duke-energy.com
800.774.1202

Your Energy Bill

Service address
STANDARD AERO
11400 MOSTELLER RD
CINCINNATI OH 45241

Bill date Jun 1, 2022
For service Apr 28 - May 25
28 days

Account number **9101 1900 0402**

Account services contact: Lera Hiler
Duke Energy 800.265.6517

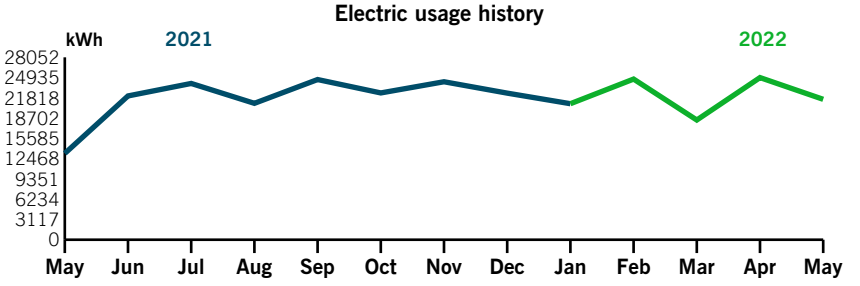
Thank you for your payment.

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at duke-energy.com, under the customer service link.

Billing summary

Previous Amount Due	$3,004.68
Payment Received May 19	-3,004.68
Electric Delivery	728.72
Gas Delivery	316.89
ENGIE Power & Gas	
Gas Generation Supply	12.67
Energy Harbor LLC	
Electric Generation Supply	1,019.25
Taxes	0.99
Total Amount Due Jun 22	**$2,078.52**

Your usage snapshot



Average temperature in degrees

60° 72° 74° 75° 68° 61° 42° 43° 30° 35° 47° 51° 64°

	Current Month	May 2021	12-Month Usage	Avg Monthly Usage
Electric (kWh)	21,594	13,272	271,741	22,645

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 0.0% late charge.

Please return this portion with your payment. Thank you for your business.

Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9101 1900 0402

Amount due

$2,078.52
by Jun 22

After Jun 22, the amount due will increase to $2,078.52.

$_____
Add here, to help others with a contribution to Share the Light

$_____
Amount enclosed

STANDARD AERO
11550 MOSTELLER RD
CINCINNATI OH 45241-1832

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891011900040200022000000000000002078520000207852 5

duke-energy.com
800.774.1202

Account number **9101 1900 0402**
200020686240

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	800.222.3448 or 711
International	1.407.629.1010

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900

Important to know

Your next meter reading: Jun 27
Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due
If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is $10 for electric service that may be reconnected remotely, $69 for electric service that is not eligible to be reconnected remotely, and $17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed $27 for both.

Failure to pay may result in a return to our standard offer for generation
Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

When you pay by check
We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

Delivery Charge - Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

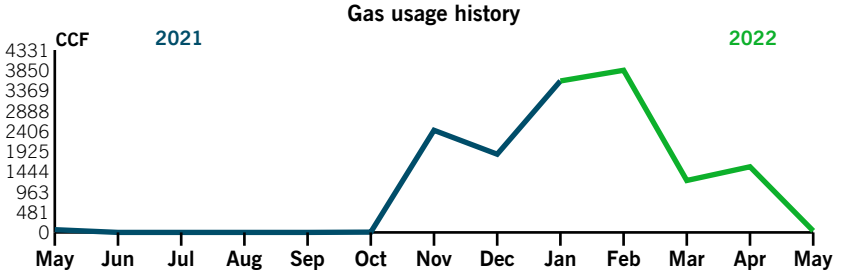
Questions or complaints
If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

Choice Service ID
Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

Para nuestros clientes que hablan Español
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - Continued



Average temperature in degrees

60°	72°	74°	75°	68°	61°	42°	43°	30°	35°	47°	51°	64°

	Current Month	May 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	37	65	14,564	1,214
12-month usage based on most recent history				

Choice Service ID
910119000402Z109787622

Current Gas usage for meter number 577202

Actual reading on May 25		35671
Previous reading on Apr 28		- 35638
Gas Used		33 CCF
	Multiplier	x 1.1134
	Gas used	36.74 CCF
Billed CCF	36.742 CCF	

One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Choice Service ID
910119000402Z112228221

Current Electric Usage

Meter Number	Usage Type	Billing Period
108030785	Actual	Apr 28 - May 25

Usage Values

Billed kWh	21,594.280 kWh
Actual kVA	59.785 kVA
Actual Demand-kW	57.840 kW
Billed Demand-kW	57.840 kW
Billed Demand-kVA	62.409 kVA
Power Factor	92.679 %

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

Billing details - Gas

Billing Period - Apr 28 to May 25

Meter - 577202

Duke Energy Delivery

Service Delivery	
Fixed Delivery Service Charge	$226.64
Usage-Based Charge	

Your current rate is Firm Transportation Service - Large (FT-L).

Your current generation rate with ENGIE Power & Gas is PY07. Your ENGIE Power & Gas account number is 9170223007. If you have any questions about your gas supplier's service or charges, contact ENGIE Power & Gas at 855.327.6937 or write to them at 920 RAILROAD AVE, WOODMERE NY 11598.

Billing details - Gas continued

36.742 CCF @ $0.10483000	$3.85	
Gas Delivery Riders	86.54	
Applicable Surcharge		
36.742 CCF @ $-0.00381033	-0.14	
Total Delivery Charges		$316.89
ENGIE Power & Gas		
Gas Supplier Energy Charge		
36.742 CCF @ $0.34480000	12.67	
Total Current Charges		**$329.56**

Price to compare: If you're considering using a different natural gas supplier, their rate would have to be lower than $0.97980000 per CCF for you to save money. Visit energychoice.ohio.gov to compare rates of all natural gas suppliers or contact Duke Energy for a written explanation.

In Case No. 20-54-GA-ATA, et.al., Duke Energy Ohio entered into an agreement with numerous parties that resolves cost recovery for environmental investigation and remediation without increasing any rates. This agreement provides the following benefits: Customers will receive a substantial one-time bill credit, base rates will be reduced by 5.36%, Rider GTCJA (Gas Tax Cut and Jobs Act Rider) will be implemented, and Rider MGP (Manufactured Gas Plant Rider) will be eliminated.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is $1.1665866 per CCF, which includes a base GCR of $1.1122 and Ohio excise tax of $0.0543866.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard service offer (SSO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about SSO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Electric

Billing Period - Apr 28 to May 25		
Meter - 108030785		
Duke Energy Delivery		
Service Delivery		
Distribution-Customer Charge	$45.95	
Distribution-Demand Charge		
57.840 kW @ $5.67180000	328.06	
Delivery Riders	354.60	
Generation Riders	0.11	
Total Delivery Charges		$728.72
Energy Harbor LLC		
Choice Supplier Energy Charge		
21,594.280 kWh @ $0.04720000	1,019.25	
Total Current Charges		**$1,747.97**

Your current rate is Service at Secondary Distribution Voltage (DS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates

Your current generation rate with Energy Harbor LLC is FI76. Your Energy Harbor LLC account number is 137004757. If you have any questions about your electric supplier's service or charges, contact Energy Harbor LLC at 888.254.6359 or write to them at 168 E MARKET ST UNIT ATTN: RETA, AKRON OH 44308-2014.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at energychoice.ohio.gov.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Taxes

County Sales Tax	$0.26
Sales Tax	0.73

Billing details - Taxes continued

Total Taxes	**$0.99**