauer to Business

- Participated in a team of 8 to identify client needs and overcome challenges that the company has
- Coordinated schedule and meeting once a week for team members and the sponsor
- Managed project timelines and deliverables and conducted research and reports for submission

### School Club Project

August 2019 – November 2019

Lone Star College, BCIS 1305: Business Computer Apps

- Collaborated with a team of 4 to conceptualize, establish, and promote a school club, leveraging Microsoft applications
- Designed and executed a club website, promotional flyer, and informative reports
- Developed and maintained a budget, along with financial reports, utilizing Microsoft Access and Excel

## EXPERIENCE

### Atlas Aspect, Houston, Texas

June 2023– August 2023

Consulting Intern - Solugen

- Utilized strong problem-solving skills to collaborate with the VP of Technology on complex projects, identifying and resolving technical challenges
- Demonstrated excellent communication skills by creating detailed project proposals that outlined scope, deliverables, and addressed client needs
- Participated in training sessions and meeting twice a week to enhance technical and consulting skills
- Developed and managed the company's Dropbox and cloud storage system and ERP system

### Kohl's, Houston, Texas

May 2022 – Present

Retail Sales Associate

- Processed and managed over 100 Amazon returns daily
- Resolved 95% of customer questions or issues with a compassionate and empathetic approach
- Stay up to date on new program and sales, and proactively made recommendations to customers
- Operate the cash register and accurately scan all merchandise

## ACTIVITIES

### Management Information Systems Student Organization (MISSO)

Technology Officer

December 2023 – May 2024

- Ensured the continued operation of the MISSO Member Portal (500+ users) through ongoing maintenance of its MERN stack frontend, backend, REST API, relational database, and firebase authentication
- Implemented and maintained SQL Server databases, optimizing query performance and ensuring data integrity
- Conducted regular database backups and implemented security measures to safeguard member information
- Configure and update organization's website (misso.org) regularly

Transaction Processing Officer

May 2023 – December 2023

- Assisted members by hosting exam review and assignment walkthrough twice a week
- Gathered requirements needed to create exam review and walkthrough videos
- Attend multiple professional meetings and events weekly, engaging with members and professionals

## SKILLS & INTERESTS

**Skills:** Problem solving, Computer proficiency, Microsoft Office, Java, JavaScript, HTML, CSS, SQL, Project Management, Software Implementation, Configuration Management

**Languages:** Fluent in **English** and **Vietnamese**, conversational in **Laos**, conversational in **Thai**

**Interests:** Track and Field, Technologies, learning new languages, Cryptocurrency, Chess, Solving puzzle

## HONORS AND AWARDS

**Dean's List:** Fall 2019, Spring 2020, Fall 2020, Spring 2021, Fall 2021, Spring 2022, Fall 2022, Spring 2023

Gold Medal in Algebra 1, 2015-2016