

# Carly Corbett

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## Skills

I am a unique and dynamic individual with a strong academic background. I take pride in my quick thinking and adaptability as well as being a great communicator and problem solver.

## Experience

16.02.20 – present

### **Customer Team Member | The Co-operative**

My job entails stocking the shelves in the store, keeping the store clean and presentable always, serving customers whilst on the tills and using a complex computer system to process different requests including PayPoint services, mobile top ups, bill payments and lottery prizes. I have had the sufficient alcohol training required to serve alcohol and age restricted products and am confident doing so safely. Communicating with and helping customers is a key aspect to my job and working in a deprived area has allowed me to interact with those from different backgrounds and has taught me how to safely approach a dangerous situation by reacting quickly and stepping in when needed to diffuse situations.

20.07.19 – 20.11.20

### **Counter Staff | Tao Chinese Takeaway**

I would clean and prepare the shop as well as taking customers' orders in person and over the phone, serving food, and counting the money in my till at the end of my shifts. It was my job to give the customers a positive experience whilst in the shop, I would communicate in a friendly and welcoming manner as I dealt with any customer service queries and always ensured the issues were sorted in a calm manner.

## Education

- MSc Physics with Astrophysics at The University of Glasgow, Scotland 2020-present
- Woodfarm High School, Glasgow, Scotland 2014-2020:

National 5 Business Management	A	Higher Business Management	A
National 5 Chemistry	A	Higher Chemistry	A
National 5 English	A	Higher English	B
National 5 French	A	Higher History	B
National 5 History	A	Higher Mathematics	A
National 5 Mathematics	A	Higher Physical Education	A
National 5 Music	A	Higher Physics	A
National 5 Physical Education	A	Adv. Higher Mathematics	A
National 5 Physics	A	Adv. Higher Physics	B

## Leadership

I was a Senior prefect in my final year of high school and was the head of the Prefects dinner committee, in which I communicated with my peers to plan a dinner/ball for over 150 people. Unfortunately, due to Covid, the event that was supposed to go ahead this March was cancelled.

I took part in Jaguar Landrover 4x4 in schools challenge and as team manger led my team to national finals 3 years in a row in which we also won awards for being the best engineered car at regional and national levels for the 3 years I competed. I would delegate with my team and assign roles and jobs and manage our tasks whilst taking charge of finance and HR sides of things and assisting with the physical design and build of the car.

## References

Available upon request.