

national**grid**

Amount Due

\$6960.00+

Please Pay By

09/09/2020

[View my bill](#) | [Help](#) | [View insert](#)

nationalgrid

Bank Account / Electronic Check



Click here to pay from
your mobile device*

* Bank account payments only

Account Type

Routing Number

Account Number

Confirm Account Number

YOUR NAME
1234 Main Street
Anywhere, OH 00000

123

DATE

PAY TO THE
ORDER OF

\$

DOLLARS

044072324 000123456789 123

ROUTING
NUMBER

ACCOUNT
NUMBER

CHECK
NUMBER

Amount to be paid

\$

6960.00

Payment date 08

20

Upon payment you will be presented and emailed a payment confirmation.

☐

Save payment details for easy
future payments



Pay my bill

By clicking on the Pay my bill button, you are agreeing to
the [Terms and Conditions](#)

Credit / Debit Card



Click here to pay with
a credit/debit card

You will be redirected to the service
site for Speedpay®, an ACI
Worldwide Company, to pay with a
debit or credit card on any device.

*A convenience fee will apply

Other Payment Options

[Automated Payments](#)

Never miss another payment!

Enroll in Automated Payments to
have your full bill amount
automatically deducted from your
bank account. That's one less thing
to remember next month!

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www.nationalgridus.com

C & I BUSINESS TEAM M-F 8-5

1-800-664-6729

AUTOMATED SERVICES

1-888-932-0301

GAS EMERGENCIES

1-800-892-2345

(Does not replace 911 emergency
medical service)

OUTAGE AND ELECTRIC EMERGENCIES

1-800-867-5222

CORRESPONDENCE ADDRESS

300 Erie Blvd West
Syracuse, NY 13202

DATE BILL ISSUED

Aug 14, 2020
Enrollment InformationTo enroll with a supplier or change to
another supplier, you will need the
following information about your account:

Acct No: 62813-38150 Cycle: 2, HUDS

ACCOUNT BALANCE

Previous Balance	0.00
Payment Received <i>No payments have been received during this billing period</i>	- 0.00
Current Charges	+ 6,960.00

Amount Due ▶ \$ 6,960.00A deposit is required to establish service for your new address. For your convenience, we have
billed the deposit for this account.**SUMMARY OF CURRENT CHARGES**

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Other Charges/Adjustments			6,960.00	6,960.00
Total Current Charges	\$ 0.00		\$ 6,960.00	\$ 6,960.00

**Tougher Penalties Help Protect Utility Workers:** New York State has new laws
in place to help better protect our field workers who face a number of challenges.
Now, any action by a member of the public that prevents a utility worker from
performing their job, or causes the worker physical injury, is considered a felony.**Payment concerns?** We are here to help. To learn about solutions to help you
take control of your energy use and bills, visit www.ngrid.com/billhelp.**WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a
power outage, phones with a direct link to a local phone line are able to operate.
Phones that are **not** directly linked (for example, wireless phones with answering
machines) need electricity to make/receive calls. If you would like to register
another phone number, such as a cell phone, as your account's primary phone
number, please go to www.nationalgrid.com/myaccount to update your
information so that we may be able to reach you with important information during
power outages.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

300 Erie Blvd West
Syracuse NY 13202-0960HUDSON DATA CENTER
45 E 12TH ST
OSWEGO NY 13126-1633

065686

NATIONAL GRID
PO BOX 11742
NEWARK NJ 07101-4742

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
62813-38150	Sep 9, 2020	\$ 6,960.00

ENTER AMOUNT ENCLOSED

\$

Write account number on check and make payable
to National Grid

000696000 62813381506000696000253



SERVICE FOR
HUDSON DATA CENTER
45 E 12TH ST
OSWEGO NY 13126

BILLING PERIOD
to Aug 14, 2020

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ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
62813-38150	Sep 9, 2020	\$ 6,960.00

DETAIL OF CURRENT CHARGES

Other Charges/Adjustments

Deposit	6,960.00
Total Other Charges/Adjustments	\$ 6,960.00

www.nationalgridus.com

For Your Information

We want you to easily understand your bill, the terms we use and the charges that appear. Following is a brief explanation of items that appear on your bill, as well as payment programs and billing services we offer. If you have questions or want more detailed explanations, please visit our website at www.nationalgrid.com or call 1-800-642-4272.

Paying Your Bill/ Payment Options

• **DirectPay:** If you choose, National Grid will automatically withdraw your monthly bill payment from your checking or savings account. You will avoid the inconvenience of check writing, stamps, mailing and due dates. Your service bill will indicate your energy usage and the date of your next automatic withdrawal.

• **By Mail:** Send us your payment in the envelope provided with your bill. For your protection, please do not send cash. Put your 10-digit account number on your check or money order and include your bill stub. Please do not staple or paper clip your check to the stub.

• **In Person:** Pay at an authorized payment location by cash or check. Please bring your bill with you. Most locations charge a fee for providing this service. For the payment locations nearest you, visit our website or contact us.

• **Online:** Enroll online to receive and pay your bill online. The online function will begin with the next billing cycle following your enrollment.

• **Late Payment Charge:** To avoid Late Payment Charges, your payment must be received by the date shown on the front of the bill.

Billing Credits

Paperless Billing Credit: A credit provided to Customers who elect to receive their bills electronically through the Company's Online Bill-Pay Program.

Outage Credit: A credit issued by the company in case of a prolonged electric service outage.

Charges

Charges for electric or gas service are based on rates or prices approved by the New York State Public Service Commission (PSC). When changes in prices are approved by the PSC, information will be included with your bill. Complete price schedules are available on our website or by contacting us. National Grid reserves the right to upwardly adjust a previously issued bill or back bill.

Basic Service: A charge to cover costs for meter reading, billing, equipment and maintenance. This charge is the same regardless of how much energy is used during the billing period.

Tariff Surcharge: New York State and many local municipalities impose taxes on National Grid's revenue. These operating costs are recovered through a tariff surcharge applied to all rates and charges and may vary among taxing municipalities within the National Grid system area.

Sales Tax: In some areas National Grid is required to collect state and local sales taxes. Some school districts also impose taxes.

Merchant Function Charge: A charge for the Company's cost to procure gas or electricity supply. The Company will not bill you this charge if you choose an alternate supplier.

Energy Measurement Terms

kWh: The unit of electricity usage measured by your meter. One kilowatt-hour (kWh) is 1000 watts-hours, and will light a 100-watt bulb for 10 hours. The number of kWhs is used to determine the electricity charges on your bill.

Meter Multiplier: Due to their design, some meters record a fraction of the total usage. The multiplier is used to convert the recorded meter reading on these types of meters to total actual consumption.

CCF: The unit of gas volume (100 cubic feet) as measured by your meter.

Therm: A unit of heat content equal to 100,000 British Thermal Units (BTU). A BTU represents the amount of heat required to raise the temperature of one pound of water by one degree Fahrenheit. The number of CCFs is multiplied by a conversion factor to determine the therms used. The number of therms is used to determine the gas charges on your bill.

Electric Service

Delivery: National Grid's charges for bringing electricity from your supplier to your premise, regardless of supplier. Included, when applicable, are the following surcharges: Earnings Adjustment Mechanism, Dynamic Load Management, Non-Wires Alternative, Clean Energy Standard Delivery, Value of Delivery Energy Resources and Reliability Services Surcharge.

Legacy Transition Charge (LTC): All delivery service customers are billed the cost or benefit of electricity supply contracts the Company entered prior to June 1, 2001. Residential customers also receive the benefit of low cost hydropower and a discount payment from the New York Power Authority.

Capacity Tag: Your adjusted electricity demand at the hour of the New York Control Area peak load in the most recent 12 month period ending May 1.

SBC: These charges reflect costs associated with mandated public policy programs, such as Clean Energy Fund.

Revenue Decoupling Mechanism ("RDM") :

Reconciles actual billed delivery service revenues to annual target revenues. Delivery service revenues above target are refunded to customers. Target revenues above actual delivery service revenues are collected from customers.

Transmission Revenue Adjustment: Reconciles wholesale transmission service revenue to the forecasted transmission service revenue embedded in electric delivery rates. Transmission service revenues above those forecasted are credited to customers. Forecast revenues above actual revenues are collected from customers.

Electricity Supply: The price of electricity supply used during the billing period. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

Electricity Supply Reconciliation Mechanism (ESRM): Reconciles National Grid's electricity supply service revenues to the cost of Company purchased electricity, including Clean Energy Standard costs. Costs above revenues are recovered from customers. Revenues above costs are credited to customers.

SBC Exemption: A credit provided to Customers who are not subject to the SBC.

Gas Service

National Grid Gas Delivery Service Charge:

National Grid's charges for transporting gas across its distribution system to your premise, regardless of supplier.

Adjustment for changes from normal weather: A mechanism that adjusts customers' gas bills due to variations from normal weather during the heating months, October through May.

System Benefits Charge: A charge to reflect costs associated with certain mandated public policy programs, such as Clean Energy Fund.

Gas Supply: A charge to reflect the Company's actual cost to purchase gas from suppliers and transporting the gas to the Company's distribution system. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

Delivery Service Adjustment:

A collection of surcharges and credits consisting of a Pipeline Refund, Net Revenue Sharing Adjustment, Research & Development Surcharge, Revenue Decoupling Mechanism, Adjustment Gas Safety and Reliability Surcharge and Earnings Adjustment Mechanism.

Estimating Your Usage

When we are unable to obtain a reading, we estimate your usage based on your past usage, taking current weather conditions into account. Because our meters keep a continuous record of usage, any difference between estimated and actual usage is reconciled with the next meter reading. To avoid estimated readings, you can take your own reading on or just before the scheduled date shown on your bill and call it in at 1-888-932-0301.

For more information, visit us at: www.nationalgrid.com or call 1-800-642-4272. Customers with problems paying their National Grid bill should call 1-800-443-1837.

Upcoming changes to your bill

Previously postponed delivery price changes will take effect August 1.

We understand that COVID-19 has had a widespread impact on families across upstate New York. To help ease some of the financial hardship on our customers, we asked the New York Public Service Commission twice to delay increases in delivery charges that were scheduled to take effect on April 1. We wanted to let you know that those postponed electricity and natural gas delivery prices will go into effect on August 1.

The third year of the rate case called for:

- Typical residential electricity bills to increase 6% (4% on a total bill basis including supply costs)*
- Typical residential natural gas bills to increase 7% (4% on a total bill basis including supply costs)*

What your energy bill helps pay for.

Your energy bill helps support investments in infrastructure, safety and integrity, and enhancements to energy efficiency and other customer-focused initiatives.

*Assumes average residential electricity usage of 600 KWh per month and average residential gas usage of 77 therms per month. Monthly bills will vary based on factors including usage, weather and number of days in the billing period.

Please see the reverse side for ways to manage your energy bill.

We're here to help

We continue to temporarily suspend tariff fees, such as late payment charges and reconnection fees until further notice.

For updates visit ngrid.com/covid-19

Let us know if you need help.

Call us to discuss flexible payment plans and arrangements at **1-800-443-1837**.

Consider our Budget Plan.

Even out your monthly energy bills with 12 predictable payments.

Connect with an advocate.

Our experienced Consumer Advocates work with community agencies and can help you find local support.

Email ConsumerAdvocacyUNY.com or call us at **1-800-642-4272**.

Apply for HEAP.

Deadline extended to August 31. You may qualify for the Home Energy Assistance Program, and our Energy Affordability Program which provides an additional bill discount. Visit ngrid.com/discount for details.

Use less energy at home.

Visit ngrid.com/ee-tips



PAYMENT INSTRUCTIONS



SYSTEM REQUIREMENTS



SECURITY

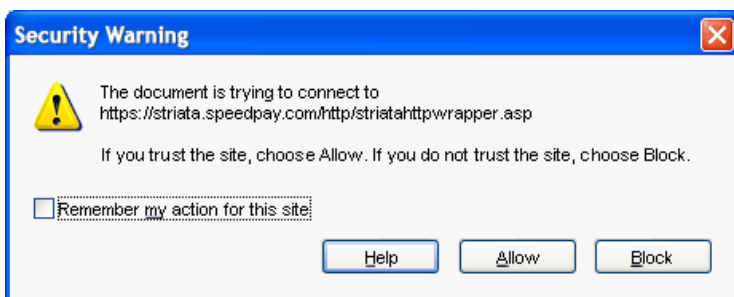


PAYMENT FAQs

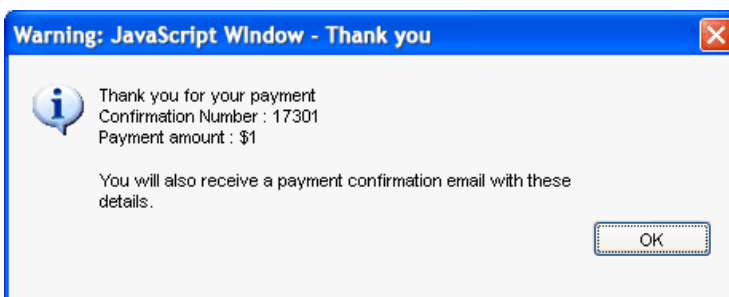


PAYMENT INSTRUCTIONS

1. Enter account details for your selected payment type.
2. Confirm payment details at the bottom of the form.
3. Click the **Submit this payment** button.
4. Click **OK** to submit payment.
5. Select **Allow** when you see the security pop-up.
6. You will receive both onscreen and e-mail payment confirmations.



Adobe will verify that you are about to connect to the Internet when submitting a payment to Speedpay. Click the "Allow" button when you see the warning above. **Note:** If you do not wish to see this warning again select the check box "Remember my action for the site"




Example of an onscreen confirmation.

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SECURITY

PAYMENT SECURITY

Payments from this Paperless Bill are submitted securely to a bank accredited payment processor using the same 128 bit SSL connection as online payment ( HTTPS). As this payment is paid directly from your encrypted PDF (and not on a web site), it is significantly more secure.

Payments are processed by accredited and audited payment providers.

- **NACHA** - The Electronic Payments Association is the leading organization in developing electronic solutions to improve the payments system.

PAPERLESS BILL DOCUMENT SECURITY

The PDF that contains this payment form has been encrypted. Encryption is of the highest 'banking-industry' standard. Your secure PDF is being viewed offline (locally on your computer) and the information is not accessible over the Internet. It is only available on your computer when you open the secure document using the **first five digits of your service address ZIP code**. This information is only held locally on your machine for as long as you have the document open.

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SYSTEM REQUIREMENTS



FOR MAC USERS

Payment requires Adobe Reader Version 7 or above.
([Download now](#)). **You cannot use your Mac Preview.**

Complete these steps to open your secure PDF in Adobe Reader:

1. Open the e-mail that contains the attachment.
2. Save the attachment to your hard disk.
3. Open Adobe Reader and select File - Open... .
4. In the screen that pops up, select the saved PDF from the location where you saved it.

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ADOBE READER

Payment requires Adobe Reader Version 7 or above. [Click here](#) to download.



PAYMENT FAQs

Q: What is the proper way to open my Paperless Bill PDF so it offers me full functionality?

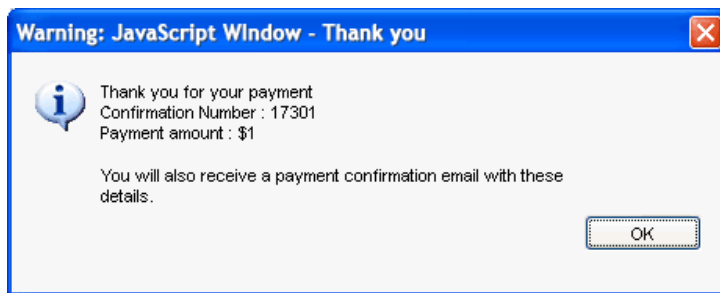
A: PC Users – click to download the attachment and open with Adobe Reader.

MAC Users – save the PDF to your computer, right click and select "Open with Adobe Reader".

Google Chrome Users – Return to your email and click "download". When presented with a document link at the bottom of the browser, click on the arrow and select "Open with System Viewer".

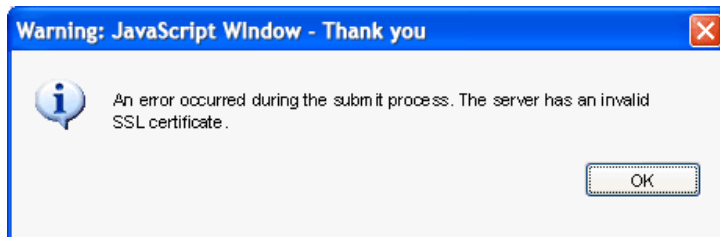
Q: How do I know if my payment went through?

A: When the process is complete and you have selected "Submit this payment", the payment is processed and you will receive an immediate pop-up window that looks like the following:



You will also receive a payment confirmation e-mail with relevant payment details and confirmation number. It may take up to two business days for your account to reflect the payment.

Q: What if I see the below error when attempting to submit payment?



A: Following a recent security upgrade, PDF payments are no longer compatible with some older operating systems and browsers. If you are using Windows XP, Windows Vista or Mac OS 10.9.5, you can still [make a payment here](#) as long as you use one of the supported browsers below:

Internet Explorer 11+
Chrome 30+
Safari 7+
Firefox 27+
Microsoft Edge

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Q: I don't think my payment went through. Who should I contact?

A: If you have any questions about your payment, please use Contact us from the e-mail.

Q: What does the "Save payment details" option do?

A: "Save payment details" will remember your partial payment information, so next time you receive a secure PDF, the information will be pre-populated. When you select this option, instead of re-entering the information each time, you just click the "Submit this payment" button.

Q: Why should I do this?

A: By clicking on the checkbox, this payment method will automatically be saved. This eliminates the need to enter your payment method details again, making future online payments using this method easier and faster.

Q: Can I pay with a different account/payment method once my details have been remembered?

A: Yes, simply type over the pre-populated information with your new banking details or select a new payment option and complete the relevant details. If you select the "Save payment details" again, the new banking information will be stored once you click "Submit this payment" and successfully make a payment.

Q: How do I prevent the secure PDF from saving my payment information?

A: Uncheck the "Save payment details" box, and the system will not save your details. Once you click "Submit this payment" and successfully make a payment, your details will not be stored for future use.

Q: How do I permanently remove previously saved payment details?

A: Contact a customer service representative to have your payment details removed from the system.