



duke-energy.com
800.774.1202

Your Energy Bill

Page 1 of 3

Service address
STANDARD AERO
11440 MOSTELLER RD
CINCINNATI OH 45241

Bill date May 27, 2022
For service Apr 28 - May 25
28 days

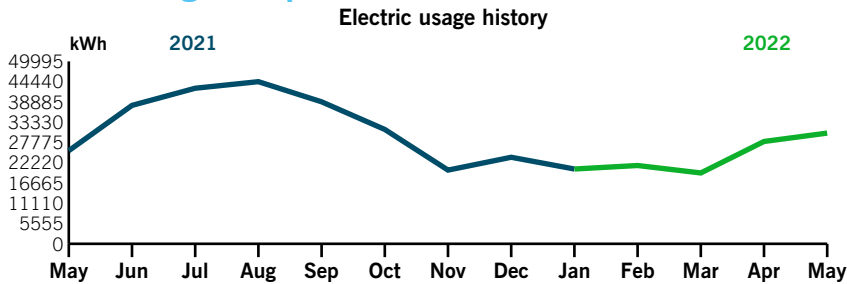
Account number 9101 1900 0452

Account services contact: Lera Hiler
Duke Energy 800.265.6517

Billing summary

Previous Amount Due	\$2,521.14
Payment Received May 19	-2,521.14
Electric Delivery	1,399.36
Dynegy Energy Services	
Electric Generation Supply	1,514.17
Total Amount Due Jun 17	\$2,913.53

Your usage snapshot



Average temperature in degrees

60° 72° 74° 75° 68° 61° 42° 43° 30° 35° 47° 51° 64°

	Current Month	May 2021	12-Month Usage	Avg Monthly Usage
Electric (kWh)	30,344	25,520	358,971	29,914
12-month usage based on most recent history				

Thank you for your payment.

We've made updates to your bill! Your usage snapshot now includes the average outdoor temperature, and a new account number also displays at the top of your statement. If paying electronically, we encourage you to use this new 12-digit number, although payments can be processed under the old account number, too. Visit duke-energy.com/BizBillUpdates to learn more.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9101 1900 0452

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 0.0% late charge.

Amount due

\$2,913.53
by Jun 17

After Jun 17, the amount due will increase to \$2,913.53.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

STANDARD AERO
11550 MOSTELLER RD
CINCINNATI OH 45241-1832

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891011900045200022000000000000029135300002913530

We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	800.222.3448 or 711
International	1.407.629.1010

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Jun 27

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

Delivery Charge - Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

Choice Service ID

Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - Continued

Choice Service ID 910119000452Z110346888		
Current Electric Usage		
<u>Meter Number</u>	<u>Usage Type</u>	<u>Billing Period</u>
108124189	Actual	Apr 28 - May 25
<u>Usage Values</u>		
Billed kWh		30,344.080 kWh
Actual kVA		136.397 kVA
Billed Demand-kW		122.757 kW
Billed Demand-kVA		136.397 kVA
Power Factor		83.370 %



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

If you choose a Certified Supplier to provide your electric or natural gas supply, make sure to share the 22-digit Choice Service ID number located in the meter box section of your bill, so they can enroll you.

Billing details - Electric

Billing Period - Apr 28 to May 25	
Meter - 108124189	
Duke Energy Delivery	
Service Delivery	
Distribution-Customer Charge	\$45.95
Distribution-Demand Charge	
122.757 kW @ \$5.67180000	696.26
Delivery Riders	657.04
Generation Riders	0.11
Total Delivery Charges	\$1,399.36
DYNEGY	
Dynegy Energy Services	
Choice Supplier Energy Charge	
30,344.080 kWh @ \$0.04990000	1,514.17
Total Current Charges	\$2,913.53

Your current rate is Service at Secondary Distribution Voltage (DS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates



Your current generation rate with Dynegy Energy Services is DE44. Your Dynegy Energy Services account number is A0B1C000013EBGHUAG. If you have any questions about your electric supplier's service or charges, contact Dynegy Energy Services at 877.331.3045 or write to them at 6555 SIERRA RD, IRVING TX 75039.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at energychoice.ohio.gov.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.