

Security and Usability of Graphical Passwords

Kyle J. Hakala

UMN Morris

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Introduction

Think for a moment...

How many different systems and services do you need to log into every day?

Introduction

Think for a moment...

How many different systems and services
do you need to log into every ~~day~~?
week?

Introduction

Think for a moment...

How many different systems and services
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Introduction

...A lot.

Introduction



...A lot.

Introduction

FAFSA

Federal Student Aid

An office of the U.S. Department of Education



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Google

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MyU

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usbank

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usbank[®]

Google

 FIRSTLAYER
HEALTH



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wine.com®

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neopets®

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IRS

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usbank

The wine.com logo, which includes a small illustration of a person holding a wine bottle next to the word "wine.com".

Google

The FirstLayer Health logo, which features a stylized blue graphic element resembling a stack of folded fabric or a fan.

The Neopets logo, which includes three yellow stars above the word "neopets" in a black, lowercase, sans-serif font.

MyU

The IRS logo, which features a circular emblem with a scale of justice and a torch, surrounded by the letters "IRS" in a serif font.

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United Airlines

Introduction

Do you have fewer unique passwords than services?

CHECKING:
Username = marc
Password = password

STOCKS:
Username = marc
Password = password

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- fluffy2!

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We want a means of authenticating that is:

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We want a means of authenticating that is:

- secure

Introduction

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We want a means of authenticating that is:

- secure
- memorable

Introduction

You aren't alone!

We want a means of authenticating that is:

- secure
- memorable
- practical

Introduction

How about graphical passwords?

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What are graphical passwords?

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Graphical passwords are an alternative method of authentication to traditional text-based passwords.

They...

- ...provide a more memorable approach to authentication
- ...can be used as a component of two-factor auth systems
- ...can be implemented in many varying styles

Introduction

Popular Implementations

- Windows 8 and 10; users draw shapes over an image



Figure 1: Windows Picture Password

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- Android phones; users draw a pattern by connecting a series of points.



Figure 2: Windows Picture Password

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Figure 2: Windows Picture Password

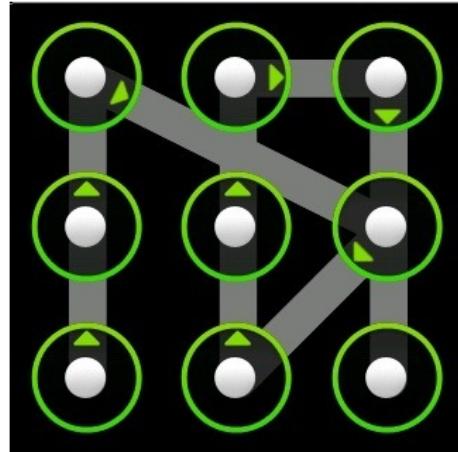


Figure 3: Android Pattern-Lock

Outline

1 Background

- Components

2 Analysis

- Security
- Usability

3 Conclusion

Components

A graphical password consists of two main components:

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 - a point, series of points, or set of points

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Figure 4: Set of points, selected in any order

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Figure 4: Set of points, selected in any order



Figure 5: Single shape drawn over image

Components

- an image upon which a user interacts

Components

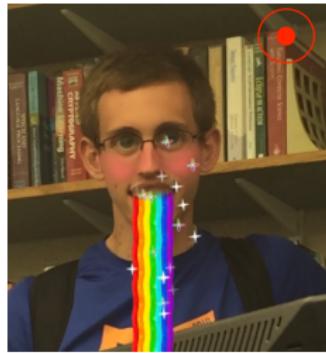
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 - can be either user-provided, or system-provided

Components

- an image upon which a user interacts
 - can be either user-provided, or system-provided
 - a single image, series of images, or set of images

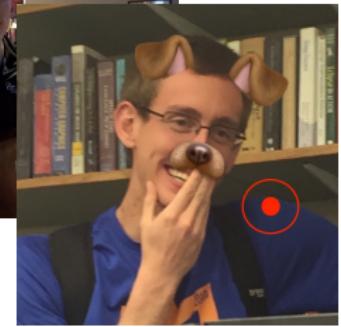
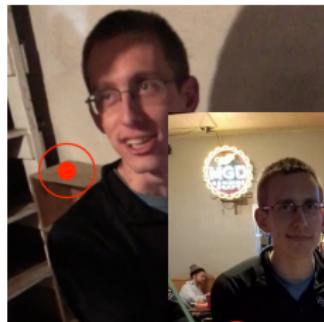
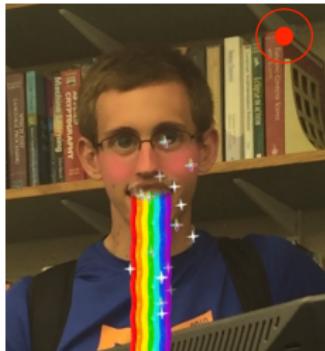
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Security



Shoulder Surfing

the practice of spying on the user of an ATM, computer, or other electronic device in order to obtain their personal access information

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the practice of spying on the user of an ATM, computer, or other electronic device in order to obtain their personal access information

- GPs are more visual than text
- They are not obscured like text
- Must be large enough for interaction

Security



Smudging

residual marks left behind in the shape of a graphical password indicating what was entered

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- Can indicate direction and location

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Smudging

residual marks left behind in the shape of a graphical password indicating what was entered

- Prominence depends upon length of usage session
- Can indicate direction and location
- Varies between devices

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Hotspots

a hotspot is a feature of an image that a user is more likely to base a GP component on

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- Cued Click Points (CCP)
 - User is presented 5 images in series
 - One point is chosen per image with no guidance

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- Persuasive CCP (PCCP)
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 - Viewport is randomly placed, but can be shuffled

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| | Image size | Alphabet size* | Length | Key-space |
|------------------|------------|----------------|--------|----------------------|
| Alphanum. | N/A | 64 | 8 | 2.8×10^{14} |
| Alphanum. | N/A | 72 | 8 | 7.2×10^{14} |

Security

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| Graphical | 1024x752 | 3928 | 5 | 9.3×10^{17} |
| Graphical[†] | 1024x752 | 1964 | 5 | 2.9×10^{16} |

* Alphabet size for the GP is determined by taking the area of the image (in px) and dividing by the area of (in px) tolerance square; for a text based password, it is the set of all characters permitted.

† GP where half of screen is considered usable space

Usability

Memorability

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- Easier to recall

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Memorability

- Easier to recall
- Great for children

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Memorability

- Easier to recall
- Great for children
- Difficult to recall when many GPs exist

Tolerance for Error

Usability

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- Can become unusable if too strict

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- Decreases security when too forgiving

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| Tolerance | Image size | Alphabet size* | Key-space |
|-----------|------------|----------------|----------------------|
| 14x14 | 1024x752 | 3928 | 9.3×10^{17} |
| 20x20 | 1024x752 | 1925 | 2.6×10^{16} |
| 26x26 | 1024x752 | 1139 | 1.9×10^{15} |

*Alphabet size is $\text{Image Size} \div \text{Tolerance size}$

** Assumes 5 click points are chosen

Usability Overview

But... it's not text...

S. Widenbeck et al. note in their research that PassPoints users:

Usability Overview

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- easily created a password

Usability Overview

But... it's not text...

S. Widenbeck et al. note in their research that PassPoints users:

- easily created a password
- reasonably recall and input their GPs even after weeks without use

Conclusion

Graphical passwords present a welcome alternative to text based authentication.

Pros of GPs

- Larger password-size space
- More memorable

Cons of GPs

- More susceptible to softer attacks
- No standard form

Acknowledgments

Thank you to KK, Elena, and Justin Mullin (alumni reviewer) for all of the great feedback!

Questions?