

Stephanie R. Nichols

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CAREER SUMMARY

Experienced and dependable driver with over 10 years in medical transportation and 3 years in additional delivery services. I hold a valid Chauffeur's License, have maintained a clean driving record, and a strong commitment to safe and responsible commuting. Throughout my career, I've developed strong skills such as punctuality, customer service, confidentiality, and professionalism. I am reliable, efficient in pre-planning routes, and am able to maintain a calm and compassionate demeanor in high-pressure situations.

SKILLS AND STRENGTHS

- **Skill 1** - Commercial driving (with Chauffeur's License), GPS and route optimization tools (Google maps, GPS devices), basic vehicle maintenance, defensive driving and road safety, and trip logging.
 - **Skill 2** - Adaptability to changing routes on short notice, time management and scheduling, record keeping, and logbook accuracy.
 - **Skill 3** - Strong verbal skills, empathy and active listening, respect and sensitivity to cultural and diverse needs.
 - **Skill 4** - Highly attentive to detail with a proven ability to remain calm and respond efficiently and safely during high-stress situations.
 - **Skill 5** - Ability to deliver people and packages to their destinations, on time and stress-free.
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WORK HISTORY

ASC Transport Shelby Township, MI, Driver, 01/2010 - 11/2019

Papa's Pizza Roseville, MI, Delivery Driver, 12/2019 - 10/2020

O'Reilly Auto Parts Sterling Heights, MI, Delivery Driver and Customer Service, 02/2015 - 09/2016

EDUCATION

Adlai Stevenson High School, Sterling Heights, MI 2010 High School Diploma

Team Up Academy, Warren, MI 2025 - Mill / Lathe CNC Machine Certificate June/20 /25