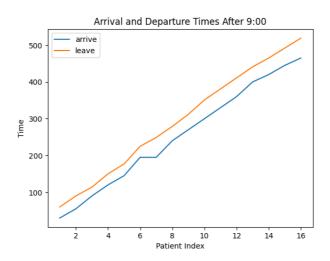
## 医生平均看诊时间估计

```
import random as rd
 2
   import numpy as np
   import matplotlib pyplot as plt
 3
   def time_cost(patient_num):
 4
 5
        def serve():
 6
            return rd.choices([24, 27, 30, 33, 36, 39],[0.1, 0.2, 0.4,
    0.15, 0.10, 0.05])[0]
 7
        def arrive(index):
 8
            return 30*(index+1) + rd.choices([-15, -5, 0, 10, 15], [0.10,
    0.25, 0.50, 0.10, 0.05])[0]
 9
10
        ## 初始化信息矩阵
11
        guests = np.array([[0 for _ in range(patient_num)] for _ in
    range(5)])
        #["arrive", "serve", "stay", "leave", "option"]
12
13
        for index in range(patient_num):
14
            arrive_time, serve_time = arrive(index), serve()
15
            if index == 0:
                guests[:,index] = [arrive_time, serve_time, serve_time,
16
    arrive_time + serve_time , 0]
17
            else:
18
                last leave = quests[3, index-1]
19
                if arrive_time >= last_leave:
20
                    guests[:,index] = [arrive_time, serve_time,
    serve_time, arrive_time + serve_time, 0]
21
                else:
22
                    wait = guests[3,index-1] - arrive_time
23
                    stay = wait + serve_time
24
                    quests[:,index] = [arrive time, serve time, stay,
    arrive_time + stay, 1]
25
        return quests
26
27
   def plot_guests(guests):
28
        patientNum = len(quests[0])
29
        plt.plot(list(range(1,patientNum+1)), guests[0,:], label =
    "arrive")
30
        plt.plot(list(range(1,patientNum+1)), guests[3,:], label =
    "leave")
        plt.title("Arrival and Departure Times After 9:00")
31
32
        plt.xlabel("Patient Index")
33
        plt_ylabel("Time")
```

```
34
        plt.legend()
35
        plt.show()
36
        return 0
   plot_guests(time_cost(16))
37
38
39
   def calAveTime(guests):
40
        time_cost = [guests[1,i] for i in range(len(guests[0]))]
        return sum(time_cost)/len(time_cost)
41
42
43
   avelst = []
   for _ in range(100):
44
45
        avelst_append(calAveTime(time_cost(16)))
46
    ave = sum(avelst)/len(avelst) * 16
47
48
    print("平均花费时间:{}分钟/天".format(ave))
49
50
```



1 平均花费时间: 486. 15分钟/天

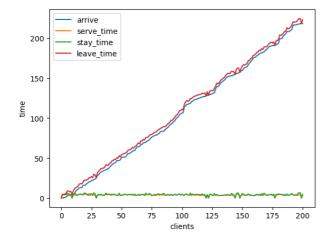
## 评估银行性能

```
1  from scipy.stats import expon
2  def bank(clientNum):
4     client = [[0 for _ in range(clientNum + 1)] for _ in range(7)]
5     # lineName = ["arrive_time", "serving_num", "isquit",
     "wait_time", "serve_time", "stay_time", "leave_time"]
6     7  # 判断是否要放弃服务
```

```
8
        def isOuit(number):
 9
            quit = True
            if number < 6:</pre>
10
                quit = False
11
            elif number <= 8:
12
13
                quit = rd.choices([True, False],[0.2, 0.8])[0]
14
            elif number <= 10:
15
                quit = rd.choices([True, False],[0.4, 0.6])[0]
            elif number <= 14:
16
17
                quit = rd.choices([True, False],[0.6, 0.4])[0]
18
                quit = rd.choices([True, False],[0.8, 0.2])[0]
19
20
            return quit
21
22
       # 获取当前有多少人在服务 (包括队列中的和排队中的)
        def get serving(index0,arrive time):
23
            stay_client_leave_time = [leave_time for leave_time in
24
    client[6][index0:] if leave time > arrive time]
            serving_num = len(stay_client_leave_time)
25
            if serving_num == 0:
26
27
                return (1, 0, stay client leave time)
28
            else:
29
                index0 = client[6]
    [index0:].index(stay_client_leave_time[0])
                return (index0, serving_num, stay_client_leave_time)
30
31
32
33
       # 获取服务时间
34
       def serve():
35
            return rd.uniform(3,5)
36
       # 一次性生成所有人的arrive-time
37
38
       def arrive(client_num):
39
            lambda val = 1 # 一分钟平均到达一个
40
            rv = expon(scale = 1/lambda_val)
            time_gap = rv_rvs(size=client_num)
41
            arrive_time = [time_gap[0]]
42
43
            for i in range(1,len(time_gap)):
44
                arrive_time.append(arrive_time[i-1] + time_gap[i])
45
            return arrive_time
46
       # 主循环
47
       client[0][1:] = arrive(client_num=clientNum) # 生成到达时间
48
49
        index0 = 1 # 缩短查询时间
```

```
50
        for index in range(1,clientNum + 1):
51
            arrive_time = client[0][index]
            result = get_serving(index0,arrive_time=arrive_time)
52
            index0, serving_num, stay_client_leave_time =
53
    result[0], result[1], result[2]
54
55
            if serving_num < 4:</pre>
56
                isquit = False
                wait_time = 0
57
58
                serve_time = serve()
59
                stay_time = serve_time
                leave_time = arrive_time + stay_time
60
            else:
61
62
                isquit = isQuit(serving_num)
63
                if isquit:
                     isquit = True
64
                    wait_time = 0
65
                     serve_time = 0
66
                     stay_time = 0
67
                     leave_time = arrive_time
68
69
                else:
70
                     isquit = False
71
                     wait_time = min(stay_client_leave_time) -
    arrive_time
72
                     serve_time = serve()
73
                     stay_time = wait_time + serve_time
74
                     leave_time = arrive_time + stay_time
75
76
            colInfo = [arrive_time, serving_num, isquit, wait_time,
    serve_time, stay_time, leave_time]
77
            for i in range(7):
78
                client[i][index] = colInfo[i]
79
        return client
80
    result = bank(200)
81
82
83
   # 绘制折线图
    def bankPlot(client):
84
85
        x = list(range(len(client[0])))
        plt.plot(x,client[0], label = "arrive")
86
        plt.plot(x,client[4], label ="serve_time")
87
        plt.plot(x,client[5], label ="stay_time")
88
89
        plt.plot(x,client[6], label ="leave_time")
        plt.xlabel("clients")
90
```

```
plt.ylabel("time")
91
        plt.legend()
92
        plt.show()
93
94
95
    bankPlot(result)
    print("预计逗留时间:{:.2f}".format(np.mean(result[5])))
96
    print("放弃服务概率:{:.2f}".format(sum(result[2])/len(result[2])))
97
    print("出纳员空闲概率:{:.2f}".format(sum([4-i for i in result[1] if i
98
    < 4]) / (4*len(result[1]))))
99
100
```



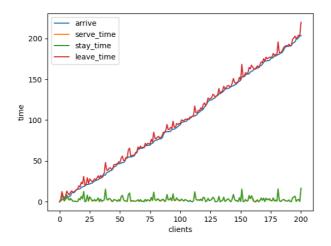
```
1 预计逗留时间:4.14
2 放弃服务概率:0.04
3 出纳员空闲概率:0.23
```

## 校园卡服务系统评估

只需要将第6题代码中的serve()生成函数做如下改变

```
1 def serve():
2    rv = expon(scale = 3)
3    return rv.rvs()
```

可以得到如下结果



```
1 预计等待时间:0.12691845126288007
2 出纳员忙概率:0.6082089552238805
```

## <u>Simpy学习</u>

模拟了一个银行排队系统中的客户如何到达、等待、服务和可能因等待时间过长而离开的情况

```
0.00
 1
 2
   Bank renege example
 3
 4
   Covers:
 5
   - Resources: Resource
 6
 7
    - Condition events
 8
 9
    Scenario:
10
      A counter with a random service time and customers who renege.
    Based on the
11
      program bank08.py from TheBank tutorial of SimPy 2. (KGM)
12
    \mathbf{n}
13
14
    import random
15
16
    import simpy
```

```
17
18
19
   RANDOM\_SEED = 42
   NEW_CUSTOMERS = 5 # Total number of customers
20
21
22 # 这里的时间不是实际时间,设计成1s, 1day, 1year都是可以的
23
   INTERVAL_CUSTOMERS = 10.0 # Generate new customers roughly every x
   seconds
24
25
   # 设定耐心的限度,等待时间比3大以后就不等了,在请求服务台资源的时候用到
   MIN PATIENCE = 1 # Min. customer patience
26
27
   MAX_PATIENCE = 3 # Max. customer patience
28
29
   |# 产生number个customer, interval是生成间隔, counter表示服务台
30
   def source(env, number, interval, counter):
       """Source generates customers randomly"""
31
32
       for i in range(number):
           # 这里生成了customer, 最后一个参数的意思是在counter中平均待了12s
33
           c = customer(env, 'Customer%02d' % i, counter,
34
   time_in_bank=12.0)
35
           # 相当于在顾客进入了环境。开始模拟
36
           env<sub>process</sub>(c)
           # 相当干隔了时间t下一个用户才过来
37
38
           t = random_expovariate(1.0 / interval)
39
           # yield timeout了时间t,也就是暂停这个函数t时间,模拟了下一个for i产
   生的时刻
40
           yield env.timeout(t)
41
42
43
   def customer(env, name, counter, time_in_bank):
       """Customer arrives, is served and leaves."""
44
       # env环境中现在的时间
45
46
       arrive = env₌now
       print('%7.4f %s: Here I am' % (arrive, name))
47
48
49
       with counter request() as req:
           # 每个customer的耐心处在3-5之间,用均匀分布生成
50
51
           patience = random.uniform(MIN PATIENCE, MAX PATIENCE)
           # Wait for the counter or abort at the end of our tether
52
53
           # | 是或者的意思、也就是要么请求到了counter、要么就timeout
54
           results = yield req | env.timeout(patience)
55
           # 此时已经等待的时间
56
           wait = env₁now - arrive
57
```

```
58
           if req in results:
59
               # We got to the counter
               print('%7.4f %s: Waited %6.3f' % (env.now, name, wait))
60
               # 进入counter花费的时间,使用yield停止env tib时间,模拟服务过程
61
    发生的时间
62
               tib = random_expovariate(1.0 / time_in_bank)
63
               yield env.timeout(tib)
                print('%7.4f %s: Finished' % (env.now, name))
64
65
66
           else:
67
               # We reneged
68
                print('%7.4f %s: RENEGED after %6.3f' % (env.now, name,
   wait))
69
70 # Setup and start the simulation
71 print('Bank renege')
72 random.seed(RANDOM_SEED)
73 env = simpy Environment()
74
75 # Start processes and run
76 # 只有一个counter
77 counter = simpy Resource(env, capacity=1)
78 env.process(source(env, NEW CUSTOMERS, INTERVAL CUSTOMERS, counter))
79 env<sub>run()</sub>
```

```
1 Bank renege
   0.0000 Customer00: Here I am
2
   0.0000 Customer00: Waited 0.000
3
   3.8595 Customer00: Finished
4
   10.2006 Customer01: Here I am
5
   10.2006 Customer01: Waited 0.000
6
7
   12.7265 Customer02: Here I am
   13.9003 Customer02: RENEGED after 1.174
8
   23.7507 Customer01: Finished
9
   34.9993 Customer03: Here I am
10
11 | 34.9993 Customer03: Waited 0.000
   37.9599 Customer03: Finished
12
13 | 40.4798 Customer04: Here I am
14 40.4798 Customer04: Waited 0.000
15
   43.1401 Customer04: Finished
```