K

Yeah I can log in so Ill make sure hes using that account. Sorry for the confusion.

Kyle

On Mon, Nov 26, 2018 at 7:15 PM Simranpal Bains <sp.bains@fremtidmedia.com> wrote:
> Try this ID and password and see if you are getting same message.
>
> User ID – ubco.bus.advisory@fremtidmedia.com
> Password – UBCObusadvisory1
>
> Simran
>
>> On Nov 26, 2018, at 18:26, Simranpal Bains <sp.bains@fremtidmedia.com> wrote:
>>
>> Yeah I don't see that. When I sign in it takes me to the home page (successful sign).
>>
>> Can you confirm the account ID and password he is using to sign in?
>>
>> Simran
>>
>>> On Nov 26, 2018, at 18:18, Kyle R <kyrenzie@gmail.com> wrote:
>>>
>>> This is why my team member sent me when I asked.
>>> <image.png>
>>>
>>> On Mon, Nov 26, 2018 at 6:12 PM Simranpal Bains <sp.bains@fremtidmedia.com> wrote:
>>>> Are you asking for multi-factor authentication (MFA)? I can't find anything related to phone number verification.
>>>>
>>>> Simran
>>>>
>>>>> On Nov 26, 2018, at 13:05, Kyle R <kyrenzie@gmail.com> wrote:
>>>>>
>>>>> Sorry can you do one last thing. The phone number needs to be verified. If you log onto the AWS it should ask to verify it.
>>>>>
>>>>> Thanks!
>>>>>
>>>>> On Sun, Nov 25, 2018 at 10:54 PM Kyle R <kyrenzie@gmail.com> wrote:
>>>>>> Awesome, thanks!
>>>>>>
>>>>>>
>>>>>> On Sun, Nov 25, 2018, 10:44 PM Simranpal Bains <sp.bains@fremtidmedia.com wrote:
>>>>>>> It has been authorized. Should get posted soon.

On Nov 25, 2018, at 22:18, Kyle R
<kyrenzie@gmail.com> wrote:

Did it go through? My team member said it
needed to be authorized.

On Sun, Nov 25, 2018 at 10:14 PM
Simranpal Bains
<sp.bains@fremtidmedia.com> wrote:
  Yes, Kyle I see that transaction.

  Simran

  > On Nov 25, 2018, at 22:00, Kyle R
  <kyrenzie@gmail.com> wrote:
  >
  > Hey Simranpal,
  >
  > Can you check if there is a $1
  authorization on the credit card you
  added? I think it has to be approved for
  the AWS to be set up.
  >
  > Thanks,
  >
  > Kyle Rennie