TZU-LING TSENG

Certified UX Designer

INFO

LOCATION
Hsinchu, Taiwan
(Open to Relocate)

PHONE
(886)955-880-033

EMAIL
TzuLing.TS@gmail.com

WEBSITE
TzuLing.com

LINKEDIN
www.linkedin.com/in/
TzuLingTseng

SKILLS

UX / UI:
- User Research
- Task Analysis
- User Journey Map
- Persona
- Information Architecture
- Usability Test
- Wireframing
- Prototyping

Frontend:
- HTML / CSS
- JavaScript

TOOLS

- Sketch
- InVision
- Balsamiq
- UsabilityHub
- Illustrator
- Photoshop
- After Effects
- Atom
- Github

LANGUAGES

- Mandarin (Native)
- English

PROFILE

Certified UX designer with a background in electrical and electronic engineering office administration.

Eager to leverage managerial and organisational skills to optimise process / experience and adjust through iterations.

EDUCATION

UX Design Certification ········· 07/2019 - 09/2020
CareerFoundry, Berlin, Germany

- Intensive project-based training program with a focus on UX, UI, and Frontend Developing for Designer.
- **UX / UI :** Designed a Scavenger Hunt Mobile Game APP, using Design Thinking process from UX research to Hi-fi prototype.
- **Frontend :** Build my own portfolio website using the knowledge of HTML, CSS, and JavaScript.
- **UX :** Developed a Vocabulary Learning APP, using Lean UX approach.
- View projects on my website: **TzuLing.com**

BE Chinese Literature ·········· 09/2013 - 06/2017
Tamkang University, New Taipei, Taiwan

EXPERIENCE

Full-Time Volunteer ··········· 07/2018 - 07/2019
Volunteering Matters, UK

- **Listening&Understanding:** Supported the vulnerable who suffer from Multiple Sclerosis to remain independent to the utmost extent possible.
- **Collaboration:** Assisted staffs with the admission of Homeless Shelter Residents.
- **Reporting:** Monitored and Recorded the residents' situation onto the database.

Office Assistant ················ 09/2017 - 05/2018
Lai-Te Electrical and Electronic Engineering Co., Ltd, TW

- **Problem-Solving:** Answered incoming phone calls resolving issues with both clients and contractors.
- **Organisational Skills:** Scheduled and coordinated meetings and appointments, making sure the timeline is a consensus between staff.
- **Creativity:** Designed greeting cards for occasions to the clients.