

Identifying Twitter Spam by Utilizing Random Forests

Humza Haider

Division of Science and Mathematics
University of Minnesota Morris

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Introduction



- ▶ Top social media platforms

Introduction



- ▶ Top social media platforms
- ▶ 500 million tweets per day

Introduction



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- ▶ Attracts spammers and malicious users

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- ▶ Attracts spammers and malicious users
- ▶ Twitter spam: Any unsolicited, repeated actions that negatively impact other users

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- ▶ Attracts spammers and malicious users
- ▶ Twitter spam: Any unsolicited, repeated actions that negatively impact other users
- ▶ How can we identify spammers?

Introduction



- ▶ Top social media platforms
- ▶ 500 million tweets per day
- ▶ Attracts spammers and malicious users
- ▶ Twitter spam: Any unsolicited, repeated actions that negatively impact other users
- ▶ How can we identify spammers?
 - ▶ Manual classification

Introduction



- ▶ Top social media platforms
- ▶ 500 million tweets per day
- ▶ Attracts spammers and malicious users
- ▶ Twitter spam: Any unsolicited, repeated actions that negatively impact other users
- ▶ How can we identify spammers?
 - ▶ Manual classification
 - ▶ URL blacklisting

Introduction



- ▶ Top social media platforms
- ▶ 500 million tweets per day
- ▶ Attracts spammers and malicious users
- ▶ Twitter spam: Any unsolicited, repeated actions that negatively impact other users
- ▶ How can we identify spammers?
 - ▶ Manual classification
 - ▶ URL blacklisting
 - ▶ **Machine learning classification**

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- Decision Trees
- Random Forests
- Model Evaluation

Methods

- Tweet and User Content Features
- Geo-Tagged Features
- Time Features

Results

Conclusion

Background

Decision Trees



- ▶ Decision Trees

Background

Decision Trees



- ▶ Decision Trees
 - ▶ Machine learning technique for classification

Background

Decision Trees



- ▶ Decision Trees
 - ▶ Machine learning technique for classification
 - ▶ Classifies an observation based on features available in a dataset

Background

Decision Trees



URL	Account Age	Reported	Class
No	Old	Yes	Not Spam
No	Old	Yes	Not Spam
No	Old	No	Not Spam
No	New	No	Not Spam
Yes	New	Yes	Spam
No	New	Yes	Spam
No	Old	Yes	Spam
Yes	New	No	Not Spam
:	:	:	:

Background

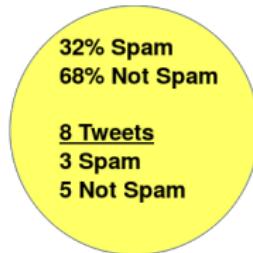
Decision Trees



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Background

Decision Trees



Background

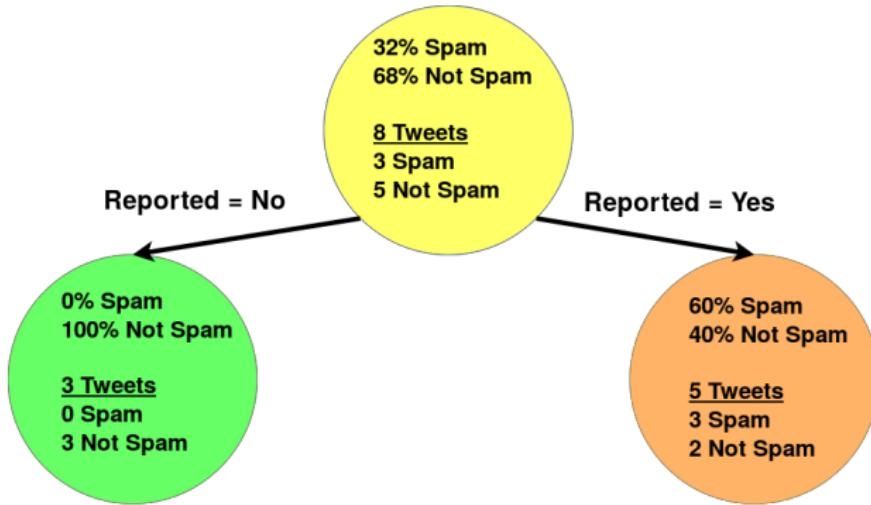
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Decision Trees



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Decision Trees



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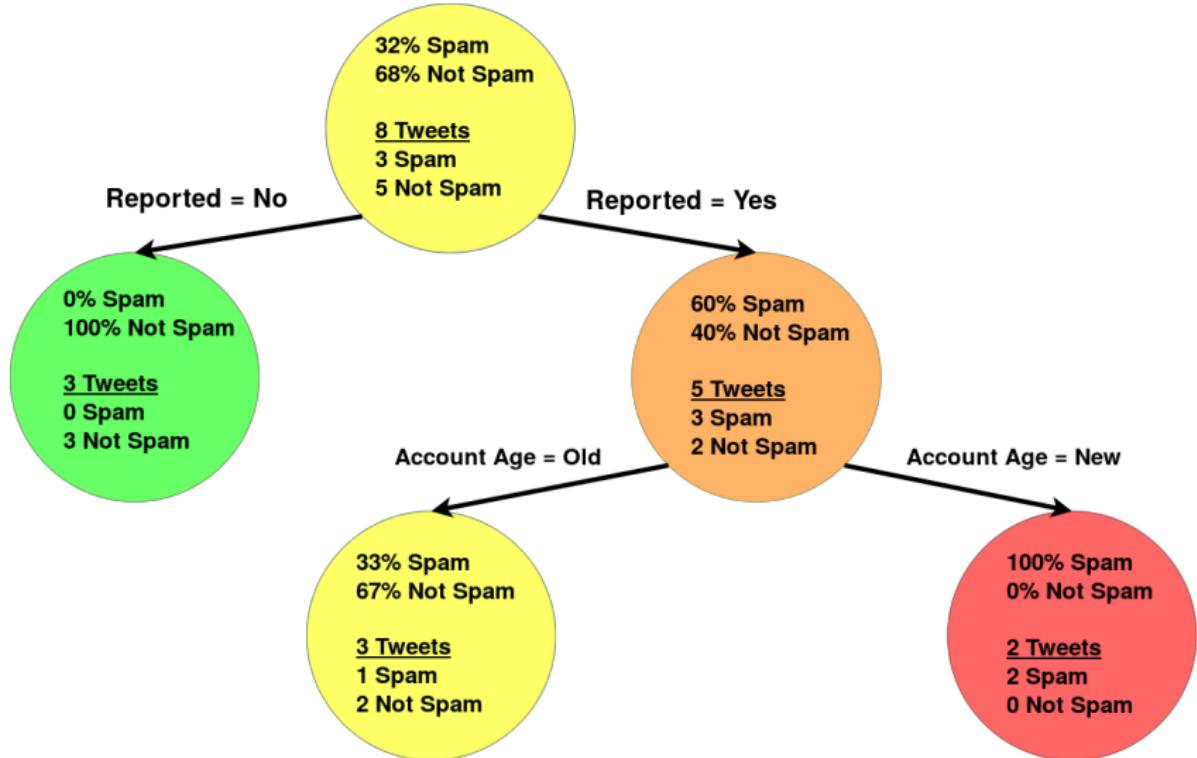
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Background

Decision Trees



Background

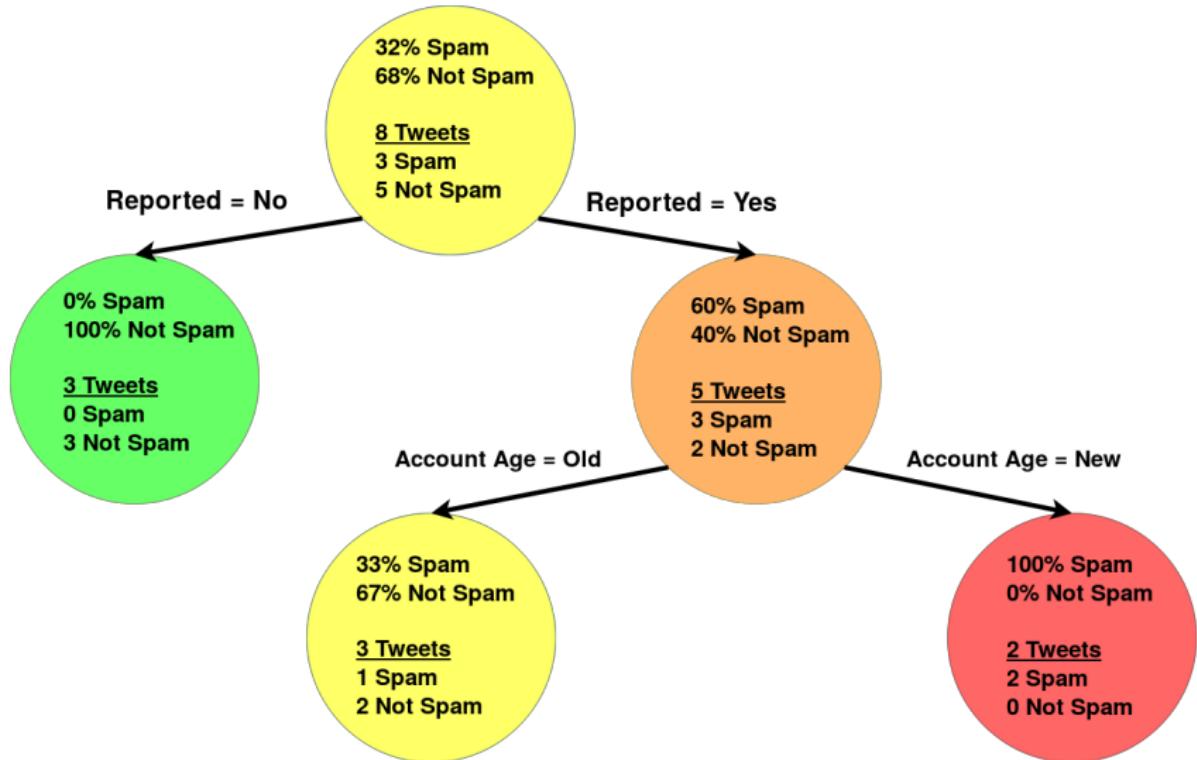
Decision Trees



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Background

Decision Trees



Background

Decision Trees



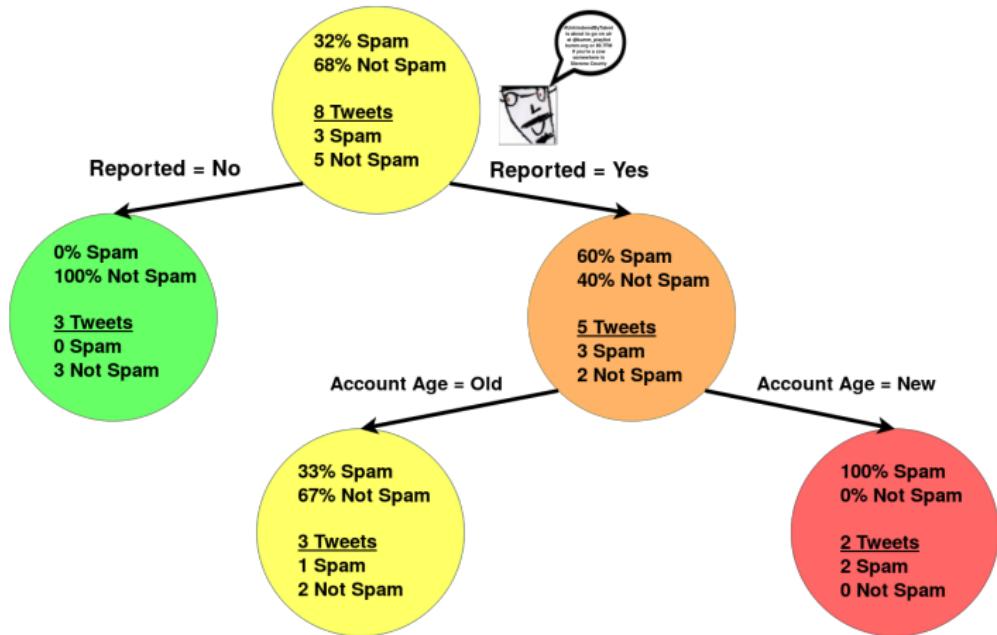
Nic McPhee @NicMcPhee · Jan 29

#UnhinderedByTalent is about to go on air at [@kumm_playlist](#) [kumm.org](#) or 89.7FM if you're a cow somewhere in Stevens County.

URL	Account Age	Reported	Class
Yes	Old	Yes	TBD

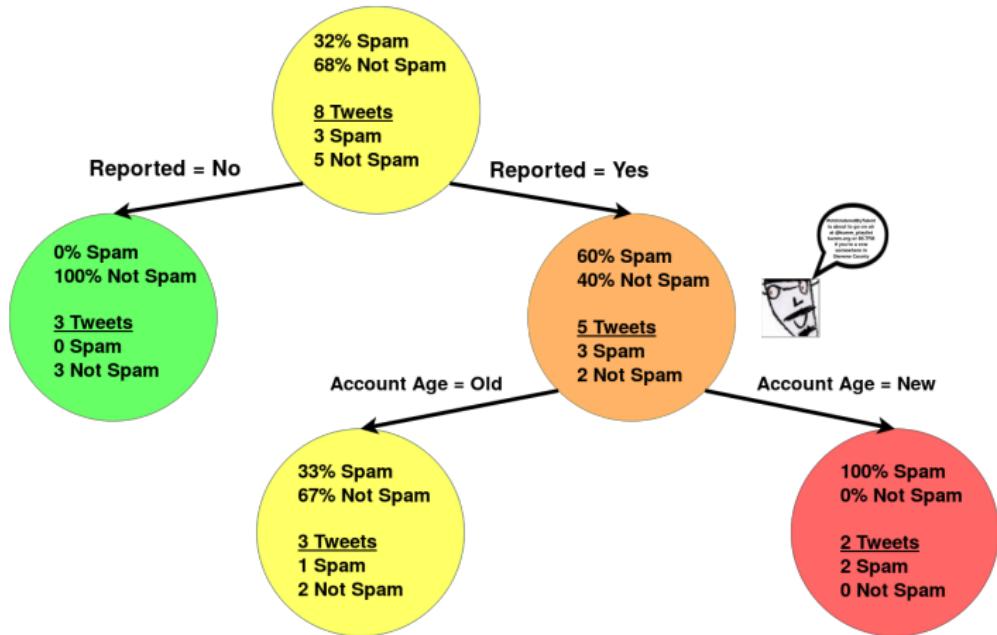
Background

Decision Trees



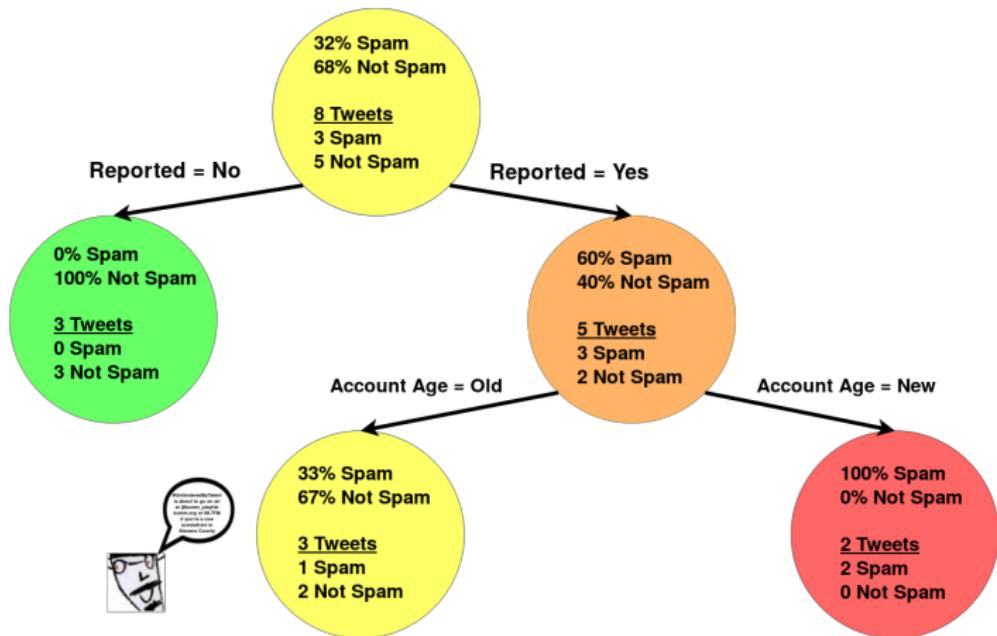
Background

Decision Trees



Background

Decision Trees



Background

Decision Trees



- ▶ How are splits decided?

Background

Decision Trees



- ▶ How are splits decided?
 - ▶ Entropy

Background

Decision Trees



- ▶ How are splits decided?
 - ▶ Entropy
 - ▶ Information Gain

Background

Decision Trees



- ▶ How are splits decided?
 - ▶ Entropy
 - ▶ Information Gain
- ▶ Trees seem pretty neat! Why do I need a whole forest?

Background

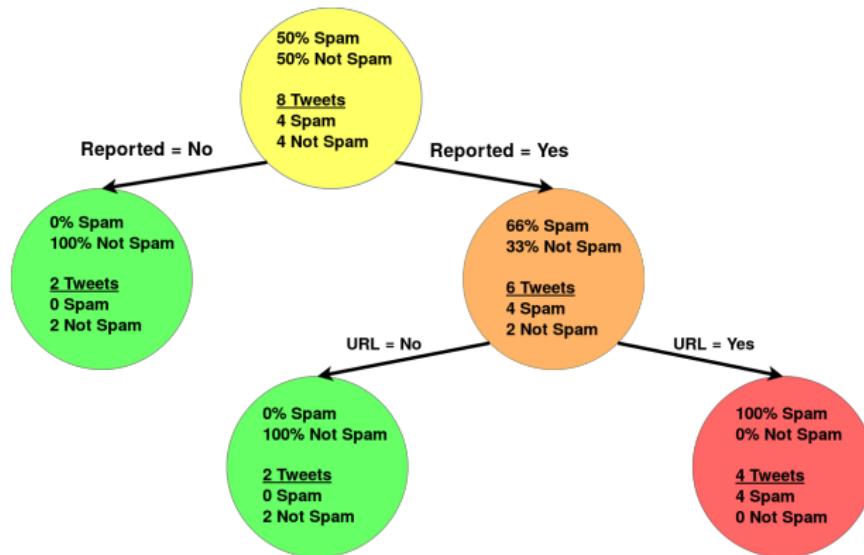
Decision Trees



- ▶ How are splits decided?
 - ▶ Entropy
 - ▶ Information Gain
- ▶ Trees seem pretty neat! Why do I need a whole forest?
 - ▶ Disagreement in decisions between different trees

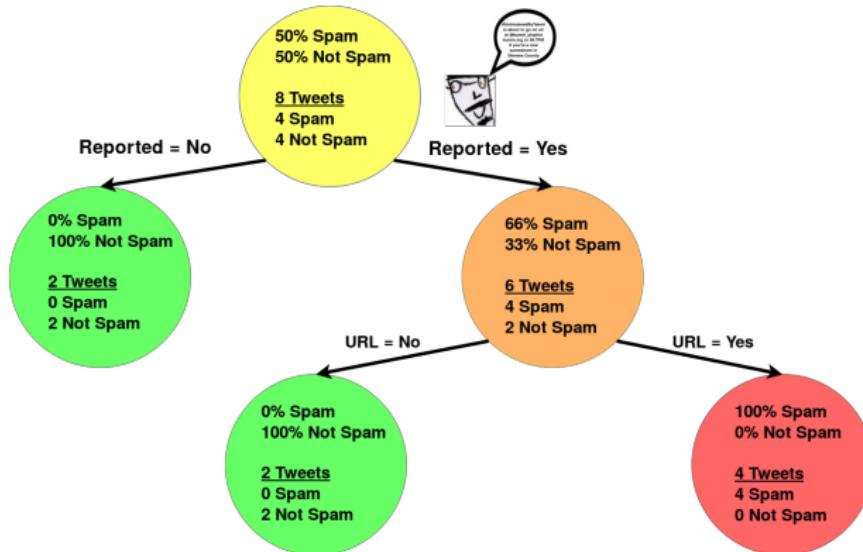
Background

Decision Trees



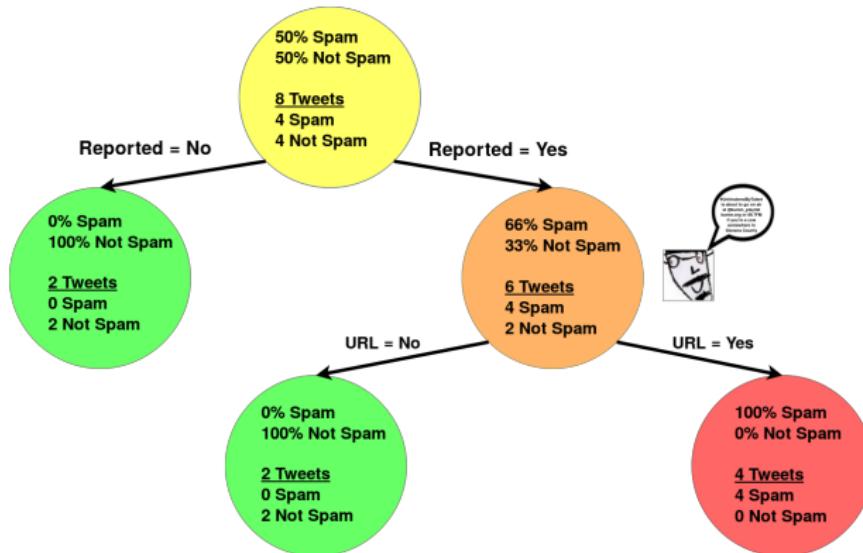
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Decision Trees



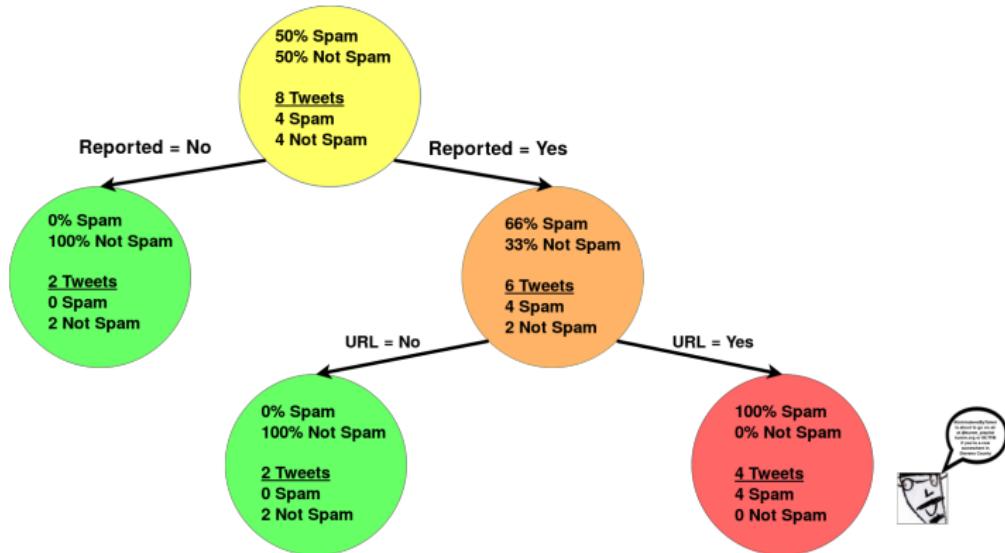
Background

Decision Trees



Background

Decision Trees



Background

Random Forests



- ▶ How do we handle disagreement?

Background

Random Forests



- ▶ How do we handle disagreement?
 - ▶ Train many trees on samples of the data (**Bagging**)

Background

Random Forests



- ▶ How do we handle disagreement?
 - ▶ Train many trees on samples of the data (**Bagging**)
 - ▶ Don't let trees access all the features (**Feature Bagging**)

Background

Random Forests



- ▶ How do we handle disagreement?
 - ▶ Train many trees on samples of the data (**Bagging**)
 - ▶ Don't let trees access all the features (**Feature Bagging**)
- ▶ After we make a bunch of trees, how do we combine them?

Background

Random Forests



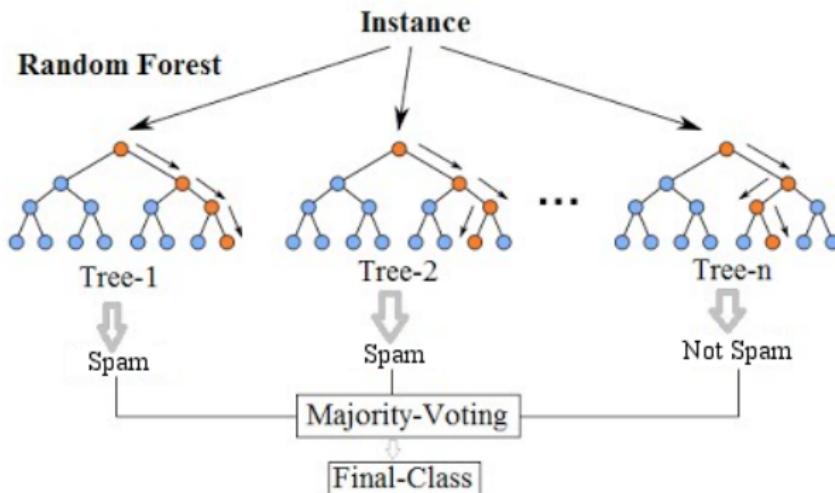
- ▶ How do we handle disagreement?
 - ▶ Train many trees on samples of the data (**Bagging**)
 - ▶ Don't let trees access all the features (**Feature Bagging**)
- ▶ After we make a bunch of trees, how do we combine them?
 - ▶ Majority vote

Background

Random Forests



Random Forest Simplified



Source: <https://i.ytimg.com/vi/ajTc5y3OqSQ/hqdefault.jpg>

Background

Model Evaluation



- ▶ How do we evaluate a random forest's performance?

Background

Model Evaluation



- ▶ How do we evaluate a random forest's performance?

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

Background

Model Evaluation



Accuracy

- ▶ “How many tweets were correctly identified?”

		Truth	
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Model Evaluation



Accuracy

- ▶ “How many tweets were correctly identified?”

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

Accuracy

$$\text{Accuracy} = \frac{TP + TN}{TP + TN + FP + FN}$$

Background

Model Evaluation



Precision (p)

- ▶ “How good is our spam prediction?”

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

Background

Model Evaluation



Precision (p)

- ▶ “How good is our spam prediction?”

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

Precision

$$\text{Precision} = \frac{TP}{TP + FP}$$

Background

Model Evaluation



Recall (r)

- ▶ “How much spam was identified?”

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

Background

Model Evaluation



Recall (r)

- ▶ “How much spam was identified?”

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

Recall

$$\text{Recall} = \frac{TP}{TP + FN}$$

Background

Model Evaluation



- ▶ F-measure (F)
 - ▶ Harmonic mean of Precision and Recall
 - ▶ Equally weights both Precision and Recall

F-Measure

$$\text{F-measure} = 2 \cdot \frac{\text{Precision} \cdot \text{Recall}}{\text{Precision} + \text{Recall}}$$

Outline



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- Decision Trees
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Methods

- Tweet and User Content Features
- Geo-Tagged Features
- Time Features

Results

Conclusion

Methods

Tweet and User Content Features



- ▶ Chen et al. identify tweets, as opposed to users

Methods

Tweet and User Content Features



- ▶ Chen et al. identify tweets, as opposed to users
- ▶ Utilized 12 features directly accessible from a tweet

Methods

Tweet and User Content Features



- ▶ Chen et al. identify tweets, as opposed to users
- ▶ Utilized 12 features directly accessible from a tweet
 - ▶ 6 user features

Methods

Tweet and User Content Features



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Methods

Tweet and User Content Features



- ▶ Chen et al. identify tweets, as opposed to users
- ▶ Utilized 12 features directly accessible from a tweet
 - ▶ 6 user features
 - ▶ 6 tweet features
- ▶ User Features
 - ▶ Age in days of account
 - ▶ Number of followers, followees
 - ▶ Number of tweets

Methods

Tweet and User Content Features



- ▶ Chen et al. identify tweets, as opposed to users
- ▶ Utilized 12 features directly accessible from a tweet
 - ▶ 6 user features
 - ▶ 6 tweet features
- ▶ User Features
 - ▶ Age in days of account
 - ▶ Number of followers, followees
 - ▶ Number of tweets
- ▶ Tweet Features
 - ▶ Number of hashtags (#)
 - ▶ Number of mentions
 - ▶ Number of URLs

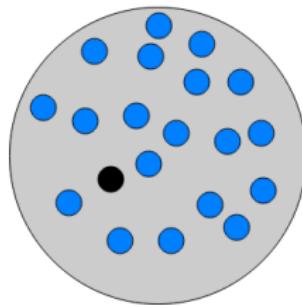
Methods

Tweet and User Content Features

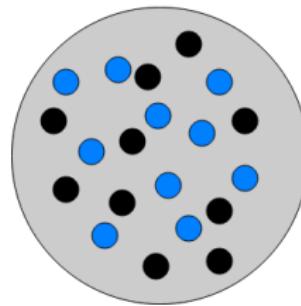


- ▶ Two sets of testing data.

5% Spam



50% Spam



Outline



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Tweet and User Content Features
Geo-Tagged Features
Time Features

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Geo-Tagged Features



- ▶ So, what is a geo-tagged tweet?

Methods

Geo-Tagged Features



- ▶ So, what is a geo-tagged tweet?



Morris Weather
@MorrisMNWeather



Follow



The weather is boring. 50°F and Light Rain.
#MorrisMNWeather

6:02 PM - 9 Apr 2017 from Morris, MN

Methods

Geo-Tagged Features



- ▶ Guo and Chen identify non-personal users
 - ▶ Spammers
 - ▶ Bots
 - ▶ Business accounts

Methods

Geo-Tagged Features



- ▶ Guo and Chen identify non-personal users
 - ▶ Spammers
 - ▶ Bots
 - ▶ Business accounts
- ▶ Features:

Methods

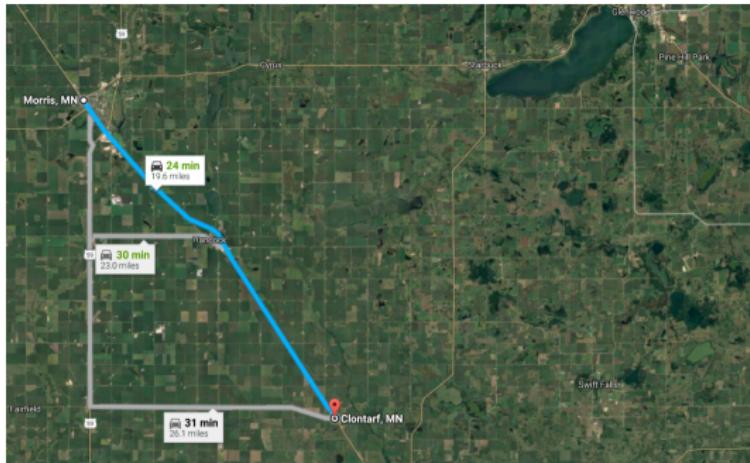
Geo-Tagged Features



- ▶ Guo and Chen identify non-personal users
 - ▶ Spammers
 - ▶ Bots
 - ▶ Business accounts
- ▶ Features:
 - ▶ Tweeting Speed

Methods

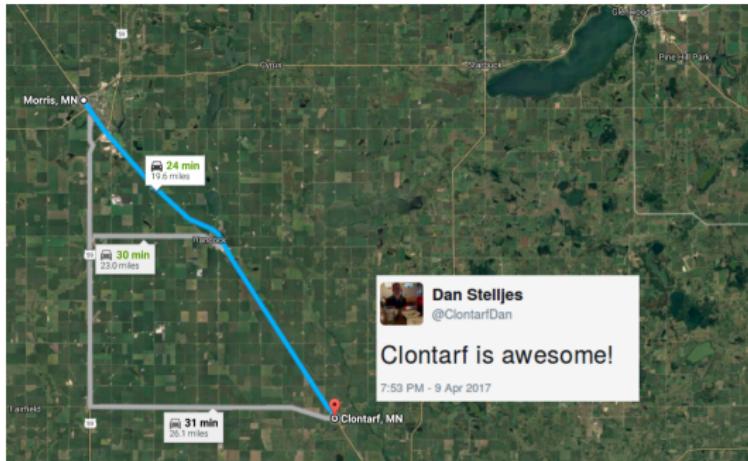
Geo-Tagged Features



- ▶ 19.6 Miles

Methods

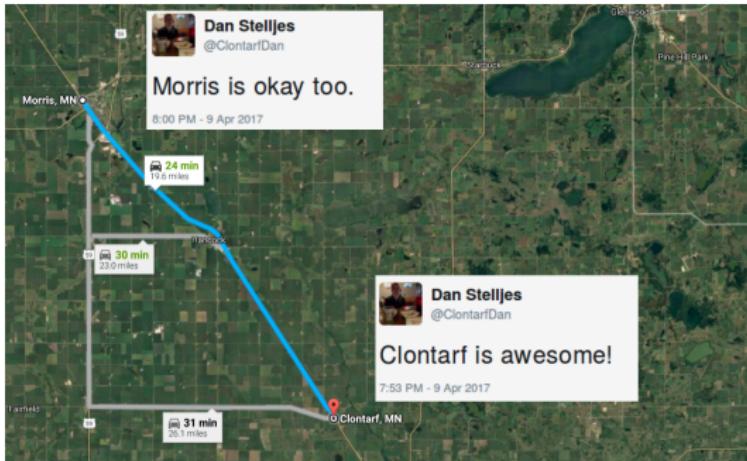
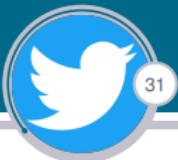
Geo-Tagged Features



- ▶ 19.6 Miles
- ▶ From Clontarf at 7:53 PM

Methods

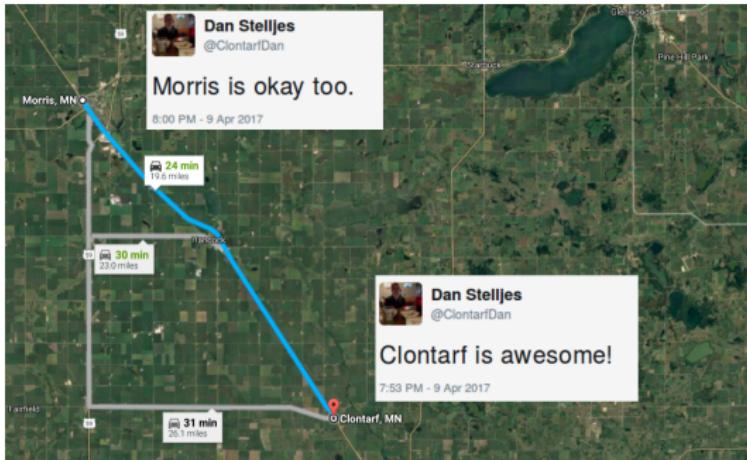
Geo-Tagged Features



- ▶ 19.6 Miles
- ▶ From Clontarf at 7:53 PM
- ▶ From Morris at 8:00 PM

Methods

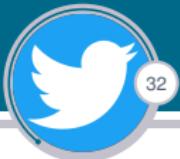
Geo-Tagged Features



- ▶ 19.6 Miles
- ▶ From Clontarf at 7:53 PM
- ▶ From Morris at 8:00 PM
- ▶ Tweeting speed = $\frac{19.6 \text{ miles}}{7 \text{ minutes}}$ = 2.8 miles per minute (168 MPH)

Methods

Geo-Tagged Features



- ▶ Features:

Methods

Geo-Tagged Features



- ▶ Features:
 - ▶ Max Speed

Methods

Geo-Tagged Features



- ▶ Features:
 - ▶ Max Speed
 - ▶ Mean Speed

Methods

Geo-Tagged Features



- ▶ Features:
 - ▶ Max Speed
 - ▶ Mean Speed
 - ▶ Max Distance (connected to Max Speed)

Methods

Geo-Tagged Features



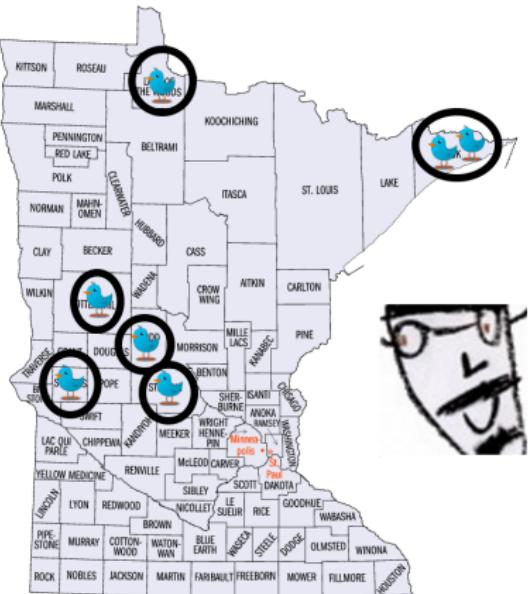
- ▶ Features:
 - ▶ Max Speed
 - ▶ Mean Speed
 - ▶ Max Distance (connected to Max Speed)
 - ▶ Mean number of times a user exceeds 90 MPH per month

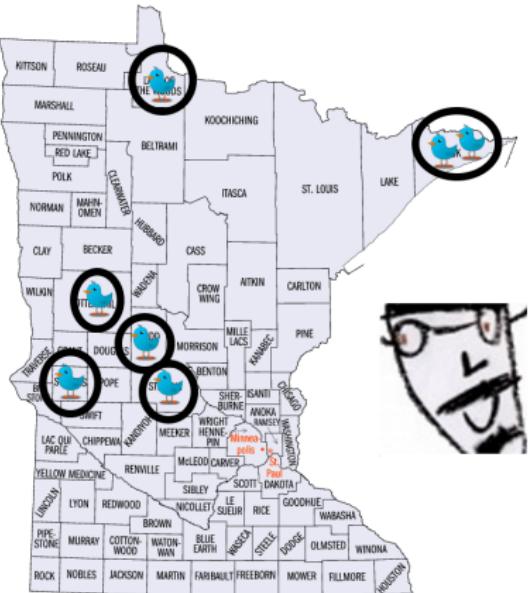
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Geo-Tagged Features

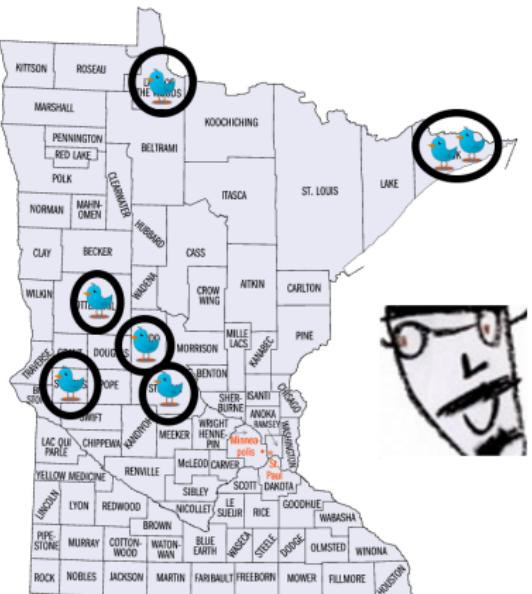


- ▶ Features:
 - ▶ Max Speed
 - ▶ Mean Speed
 - ▶ Max Distance (connected to Max Speed)
 - ▶ Mean number of times a user exceeds 90 MPH per month
- ▶ County based features





- ▶ Number of times a user crosses county borders per month



- ▶ Number of times a user crosses county borders per month
- ▶ Mean number of counties a user has been to per month

Outline



Background

Decision Trees
Random Forests
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Tweet and User Content Features
Geo-Tagged Features
Time Features

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Methods

Time Features



- ▶ Washha et al. classify spammers on a user level

Methods

Time Features



- ▶ Washha et al. classify spammers on a user level
- ▶ Motivated to use time since altering time dependent features is a challenge.

Methods

Time Features



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- ▶ Features that spammers can easily manipulate:

Methods

Time Features



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- ▶ Motivated to use time since altering time dependent features is a challenge.
- ▶ Features that spammers can easily manipulate:
 - ▶ Number of URLs

Methods

Time Features



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- ▶ Motivated to use time since altering time dependent features is a challenge.
- ▶ Features that spammers can easily manipulate:
 - ▶ Number of URLs
 - ▶ Number of Hashtags

Methods

Time Features



- ▶ Washha et al. classify spammers on a user level
- ▶ Motivated to use time since altering time dependent features is a challenge.
- ▶ Features that spammers can easily manipulate:
 - ▶ Number of URLs
 - ▶ Number of Hashtags
 - ▶ Including Geo-tags

Methods

Time Features



Features

- ▶ Differences in Account Age

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
 - ▶ Likely to be made at the same time

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
 - ▶ Likely to be made at the same time
 - ▶ Followers



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
 - ▶ Likely to be made at the same time
 - ▶ Followers
 - ▶ Followees

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
 - ▶ Likely to be made at the same time
 - ▶ Followers
 - ▶ Followees
 - ▶ Bi-directional relationships

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
 - ▶ Likely to be made at the same time
 - ▶ Followers
 - ▶ Followees
 - ▶ Bi-directional relationships
- ▶ Time weighted correlations:

Methods

Time Features



Features

- ▶ Differences in Account Age
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 - ▶ URLs

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
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 - ▶ Followees
 - ▶ Bi-directional relationships
- ▶ Time weighted correlations:
 - ▶ URLs
 - ▶ Mentions

Methods

Time Features



Features

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 - ▶ Followees
 - ▶ Bi-directional relationships
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 - ▶ URLs
 - ▶ Mentions
 - ▶ Hashtags

Methods

Time Features



Features

- ▶ Differences in Account Age
 - ▶ Spammers have multiple accounts
 - ▶ Likely to be made at the same time
 - ▶ Followers
 - ▶ Followees
 - ▶ Bi-directional relationships
- ▶ Time weighted correlations:
 - ▶ URLs
 - ▶ Mentions
 - ▶ Hashtags
- ▶ Tweet similarity weighted by time

Outline



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Results



- ▶ Accuracy:

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

$$\frac{TP+TN}{TP+FP+TN+FN}$$

"How many tweets were correctly identified?"

- ▶ Precision (p):

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

$$\frac{TP}{TP+FP}$$

"How good is our spam prediction?"

- ▶ Recall (r):

		Truth	
		Spam	Not Spam
Prediction	Spam	True Positive	False Positive
	Not Spam	False Negative	True Negative

$$\frac{TP}{TP+FN}$$

"How much spam was identified?"

- ▶ F-measure (F): $2 \cdot \frac{\text{precision} \cdot \text{recall}}{\text{precision} + \text{recall}}$

Model Results of the Three Studies						
Study	% Spam	p	r	F	Accuracy	
User/Tweet Features: I	50.0%	0.929	0.943	0.936	0.936	
User/Tweet Features: II	5.0%	0.929	0.407	0.566	0.978	
Geo-tagged Features	21.4%	0.959	0.959	0.958	0.959	
Time Features	46.9%	0.932	0.931	0.931	0.931	

Conclusion



- ▶ Classification via random forest
- ▶ Recall (r) may drop when test set contains a low proportion of spam
 - ▶ Future work: Apply this finding to geo-tagged tweets and time features
- ▶ Future spam classification by Twitter: Random forests?

Acknowledgments



- ▶ Peter Dolan
 - ▶ For acting as my advisor for this research project and his continued friendship for the past few years
- ▶ Elena Machkasova
 - ▶ For the invaluable advice and insightful comments throughout the entire senior seminar course
- ▶ Jacob Opdahl
 - ▶ For the exceptional revisions and comments he made as my alumni review

References I



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