

Are you good at telling stories? Do you get right to the point and include all the relevant details?

They often have telltale openings like:

Tell me about a time when...

What do you do when...

Have you ever...

Give me an example of...

Describe a situation...

S.T.A.R

FRAMEWORK

THE PM UNIVERSE

What is the **S.T.A.R** method?

The STAR method is an interview technique that gives you a straightforward format you can use to tell a story by laying out the Situation, Task, Action, and Result.

Situation: Set the scene and give the necessary details of your example.

Task: Describe what your responsibility was in that situation.

Action: Explain exactly what steps you took to address it.

Result: Share what outcomes your actions achieved.



Example,
imagine that the interviewer just said, “Tell me about a time when you achieved a goal that you initially thought was out of reach.”

Answer with STAR framework

Situation

“In my XYZ company made the decision to focus primarily on onboarding part and was looking to increase their users first experience pretty aggressively.”

Task

“As the Product manager, my target was to simplify & easy onboarding process.”



Action

"I sat with DA team & went for so many customer feedback, so that I can understand their existing pain point. Also, With the help of A/B testing concept, I introduce new onboarding UX"

Result

"As a result to our onboarding strategy, I was able to increase our subscriber list from 5,000 subscribers to 40,000 subscribers in three months—which exceeded our goal by 20%. And Frictionless onboarding have now become a key part in our product"



Bonus:

Learning

"I learned from this experience that if any products onboarding is frictionless for user then CAC can be reduce to almost 0%"



Join our Cohort PM Group

Thank You

THE PM UNIVERSE