

Family Name: Bloggs	First Name(s): Joseph
Date of Birth: 14/5/1984	Nationality: Ethiopian
CID Reference Number: HO Reference Number: 66389 NOMIS Number:	Current Location (IRC or STHF name, other): Brook House
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): Brook House lounge	
Contact details – email address and mobile telephone number: joebloggs@gmail.com 07746994820	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak? **officers at Brook House**

Do you wish for your complaint to be shared with the Independent Monitoring Board (IMB). Details of this organisation can be found on page 4 of this form.

Yes ☒ No ☐

Is this a complaint about healthcare services or staff? Yes ☒ No ☐

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☒ No ☐

Please provide a telephone number/forwarding address/email address should you anticipate release from detention prior to receiving a response to your complaint. Any reply by email will not be encrypted.

My forwarding details are:.....
.....
.....

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

I went to Mr Jones, one of the officers here, on Monday morning to complain that he hadn't given me the SIM card for my phone as he said he would on Friday morning. I said there were people I needed to call. He started shouting and swearing at me, calling me a liar, saying he had not promised me anything and that he had more important things to do than worry about my SIM card. I was so shocked I could not think of anything to say and then after a few moments he pushed me violently backwards so I fell over a chair. Some of the other detainees helped me to my feet but Mr Jones just continued talking to his colleagues as if nothing had happened. I am very upset and I want an apology.

Signature: J. Bloggs

Date: 10/8/2022

**PLACE THE COMPLETED FORM IN THE YELLOW IMMIGRATION
ENFORCEMENT COMPLAINTS BOX**