



4G Kids Smart Watch

User Guide

Prepared by UFonding

01/02/2020



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How to setup

Install SIM card

Login APP

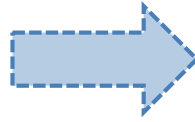
Binding APP

Basic Function

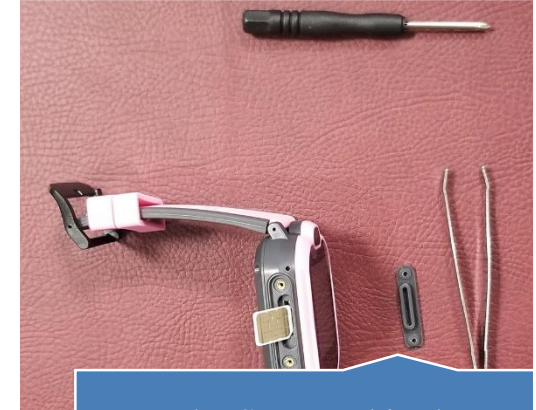
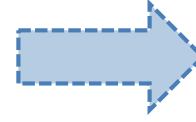
Install SIM card



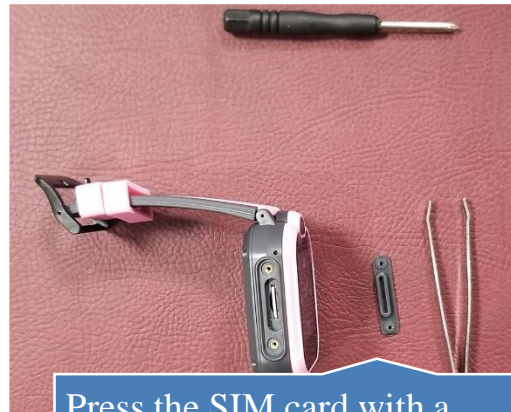
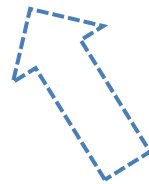
SIM card slot on the left side of the watch



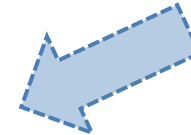
Prepare screwdriver and metal clips



Insert the SIM card in the direction shown



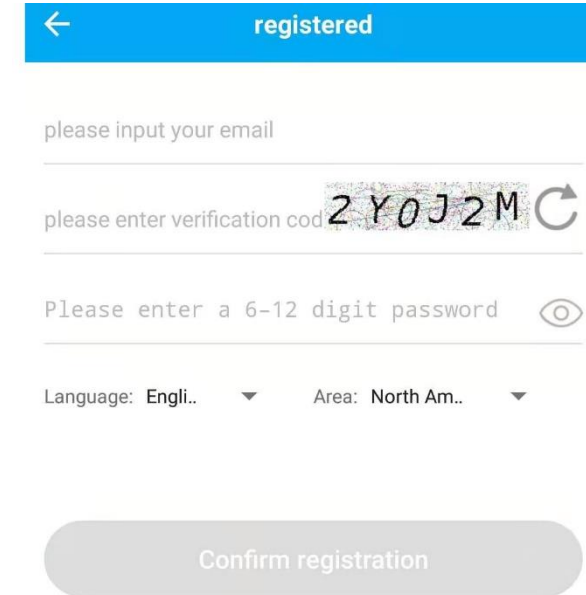
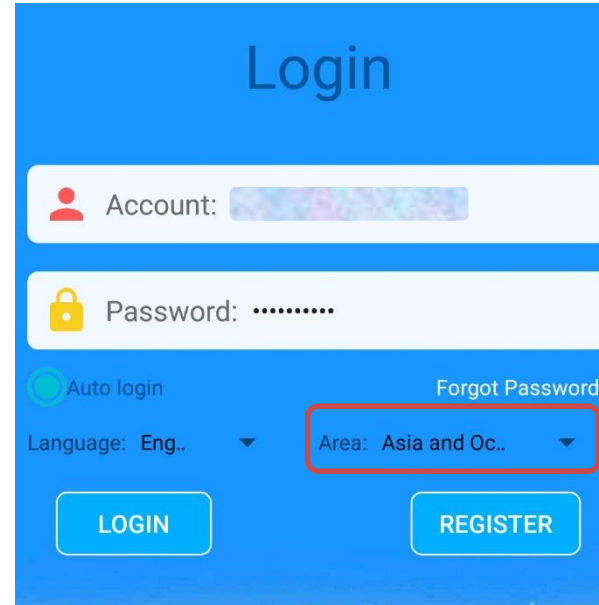
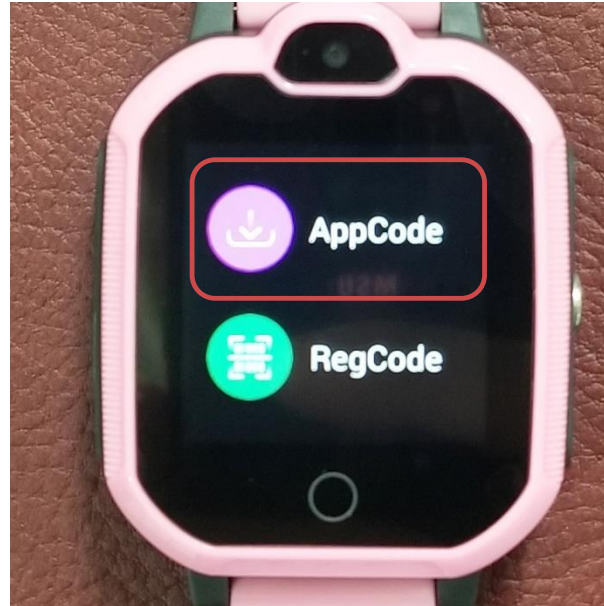
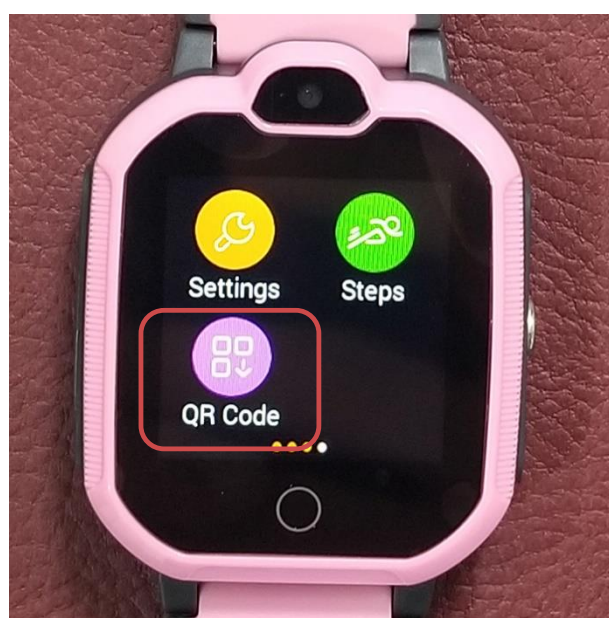
Press the SIM card with a metal clip to make sure it clicks into place



| | | |
|--------------|---|------------|
| Standard-SIM |  | 25mm×15mm |
| Micro-SIM |  | 15mmx12mm |
| Nano-SIM |  | 12mm x 9mm |

Only supports Nano-SIM card

Login APP



- Press the power button on the right side of the watch to turn on the watch
- Swipe watch screen to find QR Code

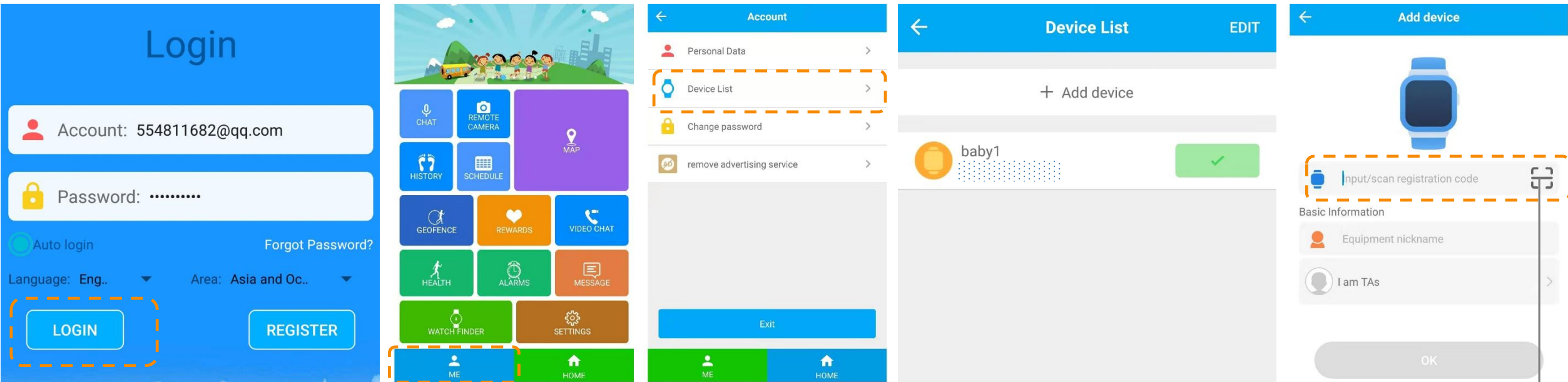
- Open the watch APP QR code
- Scan the QR code with your phone and download SeTracker APP

- Open the SeTracker APP, and you will see the Login page
- Choose the right language and region as needed, then sign up for an account

(In order to ensure the network signal, the APP login area needs to match your location)

- Enter your usual email address to sign up for an account
- The login password only accepts 6 to 12 characters

Binding APP

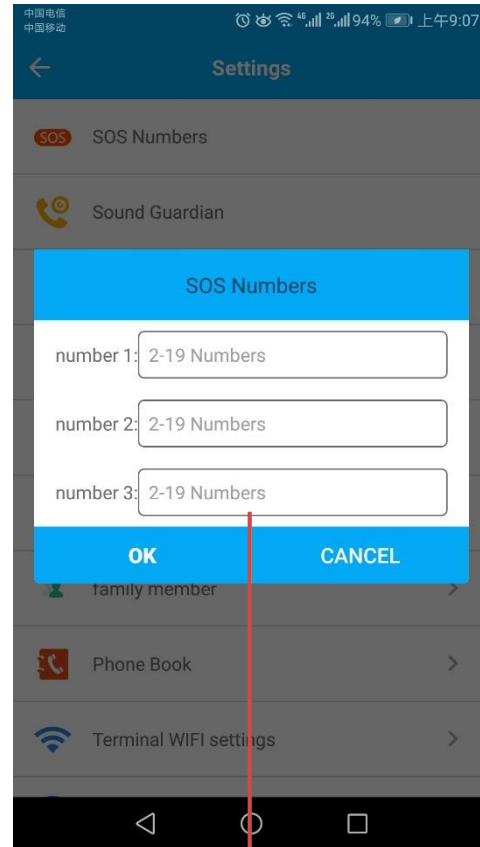


*Enter the email and login password
you used to sign up for your account.*



You can find it on the
back of the watch or
in the QR Cord

Basic Function-SOS

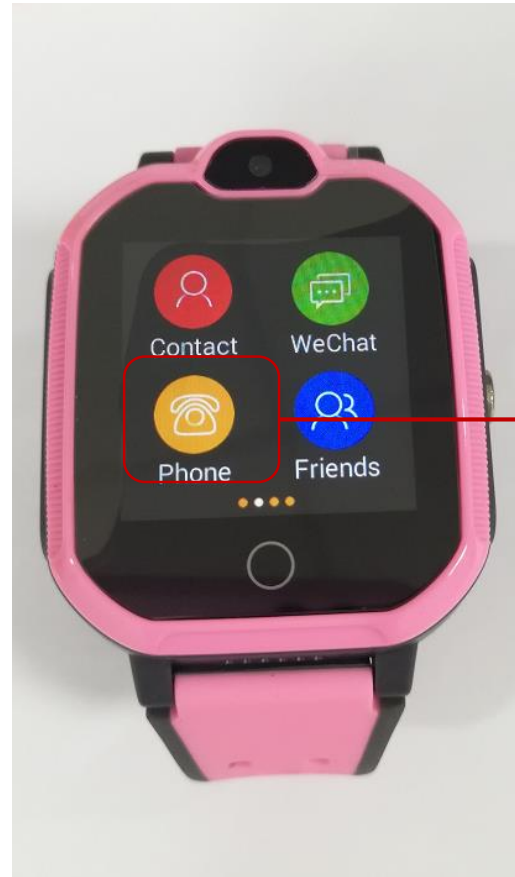
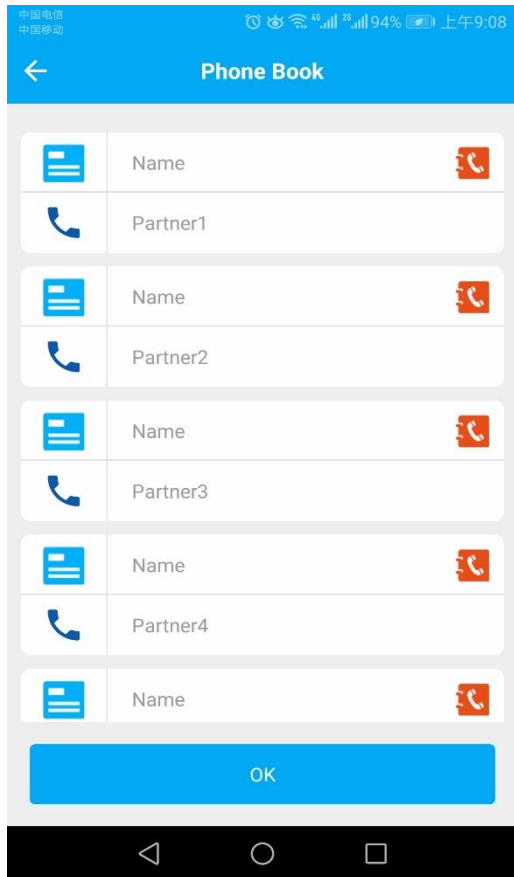


Add parent phone numbers



Press and hold the power button for 3 seconds, the watch will automatically dial the SOS phone number. If the call is not answered, it will automatically dial another SOS number.

Basic Function-Calling



You can call someone from here.

APP-Setting-Phone Book

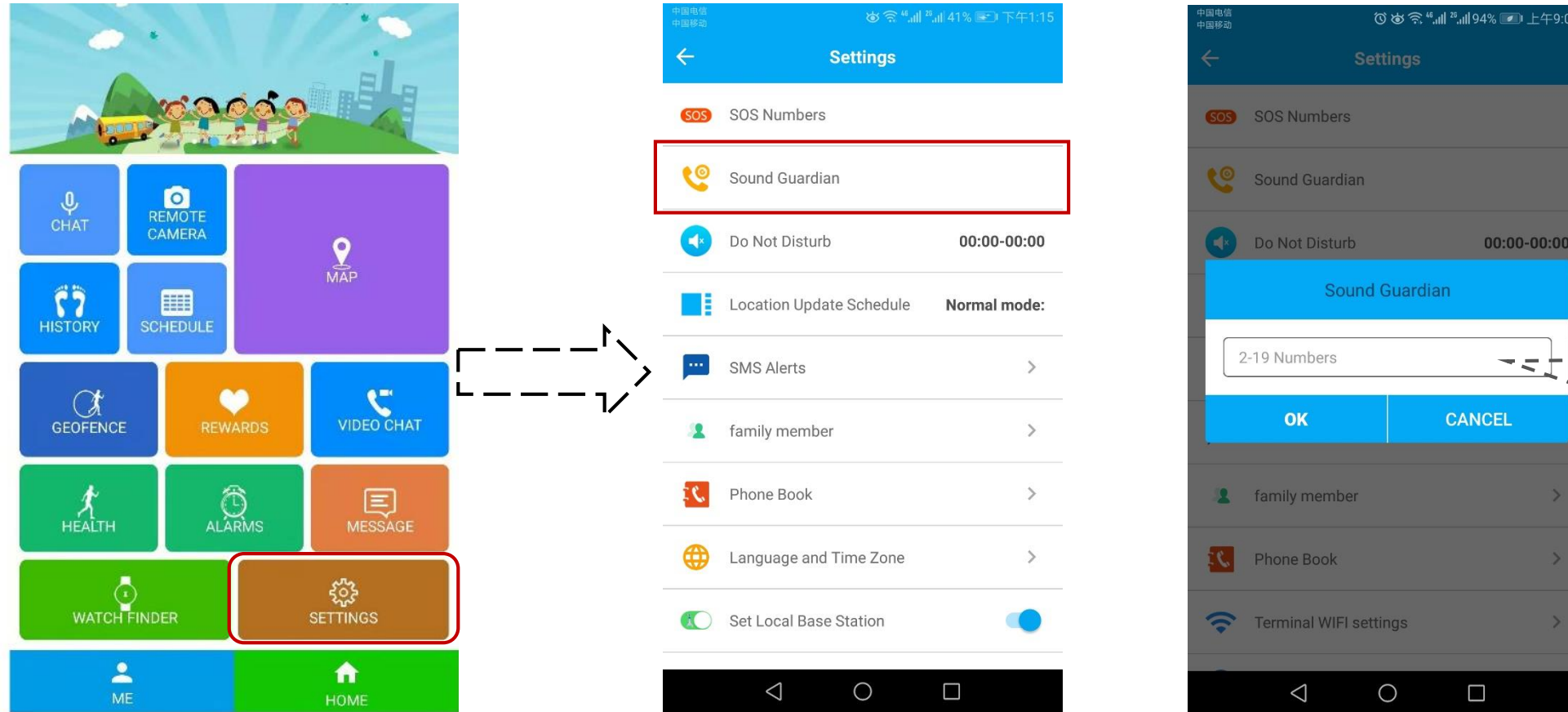
The watch will automatically block strange numbers that are not in the phonebook

Basic Function-Chat & Video Chat

Voice messages can be sent through Chat on the app and WeChat on the watch



Basic Function-Others



You can edit the corresponding function of the watch through the setting menu in the APP



/02

Which SIM card brands are supported

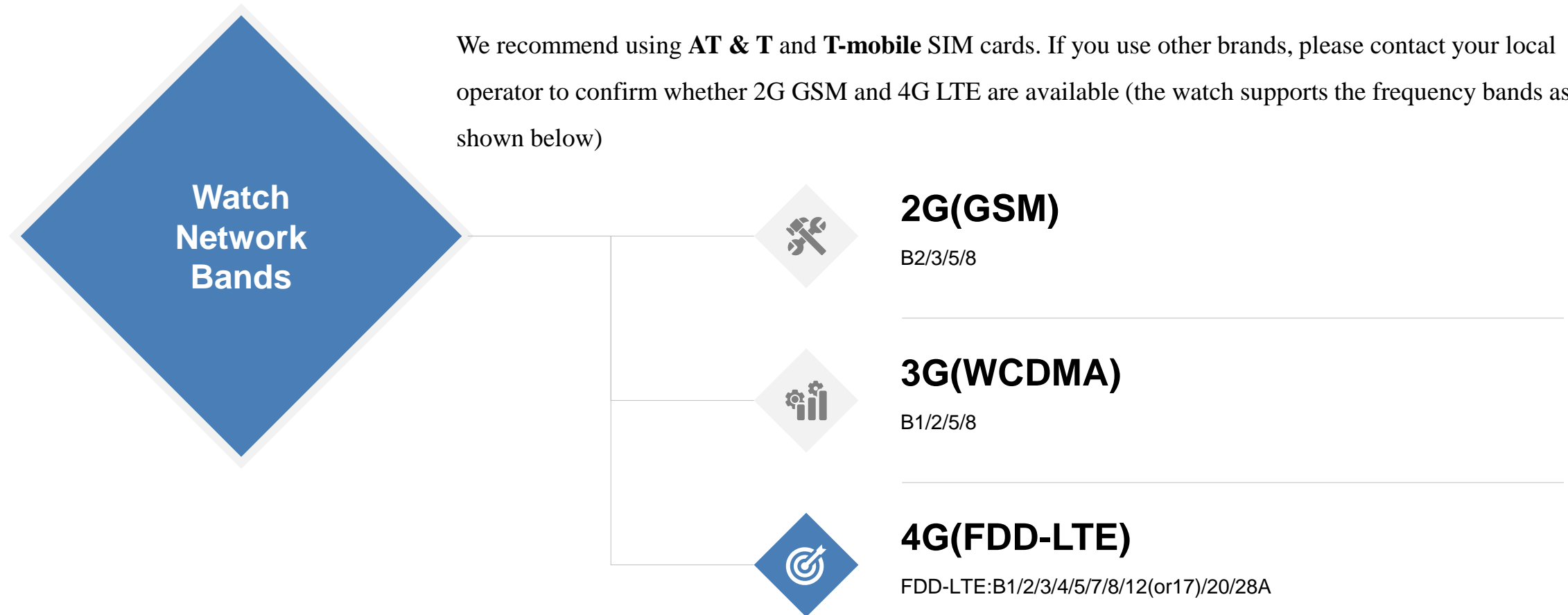
Network Frequency

APN List

Network Frequency

SIM card needs to use GSM network

We recommend using **AT & T** and **T-mobile** SIM cards. If you use other brands, please contact your local operator to confirm whether 2G GSM and 4G LTE are available (the watch supports the frequency bands as shown below)



APN List

List of APNs that may be supported

| Country | Carrier | Country | Carrier | Country | Carrier |
|---------------|-----------------|-----------|---------------------|----------------|---------------------|
| United States | AT&T | Singapore | M1 | Spain | Microcell |
| | T-Mobile | | SingTel | | Rogers |
| | Iowa Wireless | | Starhub | | Celcaribe |
| | Cincinnati | Peru | Nextel WAP | | Colombia Móvil S.A. |
| | Partnership | | TIM Peru | | TIGO Web |
| | WAP Cleartalk | Colombia | Celcaribe | Costa Rica | movistar Internet |
| | Airadigm | | Colombia Móvil S.A. | | Instituto |
| | Western | | TIGO Web | | Internet Claro |
| | Inland Cellular | Canada | Microcell | United Kingdom | O2 UK |
| | epc.tmobile.com | | Rogers | | T-Mobile UK |
| | SunCom Wireless | Australia | Optus | | Hutchison 3G |
| | Cingular | | Telstra | | MANX PRONTO |

As long as the network standards and frequency bands on your SIM card and watch match, you can contact us to add them even if the carrier is not on the list.



/03

Can't connect to APP

IP address mismatch

APN is not added

IP address mismatch

During the process of binding APP and watch, it prompts that the device is offline or the device is not connected to the network. There may be two reasons:

- 1) IP address mismatch;
- 2) APN is not on our service list;

The location of the **watch**, the area of the registered **APP**, and the **IP** server address need to be consistent.

| Area | Corresponding IP |
|-------------------|----------------------------------|
| North America | pw,123456,ip,54.153.6.9,8001# |
| South America | pw,123456,ip,54.207.93.14,8001# |
| Europe and Africa | pw,123456,ip,52.28.132.157,8001# |
| Asia and Oceania | pw,123456,ip,54.169.10.136,8001# |
| China | pw,123456,ip,121.43.19.219,8001# |
| Hong Kong | pw,123456,ip,47.91.138.192,8001# |

If the IP address does not match, you need to send a regular text message from your phone:pw,123456,ip,54.169.10.136,8001# (Take Asia as an example) to your watch phone number



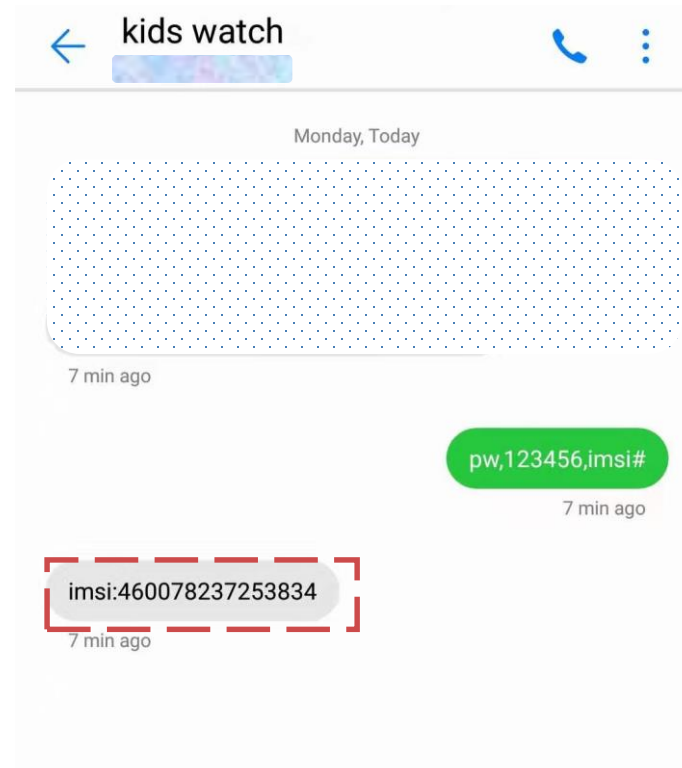
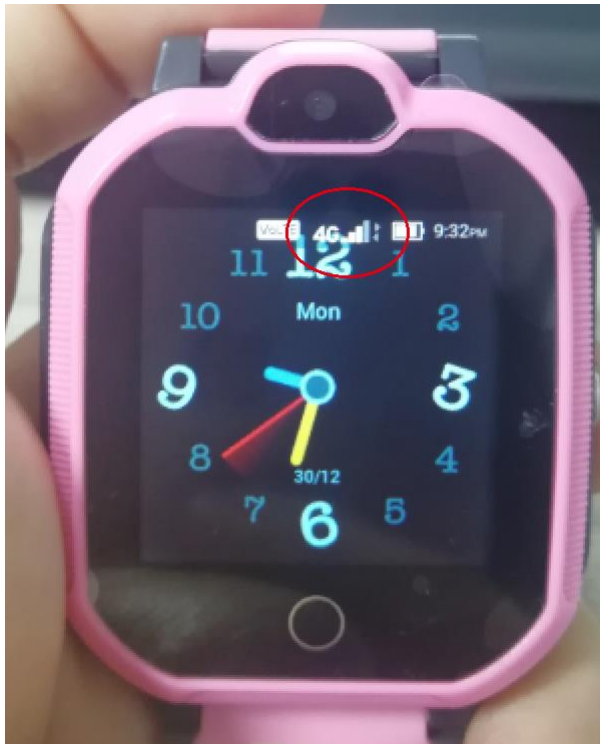
Please restart your watch and app after successful setup

The default IP of the watch is North America. If you use it in other countries, resetting the IP is a required step.

APN is not added

If the watch meet the following conditions at the same time, but still cannot connect to the network

- 1) The watch can make calls with mobile phones normally;
- 2) In wifi state, the watch can make voice chat and video call;
- 3) Slide the watch screen from top to bottom, you can see the 4G icon;



Step1: Send a regular text message from your phone:pw,123456,imsi# to your watch phone number

Step2: Send us the IMSI and IMEI number





/04

Contact us

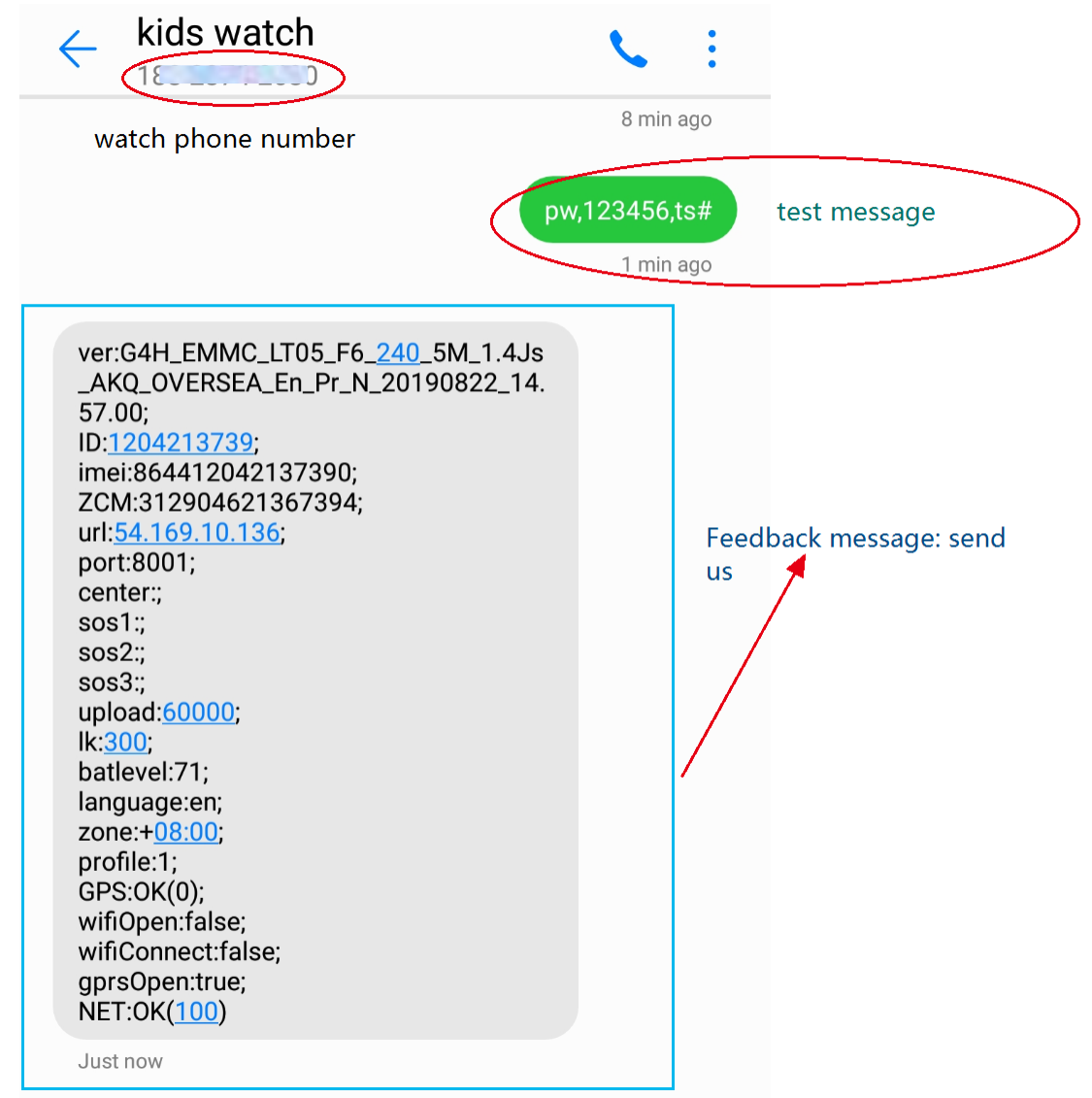
Other questions

Other questions

4G children's watches are relatively complicated products. If you have any questions, please feel free to contact us and we will reply within 24 hours.

In order to improve the efficiency of our services, please clearly describe the specific problem:

- 1) In which country do you use your watch?
- 2) The brand of the SIM card you are using;
- 3) Can the watch call to the phone normally?
- 4) Test feedback results (as shown on the right)





Thank you for your attention

UFonding

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