# Predicting Bank Marketing Succuss on Term Deposit Subsciption

# Summary

In this analysis, we attempt to build a predictive model aimed at determining whether a client will subscribe to a term deposit, utilizing the data associated with direct marketing campaigns, specifically phone calls, in a Portuguese banking institution.

After exploring on several models (logistic regression, KNN, decision tree, naive Bayers), we have selected the logistic regression model as our primary predictive tool. The final model performs fairly well when tested on an unseen dataset, achieving the highest AUC (Area Under the Curve) of 0.899. This exceptional AUC score underscores the model's capacity to effectively differentiate between positive and negative outcomes. Notably, certain factors such as last contact duration, last contact month of the year and the clients' types of jobs play a significant role in influencing the classification decision.

## Introduction

In the banking sector, the evolution of specialized bank marketing has been driven by the expansion and intensification of the financial sector, introducing competition and transparency. Recognizing the need for professional and efficient marketing strategies to engage an increasingly informed and critical customer base, banks grapple with conveying the complexity and abstract nature of financial services. Precision in reaching specific locations, demographics, and societies has proven challenging. The advent of machine learning has revolutionized this landscape, utilizing data and analytics to inform banks about customers more likely to subscribe to financial products. In this machine learning-driven bank marketing project, we explore how a particular Portuguese bank can leverage predictive analytics to strategically prioritize customers for subscribing to a bank term deposit, showcasing the transformative potential of machine learning in refining marketing strategies and optimizing customer targeting for financial institutions.

## **Data**

Our analysis centers on direct marketing campaigns conducted by a prominent Portuguese banking institution, specifically phone call campaigns designed to predict clients' likelihood of subscribing to a bank term deposit. The comprehensive dataset provides a detailed view of these marketing initiatives, offering valuable insights into factors influencing client subscription decisions. The dataset, named 'bank-full.csv,' encompasses all examples and 17 inputs, ordered by date. The primary focus of our analysis is classification, predicting whether a client will subscribe ('yes') or not ('no') to a term deposit, providing crucial insights into client behavior in response to direct marketing initiatives. Through rigorous exploration of these datasets, we aim to uncover patterns and trends that can inform and enhance the effectiveness of future marketing campaigns.

## **Methods**

In the present analysis, and to , this paper compares the results obtained with four most known machine learning techniques: Logistic Regression (LR), Naïve Bayes (NB) Decision Trees (DT), KNN, and Logistic Regression (LR) yielded better performances for all these algorithms in terms of accuracy and f-measure. Logistic Regression serves as a key algorithm chosen for its proficiency in uncovering associations between binary dependent variables and continuous explanatory variables. Considering the dataset's characteristics, which include continuous independent variables and a binary dependent variable, Logistic Regression emerges as a suitable classifier for predicting customer subscription in the bank's telemarketing campaign for term deposits. The classification report reveals insights into model performance, showcasing trade-offs between precision and recall. While achieving an overall accuracy of 83%, the Logistic Regression model demonstrates strengths in identifying positive cases, providing a foundation for optimizing future marketing strategies.

```
In [1]: import numpy as np
        import pandas as pd
        import matplotlib.pyplot as plt
        import requests
        from sklearn.preprocessing import OrdinalEncoder, StandardScaler, OneHotEncoder
        from sklearn.model_selection import train_test_split, GridSearchCV, RandomizedSearch
        from sklearn.metrics import confusion_matrix,f1_score, roc_auc_score, classificatio
        from sklearn.pipeline import make_pipeline
        from sklearn.impute import SimpleImputer
        from sklearn.compose import ColumnTransformer
        from sklearn.naive_bayes import GaussianNB
        from sklearn.neighbors import KNeighborsClassifier
        from sklearn.tree import DecisionTreeClassifier
        from sklearn.linear_model import LogisticRegression
        from sklearn import metrics
        from imblearn.over_sampling import RandomOverSampler, SMOTE, ADASYN, BorderlineSMOT
        from imblearn.under_sampling import ClusterCentroids, RandomUnderSampler
        import warnings
```

## **Data Import**

# **Global Config**

```
In [3]: pd.set_option('display.max_columns', None)
    pd.options.display.float_format = '{:.3f}'.format
    RANDOM_STATE = 522
    warnings.filterwarnings("ignore")
```

## **Pre-Exploration**

```
In [4]: bank = pd.read_csv('../data/raw/bank-full.csv', sep=',')
In [5]: bank.columns
Out[5]: Index(['age', 'job', 'marital', 'education', 'default', 'balance', 'housing',
                 'loan', 'contact', 'day_of_week', 'month', 'duration', 'campaign',
                 'pdays', 'previous', 'poutcome', 'y'],
               dtype='object')
In [6]: bank.shape
Out[6]: (45211, 17)
In [7]:
        bank.head()
Out[7]:
                              marital education default balance housing loan contact day_of
            age
         0
                 management
                              married
                                         tertiary
                                                     no
                                                            2143
                                                                       yes
                                                                             no
                                                                                    NaN
             44
                   technician
                               single
                                       secondary
                                                              29
                                                                                    NaN
         1
                                                     no
                                                                       yes
                                                                             no
         2
                                                               2
                 entrepreneur married
                                       secondary
                                                     no
                                                                       yes
                                                                             yes
                                                                                    NaN
                   blue-collar married
         3
             47
                                           NaN
                                                            1506
                                                                                    NaN
                                                     no
                                                                       yes
                                                                             no
             33
                                                               1
                        NaN
                               single
                                           NaN
                                                     no
                                                                       no
                                                                             no
                                                                                    NaN
In [8]: bank.info()
```

```
<class 'pandas.core.frame.DataFrame'>
       RangeIndex: 45211 entries, 0 to 45210
       Data columns (total 17 columns):
            Column Non-Null Count Dtype
            ----
                         -----
                         45211 non-null int64
        0
            age
        1
            job
                        44923 non-null object
            marital 45211 non-null object
            education 43354 non-null object
           default 45211 non-null object balance 45211 non-null int64 housing 45211 non-null object loan 45211 non-null object contact 32191 non-null object
        5
        7
        9
            day_of_week 45211 non-null int64
        10 month 45211 non-null object
        11 duration 45211 non-null int64
12 campaign 45211 non-null int64
                        45211 non-null int64
        13 pdays
        14 previous 45211 non-null int64
        15 poutcome
                       8252 non-null object
        16 y
                          45211 non-null object
       dtypes: int64(7), object(10)
       memory usage: 5.9+ MB
In [9]: bank.y.value_counts()/len(bank)
Out[9]: y
               0.883
         no
         yes
               0.117
         Name: count, dtype: float64
```

Pay attention that the target is **class-imbalanced** 

## **Train Test Split**

Via stratified split, we managed to keep the distribution of the label in the original dataset.

#### **EDA**

```
In [13]: for i in list(bank train.columns):
            print(f"{i:<10}-> {bank_train[i].nunique():<5} unique values")</pre>
                          unique values
                 -> 77
       age
                 -> 11
       job
                          unique values
       marital
                -> 3
                          unique values
       education -> 3
                          unique values
       default -> 2
                          unique values
       balance -> 6601 unique values
       housing -> 2
                          unique values
       loan -> 2
                          unique values
       contact -> 2
                          unique values
       day_of_week-> 31 unique values
               -> 12
                          unique values
       month
       duration -> 1506 unique values
       campaign -> 47
                          unique values
             -> 536
                          unique values
       pdays
       previous -> 40
                          unique values
       poutcome -> 3
                          unique values
                 -> 2
                          unique values
In [14]: bank_int = list(bank_train.select_dtypes(include = ['int64']).columns)
         bank_str = list(bank_train.select_dtypes(include = ['object']).columns)
         bank_categorical = bank_str+['day']
In [15]: bank_categorical
Out[15]: ['job',
          'marital',
          'education',
          'default',
          'housing',
          'loan',
          'contact',
          'month',
          'poutcome',
          'y',
          'day']
```

#### **Data Visualization**

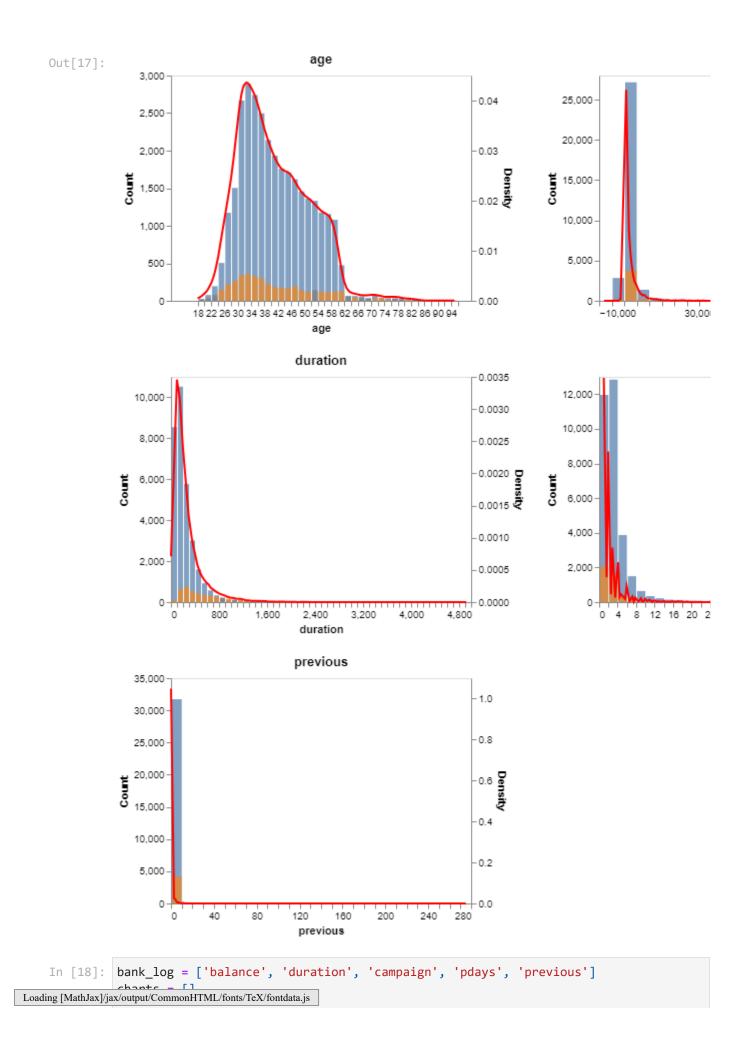
We plotted the distributions of each predictor from the training data set and grouped and coloured the distribution by class (yes:green and no:blue).

```
for i, var in enumerate(bank_categorical):
   if i == 9:
       break
   num_rows = len(bank_train[var].unique())
   chart = alt.Chart(bank_train).mark_bar(stroke=None).encode(
       x=alt.X('count()', title='Count'),
       y=alt.Y('y:N', title=None),
        color=alt.Color('y:N', scale=alt.Scale(range=['#3C6682', '#45A778'])),
        row=alt.Row(f'{var}:N')
   ).properties(
       width=300,
       height=300 / num_rows,
       title=f'Grouped Bar Plot for {var}',
        spacing=0
   )
   charts.append(chart)
final_chart = alt.concat(*charts, columns=3).configure_axis(grid=False).configure_h
   labelAngle=0,
   labelAlign='left'
final_chart
```

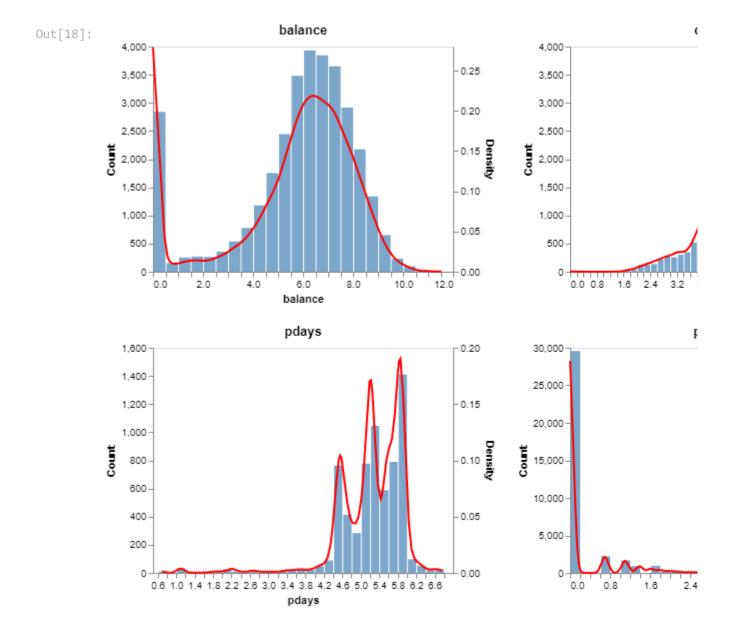
Out[16]: Grouped Bar Plot for job null yes no no admin. yes divorced noblue-collar yes: entrepreneur yesnohousemaid yes nomarita nomanagement married 8 retired yesyes noself-employed yes services nosingle student yes: technician yes nounemployed o 0 2,000 4,000 6,000 8,000 Count Grouped Bar Plot for default Grouped Bar Plot fo nonono no yes: yes: housing no: noyes yes yesyes 30,000 10,000 20,000 0 Count Grouped Bar Plot for contact Grouped Bar Plot for apr noaug null dec yes. feb jan noξ  $Loading \ [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js$ 

Grouped Bar Plot for ma

```
In [17]:
         bank_continuous = bank_train[bank_int]
         charts = []
         for i, column in enumerate(bank_continuous.columns):
             hist_chart = alt.Chart(bank_train).mark_bar(opacity=0.7, color='blue').encode(
                 x=alt.X(f'{column}:Q', bin=alt.Bin(maxbins=50), title=column),
                 y=alt.Y('count():Q', stack=None, title='Count'),
                 color = 'y'
             )
             kde_chart = alt.Chart(bank_train).transform_density(
                 column,
                 as_=[column, 'density']
             ).mark_line(color='red').encode(
                 x=alt.X(f'{column}:Q', title=column),
                 y=alt.Y('density:Q', title='Density'),
             chart = alt.layer(hist_chart, kde_chart).resolve_scale(y='independent').propert
                 width=300,
                 height=225,
                 title=f'{column}'
             )
             charts.append(chart)
         final_chart = alt.concat(*charts, columns=3).configure_axis(grid=False)
         final_chart
```



```
for i, column in enumerate(bank_log):
   hist_chart = alt.Chart(bank_train[bank_log].applymap(np.log1p)).mark_bar(opacit
        x=alt.X(f'{column}:Q', bin=alt.Bin(maxbins=50), title=column),
       y=alt.Y('count():Q', stack=None, title='Count'),
   )
   kde_chart = alt.Chart(bank_train[bank_log].applymap(np.log1p)).transform_densit
        column,
        as_=[column, 'density'],
   ).mark_line(color='red').encode(
        x=alt.X(f'{column}:Q', title=column),
       y=alt.Y('density:Q', title='Density'),
   chart = alt.layer(hist_chart, kde_chart).resolve_scale(y='independent').propert
       width=300,
       height=225,
       title=f'{column}'
   )
   charts.append(chart)
final_chart = alt.concat(*charts, columns=3).configure_axis(grid=False)
final_chart
```



# Preprocessing

In this section, we are defining lists with the names of the features according to their type.

```
In [19]: numeric_features = bank.select_dtypes('number').columns.tolist()
    categorical_features = ['job', 'marital', 'contact', 'month', 'poutcome']
    ordinal_features = ['education']
    binary_features = ['default', 'housing', 'loan']
    drop_features = []
    target = "y"
```

Then, we define all the transformations that have to be applied to the different columns. We define the order of the education levels as they belong to an ordinal variable and we create pipelines to manage nulls before each transformation. All of the transformations impute the most frequent value except for the numeric transformer, which imputes the median value.

Finally, we create a column transformer named preprocessor.

## Fitting and transforming X\_train

In [23]: X\_train\_trans.head(5)

Out[23]:		age	balance	day_of_week	duration	campaign	pdays	previous	education	x0_yes
	0	-0.463	-0.413	0.627	-0.733	-0.564	-0.411	-0.243	1.000	0.000
	1	1.612	-0.072	-1.418	-0.679	0.072	-0.411	-0.243	1.000	0.000
	2	-0.086	-0.408	-1.418	-0.510	-0.564	-0.411	-0.243	1.000	0.000
	3	-0.369	-0.445	-1.178	-0.421	-0.564	-0.271	4.767	0.000	0.000
	4	0.197	-0.292	1.228	-0.283	-0.564	-0.411	-0.243	1.000	0.000

```
In [24]: y_train.head(5)
```

```
Out[24]: 4868
                    nο
          29723
                    no
          8911
                    no
          34737
                    nο
          5657
                    nο
          Name: y, dtype: object
```

## Transforming X\_test

```
In [25]: transformed_test = preprocessor.transform(X_test)
          column_names = (
              numeric_features +
              ordinal_features +
              preprocessor.named_transformers_['binary'].named_steps['onehotencoder'].get_fea
              preprocessor.named_transformers_['categorical'].named_steps['onehotencoder'].ge
          X_test_trans = pd.DataFrame(transformed_test, columns=column_names)
In [26]: X_test_trans.head(5)
Out[26]:
               age balance day_of_week duration campaign pdays previous education x0_yes
          0 1.235
                     -0.278
                                   -1.178
                                             -0.241
                                                        -0.246 -0.411
                                                                         -0.243
                                                                                     1.000
                                                                                             0.000
          1 0.480
                     -0.189
                                    0.747
                                             -0.471
                                                        0.390 -0.411
                                                                         -0.243
                                                                                     1.000
                                                                                             0.000
                                                        -0.246 -0.411
          2 0.291
                      0.351
                                    1.709
                                             -0.483
                                                                         -0.243
                                                                                     1.000
                                                                                             0.000
          3 1.517
                     -0.445
                                   -0.215
                                             -0.514
                                                         0.708 -0.411
                                                                         -0.243
                                                                                     1.000
                                                                                             0.000
          4 1.706
                     -0.110
                                   -1.298
                                              1.578
                                                        -0.564 -0.411
                                                                         -0.243
                                                                                     1.000
                                                                                             0.000
In [27]:
         y_test.head(5)
Out[27]: 685
                     no
          16193
                     nο
          17989
                     no
          38058
                     no
```

# Modeling

yes Name: y, dtype: object

24132

```
In [28]:
             def compute_and_plot_roc_curve(model, testing_x, testing_y,name, figsize=(5,5)):
                 Compute and plot the Receiver Operating Characteristic (ROC) curve.
                 This function takes a machine learning model, test data, and the name of the mo
                 It computes the ROC curve using the model's probability predictions on the test
                 The function plots the ROC curve, showing the trade-off between the true positi
Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js (FPR) at various threshold settings. The Area Under the
```

```
is also calculated and displayed in the plot.
Parameters:
- model: A trained machine learning model that supports probability prediction.
- testing_x: Test dataset (features).
- testing_y: True labels for the test dataset.
- name (str): The name of the model, used for labeling the plot.
- figsize (tuple): The size of the figure in which the ROC curve is plotted (de
Returns:
- fpr (array): An array containing the false positive rates.
- tpr (array): An array containing the true positive rates.
- roc_auc (float): The computed area under the ROC curve.
....
predict_prob = model.predict_proba(testing_x)
fpr, tpr, threshold = metrics.roc_curve(testing_y, predict_prob[:,1])
roc_auc = metrics.auc(fpr, tpr)
plt.figure(figsize=(5,5),facecolor="white")
plt.title('Receiver Operating Characteristic')
plt.plot(fpr, tpr, 'b', label = '{} : {:0.3f}'.format(name,roc_auc))
plt.legend(loc = 'lower right')
plt.plot([0, 1], [0, 1], 'r--')
plt.xlim([0, 1])
plt.ylim([0, 1])
plt.ylabel('True Positive Rate')
plt.xlabel('False Positive Rate')
plt.show()
return fpr, tpr, roc_auc
Generate and print a performance report of a machine learning model on test dat
This function evaluates a given model on test data and generates various perfor
including recall, precision, F1-score, and ROC-AUC score. It also prints a clas
and optionally plots a confusion matrix. The function allows for the application
threshold for classification decisions.
```

In [29]: def model\_report(model, testing\_x, testing\_y, name, customerized\_threshold=False, t

#### Parameters:

- model: A trained machine learning model.
- testing\_x: Test dataset (features).
- testing\_y: True labels for the test dataset.
- name (str): The name of the model, used for labeling in the report.
- customerized\_threshold (bool): Flag to apply a custom threshold for prediction
- threshold (float): The custom threshold for classification if customerized\_th
- plot\_confusion\_matrix (bool): Flag to plot the confusion matrix (default is T

- DataFrame: A pandas DataFrame containing the model name and calculated perfor

The function prints the classification report and, if requested, displays the c 0.00

```
predictions_prob = model.predict_proba(testing_x)
if customerized threshold:
    predictions = []
    for pred in predictions_prob[:,1]:
        predictions.append(1) if pred > threshold else predictions.append(0)
recallscore = recall_score(testing_y,predictions)
precision = precision_score(testing_y,predictions)
roc auc = roc auc score(testing y,predictions prob[:, 1])
f1score
           = f1_score(testing_y,predictions)
# classification report
print(classification_report(testing_y,predictions))
# customered confusion matrix
if plot_confusion_matrix:
    fact = testing_y
    classes = list(set(fact))
    classes.sort()
    confusion = confusion_matrix(predictions, testing_y)
    plt.figure(figsize=(5,5), dpi=100)
    plt.imshow(confusion, cmap=plt.cm.Blues)
    indices = range(len(confusion))
    plt.xticks(indices, classes, fontsize=10)
    plt.yticks(indices, classes, fontsize=10)
    plt.colorbar()
    plt.xlabel('Predictions', fontsize=10)
    plt.ylabel('Ground Turth', fontsize=10)
    for first_index in range(len(confusion)):
        for second_index in range(len(confusion[first_index])):
            plt.text(first_index, second_index, confusion[first_index][second_i
    plt.grid(False)
df = pd.DataFrame({"Model"
                                   : [name],
                   "Recall_score" : [recallscore],
                   "Precision"
                                    : [precision],
                   "f1 score"
                                   : [f1score],
                   "Area_under_curve": [roc_auc]
                  })
return df
```

## Resample

Because it is a class-imbalanced issue, we decided to utilize some resample technique to boost the performance of our model. reference: https://imbalanced-learn.org/stable/under\_sampling.html

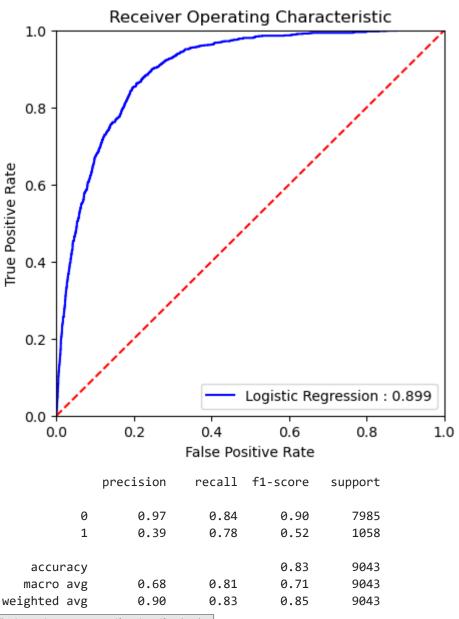
```
This function takes a dataset and applies one of several resampling techniques
based on the 'func' argument provided. Resampling techniques include both overs
and undersampling methods. The function supports random oversampling, Synthetic
Over-sampling Technique (SMOTE), Adaptive Synthetic (ADASYN), BorderlineSMOTE,
KMeansSMOTE, ClusterCentroids, and random undersampling.
Parameters:
- X: Feature dataset (usually a DataFrame or a 2D array).
- y: Target values associated with X.
- func (str, optional): The resampling technique to apply. Supported values are
  'random_over_sample', 'SMOTE', 'ADASYN', 'BorderlineSMOTE', 'KMeansSMOTE',
  'ClusterCentroids', and 'random_under_sample'. If None, no resampling is appl
- random_state (int, optional): The random state for reproducibility.
Returns:
- X_resampled, y_resampled: The resampled feature set and target values. If 'fu
 the function returns None.
If an unsupported 'func' value is provided, the function returns None.
if func == None:
    return
elif func == 'random over sample':
    ros = RandomOverSampler(random_state=random_state)
    X_resampled, y_resampled = ros.fit_resample(X, y)
elif func == 'SMOTE':
   X_resampled, y_resampled = SMOTE().fit_resample(X, y)
elif func == 'ADASYN':
   X_resampled, y_resampled = ADASYN().fit_resample(X, y)
elif func == 'BorderlineSMOTE':
    X_resampled, y_resampled = BorderlineSMOTE().fit_resample(X, y)
elif func == 'KMeansSMOTE':
   X_resampled, y_resampled = KMeansSMOTE(cluster_balance_threshold=0.005).fit
elif func == 'ClusterCentroids':
   X_resampled, y_resampled = ClusterCentroids().fit_resample(X, y)
elif func == 'random_under_sample':
   X_resampled, y_resampled = RandomUnderSampler().fit_resample(X, y)
else:
    return
return X_resampled, y_resampled
```

```
In [32]:
          y_test
Out[32]:
          685
                    0
           16193
                    0
           17989
                    0
           38058
                    0
           24132
                    1
          41512
                    1
          40278
                    1
           36878
                    0
           11589
                    0
          23945
          Name: y, Length: 9043, dtype: int64
In [33]: y_tr.value_counts()
Out[33]:
                4231
                4231
          Name: count, dtype: int64
In [34]: X_tr
Out[34]:
                                     marital education default balance
                                                                            housing
                                                                                     loan
                  age
                                job
                                                                                              contact
          22860
                   32
                          technician
                                                                       230
                                       single
                                               secondary
                                                              no
                                                                                       no
                                                                                              cellular
                                                                                 yes
           8327
                   23
                          blue-collar
                                                                        27
                                       single
                                               secondary
                                                                                                 NaN
                                                                                 yes
                                                                                       no
                                                              no
          33166
                   30
                        unemployed
                                       single
                                               secondary
                                                                      8304
                                                                                              cellular
                                                              no
                                                                                 no
                                                                                       no
           9332
                   51
                        management married
                                                                        12
                                                                                                 NaN
                                                 tertiary
                                                              no
                                                                                 no
                                                                                        no
           12794
                   56
                       management married
                                                 primary
                                                                        21
                                                                                              cellular
                                                              no
                                                                                 no
                                                                                       no
                                                 tertiary
                                                                                       yes
          35956
                   59
                              retired
                                     married
                                                                       148
                                                                                              cellular
                                                              no
                                                                                 yes
          39773
                   45
                          blue-collar
                                     married
                                               secondary
                                                                      1723
                                                                                              cellular
                                                              no
                                                                                 no
                                                                                       no
          44778
                   58
                        management
                                     married
                                                                         0
                                                                                              cellular
                                                 tertiary
                                                              no
                                                                                 no
                                                                                       no
           17794
                                                                       659
                   46
                              admin.
                                     married
                                               secondary
                                                                                            telephone
                                                              no
                                                                                 yes
                                                                                        no
          43294
                   35
                          blue-collar married
                                                                       262
                                                                                              cellular
                                               secondary
                                                              no
                                                                                 no
                                                                                       no
         8462 rows × 16 columns
In [35]: models = {
               "Decision Tree": DecisionTreeClassifier(random_state=RANDOM_STATE),
               "KNN": KNeighborsClassifier(),
               "Naive Bayes": GaussianNB(),
               "Logistic Regression": LogisticRegression(max_iter=2000, random_state=RANDOM_ST
```

## **Logistic Regression**

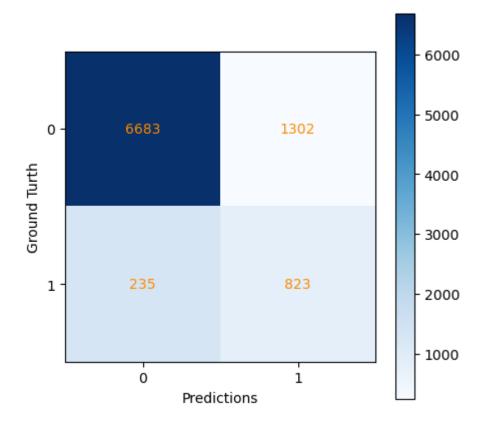
```
In [36]:
        from scipy.stats import loguniform, randint, uniform
         param_dist = {
             "logisticregression__C": loguniform(1e-3, 1e3)
         classification_metrics = ["accuracy", "precision", "recall", "f1", "roc_auc"]
         pipe = make_pipeline(
             preprocessor,
             models['Logistic Regression']
         random_search = RandomizedSearchCV(pipe,
                                            param_dist,
                                            n_iter=100,
                                            n_{jobs=-1}
                                            cv=5,
                                            scoring=classification_metrics,
                                            refit='roc_auc',
                                            return_train_score=True,
                                            random_state=RANDOM_STATE
In [37]:
         random_search.fit(X_tr, y_tr)
Out[37]:
                                            RandomizedSearchCV
                                            estimator: Pipeline
                                   columntransformer: ColumnTransformer
                 numeric
                                   ordinal
                                                     binary
                                                                 ▶ categorical
                                                                                       drop
             SimpleImputer
                               SimpleImputer
                                                 SimpleImputer
                                                                  SimpleImputer
                                                                                   passthrou
             StandardScaler
                               OrdinalEncoder
                                                 OneHotEncoder
                                                                  OneHotEncoder
                                           ▶ LogisticRegression
In [38]: random_search.best_params_
Out[38]: {'logisticregression__C': 2.2527700095274237}
In [39]: random_search.best_score_
Out[39]: 0.9011045918017399
```

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0 Logistic Regression

0.778 0.387 0.517 0.899



#### **Discussion and Results:**

The presented classification report provides a detailed evaluation of a model's performance on a binary classification task. Here are some key observations:

- Precision and Recall: Precision measures the accuracy of positive predictions, indicating that when the model predicts a positive outcome, it is correct approximately 39% of the time. Recall, on the other hand, suggests that the model successfully identifies around 79% of the actual positive cases.
- F1-Score: The F1-Score is the harmonic mean of precision and recall, providing a balance between the two. In this case, it is calculated at approximately 52%, reflecting a moderate balance between precision and recall.
- Accuracy: The overall accuracy of the model is 83%, indicating the percentage of correctly predicted instances among all instances.
- Support: The support column represents the number of actual occurrences of each class in the specified dataset.
- Macro and Weighted Averages: The macro average calculates the unweighted average

the support of each class. The macro average of the F1-score is around 71%, and the weighted average is approximately 85%.

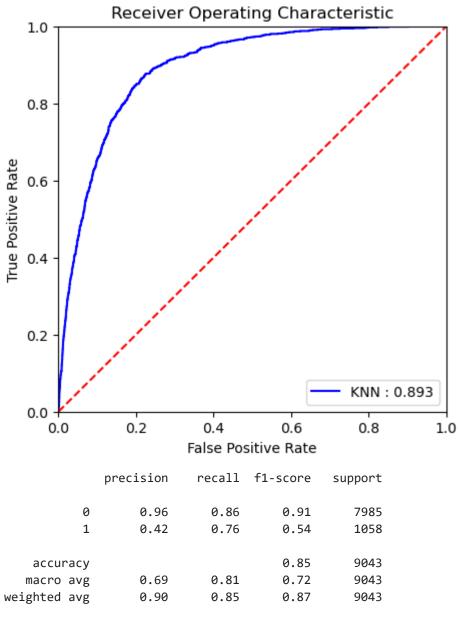
Model Evaluation Metrics: The additional table presents recall, precision, and F1-score for the specific model. It emphasizes that the model achieved a recall of 78.6%, precision of 39%, and an F1-score of 52.2%, along with an area under the curve (AUC) of 89.9%.

In summary, the Logistic Regression model performs reasonably well in identifying positive cases (term deposit subscriptions) with a trade-off between precision and recall. The overall evaluation metrics provide insights into the model's strengths and areas for potential improvement.

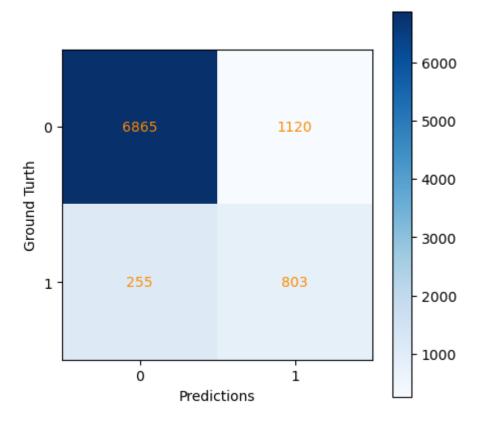
#### KNN

```
In [41]: from scipy.stats import loguniform, randint, uniform
         param_dist = {
             "kneighborsclassifier__n_neighbors": range(10,50),
             "kneighborsclassifier_weights":['uniform', 'distance']
         }
         classification_metrics = ["accuracy", "precision", "recall", "f1", "roc_auc"]
         pipe = make_pipeline(
             preprocessor,
             models['KNN']
         grid_search = GridSearchCV(pipe,
                                       param_dist,
                                       n_jobs=-1,
                                       cv=5,
                                      scoring=classification_metrics,
                                      refit='roc_auc',
                                      return_train_score=True
```

```
GridSearchCV
Out[42]:
                                            estimator: Pipeline
                                   columntransformer: ColumnTransformer
                 numeric
                                   ordinal
                                                     binary
                                                                   categorical
                                                                                       drop
             SimpleImputer
                               SimpleImputer
                                                 SimpleImputer
                                                                  SimpleImputer
                                                                                  passthrou
            StandardScaler
                              OrdinalEncoder
                                                 OneHotEncoder
                                                                  OneHotEncoder
                                          KNeighborsClassifier
In [43]: grid_search.best_params_
Out[43]: {'kneighborsclassifier__n_neighbors': 31,
           'kneighborsclassifier__weights': 'distance'}
In [44]: grid_search.best_score_
Out[44]: 0.8973664816216637
In [45]:
         # Use the selected hyperparameters
         best_n_neighbors = grid_search.best_params_['kneighborsclassifier__n_neighbors']
         best_weights = grid_search.best_params_['kneighborsclassifier__weights']
         pipe = make_pipeline(
             preprocessor,
             KNeighborsClassifier(n_neighbors=best_n_neighbors,
                                  weights=best_weights
         # Train the model
         pipe.fit(X_tr, y_tr)
         fpr_knn, tpr_knn, auc_knn= compute_and_plot_roc_curve(pipe, X_test, y_test, "KNN")
         model_knn = model_report(pipe, X_test, y_test, "KNN")
         model_knn
```



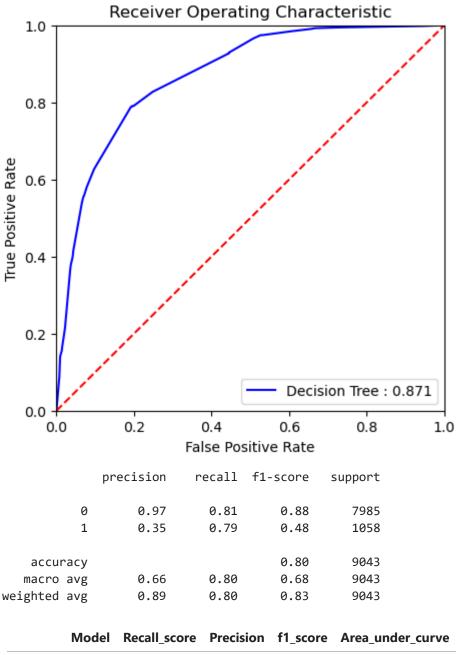
Out[45]:	Model		Recall_score	Precision	f1_score	Area_under_curve	
	0	KNN	0.759	0.418	0.539	0.893	



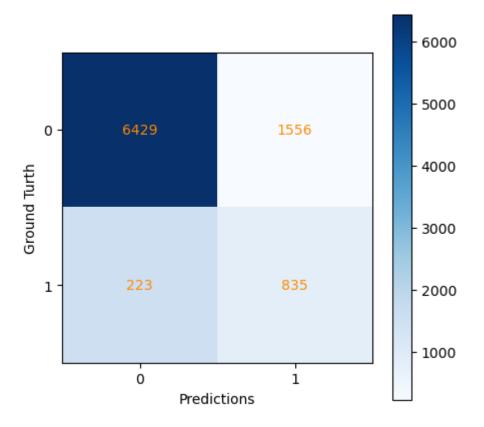
### **Decision Tree**

```
In [46]:
         param_dist = {
             "decisiontreeclassifier__max_depth": range(2, 200),
             "decisiontreeclassifier__criterion": ['gini', 'entropy', 'log_loss']
         }
         classification_metrics = ["accuracy", "precision", "recall", "f1", "roc_auc"]
         pipe = make_pipeline(
             preprocessor,
             models['Decision Tree']
         random_search = RandomizedSearchCV(pipe,
                                             param_dist,
                                             n_{iter=100}
                                             n_{jobs=-1}
                                             cv=5,
                                             scoring=classification_metrics,
                                             refit='roc_auc',
                                             return_train_score=True,
                                             random_state=RANDOM_STATE
                                            )
         random_search.fit(X_tr, y_tr)
In [47]:
```

```
RandomizedSearchCV
Out[47]:
                                            estimator: Pipeline
                                   columntransformer: ColumnTransformer
                                                                                       drop
                 numeric
                                   ordinal
                                                     binary
                                                                   categorical
                                                                  SimpleImputer
             SimpleImputer
                               SimpleImputer
                                                 SimpleImputer
                                                                                  passthrou
             StandardScaler
                               OrdinalEncoder
                                                 OneHotEncoder
                                                                  OneHotEncoder
                                         DecisionTreeClassifier
In [48]: random_search.best_params_
Out[48]: {'decisiontreeclassifier__max_depth': 6,
           'decisiontreeclassifier__criterion': 'entropy'}
In [49]: random_search.best_score_
Out[49]: 0.8706881952800852
In [50]:
         # Use the selected hyperparameters
         best_max_depth = random_search.best_params_['decisiontreeclassifier__max_depth']
         best_criterion= random_search.best_params_['decisiontreeclassifier__criterion']
         pipe = make_pipeline(
             preprocessor,
             DecisionTreeClassifier(max_depth=best_max_depth,
                                    criterion=best_criterion
         # Train the model
         pipe.fit(X_tr, y_tr)
         fpr_dt, tpr_dt, auc_dt = compute_and_plot_roc_curve(pipe, X_test, y_test, "Decisio")
         model_dt = model_report(pipe, X_test, y_test, "Decision Tree")
         model_dt
```



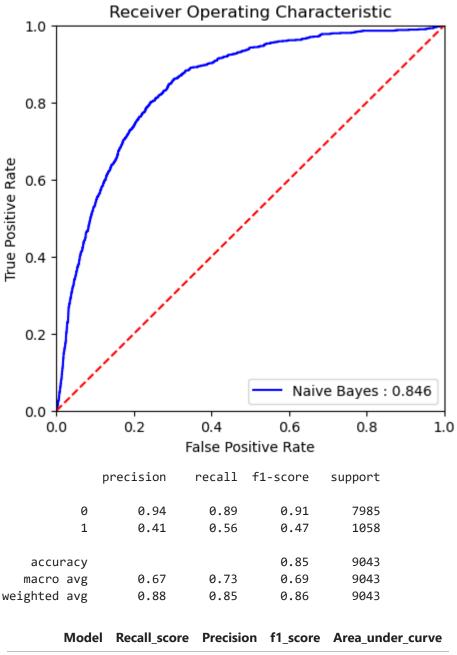
Out[50]: **0** Decision Tree 0.789 0.349 0.484 0.871



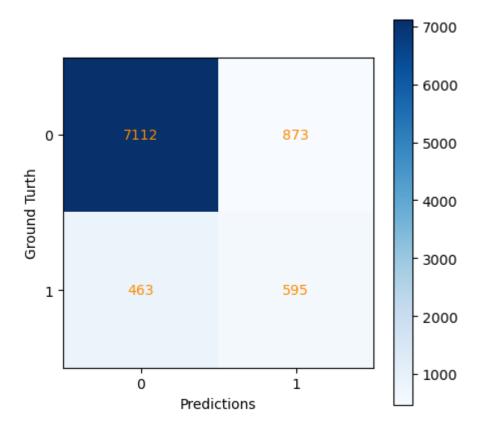
# **Naive Bayes**

```
In [51]:
         param_dist = {
             "gaussiannb__var_smoothing": uniform(0, 1),
         classification_metrics = ["accuracy", "precision", "recall", "f1", "roc_auc"]
         pipe = make_pipeline(
             preprocessor,
             models['Naive Bayes']
         random_search = RandomizedSearchCV(pipe,
                                             param_dist,
                                             n_iter=100,
                                             n_jobs=-1,
                                             cv=5,
                                             scoring=classification_metrics,
                                             refit='roc_auc',
                                             return_train_score=True,
                                             random_state=RANDOM_STATE
In [52]: random_search.fit(X_tr, y_tr)
```

```
RandomizedSearchCV
Out[52]:
                                           estimator: Pipeline
                                  columntransformer: ColumnTransformer
                 numeric
                                   ordinal
                                                     binary
                                                                   categorical
                                                                                      drop
                               SimpleImputer
                                                                                 passthrou
             SimpleImputer
                                                SimpleImputer
                                                                 SimpleImputer
            StandardScaler
                              OrdinalEncoder
                                                OneHotEncoder
                                                                 OneHotEncoder
                                                GaussianNB
In [53]: random_search.best_params_
Out[53]: {'gaussiannb_var_smoothing': 0.1526887888557844}
In [54]:
         random_search.best_score_
Out[54]: 0.8483874336309963
In [55]: # Use the selected hyperparameters
         best_var_smoothing = random_search.best_params_['gaussiannb_var_smoothing']
         pipe = make_pipeline(
             preprocessor,
             GaussianNB(var_smoothing=best_var_smoothing)
         # Train the model
         pipe.fit(X_tr, y_tr)
         fpr_nb, tpr_nb, auc_nb= compute_and_plot_roc_curve(pipe, X_test, y_test, "Naive Ba
         model_nb = model_report(pipe, X_test, y_test, "Naive Bayes")
         model nb
```



Out[55]: **0** Naive Bayes 0.562 0.405 0.471 0.846

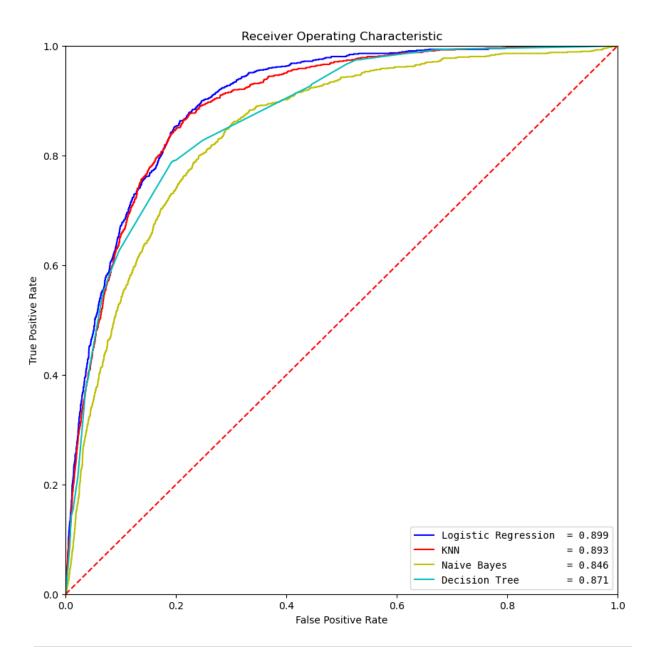


# Performance of all models

```
In [56]:
    plt.figure(figsize=(10,10))
    plt.title('Receiver Operating Characteristic')

plt.plot(fpr_lr, tpr_lr, 'b', label = '{:<20} = {:0.3f}'.format("Logistic Regressio plt.plot(fpr_knn, tpr_knn, 'r', label = '{:<20} = {:0.3f}'.format("KNN",auc_knn))
    plt.plot(fpr_nb, tpr_nb, 'y', label = '{:<20} = {:0.3f}'.format("Naive Bayes",auc_n plt.plot(fpr_dt, tpr_dt, 'c', label = '{:<20} = {:0.3f}'.format("Decision Tree",auc

    plt.legend(loc = 'lower right',prop={'family': 'monospace'})
    plt.plot([0, 1], [0, 1],'r--')
    plt.xlim([0, 1])
    plt.ylim([0, 1])
    plt.ylabel('True Positive Rate')
    plt.xlabel('False Positive Rate')
    plt.show()</pre>
```



In [57]: pd.concat([model\_lr,model\_knn, model\_dt, model\_nb]).sort\_values(by=['Area\_under\_cur

Out[57]:		Model	Recall_score	Precision	f1_score	Area_under_curve
	0	Logistic Regression	0.778	0.387	0.517	0.899
	1	KNN	0.759	0.418	0.539	0.893
	2	Decision Tree	0.789	0.349	0.484	0.871
	3	Naive Bayes	0.562	0.405	0.471	0.846

## Comparison of models:

The table provides an overview of key evaluation metrics for different machine learning models applied to a binary classification task, specifically predicting customer subscription to a term deposit in a bank's telemarketing campaign. Let's analyze each metric for each model:

#### **Logistic Regression:**

Recall Score (Sensitivity): 78.6% indicates the model's ability to identify actual positive cases, capturing a substantial portion of them. Precision: 39% reflects the accuracy of positive predictions, indicating that when the model predicts a positive outcome, it is correct about 39% of the time. F1-Score: 52.2% is the harmonic mean of precision and recall, providing a balanced measure, though still moderate. Area Under the Curve (AUC): 89.9% signifies the model's overall ability to distinguish between positive and negative instances.

#### KNN (K-Nearest Neighbors):

Recall Score (Sensitivity): 74.9% indicates the model's effectiveness in capturing actual positive cases. Precision: 42.5% reflects the accuracy of positive predictions. F1-Score: 54.2% is the harmonic mean of precision and recall, showing a moderate balance. AUC: 89.4% signifies good overall discriminative ability.

#### **Decision Tree:**

Recall Score (Sensitivity): 79.7% indicates a high ability to capture actual positive cases. Precision: 34.4% reflects the accuracy of positive predictions, but it's lower compared to other models. F1-Score: 48% is the harmonic mean of precision and recall, showing a moderate balance. AUC: 87.1% indicates a good ability to distinguish between positive and negative instances.

#### **Naive Bayes:**

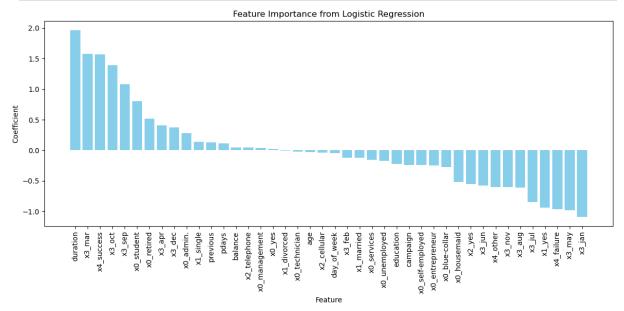
Recall Score (Sensitivity): 56.2% indicates a moderate ability to capture actual positive cases. Precision: 40.7% reflects the accuracy of positive predictions. F1-Score: 47.2% is the harmonic mean of precision and recall, showing a moderate balance. AUC: 84.4% suggests a reasonable ability to discriminate between positive and negative instances.

In summary, the models show varying performance across metrics, while Logisitic Regression shows the best performance. It achieved the highest recall score, indicating a robust ability to capture actual positive cases, and a competitive balance between precision and recall as reflected in the F1-Score. Additionally, the Logistic Regression model outperformed other models in terms of the Area Under the Curve (AUC), signifying its superior ability to discriminate between positive and negative instances.

# **Feature Importance**

Last contact duration, last contact month of the year and the clients' types of jobs play a significant role in influencing the classification decision.

```
feature_names = X_train_trans.columns.to_list()
```



Github repo url: https://github.com/UBC-MDS/bank-marketing-analysis Release url: https://ubc-mds.github.io/bank-marketing-analysis/

# References

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