



duke-energy.com  
800.774.1202

Caruso, Inc.

Received  
Accounts Payable

AUG 08 2024

Cincinnati, Ohio

2410

## Your Energy Bill

Page 1 of 4

### Service address

CARUSO/ HAUCK RD LLC  
3465 HAUCK RD  
CINCINNATI OH 45241

Bill date Aug 1, 2024

For service Jun 26 - Jul 26

31 days

Account number 9101 1772 4619

### Billing summary

Previous Amount Due	\$40,246.46
Payment Received Jul 16	-40,246.46
Gas Delivery	411.50
Electric Delivery	12,682.98
AEP Energy INC #4	
Electric Generation Supply	28,125.52
Direct Energy Services	
Gas Generation Supply	180.08
<b>Total Amount Due Aug 22</b>	<b>\$41,400.08</b>



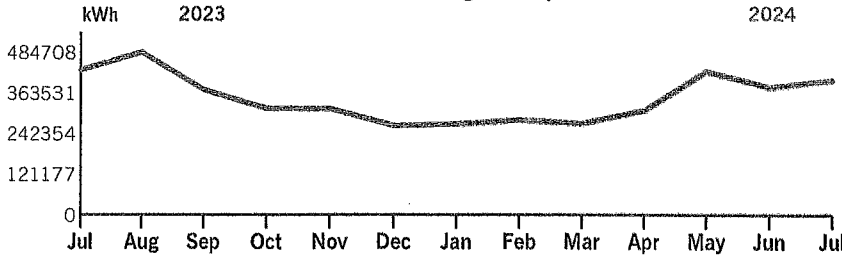
Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

### Your usage snapshot

#### Electric usage history



#### Average temperature in degrees

76° 73° 67° 57° 45° 41° 32° 42° 48° 57° 68° 73° 76°

	Current Month	Jul 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	401,851	431,421	4,101,728	341,811
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201-1090

Account number  
9101 1772 4619

**\$41,400.08**  
by Aug 22

After Aug 22, the amount due  
will increase to \$41,599.19.

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
Add here, to help others with a contribution to Share the Light **Amount enclosed**

022537 000008522



CARUSO/ HAUCK RD LLC  
3465 HAUCK RD  
CINCINNATI OH 45241-1601



Duke Energy Payment Processing  
PO Box 1094  
Charlotte, NC 28201-1094

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duke-energy.com  
800.774.1202

Page 2 of 4  
Account number **9101 1772 4619**  
210003432577

## We're here for you

### Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

### Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

### Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

### Correspond with Duke Energy (not for payment)

P.O. Box 1326  
Charlotte, NC 28201

### General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

### General utility information or commission assistance

#### Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

#### Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

### Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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## Important to know

### Your next meter reading: Aug 27

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

### Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$90 for electric service that is not eligible to be reconnected remotely, and \$70 for gas service.

### Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

**Customer Charge** - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

**Delivery Charge** - Charges for the operating expenses and delivering energy.

**Generation Charge** - Charges associated with the production of electricity.

### Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

### Choice Service ID

Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

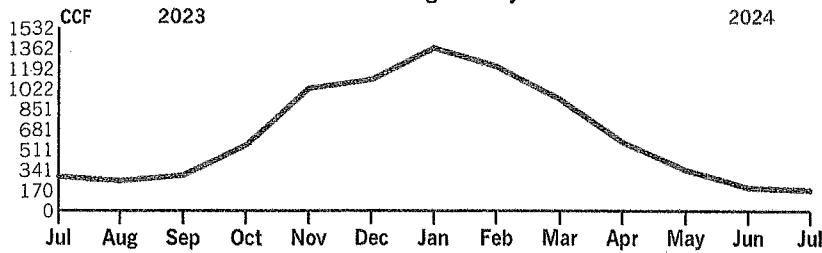
### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



## Your usage snapshot - Continued

### Gas usage history



### Average temperature in degrees

76° 73° 67° 57° 45° 41° 32° 42° 48° 57° 68° 73° 76°

	Current Month	Jul 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	175	284	8,016	668
12-month usage based on most recent history				

Choice Service ID

910117724619Z110046863

### Current Gas usage for meter number 344742

Actual reading on Jul 26 971922  
Previous reading on Jun 26 - 971747

Gas Used 175 CCF

Billed CCF 175.000 CCF

Choice Service ID

910117724619Z109593271

### Current Electric Usage

Meter Number	Usage Type	Billing Period
326438283	Actual	Jun 26 - Jul 26

### Usage Values

Measured kWh	401,850.600 kWh
Billed kWh	401,850.600 kWh
Billed On Peak kWh	125,335.680 kWh
Billed Off Peak kWh	276,514.920 kWh
Actual kVA	952.135 kVA
Actual Demand-kW	820.320 kW
Billed Demand-kW	856.922 kW
Billed Demand-kW On Peak	820.320 kW
Billed Demand-kVA	952.135 kVA
Power Factor	86.160 %

## Billing details - Gas

Billing Period - Jun 26 24 to Jul 26 24

Meter - 344742

### Duke Energy Delivery

Service Delivery

Fixed Delivery Service Charge \$338.82

Your current rate is Firm Transportation Service - Large (FT-L).



Your current generation rate with Direct Energy Services is VN58. Your Direct Energy Services account number is 11194151. If you have any questions about your gas supplier's service or charges, contact Direct Energy Services at 888.566.9988 or write to them at





## Billing details - Gas continued

Usage-Based Charge	
175.000 CCF @ \$0.13062200	\$22.86
Gas Delivery Riders	50.27
Applicable Surcharge	
175.000 CCF @ \$-0.00257143	-0.45
Total Delivery Charges	\$411.50
<b>Direct Energy Services</b>	
Gas Supplier Energy Charge	
175.000 CCF @ \$1.02900000	180.08
<b>Total Current Charges</b>	<b>\$591.58</b>

PO BOX 180, TULSA OK 74101.

Price to compare: If you're considering using a different natural gas supplier, their rate would have to be lower than \$0.68420000 per CCF for you to save money. Visit [energychoice.ohio.gov](http://energychoice.ohio.gov) to compare rates of all natural gas suppliers or contact Duke Energy for a written explanation.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6773796 per CCF, which includes a base GCR of \$0.6458000 and Ohio excise tax of \$0.0315796.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard service offer (SSO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about SSO and other suppliers' offers is available at [energychoice.ohio.gov](http://energychoice.ohio.gov) or by contacting the PUCO.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

## Billing details - Electric

<b>Billing Period - Jun 26 24 to Jul 26 24</b>	
<b>Meter - 326438283</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Distribution-Customer Charge	\$46.00
Distribution-Demand Charge	
856.922 kW @ \$6.96780000	5,970.86
Delivery Riders	6,664.59
Generation Riders	1.53
<b>Total Current Charges</b>	<b>\$12,682.98</b>

Your current rate is Service at Secondary Distribution Voltage (DS).

For a complete listing of all Ohio rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)

Energy generation charges were calculated by your electric supplier.




If you have any questions about your electric supplier's service or charges, contact AEP Energy INC #4 at 866.258.3782 or write to them at P.O. BOX 340, ZELIENOPLE PA 16063-2300.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at [energychoice.ohio.gov](http://energychoice.ohio.gov).

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

## Billing details - Electric Supplier

	
<b>AEP Energy INC #4</b>	
<b>Jun 26 24 - Jul 26 24</b>	
TOTAL SUPPLIER CHARGES 401,850 KWH X \$0.06999	
\$28,125.52	
<b>Total Electric Supplier</b>	<b>\$28,125.52</b>

Your Electric Supplier Charges of \$28125.52 were calculated by your Electric Supplier.