

Tyler Nguyen

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EDUCATION

C.T. Bauer College of Business, University of Houston

May 2024

Bachelor of Business Administration in Management Information System

Cumulative GPA: 3.58

PROJECTS

Project Manager – University Class

August 2023 – December 2023

University of Houston, MIS 4374: IT Project Management

- Contributed to all project management knowledge areas, including scope, schedule, cost, resources, risk, and stakeholder management.
- Gained practical experience in project planning, execution, and control within a team-based learning environment
- Collaborated with a team of 8 on a comprehensive business case analysis for a company, developing a project plan for an employee wellness intranet initiative.

Personal Website

March 2023

Developer, tylernguyendev.com

- Designed and developed a website from scratch using Visual Studio Code showcasing web development skills
- Utilized HTML, CSS, and JavaScript to create a responsive and visually appealing user interface
- Crafted a user-centric design with intuitive navigation, optimizing user experience and engagement
- Ensured cross-browser compatibility and responsive design, enhancing accessibility across devices

Apollo Information Systems - Sponsored Project

January 2022 – May 2022

University of Houston, BUSI 3302: Connecting Bauer to Business

- Participated in a team of 8 to identify client needs and overcome challenges that the company has
- Coordinated schedule and meeting once a week for team members and the sponsor
- Managed project timelines and deliverables and conducted research and reports for submission

EXPERIENCE

Atlas Aspect, Houston, Texas

June 2023– August 2023

Consulting Intern - Solugen

- Utilized strong problem-solving skills to collaborate with the VP of Technology on complex projects, identifying and resolving technical challenges
- Demonstrated excellent communication skills by creating detailed project proposals that outlined scope, deliverables, and addressed client needs
- Participated in training sessions and meeting twice a week to enhance technical and consulting skills
- Developed and managed the company's Dropbox and cloud storage system and ERP system

Kohl's, Houston, Texas

May 2022 – Present

Retail Sales Associate

- Processed and managed over 100 Amazon returns daily
- Resolved 95% of customer questions or issues with a compassionate and empathetic approach
- Stay up to date on new program and sales, and proactively made recommendations to customers
- Operate the cash register and accurately scan all merchandise

ACTIVITIES

Management Information Systems Student Organization (MISSO)

December 2023 – May 2024

Technology Officer

- Ensured the continued operation of the MISSO Member Portal (500+ users) through ongoing maintenance of its MERN stack frontend, backend, REST API, relational database, and firebase authentication
- Implemented and maintained SQL Server databases, optimizing query performance and ensuring data integrity
- Conducted regular database backups and implemented security measures to safeguard member information
- Configure and update organization's website (misso.org) regularly

Transaction Processing Officer

May 2023 – December 2023

- Assisted members by hosting exam review and assignment walkthrough twice a week
- Gathered requirements needed to create exam review and walkthrough videos
- Attend multiple professional meetings and events weekly, engaging with members and professionals

SKILLS & INTERESTS

Skills: Problem solving, Computer proficiency, Microsoft Office, Java, JavaScript, HTML, CSS, SQL, Project Management, Software Implementation, Configuration Management

Languages: Fluent in **English** and **Vietnamese**, conversational in **Laos**, conversational in **Thai**

Interests: Track and Field, Technologies, learning new languages, Cryptocurrency, Chess, Solving puzzle

HONORS AND AWARDS

Dean's List: Fall 2019, Spring 2020, Fall 2020, Spring 2021, Fall 2021, Spring 2022, Fall 2022, Spring 2023