

www.nationalgridus.com

C &amp; I BUSINESS TEAM M-F 8-5

1-800-664-6729

AUTOMATED SERVICES

1-888-932-0301

GAS EMERGENCIES

1-800-892-2345

(Does not replace 911 emergency  
medical service)

OUTAGE AND ELECTRIC EMERGENCIES

1-800-867-5222

CORRESPONDENCE ADDRESS

300 Erie Blvd West  
Syracuse, NY 13202

DATE BILL ISSUED

Dec 5, 2019

Enrollment Information

To enroll with a supplier or change to  
another supplier, you will need the  
following information about your account:

Loadzone Central

Acct No: 09210-97074 Cycle: 2, MICH

## Electric Usage History

Month	kWh
Dec 19	12056

## Billed Demand Last 12 months

Minimum	118.8
Maximum	118.8
Average	118.8

nationalgrid

300 Erie Blvd West  
Syracuse NY 13202-0960MICHAEL MARANDA LLC  
193 E SENECA ST SHOP  
OSWEGO NY 13126

057064

NATIONAL GRID  
PO BOX 11742  
NEWARK NJ 07101-4742

## ▶ DID YOU FORGET? ◀

The total amount due includes an unpaid balance from a previous bill. If you have already paid this balance, please disregard this message. Thank You.

## ACCOUNT BALANCE

Previous Balance	2,175.00
Payment Received	No payments have been received during this billing period - 0.00
<b>Balance Forward</b>	<b>2,175.00</b>
Current Charges	+ 2,038.54
<b>Amount Due ▶</b>	<b>\$ 4,213.54</b>

To avoid late payment charges of 1.5%, \$ 4,213.54 must be received by Dec 29 2019.

## SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	2,038.95	Billed by supplier		2,038.95
Other Charges/Adjustments			-0.41	-0.41
<b>Total Current Charges</b>	<b>\$ 2,038.95</b>		<b>-\$ 0.41</b>	<b>\$ 2,038.54</b>

**Tougher Penalties Help Protect Utility Workers:** New York State has new laws in place to help better protect our field workers who face a number of challenges. Now, any action by a member of the public that prevents a utility worker from performing their job, or causes the worker physical injury, is considered a felony.**Payment concerns?** We are here to help. To learn about solutions to help you take control of your energy use and bills, visit [www.ngrid.com/billhelp](http://www.ngrid.com/billhelp).**WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to [www.nationalgrid.com/myaccount](http://www.nationalgrid.com/myaccount) to update your information so that we may be able to reach you with important information during power outages.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
09210-97074	Dec 29, 2019	\$ 4,213.54 <small>includes amount past due</small>

## ▶ DID YOU FORGET ? ◀

ENTER AMOUNT ENCLOSED

\$

Write account number on check and make payable  
to National Grid

000203854 09210970748000421354363

**DETAIL OF CURRENT CHARGES****Delivery Services**

	Energy	Demand	
Metered Usage	12056 kWh	118.8 kW	
<b>Billed Usage</b>	<b>12056 kWh</b>	<b>118.8 kW</b>	
METER NUMBER	11135719	NEXT SCHEDULED READ DATE ON OR ABOUT	Jan 2
SERVICE PERIOD	Nov 2 - Dec 2	NUMBER OF DAYS IN PERIOD	31
		METERING TYPE	Secondary
RATE	Electric SC3 T&D	VOLTAGE DELIVERY LEVEL	0 - 2.2 kv
TRANSFORMER OWNERSHIP			
Customer			390.00
Demand	10.77 x 118.8 kW		1,279.48
SBC	0.005045 x 12056 kWh		60.82
Legacy Transition Chrg	0.00265 x 12056 kWh		31.95
RDM	0.89 x 118.8 kW		105.73
Transmission Rev Adj	0.00009 x 12056 kWh		1.09
Tariff Surcharge	1.0101 %		18.88
Sales Tax	8.0 %		151.00
<b>Total Delivery Services</b>			<b>\$ 2,038.95</b>

**Other Charges/Adjustments**

Paperless Billing Credit	-0.41
<b>Total Other Charges/Adjustments</b>	<b>-\$ 0.41</b>

www.nationalgridus.com

New York State Department  
of Public Service

Fuel Sources and Air Emission  
to Generate Your Electricity

Period Shown:  
January 1, 2017 - December 31, 2017  
for

NATIONAL GRID

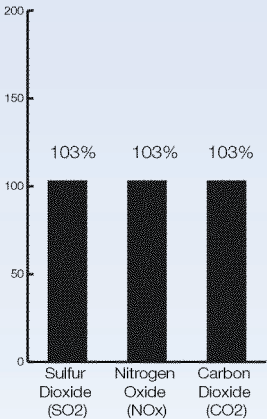
Fuel Sources

Biomass	<1 %
Coal	3 %
Hydroelectric	19 %
Natural Gas	37 %
Nuclear	35 %
Oil	<1 %
Renewable Biogas	<1 %
Solar	<1 %
Solid Waste	2 %
Wind	3 %

Total 100%

(Actual Total may vary slightly from  
100% due to rounding)

Air Emissions Relative to  
the New York State Average  
NYS Average



**Note:** Sulfur dioxide and nitrogen oxides are key pollutants that contribute to acid rain and smog, and carbon dioxide, contributes to global climate change. Depending on fuel source, size, and location, the generation of electricity may also result in other public health, environmental and socio-economic impacts not disclosed above.

► For Your Information

The following charges are already included in the "Delivery Services" portion of your bill. For information on metering services visit, [http://www.dps.state.ny.us/esco\\_metering.html](http://www.dps.state.ny.us/esco_metering.html).

Metering Services

Electric Meter Ownership	5.96
Electric Meter Installation & Maintenance	5.08
Electric Meter Data Service/Reading	3.46

Total Metering Services \$14.50

## For Your Information

We want you to easily understand your bill, the terms we use and the charges that appear. Following is a brief explanation of items that appear on your bill, as well as payment programs and billing services we offer. If you have questions or want more detailed explanations, please visit our website at [www.nationalgrid.com](http://www.nationalgrid.com) or call 1-800-642-4272.

### Paying Your Bill/ Payment Options

• **DirectPay:** If you choose, National Grid will automatically withdraw your monthly bill payment from your checking or savings account. You will avoid the inconvenience of check writing, stamps, mailing and due dates. Your service bill will indicate your energy usage and the date of your next automatic withdrawal.

• **By Mail:** Send us your payment in the envelope provided with your bill. For your protection, please do not send cash. Put your 10-digit account number on your check or money order and include your bill stub. Please do not staple or paper clip your check to the stub.

• **In Person:** Pay at an authorized payment location by cash or check. Please bring your bill with you. Most locations charge a fee for providing this service. For the payment locations nearest you, visit our website or contact us.

• **Online:** Enroll online to receive and pay your bill online. The online function will begin with the next billing cycle following your enrollment.

• **Late Payment Charge:** To avoid Late Payment Charges, your payment must be received by the date shown on the front of the bill.

## Charges

Charges for electric or gas service are based on rates or prices approved by the New York State Public Service Commission (PSC). When changes in prices are approved by the PSC, information will be included with your bill. Complete price schedules are available on our website or by contacting us.

National Grid reserves the right to upwardly adjust a previously issued bill or back bill.

**Basic Service:** A charge to cover costs for meter reading, billing, equipment and maintenance. This charge is the same regardless of how much energy is used during the billing period.

**Tariff Surcharge:** New York State and many local municipalities impose taxes on National Grid's revenue. These operating costs are recovered through a tariff surcharge applied to all rates and charges and may vary among taxing municipalities within the National Grid system area.

**Sales Tax:** In some areas National Grid is required to collect state and local sales taxes. Some school districts also impose taxes.

## Billing Credits

**Paperless Billing Credit:** A credit provided to Customers who elect to receive their bills electronically through the Company's Online Bill-Pay Program.

**Outage Credit:** A Credit issued by the company in the event of a prolonged electric service outage.

## Energy Measurement Terms

**kWh:** The unit of electricity usage measured by your meter. One kilowatt-hour (kWh) is 1000 watts-hours, and will light a 100-watt bulb for 10 hours. The number of kWhs is used to determine the electricity charges on your bill.

**Meter Multiplier:** Due to their design, some meters record a fraction of the total usage. The multiplier is used to convert the recorded meter reading on these types of meters to total actual consumption.

## Electric Service

**Delivery:** National Grid's charge for bringing electricity from your supplier to your premise, regardless of supplier. Included, when applicable, are the following surcharges: Earnings Adjustment Mechanism, Dynamic Load Management, Non-Wires Alternative, Clean Energy Standard Delivery, Value of Delivery Energy Resources and Reliability Services Surcharge.

**Legacy Transition Charge (LTC):** All delivery service customers are billed the cost or benefit of electricity supply contracts the Company entered prior to June 1, 2001. Residential customers also receive the benefit of low cost hydropower and a discount payment from the New York Power Authority.

**Merchant Function Charge:** A charge for the Company's cost to procure electricity supply. The Company will not bill you this charge if you choose an alternate supplier.

**Capacity Tag:** Your adjusted electricity demand at the hour of the New York Control Area peak load in the most recent 12 month period ending May 1.

**SBC:** These charges reflect costs associated with mandated public policy programs, such as the Clean Energy Fund.

**Clean Energy Delivery:** Charges associated with Clean Energy Standard program costs.

**Revenue Decoupling Mechanism ("RDM")** – Reconciles actual billed delivery service revenues to annual target revenues. Delivery service revenues above target are refunded to customers. Target revenues above actual delivery service revenues are collected from customers.

**Transmission Revenue Adjustment:** Reconciles wholesale transmission service revenue to the forecasted transmission service revenue embedded in electric delivery rates. Transmission service revenues above those forecasted are credited to customers. Forecast revenues above actual revenues are collected from customers.

**SBC Exemption:** A credit provided to Customers who are not subject to the SBC.

**Electricity Supply:** The price of electricity supply used during the billing period. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

**Electricity Supply Reconciliation Mechanism (ESRM):** Reconciles National Grid's electricity supply service revenues to the cost of Company purchased electricity, including Clean Energy Standard costs. Costs above revenues are recovered from customers. Revenues above costs are credited to customers.

## Estimating Your Usage

When we are unable to obtain a reading, we estimate your usage based on your past usage, taking current weather conditions into account. Because our meters keep a continuous record of usage, any difference between estimated and actual usage is reconciled with the next meter reading. To avoid estimated readings, you can take your own reading on or just before the scheduled date shown on your bill and call it in at 1-888-932-0301.

For more information, visit us at: [www.nationalgrid.com](http://www.nationalgrid.com) or call 1-800-642-4272. Customers with problems paying their National Grid bill should call 1-800-443-1837.