



UK Health  
Security  
Agency

# Technology Big Rocks

## Programme Overview

UKHSA Conference 2023

# Big Rocks Programme Overview

The **Big Rocks** programme will help deliver UKHSA's technical strategy through four projects:

- **Cloud Optimisation**: creating flexible adaptable platforms
- **API**: developing a rich data sharing ecosystem
- **Knowledge Management**: making knowledge a usable asset
- **Strategic Workforce**: shaping a technical workforce for the future

The delivery of the programme will be underpinned by a best-practice PMO, project and programme management capabilities.

Cloud  
Optimisation

BR01

Application  
Programming Interface

BR02

Strategic  
Workforce

BR03

Knowledge  
Management

BR04



# Cloud Optimisation and Operation

## Purpose

To simplify the UKHSA application and technology estate whilst enabling a wider adoption of Cloud Technologies for the Agency

## Objectives

- Modernise UKHSA's technology estate with enhanced security and efficiency
- Implement cost-efficient financial operations management
- Resolve technical issues swiftly with cloud-based solutions
- Streamline technology by transitioning to strategic cloud platforms

## Outcomes

- A robust, cost efficient and scalable platform allowing UKHSA to thrive
- Reduce the cyber security risk to UKHSA
- A platform that will allow UKHSA to continue to develop at pace in response to business need and emerging threats
- Consolidation of all technology applications
- Support centralisation of operational monitoring

# API Integration

**Purpose** To enhance UKHSA's ability to share and manage health data, supporting swift public health responses and informed decision-making for the wellbeing of the community

## Objectives

- Build a secure, intuitive API platform for safe health data exchange
- Integrate health services within UKHSA for unified operations
- Provide instant access to health data for timely, informed decisions
- Encourage sector-wide collaboration with standardised API practices
- Deploy APIs to elevate UKHSA's health and science operations, fostering innovation and potential commercial opportunities

## Outcomes

- Improved data integration and sharing across health systems
- Streamlined access to health data for enhanced public health responses
- A robust, operational API framework supporting UKHSA's strategic digital and technology services
- Existing APIs rearchitected into the strategic platform

# Knowledge Management

## Purpose

To create a sustainable environment for knowledge which helps to support informed, evidence-based decisions

## Objectives

- Deliver a knowledge management strategy
- Deliver organisation-wide information management processes, procedures and capabilities
- Enable current and future knowledge to be securely held; easily located; its usefulness and importance easily understood
- Defined Agency-wide search and meta-data management
- Agency-wide information management, processes, procedures and tooling

## Outcomes

- Improved management and access to knowledge
- Improved ability to make informed, evidence-based decisions
- Improved organisational lessons learnt capability
- Improve search capability for knowledge
- Future-proofed knowledge management strategy

# Strategic Workforce

**Purpose** To deliver a permanent, diverse, sustainable and technically adept workforce

## Objectives

- Deliver strategies that will focus on retaining existing workforce; attracting high-calibre new talent ; defining structured and best-in-class development pathways
- Additional initiatives to be explored include Academy(s)/Boot-Camps; Centres of Excellence (CoE); and Communities of Practice (CoP)
- Career and Learning and Development will be defined, enhanced, and embedded together with mass Civil Service Recruitment campaigns and a strengthened Employee Value Proposition (EVP) in support
- Workforce aligned to the Government Digital, Data and Technology (DDaT) pay and Capabilities framework.

## Outcomes

- Improved efficiencies through new ways of working
- Upskilled workforce
- Defined career pathways
- Mature performance assessment
- Reduced time for hiring and onboarding
- Improved employee value proposition
- Improved ratio of permanent staff to contractors/ consultants