Tyler Davies

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SUMMARY

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I'm Tyler, a 27-year-old developer in Phoenix, AZ. I am currently working at Apple as a software developer and front-end web developer, specializing in tools like React to build dynamic and responsive web applications. With over 10 years of professional and educational experience in the tech industry, I have a strong foundation in HTML, CSS, JavaScript, and modern JavaScript frameworks. At Apple, I collaborate with cross-functional teams to deliver innovative solutions that align with both business goals and user needs.

SKILLS

- Access Point Configuration
- Break-Fix
- Ticketing Software
- Hardware Troubleshooting and Repair
- Device/Hardware QA
- UI/UX
- Figma

- Software Installation and Configuration
- Customer Service
- Network Configuration
- Hardware Configuration
- Agile Methodology and Scrum
- Virtualization (Hyper-V)
- Firewall Configuration

- C#, Java, HTML, CSS, JavaScript, Python, React, Node, Electron
- Visual Studio & VSCode
- Github
- Microsoft Office
- Google Suite
- Windows & MacOS
- Software Development

WORK HISTORY

IT Technician II / Software Developer- Apple, Mesa, AZ   01/2024 - Current
  - Developing internal software to automate configuration tasks, improving efficiency and consistency
  - Writing front-end code in ReactJS for internal web server tools, including data manipulation from records stored on back-end servers
  - Writing documentation on how to perform job duties as well as how to use software I've developed or helped to develop
  - Configuration and QA of routers, switches, printers, scanners, desktop computers, laptops, and more

Service Assistant - Costco Wholesale, Sheridan, CO   10/2021 - 07/2022
  Bakery, merchandising, cashier assistant, inventory, customer service

IT / Help Desk / Administrative Assistant - Fantastic Displays, Riverside, CA   06/2019 - 04/2020
  Fixing computer and network issues, replacing peripherals, recording inventory, running CAT throughout office space, setting up network switching, product QA, customer assistance, product sourcing, shipping/receiving, other miscellaneous tasks

Team Leader - Harkins Theatres, Moreno Valley, CA   02/2017 - 06/2019
  Managing schedules and duties of team members, ensuring theaters are cleaned, keeping concessions running smoothly, and handling customer concerns and questions

EDUCATION

Information Technology - Bachelor's of Science - University of Phoenix - Nov 2023

Full Stack Development - Certificate - Codecademy - In Progress

Computer Programming Logic - Certificate - University of Phoenix - Aug 2023