

**PSEG**

We make things work for you.

51-8310-78

Your energy bill

Message Center

**** SHUT-OFF NOTICE ****

1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

Your service is currently in danger of being shut off. \$431.87 is due immediately. Note further that an additional \$3,238.07 is now past due and must be paid by 8/5/2024 or \$3,669.94 will be required to avoid shut off. **A statement of customer rights and fees is shown on the reverse side.**

Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.

This bill reflects BPU-approved changes in the Delivery portion of your gas bill, effective on and after July 1, 2024. The increase in the Delivery portion of your bill is due to changes in the Green Programs Recovery Charge. The overall impact for business customers will vary by individual customer usage. Tariff information can be found at pseg.com.

**NEXT METER READING** August 15, 2024

How to contact us

**1-855-BIZ-PSEG (249-7734)****Customer Service:** 8am to 5:30pm Mon to Fri,

Closed on weekends and holidays

Emergencies / Outages / WorryFree Services: 24/7**TDD/TTY for the hearing impaired:** 711Visit pseg.com/myaccount to access your account anytime**Text us.** Register for MyAlerts by texting **REG** to 4PSEG(47734)> Text **OUT** to report an outage.facebook.com/psegtwitter.com/psegdelivers

Shut-off notice

Total amount due

\$6,996.23See *shut-off notice* below for payment details**Bill date:** July 19, 2024**For the period:** June 11, 2024 to July 17, 2024► **ST ANNS HOME****SA-22189****ACCOUNT NUMBER**

66 652 172 05

**SERVICE ADDRESS**

196 OLD BERGEN RD

JERSEY CITY NJ 07305-2622

Your billing summary

Balance remaining from your last bill

PSE&G balance from last bill	\$7,334.55
Less Payment received July 2, 2024 - <i>thank you!</i> <i>pd-may</i>	-\$3,664.61
Balance remaining from your last bill	\$3,669.94

bal. of Jun.

This month's charges and credits

Late payment charge	\$45.80
Plus Gas charges - PSE&G	\$3,280.41
This month's charges and credits <i>Jul</i>	\$3,326.21

Total amount due by Aug 5, 2024

\$6,996.23

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**PSEG**

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PAY YOUR WAY, 24/7

We offer a variety of methods that make it easy to pay your bill. See reverse side for more information.



By checking this box, I authorize PSE&G to initiate recurring ACH/Electronic Debits using the bank account number on the enclosed check.

Account number

6665217205

**Total amount due****\$6,996.23**See *shut-off notice* above for amount that must be paid to avoid shut-off.**Amount enclosed****\$6996.23**

092223 000029176



ST ANNS HOME

196 OLD BERGEN RD

JERSEY CITY NJ 07305-2622



PSE&G CO

PO BOX 14444

NEW BRUNSWICK NJ 08906-4444



STATEMENT OF CUSTOMER'S RIGHTS

If you have any billing or service questions, you should first call PSE&G at **1-800-436-7734** between 7am and 8pm, Monday through Friday, or between 7am and 5pm on Saturdays or visit one of our customer service centers. You may have counsel or third party representation when appearing before PSE&G to contest a bona fide disputed charge.

If you are not able to make a payment, we may be able to help you by setting up a reasonable payment arrangement. You can discuss your options by visiting one of our customer service centers, or by calling our credit and collection center at **1-800-357-2262** between 7:30am and 8pm, Monday through Friday.

If you are not able to resolve a dispute with us, you may contact the New Jersey Board of Public Utilities to ask them to help you resolve it. PSE&G operates under the authority of the Board.

The Board's address is:
 44 South Clinton Avenue,
 Trenton, NJ 08625
 Phone: 1 609 341-9188,
 Toll free 1 800 624-0241.

You may also ask for a formal hearing with the Board to discuss your dispute.

If you contact the Board within five days of trying to resolve your dispute with us, we will not shut off service to you because you haven't paid your bill. However, you must pay all other charges that you're not disputing.

If your service is shut off

If we shut off your service because you fail to pay outstanding charges, we will charge a reconnection fee of \$45.00 for each service when you do pay the amount you owe. We may not be able to restore your service on the date you make your payment. We may also require you to pay a security deposit.

You can avoid paying a security deposit and earning a poor credit rating with PSE&G by paying your bills by their due date. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills.

IT'S YOUR BILL. HOW YOU PAY IS YOUR CHOICE.

My Account

Make a payment anytime from a checking or savings account stored in *My Account*. Visit pscg.com/myaccount

Mobile: Download our Mobile App "PSE&G"

Pay by text: Text PAY to 4PSEG (47734)

Voice: Ask Alexa or use Google Assistant.

Automatic Bill Pay

Automatic payments from your bank. Skip checks and stamps. Never worry about due dates.

Enroll at:
pscg.com/autopay

Credit Card

Pay your bill with a credit card online or by phone. Because we don't use customer rates to subsidize the cost of this service, there is a fee.

My Account:
pscg.com/myaccount

Phone:
 1-833-277-8710

Phone

Bank Account:
 1-800-553-7734

Credit Card:
 1-833-277-8710

By Mail

Make your check payable to PSE&G and write your account number on your check.

When you pay by check, you authorize PSE&G to make a one-time electronic fund transfer from your account, in the amount of your check. If you prefer not to authorize us, call 1-800-436-PSEG.

In Person

Payments are accepted at any customer service center or authorized location.

Locations can be found at:
pscg.com/csc



ST ANNS HOME

Your account number: 6665217205

Invoice Number: 600809109995



Details of your gas charges

Your rate: Large Volume Gas (LVG)

Meter # 2643692	Usage
Estimated reading Jul 17, 2024	32453
Less Actual reading Jun 10, 2024	27892
Difference	4,561
Converted to CCF x 1.012	4,615.732
Converted to therms x 1.034	4,772.667
Total gas you used in 37 days	4,772.667 therms

Delivery charges

Monthly service charge		\$221.58
Charges for delivering gas to you:		
For the First	1,233.000 therms x \$0.020681	\$25.50
For the Next	3,539.667 therms x \$0.038860	\$137.55
Societal Benefits	4,772.667 therms x \$0.066108	\$315.51
<i>This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.</i>		

Total gas delivery charges \$700.14

Supply charges

Cost of gas supplied by PSE&G:	4,772.667 therms x \$0.540641	\$2,580.30
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Total gas supply charges \$2,580.30**Total gas charges \$3,280.44**

Your monthly gas use

Therms



Visit MyAccount for more details regarding your energy usage.

Price to compare

A history of PSE&G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.

Your PoD ID is: PG000008889734301547 –
Your PoD ID is your Point of Delivery identification within PSE&G's system.



