Tuesday, May 27, 2025 5:22 PM

RescueBox Install on window 10 or 11 64 bit with latest hotfix

also install microsoft runtime libraries https://aka.ms/vs/17/release/vc_redist.x64.exe_ on a new Window Host.

- The Microsoft Visual C++ Redistributable installs runtime libraries required by applications built with Microsoft C/C++ tools .
- · Many applications, including those using Python extensions compiled with MSVC, depend on these libraries.
- The redistributable package must be installed on the target system for these applications to function correctly.

 refer: https://learn.microsoft.com/en-us/cpp/windows/latest-supported-vc-redist?view=msvc-170

Installing prerequisites for models:

1 Text Summarization: this depends on ollama server running locally and model downloaded from internet.

rescuebox will automatically install ollama server, this sever is running in the background after rescuebox is installed. a windows tray icon is installed by this app.

Note that for the first run model file like 'gemma3:1b' or 'llama3.2:3b' is downloaded from internet, subsequent runs do not need internet access.

2 UFDR mount service: this depends on WinFsp app, rescuebox wil automatically install this prerequisite.

INSTALL RescueBox:

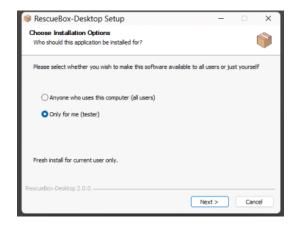
right click and choose "run as administrator" on the RescueBox-Desktop Setup 2.0.0.exe

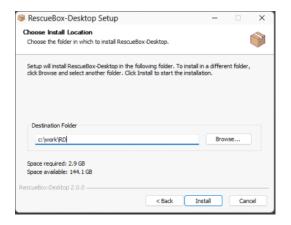


Do not proceed if this screen shows "Unknown Program Publisher Unknown"

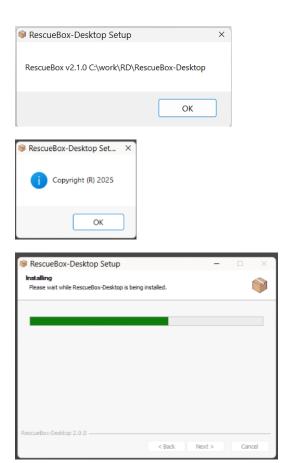
The genuine Installer is signed hence above screen is not expected.

publisher: University of Massachusetts, Amherst, will be displayed.





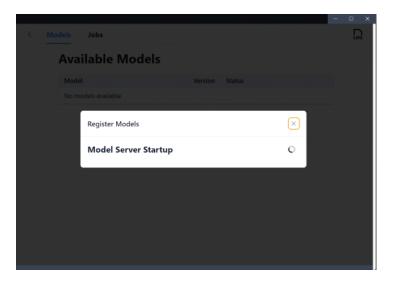
choose a folder with at least 5 GB space to install rescuebox.



wait for about 4 to 5 minutes

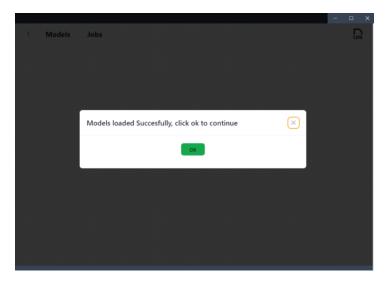


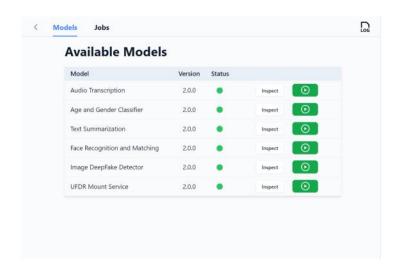
when you click on Finish, the installed will install WinFSP pre req for ufdr mount plugin and proceed to start the model server..



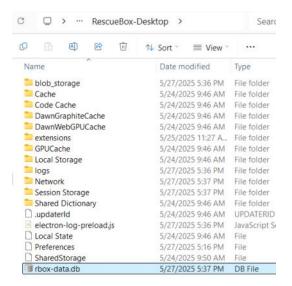
Note: this delay is normal for rescuebox to start backend process and connect to it. this delay is present when you close app and restart rescuebox .







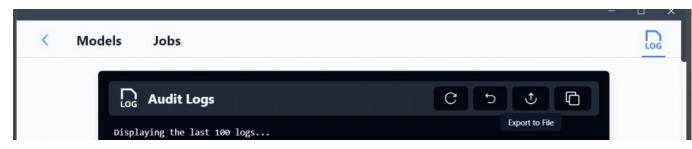
A data base is created in the APPDATA folder (user-specific data and settings appdata) c:\Users\<USER>\AppData\Roaming\RescueBox-Desktop



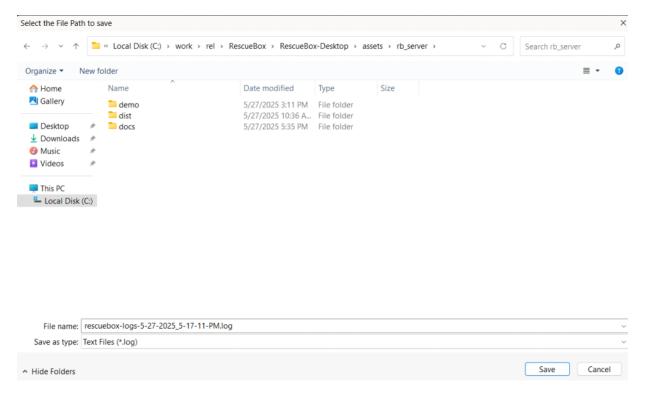
log for troubleshooting rescuebox is also located here:



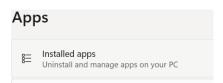
from the desktop UI you can export this log



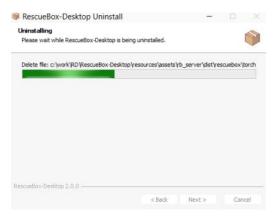
email to rescuebox authors for troubleshooting.



To Uninstall use Windows



Uninstall 3 applications: WinFsp, Ollama (both are installed as prerequisites), and rescuebox



Uninstall Note : db and logs will not be removed , if you need to cleanup completely, remove c:\Users\<USER>\AppData\Roaming\RescueBox-Desktop folder.

DEMO files to run models is located in this folder

