# **Your Energy Bill**

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Service address STANDARD AERO 11420 MOSTELLER RD

CINCINNATI OH 45241

Bill date May 27, 2022 For service Apr 28 - May 25 28 days

Account number 9101 1900 0311

Account services contact: Lera Hiler
Duke Energy 800.265.6517



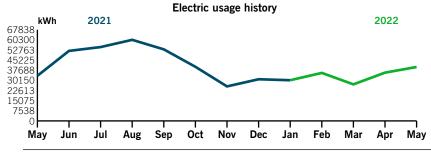
Thank you for your payment.

We've made updates to your bill! Your usage snapshot now includes the average outdoor temperature, and a new account number also displays at the top of your statement. If paying electronically, we encourage you to use this new 12-digit number, although payments can be processed under the old account number, too. Visit duke-energy.com/BizBillUpdates to learn more.

## **Billing summary**

<b>Total Amount Due Jun 17</b>	\$3,789.83
Electric Generation Supply	2,000.93
Dynegy Energy Services	
Electric Delivery	1,788.90
Payment Received May 19	-3,489.74
Previous Amount Due	\$3,489.74

# Your usage snapshot



#### Average temperature in degrees

-00	12	74	73	00	01	42	43	30	33	47	31	04
		Cur	rent M	onth	May 2	2021	12-M	onth Us	sage	Avg Mo	onthly (	Jsage
Electri	c (kWh)		40,099	)	33,5	560	48	36,530		4	10,544	
12-month usage based on most recent history												

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 0.0% late charge.

Please return this portion with your payment. Thank you for your business



PO Box 1090

Account number 9101 1900 0311

After Jun 17, the amount due will increase to \$3,789.83.

\$ Add here, to help others with a contribution to Share the Light

Amount enclosed

......

\$3,789.83

by Jun 17

STANDARD AERO

Duke Energy Return Mail

Charlotte, NC 28201-1090

11550 MOSTELLER RD CINCINNATI OH 45241-1832 Duke Energy Payment Processing PO Box 1094 Charlotte, NC 28201-1094

200990680765

## We're here for you

Report an emergency

duke-energy.com/outages Electric/Gas outage

> Electric 800.543.5599 Gas 800.634.4300

Convenient ways to pay your bill

Online Automatically from your bank account duke-energy.com/autodraft

Speedpay (fee applies)

duke-energy.com/pay-now 800.544.6900

duke-energy.com/billing

By mail payable to Duke Energy P.O. Box 1094

Charlotte, NC 28201-1094 duke-energy.com/location

In person

Help managing your account (not applicable for all customers)

Register for free paperless billing

Home

duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

**Business** 

Correspond with Duke Energy (not for payment)

P.O. Box 1326

Charlotte, NC 28201

**General questions or concerns** 

Online Home: Mon - Fri (7 a.m. to 7 p.m.)

Business: Mon - Fri (7 a.m. to 6 p.m.) 800,774,1202

For hearing impaired TDD/TTY

International

duke-energy.com

800.544.6900

800.222.3448 or 711

1.407.629.1010

### General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

800.686.7826 Call (8 a.m. to 5 p.m.) Online puco.ohio.gov

For hearing impaired TDD/TTY 937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.) 877.742.5622 Online occ.ohio.gov

### Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

## Important to know

## Your next meter reading: Jun 27

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

## Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the Important **Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

## Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

**Delivery Charge -** Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

#### **Questions or complaints**

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

#### Choice Service ID

Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



## Your usage snapshot - Continued

		Choice Service ID
		910119000311Z109845448
Current Electric Usage		
Meter Number	<u>Usage Type</u>	Billing Period
108124188	Actual	Apr 28 - May 25
Usage Values		
Osage Values		
Billed kWh		40,098.880 kWh
Actual kVA		159.322 kVA
Billed Demand-kW		158.240 kW
Billed Demand-kVA		173.883 kVA
Power Factor		91.004 %



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

If you choose a Certified Supplier to provide your electric or natural gas supply, make sure to share the 22-digit Choice Service ID number located in the meter box section of your bill, so they can enroll you.

# **Billing details - Electric**

Billing Period - Apr 28 to May 25 Meter - 108124188						
Duke Energy Delivery						
Service Delivery						
Distribution-Customer Charge	\$45.95					
Distribution-Demand Charge						
158.240 kW @ \$5.67180000	897.51					
Delivery Riders	845.33					
Generation Riders	0.11					
Total Delivery Charges	\$1,788.90					
DYNEGY						
Dynegy Energy Services						
Choice Supplier Energy Charge						
40,098.880 kWh @ \$0.04990000	2,000.93					
Total Current Charges	\$3,789.83					

Your current rate is Service at Secondary Distribution Voltage (DS).

For a complete listing of all Ohio rates and riders, visit dukeenergy.com/rates



Your current generation rate with Dynegy Energy Services is DE44. Your Dynegy Energy Services account number is A0B1C000013EBUSUAO. If you have any questions about your electric supplier's service or charges, contact Dynegy Energy Services at 877.331.3045 or write to them at 6555 SIERRA RD, IRVING TX 75039.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at energychoice.ohio.gov.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.