

DON HAHN

January 2, 2019

To Those Concerned,

I have contracted Ken Rideout and Newhaven Builders on a number of projects, over the past fifteen years, all involving modification to older or historic homes: a 1940's Cliff May style ranch house, a 1920's Spanish Colonial, and a 1908 Studio space in the Arroyo Terrace Historic District. In every case, Ken and his team have brought a superb willingness to collaborate with architects and designers in executing the construction as specified.

Above all, they have brought an attention to detail to our projects and an awareness of materials, surfaces, finishes, and historically appropriate workmanship that is extraordinary and contributes richly to the successful completion of each project. Newhaven is financially responsible in their cost reporting and have operated in a timely manner in scheduling their work. I am happy to recommend them as a contractor whose work is exemplary particularly for projects that require elements of historic preservation.

Sincerely.

A handwritten signature in black ink that reads "Don Hahn". The signature is stylized, with the first name "Don" written in a cursive-like script and the last name "Hahn" in a more blocky, capital-letter style.

Don Hahn
Film Maker
The Gamble House on PBS

Gwen H. Whitson

400 Arroyo Terrace

Pasadena, CA 91103

January 9, 2019

Re. Newhaven Builders

To Whom It May Concern:

For the past 35 years, my husband and I have lived in the Van Rossem-Neil House, designed and built by Greene and Greene. Needless to say, living in an architectural landmark that is 116 years old requires a lot of sensitive and careful maintenance and repair. Ken Rideout and his skilled team of craftsmen have made it possible for us to maintain and enjoy our home.

Ken's first project with us involved shoring up and restoring a pergola on the east side of our house. During that "simple" project, Ken determined that our foundation was crumbling. He helped us find the correct foundation specialist to reinforce the foundation and bolt the house for seismic safety.

Following the 1989 earthquake—the foundation survived, but a chimney fell through our roof—Ken served as our general contractor when we replaced the shingle roof and chimney damaged in the quake. Navigating city hall was a challenge as our home is on the edge of the arroyo and the roof and siding are cedar shingles. The historical preservation office in Pasadena (and we) wanted to retain the original shingle siding and roof. We managed to do this due, in large part, to Ken's innovative suggestions to satisfy concerns of the Pasadena fire department.

In the following years, Ken designed and built a master bath and guest bath on the second floor. The disruption was minimal; the results are impressive and the job was done on time and on budget. When we decided to renovate the back of the house to create a custom kitchen, butler's pantry, bath and office consistent

with the original craftsman architecture of the home, we again turned to Ken. Because of Ken's expertise and resourcefulness, and the careful and considerate performance of his crew, we were able to live in the house throughout this six month project.

As our home is covered by Pasadena city ordinances intended to preserve significant craftsman architecture, the permitting and inspection steps are more complicated than the typical renovation project. Despite these complications, and the inevitable unforeseeable exigencies of working on older homes, the project was completed on time and within our budget. The results exceeded our expectations. The consistency of style and workmanship is so fine that when guests first visit our home, they often ask which parts have been remodeled and which parts are original.

Today, about 20 years after the completion of that project, the kitchen is as beautiful as when it was first completed. In part, this is because we have continued to rely on Ken's team to provide ongoing maintenance when needed. Not only have they helped maintain the kitchen and bathrooms, they have replaced and rebuilt rafter tails, fencing, gates, pergolas, shingle roofs, and flat roofs, including one with rolled Dutch glass edges.

Based on our experiences working with Ken Rideout and Newhaven Builders, we heartily recommend him without hesitation.

Please feel free to contact us for more information, or if you would like to see some of the work that Ken and his team have done for us.

Best regards,

A handwritten signature in black ink, appearing to read "Gwen Whitson", with a stylized flourish at the end.

Gwen H. Whitson

January 3, 2019

To whom it may concern:

I am writing to recommend Ken Rideout and Newhaven Builders to you. We have just about finished an extensive remodel of our 1920's Spanish style home. As the homeowner, I have been very involved in the design and construction process. Ken and his employees have been very willing to work with me from start to finish.

Ken is a problem solver. When we encountered a few structural issues, Ken found construction solutions to realize the design. Very importantly, he took costs into consideration when presenting different options to me and my architect. This project has truly been a team effort.

I trust Ken and his crew. They worked efficiently and steadily, all the while paying close attention to the details. The old and the new materials and finishes are indistinguishable. It is as if the house was originally built this way.

Despite some change orders by me, the project has stayed on schedule and within the budget. The invoices are detailed and timely.

We have lived in the house during this entire construction project. The team has been respectful of our privacy. They have been flexible in working around us, but always working. After spending this past year with Newhaven Builders, I would recommend them to my friends and family without hesitation.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Ulin". The signature is fluid and cursive, with the first name "Mary" written in a larger, more prominent script than the last name "Ulin".

Mary Ulin
754 La Mirada Avenue
San Marino, CA 91108