

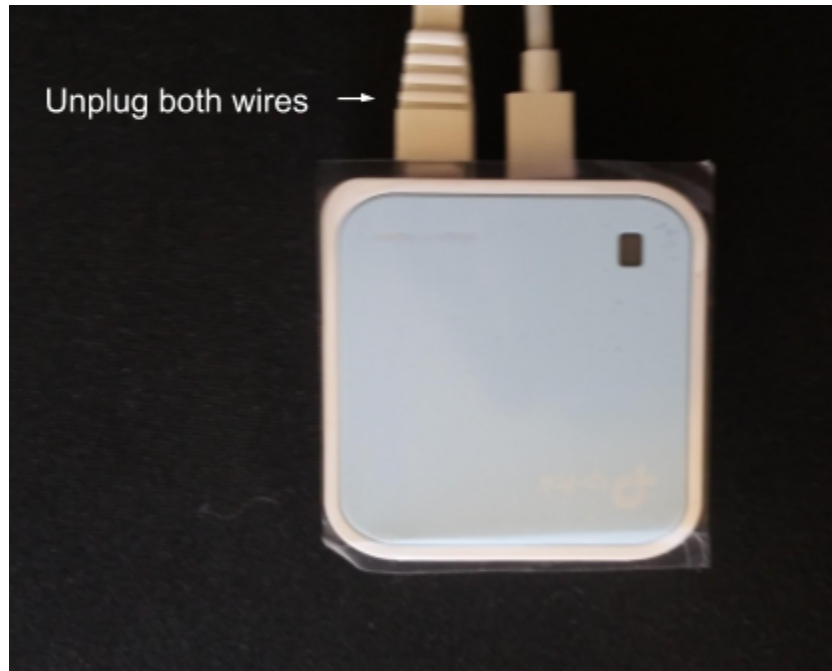
Frequently Asked Questions

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Internet

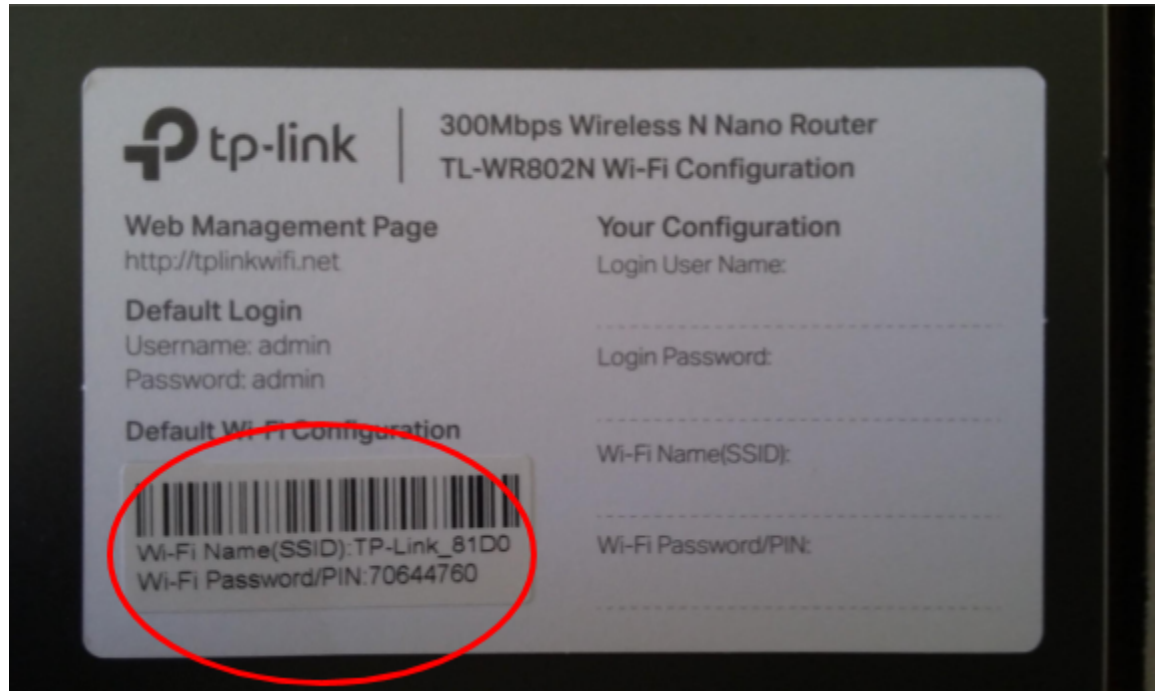
The WiFi network is not showing up.

1. Unplug the portable wireless router.



Aerial view of wireless router

2. Plug the router back in, and wait for a few minutes for it to start up.
3. Check the list of available WiFi connections again.



Not sure what to label this

Camera Feed

The camera feed is not showing up or is frozen.

1. Close Firefox and the terminal.
2. Unplug the camera from the robot laptop and plug it back in.



Laptop, camera, and robot set up

3. Open a terminal again (Ctrl+Alt+T) and open Firefox

Robot Movement

The robot won't move.

1. [Make sure the laptop can connect to the robot laptop.](#)
2. [Make sure camera is not frozen.](#)
3. Close the terminal and Firefox.
4. [Make sure the base is powered on.](#)
5. Unplug the cord connecting the robot to the robot laptop and then plug it back in.



Laptop, camera, and robot set up

6. Open a terminal (Ctrl+Alt+T) and Firefox again.

The robot won't stop moving.

1. [Turn off the robot.](#)
2. Shut down both laptops.

Battery Charging

How do I tell if the battery is low?

1. When the light on the base of the robot turns yellow, connect robot to a charger.



Low battery robot

2. Plug charger in



Where to plug in robot charger

Laptop

The laptop cannot connect to the robot.

1. Make sure the robot laptop is powered on.
2. Check that the WiFi connection on the control laptop and the robot laptop are the same network.

[Picture of what a connected laptop and robot look like. Is there a symbol? How can you tell?]

Power On/Off

The robot will not turn on.

1. Make sure this is actually the problem.
 - a. When you turn the base on, it should make a series of beeps.
 - b. The light on the base should also turn on.



Charged robot powered on

2. Plug in the robot's charger.
3. Allow it to charge for a few minutes, then try turning it on again.
4. Allow the robot to charge at least until the light on the base turns green.

How do I turn the robot off?

1. Flip the switch on the base. There should be no light on after.



Robot on/off switch

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