



duke-energy.com  
800.774.1202

## Your Energy Bill

Page 1 of 7

**Service address**  
STANDARD AERO  
11490 MOSTELLER RD  
CINCINNATI OH 45241

**Bill date** Jun 3, 2022  
**For service** Mar 25 - May 25  
62 days

**Account number** 9101 1900 0262

**Account services contact:** Lera Hiler  
Duke Energy 800.265.6517

### Billing summary

Previous Amount Due	\$17,389.89
Payment Received Apr 19	-17,389.89
Electric Delivery	13,039.40
Gas Delivery	2,443.09
ENGIE Power & Gas	
Gas Generation Supply	5,627.14
Dynegy Energy Services	
Electric Generation Supply	17,806.75
Other Charges and Credits	4.00
<b>Total Amount Due Jun 24</b>	<b>\$38,920.38</b>

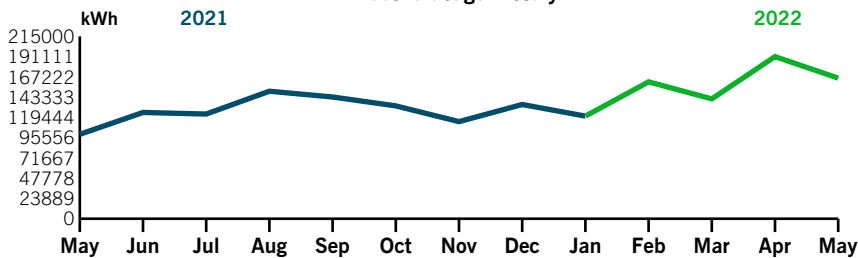


Thank you for your payment.

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at duke-energy.com, under the customer service link.

### Your usage snapshot

Electric usage history



Average temperature in degrees

60° 72° 74° 75° 68° 61° 42° 43° 30° 35° 47° 51° 64°

	Current Month	May 2021	12-Month Usage	Avg Monthly Usage
Electric (kWh)	165,738	99,480	1,704,889	142,074
12-month usage based on most recent history				

**Mail your payment at least 7 days before the due date** or pay instantly at duke-energy.com/billing. Late payments are subject to a 0.0% late charge.

Please return this portion with your payment. Thank you for your business.

### Amount due

**\$38,920.38**  
by Jun 24

After Jun 24, the amount due will increase to \$38,920.38.



Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201-1090

**Account number**  
9101 1900 0262

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
Add here, to help others with a contribution to Share the Light **Amount enclosed**

**STANDARD AERO**  
11550 MOSTELLER RD  
SHARONVILLE OH 45241-1832

Duke Energy Payment Processing  
PO Box 1094  
Charlotte, NC 28201-1094

88910119000262000220000000000000389203800038920387

## We're here for you

### Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

### Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

### Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

### Correspond with Duke Energy (not for payment)

P.O. Box 1326  
Charlotte, NC 28201

### General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	800.222.3448 or 711
International	1.407.629.1010

### General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

### Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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## Important to know

### Your next meter reading: Jun 27

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

### Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

### Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

**Customer Charge** - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

**Delivery Charge** - Charges for the operating expenses and delivering energy.

**Generation Charge** - Charges associated with the production of electricity.

### Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

### Choice Service ID

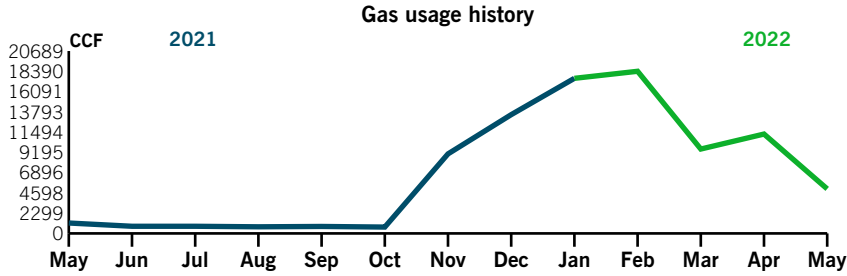
Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



## Your usage snapshot - Continued



### Average temperature in degrees

60° 72° 74° 75° 68° 61° 42° 43° 30° 35° 47° 51° 64°

	Current Month	May 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	5,050	1,180	88,240	7,353
12-month usage based on most recent history				

Choice Service ID  
910119000262Z110351195

### Current Electric Usage

Meter Number	Usage Type	Billing Period
320433291	Actual	Mar 25 - Apr 27

### Usage Values

Billed kWh	155,700.120 kWh
Actual kVA	483.901 kVA
Billed Demand-kW	462.720 kW
Actual Demand-kW	462.720 kW
Billed Demand-kVA	483.901 kVA
Power Factor	97.184 %



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

Choice Service ID  
910119000262Z110351195

### Current Electric Usage

Meter Number	Usage Type	Billing Period
320433291	Actual	Apr 28 - May 25

### Usage Values

Billed kWh	130,160.880 kWh
Actual kVA	402.482 kVA
Actual Demand-kW	462.240 kW
Billed Demand-kW	462.240 kW
Billed Demand-kVA	474.256 kVA
Power Factor	97.466 %

Choice Service ID  
910119000262Z110155413

### Current Electric Usage

Meter Number	Usage Type	Billing Period
108105546	Actual	Apr 28 - May 25



## Your usage snapshot - Continued

### Usage Values

Billed kWh	35,576.640 kWh
Actual kVA	124.221 kVA
Actual Demand-kW	111.360 kW
Billed Demand-kW	111.799 kW
Billed Demand-kVA	124.221 kVA
Power Factor	89.852 %

Choice Service ID  
910119000262Z110155413

### Current Electric Usage

<u>Meter Number</u>	<u>Usage Type</u>	<u>Billing Period</u>
108105546	Actual	Mar 25 - Apr 27

### Usage Values

Billed kWh	35,411.040 kWh
Actual kVA	103.974 kVA
Actual Demand-kW	95.360 kW
Billed Demand-kW	108.800 kW
Billed Demand-kVA	105.910 kVA
Power Factor	90.039 %

Choice Service ID  
910119000262Z111814769

### Current Gas usage for meter number 680376

Actual reading on May 25	29490
Previous reading on Apr 28	- 28985

Gas Used 505 CCF

Multiplier x 10.0000

Gas used 5,050.00 CCF

Billed CCF 5,050.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Choice Service ID  
910119000262Z111814769

### Current Gas usage for meter number 680376

Actual reading on Apr 27	28985
Previous reading on Mar 25	- 27858

Gas Used 1,127 CCF

Multiplier x 10.0000

Gas used 11,270.00 CCF

Billed CCF 11,270.000 CCF

## Billing details - Electric

**Billing Period - Mar 25 to Apr 27**

**Meter - 320433291**


**Duke Energy Delivery**

Your current rate is Service at Secondary Distribution Voltage (DS).

For a complete listing of all Ohio rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)



## Billing details - Electric continued

Service Delivery	
Distribution-Customer Charge	\$45.95
Distribution-Demand Charge	
462.720 kW @ \$5.67180000	2,624.46
Delivery Riders	2,608.31
Generation Riders	0.11
Total Delivery Charges	\$5,278.83
 <b>DYNEGY</b>	
<b>Dynergy Energy Services</b>	
Choice Supplier Energy Charge	
155,700.120 kWh @ \$0.04990000	7,769.44
Total Current Charges	\$13,048.27




Your current generation rate with Dynergy Energy Services is DE44. Your Dynergy Energy Services account number is A0B1C000013EBMIUAO. If you have any questions about your electric supplier's service or charges, contact Dynergy Energy Services at 877.331.3045 or write to them at 6555 SIERRA RD, IRVING TX 75039.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at [energychoice.ohio.gov](http://energychoice.ohio.gov).

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

## Billing details - Electric

<b>Billing Period - Apr 28 to May 25</b>	
<b>Meter - 320433291</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Distribution-Customer Charge	\$45.95
Distribution-Demand Charge	
462.240 kW @ \$5.67180000	2,621.73
Delivery Riders	2,488.38
Generation Riders	0.11
Total Delivery Charges	\$5,156.17
 <b>DYNEGY</b>	
<b>Dynergy Energy Services</b>	
Choice Supplier Energy Charge	
130,160.880 kWh @ \$0.04990000	6,495.03
Total Current Charges	\$11,651.20

Your current rate is Service at Secondary Distribution Voltage (DS).


## Billing details - Electric

<b>Billing Period - Apr 28 to May 25</b>	
<b>Meter - 108105546</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Distribution-Customer Charge	\$45.95
Distribution-Demand Charge	
111.799 kW @ \$5.67180000	634.10


Your current rate is Service at Secondary Distribution Voltage (DS).



## Billing details - Electric continued

Delivery Riders	\$636.99
Generation Riders	0.11
Total Delivery Charges	\$1,317.15
	
<b>Dynegy Energy Services</b>	
Choice Supplier Energy Charge	
35,576.640 kWh @ \$0.04990000	1,775.27
Total Current Charges	\$3,092.42

## Billing details - Electric

<b>Billing Period - Mar 25 to Apr 27</b>	
<b>Meter - 108105546</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Distribution-Customer Charge	\$45.95
Distribution-Demand Charge	
108.800 kW @ \$5.67180000	617.09
Delivery Riders	624.10
Generation Riders	0.11
Total Delivery Charges	\$1,287.25
	
<b>Dynegy Energy Services</b>	
Choice Supplier Energy Charge	
35,411.040 kWh @ \$0.04990000	1,767.01
Total Current Charges	\$3,054.26

Your current rate is Service at Secondary Distribution Voltage (DS).

## Billing details - Gas

<b>Billing Period - Apr 28 to May 25</b>	
<b>Meter - 680376</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Fixed Delivery Service Charge	\$226.64
Usage-Based Charge	
5,050.000 CCF @ \$0.10483000	529.39
Gas Delivery Riders	197.65
Applicable Surcharge	
5,050.000 CCF @ \$-0.00374851	-18.93
Total Delivery Charges	\$934.75

Your current rate is Firm Transportation Service - Large (FT-L).



Your current generation rate with ENGIE Power & Gas is PY07. Your ENGIE Power & Gas account number is 3500212202. If you have any questions about your gas supplier's service or charges, contact ENGIE Power & Gas at 855.327.6937 or write to them at 920 RAILROAD AVE, WOODMERE NY 11598.

Price to compare: If you're considering using a different natural gas supplier, their rate would have to be lower than \$1.79400000 per CCF for you to save money. Visit [energychoice.ohio.gov](http://energychoice.ohio.gov) to compare rates of all natural gas suppliers or contact Duke Energy for a written explanation.

In Case No. 20-54-GA-ATA, et.al., Duke Energy Ohio entered into an agreement with numerous parties that resolves cost recovery for



## Billing details - Gas continued

<b>ENGIE Power &amp; Gas</b>		
Gas Supplier Energy Charge		
5,050.000 CCF @ \$0.34480000		\$1,741.24
<b>Total Current Charges</b>		<b>\$2,675.99</b>

environmental investigation and remediation without increasing any rates. This agreement provides the following benefits: Customers will receive a substantial one-time bill credit, base rates will be reduced by 5.36%, Rider GTCJA (Gas Tax Cut and Jobs Act Rider) will be implemented, and Rider MGP (Manufactured Gas Plant Rider) will be eliminated.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$1.1665866 per CCF, which includes a base GCR of \$1.1122 and Ohio excise tax of \$0.0543866.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard service offer (SSO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about SSO and other suppliers' offers is available at [energychoice.ohio.gov](http://energychoice.ohio.gov) or by contacting the PUCO.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

## Billing details - Gas

<b>Billing Period - Mar 25 to Apr 27</b>		
<b>Meter - 680376</b>		
<b>Duke Energy Delivery</b>		
Service Delivery		
Fixed Delivery Service Charge		\$226.64
Usage-Based Charge		
11,270.000 CCF @ \$0.10483000		1,181.43
Gas Delivery Riders		142.51
Applicable Surcharge		
11,270.000 CCF @ \$-0.00374800		-42.24
<b>Total Delivery Charges</b>		<b>\$1,508.34</b>
<b>ENGIE Power &amp; Gas</b>		
Gas Supplier Energy Charge		
11,270.000 CCF @ \$0.34480000		3,885.90
<b>Total Current Charges</b>		<b>\$5,394.24</b>

Your current rate is Firm Transportation Service - Large (FT-L).

## Billing details - Other Charges and Credits

Supplier Switch Fee	\$4.00
<b>Total Other Charges and Credits</b>	<b>\$4.00</b>