

TYLER NEWTON

Bonney Lake, WA 98391 • (253) 486-7461 • tylernewton96@yahoo.com

RELEVANT SKILLS

- Angular
- MEAN Stack
- Python
- Visual Studio Code
- Microsoft Office Suite
- Flask Framework
- Google Cloud
- HTML 5
- Windows OS
- Github
- Git
- CSS

EXPERIENCE

Kai Market, Seattle, WA

September 2019 – October 2019

Team Member

- Generated profit and maintained customer satisfaction by using cash registers and working knowledge to upsell merchandise and answer queries, maintaining customer satisfaction.

FedEx Express, Seattle, WA

October 2014 – August 2019

Swing Shift Driver, July 2018 – August 2019

Senior Customer Service Agent, July 2016 – July 2018

Package Handler, October 2014 – July 2016

- Increased revenue by selling services and products to 50+ customers, generating leads and resolving customer issues using FedEx's LeadOn system to generate leads, command-line based trace software and Microsoft office suite, resulting in a \$600 revenue increase in one month
- Upheld FedEx Operations by retrieving up to 300 packages a day, handling 300+ packages on the system sort, and inspecting 60+ dangerous goods packages, using software such as TORTES/TRIPS, smartDG and FedEx PowerPads to ensure timeliness, safety and accuracy of transportation
- Upheld FedEx standards by loading 20-40 cans into 4 trucks to be departed each night, enforcing safety standards and being prepared to clean hazardous spills and consolidating cash, using programs such as TORTES/TRIPS and smartDG, resulting in zero hazardous spills and the timely departure of all packages

Genesis Logistics/IMI, Auburn, WA

October 2014 – April 2015

Warehouse Picker

- Maintained warehouse revenue by working closely with team members, using voice activated systems and pallet jacks to put 1000-2000 items per day to ensure accurate and timely shipping of food items
- Protected warehouse revenue by working with new hires, managers, voice activated systems and audit checklists to train new employees and ensure shipment accuracy, guaranteeing quality of warehouse performance
- Assisted drivers by working with them and using pallet jacks to load 100-200 boxes of food onto roughly 15 trucks nightly, ensuring timely loading and dispatch of all trucks

Papa Murphy's, Bonney Lake, WA

August 2014 – October 2014

Team Member

- Implemented best practices, cooperating with team members and utilizing provided equipment to make 10-20 pizzas an hour and ensure quality of food, resulting in high customer satisfaction

EDUCATION

Year Up/Seattle Central College, Seattle, WA

September 2019 – Current

Year Up is an intensive, competitive technical training and career development program with 250 corporate partners, graduating 4,000 students annually across 19 cities. The program includes college-level courses, professional training, and a six-month internship.

- Completed coursework in Project Coordination, Web Development, Network System Admin, IT Helpdesk, Professional Skills, and Business Communications, with specialized training in Software Development, including Software Versioning, Web Development, HTML/CSS and JavaScript