



duke-energy.com
1.800.774.1202

Your Energy Bill

page 1 of 3

Service address

STANDARD AERO
11420 MOSTELLER RD
CINCINNATI OH 45241

Bill date Nov 25, 2020

For service Oct 23 - Nov 24
32 days

Account number **5430-2116-05-1**

Billing summary

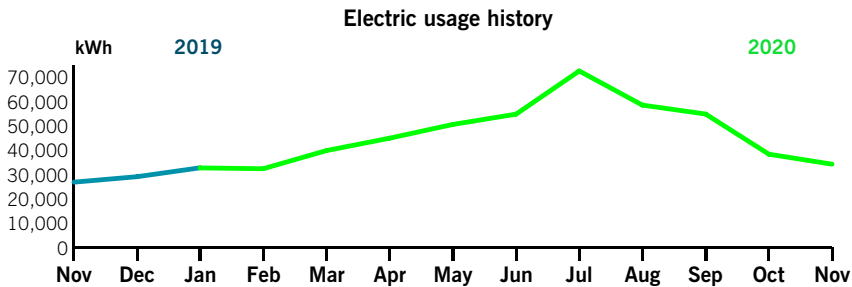
Previous amount due	\$3,379.74
Payment received Nov 17	-3,379.74
Dynegy Energy Services	
Electric Generation Supply	1,714.56
Electric Delivery	1,512.39
Total amount due Dec 21	\$3,226.95



Thank you for your payment.

In Case No. 20-344-EL-RDR, the PUCO approved an adjustment to Rider DSR, Distribution Storm Rider (part of the Delivery Riders) effective October 28, 2020. In Case No. 20-960-EL-UEx and 20-959-EL-UEx, the PUCO approved adjustments to Riders UE-ED and UE-GEN (Uncollectible Expense Riders) effective October 28, 2020.

Your usage snapshot



	Current Month	Nov 2019	12-Month Usage	Avg Monthly Usage
Electric (kWh)	34,360	26,960	544,700	45,392
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
5430-2116-05-1

Amount due

\$3,226.95
by Dec 21

After Dec 21, the amount due
will increase to \$3,275.35.

\$ _____ \$ _____
Add here, to help others with
a contribution to HeatShare. **Amount enclosed**

STANDARD AERO
11550 MOSTERLLAR RD
SHARONVILLE, OH 45241

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326

9905430211605100022000000000000032269500003226955



We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Dec 29

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eight times from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contacts provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - continued


Current electric usage for meter number 108124188			
Actual reading on Nov 24		82173	
Previous reading on Oct 23		- 80455	
		1,718	
		Multiplier	x 20
		Energy used	34,360 kWh
kWh Usage	34,360	Demand Read	5.9
Actual kW	118		



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

Billing details - Electric

Meter - 108124188	
Rate DS01 - Distribution Service	
Distribution-Customer Chg	\$45.95
Delivery Charges	
Distribution-Demand Chg	
118.00 KW @ \$5.6718	669.27
Delivery Riders	797.10
Generation Riders	0.07
Total delivery charges	1,512.39
	
Dynergy Energy Services	
Supplier Energy Charge	
34,360 KWH @ \$0.0499	1,714.56
Total Charges	\$3,226.95

Your current delivery rate with Duke Energy is Distribution Service (DS01)

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates



Your current generation rate with Dynergy Energy Services is DE44. Your Dynergy Energy Services account number is A0B1C000013EBUSUA0. If you have any questions about electric supplier service received from Dynergy Energy Services, please call them at 877-331-3045 or write to: 6555 Sierra Rd Irving, TX 75039

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$146.10, Peak Demand Reduction = \$36.52, and Renewable Energy = \$29.69.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

