



**TOGETHER WE ARE STRONG - UNITED WE ARE EVEN STRONGER!**





over **12 years**  
EXPERIENCE

**23**  
EMPLOYEES

annually over

**50** PROJECTS

over **1.000**  
PARTNER

## ABOUT HANSE MONDIAL

We are a full-service agency for bus logistics Europe-wide. Thanks to our large network of almost 1,000 partners, it is always possible to book the right bus for business or private events for up to 50,000 people with us. From company celebrations, airport trade fairs and factory shuttles, hostbility events to sport teams and VIP travel - we have the right vehicle for every occasion.



# OUR GOAL



We standardise processes and keep communication channels as short as possible.

# WE BRING YOUR GUESTS SAFELY AND COMFORTABLY TO THE DESTINATION



## HYGIENE CONCEPT

Your guests get safely from A to B thanks to our hygiene concept.



## GUEST MANAGEMENT

The guarantee for a smooth process from entry to exit.



## ONBOARD SERVICE

The general well-being of your guests is taken care of.



## ROUTE PLANNING

Here you will find an overview of all routes.



## CONTROL SYSTEM

As an interface our back office keeps your back free.



## HANSE MMS

Thanks to the Hanse MMS, digital guest transfer is made easy.



# HYGIENE CONCEPT

Your individual hygiene concept includes the following points:

- Mouth and nose protection is available in the coaches.
- Disinfection is present.
- The coaches are cleaned regularly by the drivers.
- Seat reservations are made for traceability.
- The social distance *can* be maintained by limiting the number of passengers in the coaches.



# GUEST MANAGEMENT

- We take care of **reliable transportation of athletes** in large and small vehicles.
- **Individual stops and schedules** for all participants from athletes to team relay.
- **Professional and optimally driven** driving personnel with full identification.
- **High degree of flexibility** from scheduling over staffing, through the professional **coordination team**.
- All vehicle and driver planning is done through our **centralized mobility management software**, which provides optimal transparency before, during and after the event.



# ROUTE PLANNING

Through our **network** of bus partners in Germany, Europe and around the globe, we are able to **reliably** and **professionally** handle even large events with vehicles of the best quality.

Due to our long-standing and intensive selection of partners, we are able to implement customer requirements even at short notice. The handling and coordination on site is done by our professional coordination team. In addition, each trip is mapped by our **Mobility Management Software** via GPS tracking and can be viewed live at any time.

*No more unnecessary waiting times or non-transparent communication.*



# CONTROL SYSTEM

Our back office staff takes over the following tasks:

- 24/7 availability
- checking the standby 45 - 60 minutes before departure
- control of bus arrival and departure
- informs about **traffic jams**
- if necessary, nationwide **bus replacement** within 90 minutes
- preparation of a Daily Report
- guarantee **quality standards**





# QUALITY STANDARDS

- maximum customer satisfaction of the passengers
- coaches not older than 3 years
- German or English speaking bus drivers
- branding of the vehicles and signage
- onboard service
- customer- and solution-oriented work
- compliance with predefined processes  
(communication, data exchange, reporting)
- sustainability



# SUSTAINABILITY

Example: 100 kilometres with 45 people



Passengers by car

- 147g CO<sub>2</sub> per 1 km per person\*
- about 661,50kg CO<sub>2</sub> for the driving performance



Passengers by coach

- 31g CO<sub>2</sub> per 1 km per person\*
- about 139,50kg for the driving performance

*\*Source: Federal Environment Agency (Germany)*



# HANSE **MMS**



## OVERVIEW

The system provides you with everything at a glance.



## TIMETABLE

The timetables can be flexibly displayed and adjusted at any time.



## TRANSPARENCY

The up-to-the-minute data is always available via live tracking.



## PROCESS CONTROL

A smooth process is ensured at all times.



## INDIVIDUAL INVOICING

Quotations and invoices are created at the desired frequency.



## REPORTING & POTENTIAL

Reporting allows you to optimize workflows and processes.

# VIDEO HANSE MMS (in German)



<https://youtu.be/bt7CJeIGBJs>



# OVERVIEW

Marking of all bus stops, incl. data export for digital displays.

Current information and directions available online.

SMS dispatch with individual information for your guests.



# TIMETABLE

Standardised presentation of transfers.

Flexible presentation of the routes for you and your guests.

Possibility of quick and flexible adaptation of changes.



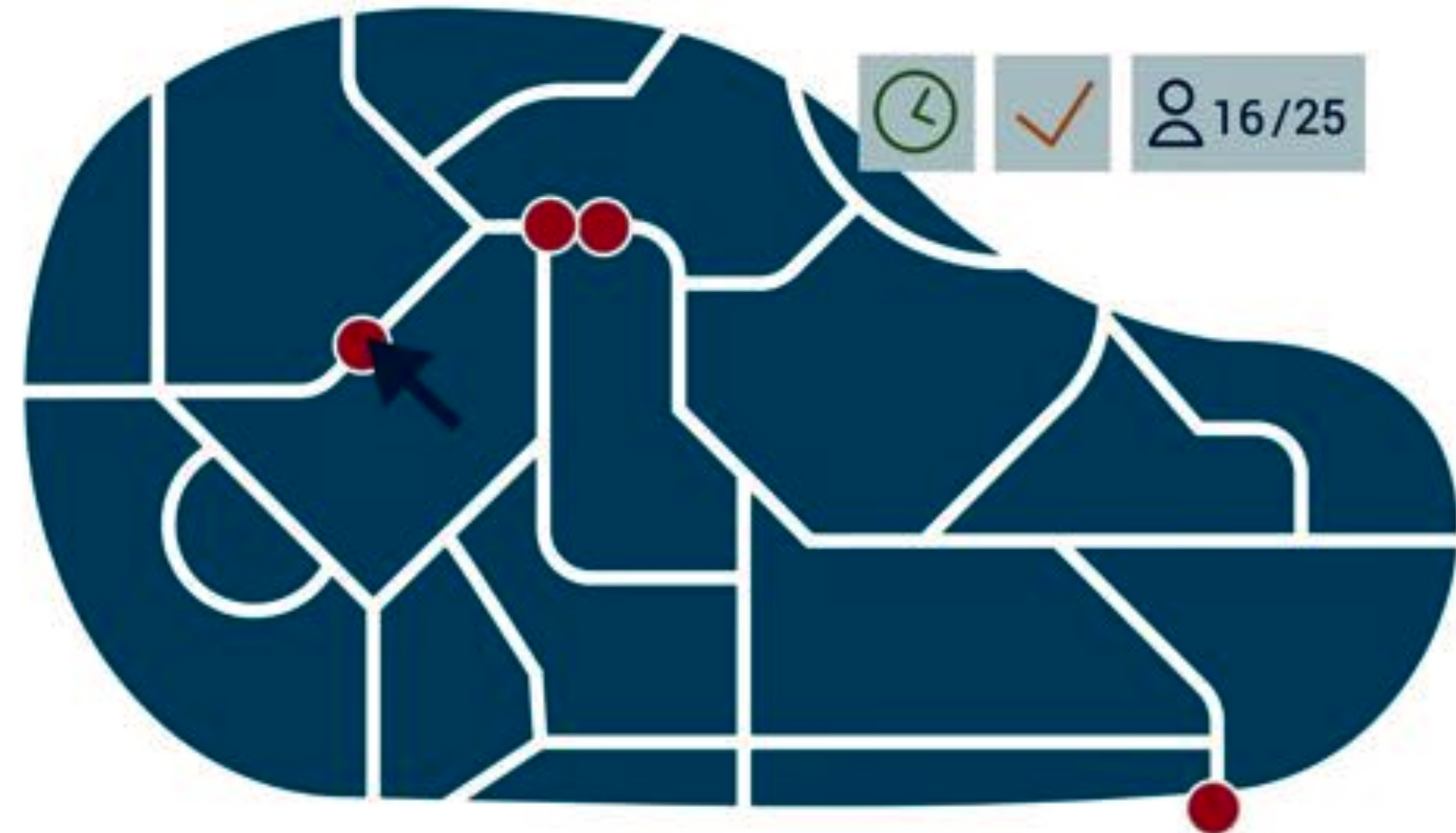


# TRANSPARENCY / LIVE-TRACKING

Transparent data is always available.

The exact location of all vehicles can be checked at any time.

All data are available immediately.



# PROCESS CONTROL

Best possible guarantee of  
timetable adherence.

Initiation of escalation steps  
in case of deviations.

The process for finding a solution is  
triggered automatically.





# INDIVIDUAL INVOICING

Invoicing in a freely defined period.

Traceable invoicing.

Process ensures transparent reporting of additional costs.



# REPORTING & OPTIMIZATION POTENTIAL

Access to all relevant data  
at any time.

Creation of an individual reporting.

Comparability of data offers a  
constant optimization potential.



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