

# Optimization in Industry Assignment 2

## Mathematical Model for Optimal ATM Refill Problem

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### Sets

1.  $\mathcal{I}$ : Set of ATMs, indexed by  $i$  (i.e.,  $i = 1, \dots, |\mathcal{I}|$ ).
2.  $\mathcal{V}$ : Set of vehicles, indexed by  $v$  (i.e.,  $v = 1, \dots, |\mathcal{V}|$ ).
3.  $\mathcal{D}$ : Set of days in the planning horizon, indexed by  $d$  (e.g.,  $d = 1, \dots, 7$ ).
4.  $\mathcal{K}$ : Set of denominations, indexed by  $k$ .

### Parameters

1.  $\text{Demand}_{i,d}$ : Cash demand at ATM  $i$  on day  $d$ .
2.  $I_i^0$ : Initial cash inventory at ATM  $i$  (at start of day 1).
3.  $C_i$ : Maximum cash capacity of ATM  $i$ .
4.  $L_i$ : Minimum cash level required at ATM  $i$ .
5.  $Q_{\min}$ : Minimum cash deposit per refill (e.g., 50K).
6.  $Q_{\text{unit}}$ : Cash deposit unit (e.g., 10K), so that any nonzero refill is a multiple of  $Q_{\text{unit}}$ .
7.  $Q_{\text{unit},k}$ : Cash deposit unit (e.g., 10K) for denomination  $k$ , so that any nonzero refill is a multiple of  $Q_{\text{unit},k}$ .
8.  $\text{cap}_v$ : Maximum cash carrying capacity of vehicle  $v$  (security limited).
9.  $\text{cost}_v$ : Cost associated with using vehicle  $v$  for a day.
10.  $\text{maxVisit}_{v,d}$ : Maximum number of ATMs vehicle  $v$  can service on day  $d$  (e.g., 20 on weekdays, 30 on weekends).
11.  $S$ : Security gap in days. If vehicle  $v$  visits ATM  $i$  on day  $d$ , it cannot visit the same ATM again in the next  $S - 1$  days.

12.  $\Delta_x$ : Maximum allowed difference in the number of ATMs visited by any two vehicles in the planning horizon.
13.  $\Delta_y$ : Maximum allowed difference in the cash deposited by any two vehicles in the planning horizon.
14.  $r_{i,d,k}$ : Denomination requirement for ATM  $i$  on day  $d$  for denomination  $k$  (soft constraint).
15.  $w_1, w_2, w_3, w_4, w_5$ : Weights for the objective function corresponding to vehicles used, ATM inventory holding cost, and number of visits, respectively.
16.  $M \left( = 1 + \max_{v \in \mathcal{V}} \text{cap}_v \right)$ : A sufficiently large constant (Big-M constant).

## Decision Variables

1.  $x_{i,v,d} \in \{0, 1\}$ : Equals 1 if vehicle  $v$  refills ATM  $i$  on day  $d$ ; 0 otherwise.
2.  $q_{i,v,d} \in \mathbb{Z}_{\geq 0}$ : Number of cash deposit units  $Q_{\text{unit}}$ , delivered to ATM  $i$  by vehicle  $v$  on day  $d$ .
3.  $y_{i,v,d} \geq 0$ : Amount of cash delivered to ATM  $i$  by vehicle  $v$  on day  $d$ .

$$y_{i,v,d} = Q_{\text{unit}} \cdot q_{i,v,d}, \quad q_{i,v,d} \in \mathbb{Z}_{\geq 0}$$

with the additional condition that if  $q_{i,v,d} > 0$  then  $q_{i,v,d} \geq \frac{Q_{\min}}{Q_{\text{unit}}}$ .

4.  $z_{v,d} \in \{0, 1\}$ : Equals 1 if vehicle  $v$  is used on day  $d$ ; 0 otherwise.
5.  $I_{i,d}$ : Cash inventory at ATM  $i$  at the end of day  $d$ .
6.  $q_{i,v,d,k} \in \mathbb{Z}_{\geq 0}$ : Number of cash deposit units  $Q_{\text{unit},k}$  of currency  $k$ , delivered to ATM  $i$  by vehicle  $v$  on day  $d$ .
7.  $y_{i,v,d,k} \geq 0$ : Cash delivered in denomination  $k$  for ATM  $i$  by vehicle  $v$  on day  $d$ .

$$y_{i,v,d,k} = Q_{\text{unit},k} \cdot q_{i,v,d,k}, \quad q_{i,v,d,k} \in \mathbb{Z}_{\geq 0}$$

8.  $\text{penalty}_{i,d,k} \geq 0$ : Unmet demand for cash delivered in denomination  $k$  for ATM  $i$  on day  $d$ .

## Objective Function

We consider a weighted-sum objective function:

**Minimize:**

$$\begin{aligned}
 Z = & w_1 \cdot \sum_{d \in \mathcal{D}} \sum_{v \in \mathcal{V}} z_{v,d} + w_2 \cdot \sum_{d \in \mathcal{D}} \sum_{i \in \mathcal{I}} I_{i,d} + w_3 \cdot \sum_{d \in \mathcal{D}} \sum_{v \in \mathcal{V}} \sum_{i \in \mathcal{I}} x_{i,v,d} \\
 & + w_4 \cdot \sum_{i \in \mathcal{I}} \sum_{d \in \mathcal{D}} \sum_{k \in \mathcal{K}} \text{penalty}_{i,d,k} + w_5 \cdot \sum_{v \in \mathcal{V}} \sum_{d \in \mathcal{D}} \text{cost}_v \cdot z_{v,d}
 \end{aligned}$$

**Explanation:**

- The first term represents the number of vehicles used.
- The second term represents the total ATM cash inventory holding cost.
- The third term represents the total number of ATM visits.
- The fourth term represents the unmet denomination preferences at each of the ATM.
- The fifth term represents the cost using the vehicles during the planning horizon.

## Constraints

### A. ATM Inventory Balance and Capacity

**(A1) Inventory Update:** For each  $i \in \mathcal{I}$  and  $d \in \mathcal{D}$ ,

$$I_{i,d} = \begin{cases} I_i^0 + \sum_{v \in \mathcal{V}} y_{i,v,1} - \text{Demand}_{i,1}, & d = 1, \\ I_{i,d-1} + \sum_{v \in \mathcal{V}} y_{i,v,d} - \text{Demand}_{i,d}, & d \geq 2. \end{cases}$$

**(A2) Inventory Limits:** For all  $i \in \mathcal{I}$  and  $d \in \mathcal{D}$ ,

$$L_i \leq I_{i,d}$$

$$I_{i,d} \leq C_i$$

**Explanation:**

- (A1) Keeps track of the cash in the ATM across the planning horizon.
- (A2) Ensures the cash in the inventory does not go beyond the lower and upper limits.

## B. Service (Assignment) Constraints

**(B1) One Refill per ATM per Day:** For every  $i \in \mathcal{I}$  and  $d \in \mathcal{D}$ ,

$$\sum_{v \in \mathcal{V}} x_{i,v,d} \leq 1$$

**(B2) Linking  $x$  and  $y$ :** For all  $i \in \mathcal{I}$ ,  $v \in \mathcal{V}$ , and  $d \in \mathcal{D}$ ,

$$y_{i,v,d} \geq Q_{\min} x_{i,v,d}$$

$$y_{i,v,d} \leq M \cdot x_{i,v,d}$$

**Explanation:**

- (B1) Ensures that each ATM is filled atmost once in a day.
- (B2) Ensures that cash is either not deposited or if deposited atleast  $Q_{\min}$  of cash is deposited.

## C. Vehicle Capacity and Workload

**(C1) Vehicle Loading Limit:** For each  $v \in \mathcal{V}$  and  $d \in \mathcal{D}$ ,

$$\sum_{i \in \mathcal{I}} y_{i,v,d} \leq \text{cap}_v \cdot z_{v,d}$$

**(C2) Maximum Visits per Vehicle per Day:** For all  $v \in \mathcal{V}$  and  $d \in \mathcal{D}$ ,

$$\sum_{i \in \mathcal{I}} x_{i,v,d} \leq \text{maxVisit}_{v,d} \cdot z_{v,d}$$

**Explanation:**

- (C1) Ensures that total cash to be delivered by vehicle  $v$  on a day  $d$  does not exceed its capacity.
- (C2) Ensures a vehicle  $v$  does not visit more than  $\text{maxVisit}_{v,d}$  ATMs on day  $d$ .

## D. Security and Scheduling Constraints

**(D1) Spread Out ATM Visits:** For all  $v \in \mathcal{V}$ , for each  $i \in \mathcal{I}$  and for each day  $d \in \mathcal{D}$  such that  $d + S - 1 \leq \max(\mathcal{D})$ ,

$$x_{i,v,d} + \sum_{d'=d+1}^{\min(d+S-1, \max(\mathcal{D}))} x_{i,v,d'} \leq 1.$$

**Explanation:**

- (D1) Ensures if vehicle  $v$  visits ATM  $i$  on day  $d$ , it cannot visit the same ATM again in the next  $S - 1$  days.

## E. Workload Balance Across Vehicles

**(E1) Number of ATMs visited by vehicles:** For each  $v, v' \in \mathcal{V}$ ,

$$\sum_{i \in \mathcal{I}} \sum_{d \in \mathcal{D}} (x_{i,v,d} - x_{i,v',d}) \leq \Delta_x$$

**(E2) Total Cash Deposited in ATMs by vehicles:** For each  $v, v' \in \mathcal{V}$ ,

$$\sum_{i \in \mathcal{I}} \sum_{d \in \mathcal{D}} \left( \frac{y_{i,v,d}}{\text{cap}_v} - \frac{y_{i,v',d}}{\text{cap}_{v'}} \right) \leq \Delta_y$$

### Explanation:

- (E1) Ensures the difference between the number of ATM visits by any two vehicles  $v$  and  $v'$  across the planning horizon does not exceed  $\Delta_x$ .
- (E2) Ensures the weighted difference between the total cash deposited by any two vehicles  $v$  and  $v'$  across the planning horizon does not exceed  $\Delta_y$ . Here we have taken the Weights to be the inverse of the vehicle capacity.

## F. Denomination Constraints (Soft)

**(F1)** For each  $i \in \mathcal{I}$ ,  $d \in \mathcal{D}$ , and  $k \in \mathcal{K}$ ,

$$\sum_{v \in \mathcal{V}} y_{i,v,d,k} + \text{penalty}_{i,d,k} \geq r_{i,d,k}$$

**(F2)** For each  $i \in \mathcal{I}$ ,  $d \in \mathcal{D}$

$$\sum_{k \in \mathcal{K}} y_{i,v,d,k} = y_{i,v,d}$$

### Explanation:

- (F1) Penalizes unmet denomination demands for denomination  $k$  on day  $d$  at ATM  $i$ .
- (F2) Ensures total cash deposited is the sum of the total cash deposited in each denomination.

## G. Deposit Size Discreteness

**(G1)** To ensure that if cash is either not delivered or at least  $Q_{\min}$  (in multiples of  $Q_{\text{unit}}$ ):

$$y_{i,v,d} = Q_{\text{unit}} \cdot q_{i,v,d}$$

$$q_{i,v,d} \geq \frac{Q_{\min}}{Q_{\text{unit}}} \cdot x_{i,v,d}$$

(G2) To ensure that cash in denomination  $k$  is delivered, is in multiples of  $Q_{\text{unit},k}$ :

$$y_{i,v,d,k} = Q_{\text{unit},k} \cdot q_{i,v,d,k}$$

### Explanation:

- (G1) Ensures that for ATM  $i$ , cash is either not deposited by a vehicle  $v$  on day  $d$  or at least  $Q_{\min}$  is deposited in multiples of  $Q_{\text{unit}}$
- (G2) Ensures that cash in each denomination  $k$  is deposited in non-zero multiples of  $Q_{\min,k}$ .

## Assumptions

- The planning horizon is one week (7 days).
- Daily demands  $\text{Demand}_{i,d}$  and initial inventories  $I_i^0$  are known.
- ATMs must always have cash between the levels  $L_i$  and  $C_i$ .
- Vehicles are loaded only at the beginning of the day (no mid-day refilling).
- Vehicles' cash capacities are limited by security considerations, which may be lower than their physical capacities.
- A refill at an ATM is done by at most one vehicle per day.
- For security, if a vehicle visits an ATM on day  $d$ , it cannot visit the same ATM again for the next  $S - 1$  days.
- Refills must be in multiples of  $Q_{\text{unit}}$  (e.g., 10K), with any nonzero refill being at least  $Q_{\min}$  (e.g., 50K).
- The denomination requirement is a soft constraint; unmet denomination preferences are penalized but do not prevent meeting the overall cash demand.

## Output

The solution to this Mixed-Integer Programming (MIP) model will determine:

- Which vehicles are used on each day (via  $z_{v,d}$ ).
- Which ATMs are refilled by which vehicle on each day (via  $x_{i,v,d}$ ).
- The amount of cash delivered to each ATM on each day (via  $y_{i,v,d}$ ).

- The amount of cash in a denomination delivered to each ATM on each day (via  $y_{i,v,d,k}$ ).
- The evolution of ATM cash inventories  $I_{i,d}$  over the planning horizon.