

TYLER PAGE

CONTACT



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[Bold Profile](#)

SKILLS

- Positive attitude
- Customer service
- Teamwork and collaboration
- Strong work ethic
- Attention to detail
- Relationship building
- Time management
- Critical thinking
- Python
- Strong role model
- Effective organization
- Personal protective equipment

PROM KING 2013, PRESIDENT OF STUDENT COUNCIL,

I was elected Prom King the year i graduated

PROM KING 2013, PRESIDENT OF STUDENT COUNCIL, EARLY HIGH SCHOOL FINISH

I finished all needed classes by February the year I was to graduate. Worked full time and came back to support classmates. I was elected President of Student Council early in my senior year. I was voted Prom King. Graduated, left,

Dynamic individual with hands-on experience in quite a few fields. Open for skill and talent improvement for navigating challenges. Brings strong problem-solving skills and proactive approach to new tasks. Known for adaptability, creativity, and results-oriented mindset. Committed to making meaningful contributions and advancing organizational goals.

WORK HISTORY

November 2021 - April 2025

Delivery Driver *Amazon*, Pontiac, MI

- Completed on-time deliveries by choosing best and most efficient routes.
- Improved customer satisfaction by ensuring timely and accurate deliveries of products.
- Read maps, followed oral, and written instructions and used GPS technology to make deliveries.
- Operated vehicle safely in highly congested areas with no traffic violations.
- Completed rush deliveries on tight timetables to satisfy customer needs.
- Maintained upbeat, positive attitude in busy, customer-focused environment.
- Loaded truck and properly secured items to prevent damage for deliveries.
- Worked scheduled hours as required and took on available shifts during holidays and busy periods.
- Managed customer inquiries and complaints in polite and professional manner.
- Enhanced delivery efficiency by optimizing routes using GPS navigation and mapping tools.
- Communicated with dispatchers to stay informed of changes to routes and delivery schedules.
- Maintained strong relationships with clients through proactive communication and personalized service.
- Increased repeat business through excellent customer service and prompt resolution of any issues or concerns.
- Developed strong working knowledge of local traffic laws and regulations to facilitate smooth navigation on-the-job safely.
- Facilitated smooth delivery process, ensuring all packages were securely and neatly organized within vehicle.
- Streamlined package handling procedures, reducing potential for damage and increasing customer satisfaction.
- Enhanced team knowledge by sharing best practices for navigation and time management.
- Documented mileage, deliveries, pickups, customer issues and damages.
- Successfully avoided time delivery delays by carefully planning best

and came right back to work as IT support for the same High School helping where i could

routes.

- Drove truck in urban and rural areas to expertly make high volume of deliveries.
- Fostered positive working relationships with regular customers.
- Promoted customer satisfaction by addressing or escalating concerns for quick resolution.
- Complied with truck driving rules as well as company policies and procedures regarding safe vehicle operations.
- Operated light trucks to deliver loads as far as 50 miles from home location.
- Delivered packages to customer doorsteps and business offices.

April 2021 - October 2022

Carside Specialist *Applebee's Grill + Bar*, Detroit, MI

- Streamlined order processing by accurately entering orders into the system and communicating with kitchen staff.
- Managed multiple priorities effectively, balancing exceptional service with prompt order turnaround times.
- Improved communication between front-of-house staff and kitchen personnel by clearly relaying special requests or allergy-related concerns from customers.
- Assisted in inventory management, ensuring adequate stock levels for peak service hours.
- Assisted customers by answering questions and fulfilling requests.
- Processed both cash and card purchases and returns.
- Trained, mentored, and developed new cashiers with positive and encouraging techniques to maximize performance and team contributions.
- Maintained a clean and inviting checkout area, contributing to an enjoyable shopping experience for customers.
- Balanced cash drawers at the end of each shift, ensuring accuracy in financial reporting.
- Developed strong relationships with repeat customers through friendly service interactions.
- Served high customer volumes during special events, nights, and weekends.
- Managed cash handling duties responsibly, ensuring accurate accounting at the end of each shift.
- Supported overall restaurant success by assisting in other roles or tasks as needed during busy periods or staffing shortages.
- Contributed to a positive workplace culture by maintaining a professional and supportive demeanor with colleagues, fostering teamwork and collaboration.
- Maximized customer convenience by offering curbside pickup options for online orders.
- Worked collaboratively with team members to ensure smooth operations during high-volume periods.
- Handled customer concerns professionally, resolving issues promptly and courteously as they arose.
- Increased efficiency during peak hours by coordinating seamlessly with fellow Carside Specialists to manage heavy workloads without sacrificing service quality.

November 2018 - November 2020

Enlisted Soldier *Air Force*, N/A

- Collaborated with fellow service members from other branches during joint exercises, demonstrating adaptability and teamwork capabilities.
- Secured and protected military property, assets, and personnel.
- Ensured mission readiness by maintaining personal weapons proficiency, scoring highly on annual qualification tests consistently.
- Achieved mission success by effectively leading a diverse group of soldiers during high-stress situations.
- Improved team morale by consistently providing clear communication and implementing positive reinforcement strategies.
- Led security efforts for multiple installations, maintaining a safe environment for all personnel and preventing unauthorized access to sensitive materials.
- Conducted thorough risk assessments for various missions, implementing safety measures that minimized potential hazards to personnel and equipment.
- Trained new recruits in essential soldiering skills, fostering a strong foundation for their military careers.
- Served as an effective liaison between leadership and subordinates, resolving issues promptly and promoting a positive work environment.
- Reduced equipment loss rates by implementing strict inventory management procedures and conducting regular inspections.
- Trained in infantry tactics, weapons and medical procedures for well-rounded field support.
- Assembled, disassembled and maintained various weapons for operational readiness.
- Responded calmly and professionally to chemical, biological and nuclear threats.
- Upheld Air Force dress and appearance regulations for professional appearance.

June 2017 - October 2018

Pizza Delivery Driver *Domino's Pizza*, Dayton, OH

- Verified orders prior to completing deliveries to avoid customer complaints.
- Maintained a clean driving record, ensuring safe and responsible transportation of food items.
- Managed cash and credit card transactions accurately, minimizing discrepancies in daily sales reports.
- Processed payments by accepting cash, checks and credit and debit card payments.
- Interacted professionally with customers in person or by phone and acted with sense of urgency to drive positive customer experience.
- Utilized strong organizational skills to efficiently manage multiple deliveries per shift without compromising quality or timeliness of service.
- Provided exceptional customer service through courteous interactions and professional communication while handling transactions.
- Assisted in expediting orders during peak times by aiding kitchen staff with food preparation when needed.
- Maintained a professional appearance, ensuring that personal grooming and uniform standards were in compliance with company policies.
- Planned optimal routes to deliver multiple orders per trip and achieve strong performance ratings.
- Assisted new drivers with training and orientation procedures, offering guidance on best practices for efficient deliveries and reliable customer

service.

- Showcased adaptability by adjusting delivery routes based on traffic conditions or customer preferences, optimizing order fulfillment times.
- Contributed to positive online reviews by delivering exemplary service, leading to increased customer loyalty and repeat business.
- Continually updated management regarding any potential delays or complications encountered during deliveries, allowing for proactive resolutions where possible.
- Demonstrated initiative by learning menu offerings and ingredients to better assist customers with inquiries and special requests.
- Contributed to a positive team environment by effectively communicating with coworkers regarding order statuses and customer concerns.
- Served customers promptly by smoothly collecting and delivering high volume of orders.
- Improved customer satisfaction by consistently delivering orders on time and with accuracy.

April 2017 - August 2017

Furniture Delivery Driver *Rent A Center Warehouse & Retail Store,*
Middletown, OH

- Improved customer satisfaction by providing professional, courteous service throughout the delivery process.
- Demonstrated strong attention to detail while inspecting furniture before delivery, identifying any defects or damages prior to departure from the warehouse.
- Coordinated with management on route adjustments as needed based on traffic conditions or other unforeseen circumstances.
- Collaborated with warehouse staff to ensure timely loading and unloading of inventory for delivery.
- Contacted customers prior to delivery to confirm and coordinate delivery times.
- Assisted with assembly and installation of furniture at customer locations when required.
- Maintained accurate records of deliveries, including signatures and confirmation documentation.
- Promoted a clean work environment by maintaining a neat appearance both personally and within the vehicle.
- Communicated customer complaints, requests, and feedback to company management for swift resolution.
- Contributed to an increase in repeat business through consistent punctuality, professionalism, and friendly demeanor during each interaction with customers.
- Enhanced overall efficiency through regular communication with dispatchers while en route to ensure seamless transitions between deliveries.
- Reduced damage claims by carefully handling delicate items during loading, transportation, and unloading processes.
- Increased on-time deliveries by effectively managing time-sensitive schedules and deadlines.
- Verified accuracy of all deliveries against order forms.
- Kept detailed mileage and fuel reports to track overall fuel costs.
- Loaded and unloaded various delivery vehicles with correct order and balancing.
- Inspected load security and checked for damages.

- Kept detailed records of deliveries and money received from customers.

August 2016 - October 2016

Technical Support Representative *KW Burris Consulting*, Dayton, OH

- Improved customer satisfaction by providing timely and accurate technical support for various software and hardware issues.
- Resolved complex technical problems through effective troubleshooting techniques, enhancing the user experience.
- Maintained a high level of expertise on company products, ensuring accurate information was provided to customers at all times.
- Escalated high-priority cases promptly to ensure rapid response times for critical situations requiring advanced attention or expertise.
- Continuously updated personal technical knowledge through participation in workshops, seminars, and self-study to better serve the needs of clients.
- Assisted in streamlining internal processes, reducing call wait times and increasing overall efficiency.
- Implemented feedback from customers to improve overall quality of support services provided by the team.
- Contributed ideas during team meetings that led to process improvements and increased efficiencies within the department.
- Streamlined communication between technical support and development teams, leading to quicker bug fixes.
- Reduced call handling time, implementing efficient diagnostic protocols.
- Boosted team morale and efficiency, organizing regular training sessions on latest tech trends.
- Enhanced team productivity by streamlining troubleshooting processes for common software issues.

April 2015 - July 2016

Brazer Manpower Staffing, Dayton, OH

- Welded in flat, horizontal, vertical, and overhead positions.
- Inspected welds and checked critical measurements to meet specifications.
- Bolted, clamped and tack-welded parts to secure components prior to welding.
- Fabricated shop parts directly from blueprints.
- Contributed to on-time delivery of finished products by ensuring efficient cutting operations throughout each project phase.
- Showcased adaptability in operating different types of cutting machines like guillotine cutters or die-cutting presses depending on job needs.
- Assisted in training new cutter operators, sharing expertise on best practices for machine operation, maintenance, and safety measures.
- Upheld company standards for quality and output by consistently meeting or exceeding production targets while maintaining a strong focus on safety.
- Operated soldering iron stations to solder connectors to cable assemblies.
- Reworked, repaired, and adjusted cable assemblies and harnesses to meet safety standards.
- Played an active role in cross-functional teams, collaborating effectively with colleagues from various departments.
- Maintained a safe working environment through adherence to safety protocols and proper equipment usage.

February 2012 - March 2015

Property Manager/Mentor *Victory Project LLC*, Dayton, OH

- Served as a role model for professionalism, integrity, and dedication within the mentorship program environment.
- Enhanced mentee performance by providing personalized guidance and support.
- Enhanced lawn health by implementing proper mowing, fertilizing, and irrigation techniques.
- Assisted with seasonal cleanup efforts including leaf removal, mulching, pruning, and snow removal when necessary.
- Monitored progress of construction and maintenance projects and notified appropriate individuals of project updates, delays, and schedule changes.
- Handled sensitive information with discretion while maintaining confidentiality at all times throughout the internship role.
- Managed volunteer recruitment and training processes, ensuring a consistent pool of dedicated volunteers for organizational needs.
- Facilitated communication between different teams within the organization by acting as a liaison when necessary, promoting effective collaboration efforts across projects or initiatives.
- Assisted with grant writing tasks, resulting in additional funding secured for various programs within the nonprofit.
- Established relationships with community partners through networking at local events, leading to increased visibility and support for the organization.
- Streamlined event planning processes for successful fundraising events, contributing to increased funds raised for the organization.
- Contributed to a positive work environment by collaborating effectively with team members across various departments.
- Supported program development through detailed data analysis of participant demographics and outcomes, informing future program improvements.
- Enhanced donor relations by managing and updating the donor database regularly.
- Delivered exceptional customer service by quickly addressing concerns and providing clear, concise explanations of technical solutions.
- Collaborated with cross-functional teams to identify recurring issues, developing proactive solutions to minimize future occurrences.
- Assisted in rollout of new software features, ensuring customers understood and utilized them fully.
- Facilitated smoother software updates for customers, minimizing disruption and complaints.
- Performed fall and spring cleanup to clear brush and debris from landscaped areas.
- Identified and removed invasive plants and noxious weeds for garden aesthetics and ecosystem health.
- Planted and cultivated by preparing soil and watering and fertilizing plants for thriving and healthy results.
- Used shears, pruners, and chainsaws to prune and trim hedges and shrubs.
- Maintained cleanliness and safety of job sites by properly disposing of waste and returning tools and equipment to proper storage locations.
- Kept accurate and up-to-date records of scheduled tasks, tools and material inventory to maintain gardens and track progress.

- Contributed to a safe working environment by adhering to company safety protocols and maintaining well-organized workspaces.
- Served as a positive role model for young individuals, demonstrating responsible decision-making skills and ethical behavior.
- Collaborated with other Youth Leaders to create a safe and inclusive environment for all participants.
- Encouraged youth to explore talents and interests, and assisted in developing individualized plans to foster personal growth.
- Enhanced youth engagement by incorporating interactive games and team-building activities.
- Facilitated discussions between youth and adults to bridge generational gaps and foster understanding.
- Maintained good relationships with parents through regular communication and active participation in planned activities.
- Coordinated and led weekly youth meetings, facilitating conversations and activities to promote team building and leadership development.
- Participated in regular meetings with leadership team to discuss strategies, challenges and successes.
- Assisted youth in recognizing strengths and weaknesses, and guided development of personal and professional goals.
- Empowered young people by offering them opportunities to lead group discussions or present on topics they were passionate about.
- Organized group activities and outings for youth and led weekly Bible study meetings.
- Organized successful fundraising events, securing resources for youth programs.
- Organized and facilitated youth retreats and workshops to promote personal growth and self-awareness.
- Assisted in designing youth programs to foster personal growth and leadership development.

EDUCATION

Associate of Applied Science Cybersecurity
American National University, Kettering, OH

May 2013

High School Diploma

Dayton Business Technology High School, Dayton, OH

- Extracurricular Activities: Band, Production stage crew, and unofficial IT support
- [President of Student council](#)
- Relevant Coursework: Business Management & Technology

Expected in June 2025

CNC Machining

Team Up Academy, Warren, Michigan