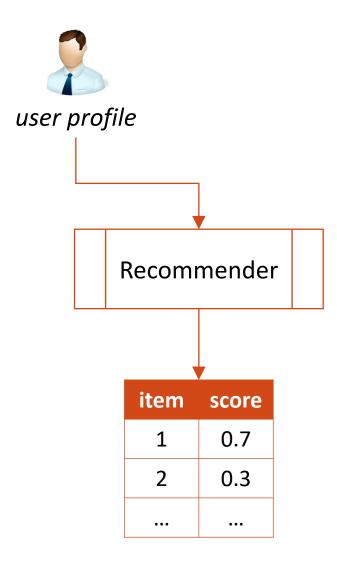


Recommender Systems

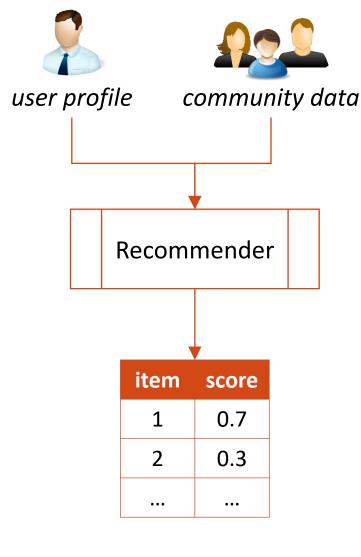
# Content-based Recommendation

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# How to recommend?



# How to recommend?



### **Collaborative filtering**

"tell me what's popular among my peers"

What if we have new users or items?

# The cold-start problem



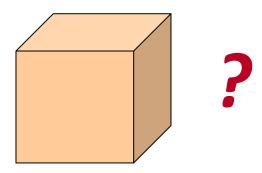
### **Cold-start** user

Sparse user ratings

Poor predictions

No user ratings

No personalization



### **Cold-start item**

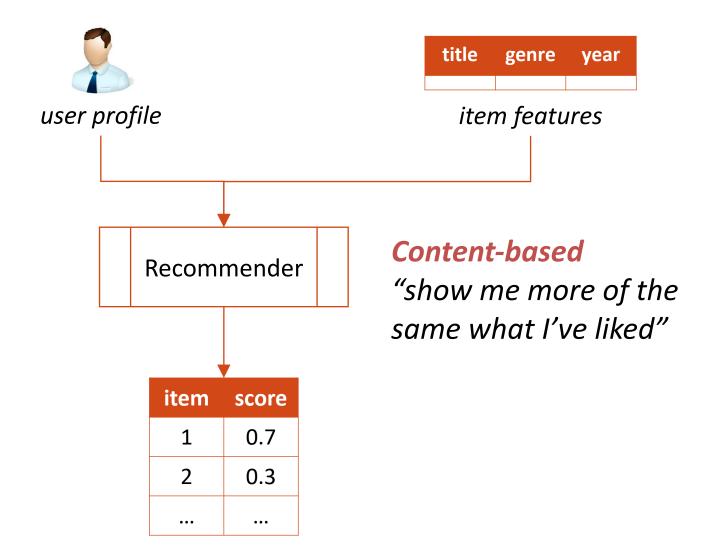
Sparse item ratings

Poor predictions

No item ratings

Infeasible prediction

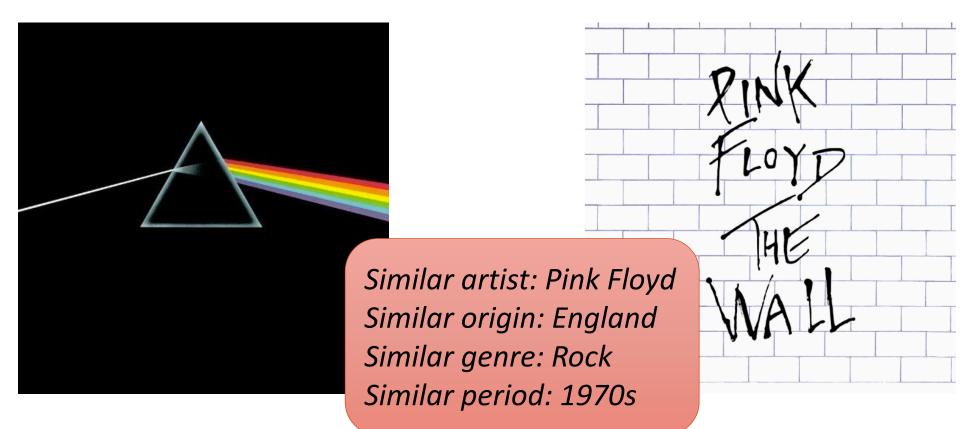
# How to recommend?



# **Content-based recommendation**

You bought

You may like



# **Content-based recommendation**

### **Collaborative filtering**

- Leverages item ratings
- Agnostic to item content

Applicable to any kind of item (e.g., text, audio, video, food)

### **Content-based filtering**

- Leverages item content
- Agnostic to item ratings

Applicable even in extreme cold-start scenarios

# Same basic idea

# Stable preferences

- News: I prefer technology, travel
- Music: I prefer rock, grunge, folk
- Clothing: I prefer cotton, casual
- Movies: I prefer sci-fi, thrillers

# **Advantages**

No need for data on other users

Able to recommend to users with unique tastes

Able to recommend new and unpopular items

No first-rater problem

Can provide explanations based on content features

More on explanations later in the course

# Challenges and drawbacks

Content-based techniques in general...

- Depend on well-structured attributes that align with preferences (consider paintings)
- Depend on having a reasonable distribution of attributes across items (and vice versa)
- Unlikely to find surprising connections
- Harder to find complements than substitutes

# What is "content"?

It can be structured text

- Artist: Pink Floyd; Genre: Rock; Year: 1973
   It can be unstructured text
- Several techniques to extract content features
- Several techniques to compute item similarity
   It can be derived from binary data
- Audio, video, image



Pink Floyd

### Dark Side of the Moon

progressive rock · classic rock · rock · psychedelic rock · pink floyd

artist title tags

SCROBBLES LISTENERS

LISTENER
1.1M

33.1M

audience

Overview Wiki

DUNNING LENGTH PUNNING TIM

10 tracks 42:54

duration

The Dark Side of the Moon (titled Dark Side of the Moon in the 1993 CD edition) is a concept album by the British progressive rock band Pink Floyd. It was released on March 17, 1973 in the U.S. and March 24, 1973 in the UK.The Dark Side of the Moon builds upon previous experimentation Pink Floyd had done, especially on their album Meddle. Its themes include old age, conflict and insanity; the latter possibly inspired by... read more

description

### Tracklist

I I 1	R Digital Pamas	1:08	1,289	
Speak to Me (200	o Digital Remas	1.00	1,209	_
2 Sreathe (Breathe	n The Air) (200	2:48	1,348	
3 On The Run (2003	Digital Remast	3:50	1,019	
4 D Time (2003 Digital	Remaster)	6:49	1,818	
5 N The Great Gig In T	he Sky (2003 Di	4:44	1,208	
6 Noney (2003 Digit	al Remaster)	6:22	1,233	
7 🕒 🛇 Us And Them (200	3 Digital Rema	7:49	949	
8 Ny Colour You Li	ke (2003 Digital	3:26	869	
9 Drain Damage (20	03 Digital Rem	3:47	883	
10 🕒 🛇 Eclipse (2003 Digit	al Remaster)	2:11	881	

track info



1.1M

Overview Wiki

RUNNING LENGTH RUNNING TIME

33.1M

10 tracks 42:54

The Dark Side of the Moon (titled Dark Side of the Moon in the 1993 CD edition) is a concept album by the British progressive rock band Pink Floyd. It was released on March 17, 1973 in the U.S. and March 24, 1973 in the UK. The Dark Side of the Moon builds upon previous experimentation Pink Floyd had done, especially on their album Meddle. Its themes include old age, conflict and insanity; the latter possibly inspired by... read more

### Tracklist

1	$\bigcirc$	Speak To Me (2003 Digital Remas		1,289
2	2 Sreathe (Breathe In The Air) (200		2:48	1,348
_ 3		On The Run (2003 Digital Remast	3:50	1,019
4	$\bigcirc\!$	Time (2003 Digital Remaster)	6:49	1,818
5	$\bigcirc\!$	The Great Gig In The Sky (2003 Di	4:44	1,208
6	$\bigcirc\!$	Money (2003 Digital Remaster)	6:22	1,233
7	$\bigcirc\!$	Us And Them (2003 Digital Rema	7:49	949
8	$\bigcirc \Diamond$	Any Colour You Like (2003 Digital	3:26	869
9	$\bigcirc \Diamond$	Brain Damage (2003 Digital Rem	3:47	883
10	$\bigcirc \bigcirc \bigcirc$	Eclipse (2003 Digital Remaster)	2:11	881

comments / reviews

# Representing items

	Artist	Title	Duration	Listeners	Tags	Description
l	pink floyd	dark side of the moon	42:54	1.1M	progressive classic psychedelic pink floyd	the dark side of the moon (titled dark side of the moon in the 1993 cd edition) is a concept album by the british band pink floyd
2	pink floyd	the wall	87:15	480K	70s classic progressive concept	the wall is a rock opera presented as a double album by the english progressive rock band pink floyd, released in november 1979

# Representing users

**i**<sub>1</sub>

*i*<sub>2</sub>

Artist	Title	Duration	Listeners	Tags	Description
pink floyd	dark side of the moon	42:54	1.1M	progressive classic psychedelic pink floyd	the dark side of the moon (titled dark side of the moon in the 1993 cd edition) is a concept album by the british band pink floyd
pink floyd	the wall	87:15	480K	70s classic progressive concept	the wall is a rock opera presented as a double album by the english progressive rock band pink floyd, released in november 1979

Artist Title **Duration** Listeners Tags Description progressive dark side of dark side moon concept album pink classic british band pink floyd wall rock the moon 65:04 790K psychedelic floyd november 1979 ... the wall 70s

**U**<sub>1</sub>

# Making predictions

	Artist	Title	Duration	Listeners	Tags	Description
<b>u</b> <sub>1</sub>	pink floyd	dark side of the moon the wall	65:04	790K	progressive classic psychedelic 70s	dark side moon concept album british band pink floyd wall rock november 1979

**Artist** Title **Duration Description** Listeners **Tags** led zeppelin iv is the common, but classic rock unofficial name of the untitled led rock led zeppelin iv 888.6K 44:38 zeppelin fourth album of english rock band hard rock 70s led zeppelin release in ...

### Simple solution

 $i_3$ 

Keyword overlap (e.g. Dice coefficient)

$$sim(u_1, i_3) = \frac{2|k(u_1) \cap k(i_3)|}{|k(u_1)| + |k(i_3)|}$$

# Are we done yet?

# **Tokenization**

How to split...

- information retrieval?
  - information + retrieval
- 。信息检索?
  - 信息 + 检索

We can analyze term statistics

Probability of segmentation

# Term normalization

I am interested in "information retrieval"

- ∘ *i*<sub>1</sub> contains *"retrieval"*
- ∘ *i*<sub>2</sub> contains "retrieving"
- *i*<sub>3</sub> contains "retrieved"

**Stemming** reduces words to a root form

∘ "retrieval" / "retrieving" / "retrieved" → "retriev"

# Term frequency

I am interested in "information retrieval"

- ∘ *i*<sub>1</sub> contains "information retrieval" once
- ∘ *i*<sub>2</sub> contains "information retrieval" ten times

Intuitively, *term frequency* denotes how much the item is about the particular term

Also applicable to n-grams

# Term frequency

I am interested in "information retrieval"

- ∘ *i*<sub>1</sub> contains "information retrieval" once
  - $i_1$  has a total of 10 terms
- ∘ *i*<sub>2</sub> contains "information retrieval" ten times
  - $i_2$  has a total of 100,000 terms

Long items may yield high frequency terms by chance

Content length normalization may help (next class)

# **Term proximity**

I am interested in "information retrieval"

- *i*<sub>1</sub> contains "information retrieval"
- $\circ$   $i_2$  contains "retrieval of spatial memory in the brain ..." recollection asserts that information ..."

Once again, co-occurrence stats may help

- Index "information retrieval" as a unit
- Or record the position of each term

# Term informativeness

I am interested in "information retrieval"

- ∘ *i*<sub>1</sub> contains "information"
- *i*<sub>2</sub> contains "retrieval"

Which item should be ranked first?

- "information" occurs in 35% of all items
- "retrieval" occurs in 0.1% of all items

**Scarcity** makes term occurrences more informative

## **Content structure**

I am interested in "information retrieval"

- $\circ$   $i_1$  contains "information retrieval" in the title
- $\circ$   $i_2$  contains "information retrieval" in the body
- *i*<sub>3</sub> contains "information retrieval" in the URL

Different fields convey different importance of a term

Field-based term weighting may help

# **Content enrichment**

I am interested in "information retrieval"

- *i*<sub>1</sub> contains "search engines"
- *i*<sub>2</sub> contains "recommender systems"

How can they be retrieved?

- Leverage external databases (e.g. knowledge bases)
- Leverage user-generated content (e.g. annotations, implicit and explicit feedback)

# **Content quality**

I am interested in "information retrieval"

- $\circ$   $i_1$  is a book by Manning et al. (authority)
- $i_2$  is an entry in Wikipedia (readability)
- $i_3$  is a best seller (popularity)
- $i_4$  is brand new (freshness)

Several a-priori measures of "quality"

Help distinguish between items with similar topicality

# Summary

CB recommendation works for new items

Not for new users (still need ratings)

Keywords alone may not suffice

- Freshness, usability, aesthetics, writing style
- Content may be limited, not automatically extractable

Overspecialization

Algorithms tend to propose "more of the same"

# References

Recommender Systems: An Introduction (Sec. 3.1)

Recommender Systems Handbook (Sec. 3.2)

Recommender Systems: The Textbook (Sec. 4.1-4.2)