

## Software Problem Report

### SOFTWARE PROBLEM REPORT

Problem Report ID 002

PROGRAM get:/app/img/gallery branch:tooSlowError  
RELEASE (同main)

VERSION 01

#### REPORT TYPE

- ☒ Coding Error   ☐ Documentation   ☐ Fatal  
☐ Design Error   ☐ Hardware   ☒ Serious  
☐ Suggestion   ☐ Query   ☐ Minor

ATTACHMENTS: ☐ Yes ☒ No  
If yes, list attachments

PROBLEM SUMMARY 回傳速度過慢 (15 sec ~ 15 min)

CAN YOU REPRODUCE THE PROBLEM? (Y/N) Y

PROBLEM AND HOW TO REPRODUCE IT 先到網址:/ga按下「圖片選擇器」按鈕，按六次(這個按鈕現在連結到螢幕截圖功能)，再到網址:/image\_api\_test，按下「拿圖清單很慢測試」按鈕，這個按鈕會發送get:/app/img/gallery指令，回傳值會顯示在console log，這個指令在後端要跑大約2分鐘(照片越多越慢)，已經慢到幾乎不能用的地步了。

SUGGESTED FIX (optional) 我猜這個問題會發生是錯在資料庫太慢，建議從資料庫開始查，更換資料庫或使用索引表來加速搜尋

REPORTED BY andy the breaker

DATE 2/06/11

*Items Below Are For Use Only By the Development Team*

FUNCTIONAL AREA \_\_\_\_\_ ASSIGNED TO \_\_\_\_\_

COMMENTS \_\_\_\_\_

#### STATUS:

☐ Open   ☐ Closed

#### PRIORITY

☐ High   ☐ Medium   ☐ Low

#### RESOLUTION:

- ☐ Pending   ☐ Deferred   ☐ Withdrawn by reporter  
☐ Fixed   ☐ As designed   ☐ Need more info  
☐ Irreproducible   ☐ Can't be fixed   ☐ Disagree with suggestion

RESOLUTION VERSION NO: \_\_\_\_\_

RESOLVED BY \_\_\_\_\_

DATE   /  /  

RESOLUTION TESTED BY \_\_\_\_\_

DATE   /  /  

TREAT AS DEFERRED: ☐ Yes ☐ No