



Date: 20.10.2021

**SRS**

**for**



## **Technical support for the upgradation, enhancement of Uttarakhand Aajeevika and creation of Marketplace module**



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## SRS (Software Requirement Specification)

### 1. Project Background

The Government of Uttarakhand aims to reduce poverty by building strong institutions of the poor particularly the women under the DAY-NRLM. The programme consists of a comprehensive set of capacity building initiatives to strengthen the community institutions coupled with a range of support services to ensure the viability of the economic activities undertaken by the Self-Help Groups (SHGs) and their federations to include access to credit and financial services, business incubation and productivity enhancement services, business and financial management skills, livelihood or enterprise support, market linkage, etc.

As a part of the above strategy, the state government in technical partnership with UNDP propose to create an Online Marketplace to improve Uttarakhand Government's communication strategy for Livelihoods Promotion through digital dissemination of relevant information to SHG members on government schemes and programmes facilitating employment generation activities and Enterprise development.

### 2. Objective

Below are the listed objectives of the project.

- To design develop marketplace for products/produce being sold by non-/farm women entrepreneurs to authorized buyers.
- Development of Admin portal to monitor and control application.

### 3. Purpose

The purpose of this document is to describe the application. This document contains functional, behavioral and non-functional requirements of the project and it also contains the guidelines for system engineers, designers and developers to start working on the project.

### 4. Scope

We will be implementing the system which will have following deliverables:

- Android Application
- Web panel for SHG/Artisan
- Creation of APIs
- Web Based Admin Panel
- Integration of SMS Gateway

### 5. Pre-requisites

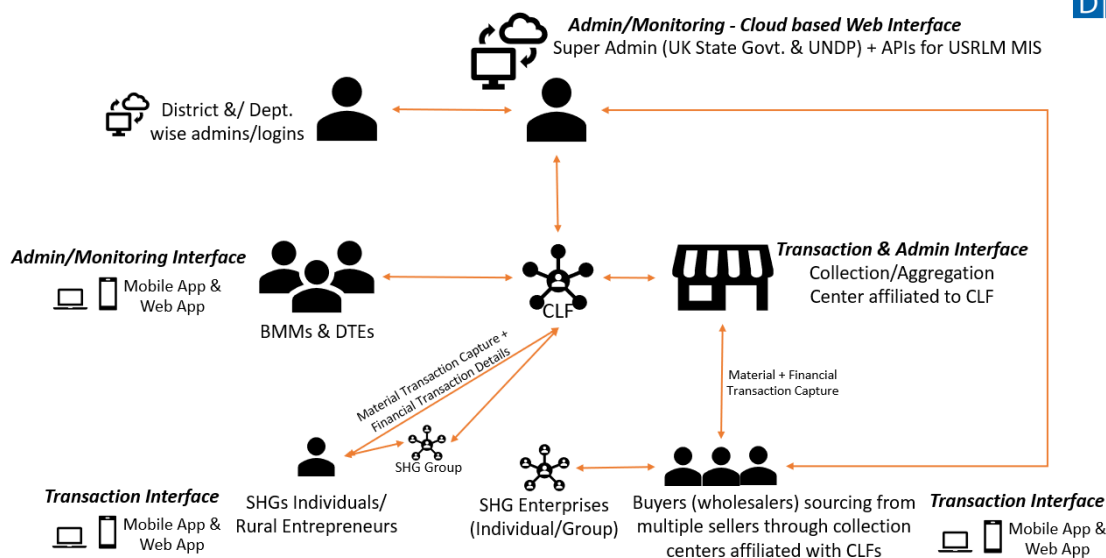
Below are the listed details we need from client before starting the development process

- Play store Account
- Google Account Credentials (For integrating firebase notifications account)
- Email and SMS Gateway
- Domain and server
- Logo (AI, SVG, PNG, JPG / JPEG)- After wireframe approval
- Message Templates
- Google API



## 6. Data Flow

Draft Architecture of expected IT solution as per RFP-041-IND-2021



## 7. Technical Stack

Application Language	English & Hindi
Display Orientation	Portrait
Device	Android mobile app
Modes	Online
App Type	Native
Android Language	Kotlin
Front end website	PHP
Backend	PHP, API
API's Endpoints Return	JSON
Database Design	Microsoft SQL Server
Operating system	Android (Kotlin)- 8, 9 & 10
Integration Listing	SMS and Email gateways, API's

## 8. Security Details

- Data will be secured in transit between an application and cloud by using Client-Side Encryption or HTTPS.
- Encryption at rest for data privacy and data sovereignty



## 9. Functional Requirement

It describes the functions a software must perform – its inputs, behavior and outputs. It can be a calculation, data manipulation, business process, user interaction, or any other specific functionality which defines what function a system is likely to perform.

The detail feature list including functional requirement is given below:



**The Ajeeevika mobile app and web platform to be developed will involve the following stakeholders:**

- 1) SHG Individual/Rural Entrepreneurs
- 2) CLF
- 3) SHG Enterprises
- 4) Collection Centre
- 5) Block Mission Manager (BMM)
- 6) District Thematic Expert (DTE)
- 7) Super Admin
- 8) Buyer

**SHG Individual (Android App and Web panel)**

1. Signup/Sign-In
2. Language Select
3. Business Profile
4. Sales Manager SHG individual to CLF
  - a. Add new Sale
    - i. CLF name (Auto filled)
    - ii. Product Name (Drop down from list of predefined items)
    - iii. Quantity (number) and unit
    - iv. Price
    - v. Rating for CLF
    - vi. Feedback for CLF (Non-Mandatory)
5. Chat (This will be a view where users can ask predefined messages)
  - a. Chat view
  - b. Message> Select from list of default messages.
6. Match Making (it would be on the basis of interest so selected by individuals during signup)
7. Provision to Mark Individual Favourite
8. Favourite Individual Manager
9. Support Centre (FAQ)
  - a. Flow based
  - b. 2 Tier Mechanism
  - c. Answers to be managed by admin
10. Grievance Module
  - a. Text only, no real time-based module
  - b. User can create a ticket and post his issue
  - c. BMM and DTE will address this issue and can mark it close.



11. In app Notification (text with image)
12. Support pages/ Ajeevika functionality
13. Survey Module (list view for google survey forms)

#### **CLF (Android App and Web panel)**

1. Signup/Sign-In
2. Language Select
3. Business Profile
4. Rating
  - a. Consolidated Rating
  - b. Bifurcated list of Rating and Feedback
5. Product Manager CLF
  - a. View product Details
  - b. Certification Status
  - c. Edit
  - d. Price
  - e. Mode of Delivery (Self or through collection center)
  - f. Disable/Enable
6. Add Product
  - a. Select Category > Sub Category > Item
  - b. Name (En & Hi)
  - c. Description (En & Hi)
  - d. Measuring Unit (Drop down list)
  - e. Qty
  - f. Material (Drop down list)(To be renamed later)
  - g. Price
  - h. Mode of Delivery (Self or through collection centre)
  - i. Certification
7. Edit Product
  - a. Edit Product Details
  - b. Edit Qty
  - c. Edit Price
8. Interest Module
  - a. List view
  - b. Details

Interest ID



- i. Date
- ii. Buyer Name
- iii. Buyer Phone number
- iv. Buyer Email Address
- v. List of Products along with Quantity
- vi. Message

#### 9. Sales Module

- a. Pending (in case of collection centre, it will be marked delivered from collection centre)
- b. Delivered (No provision for cancelation)
- c. Create new
  - i. Interest ID ( Drop down of list of interest allocated, latest first)
  - ii. Mode of Delivery (Self/Collection Centre)
  - iii. Buyer Name (Auto Fetched from Interest Record)
  - iv. Date of Sale- max 7 days past
  - v. Add Product (Seller can select multiple products here)
  - vi. List of Products offered by seller
  - vii. Qty
  - viii. Price
  - ix. Rating for Buyer
  - x. Feedback for Buyer (Non Mandatory)

Note: One the order/ interest is logged opposite party will get notification. In case of order there will be rating.

#### 10. Buy Module

- a. List View
- b. Detail (View only)
  - i. Date
  - ii. SHG individual name
  - iii. Product Names
  - iv. Quantity
  - v. Price
- c. Rate Order and Feedback (Non mandatory)

#### 11. List of SHG individual under the CLF (view only)

#### 12. Support Centre (FAQ)

- a. Flow based
- b. 2 Tier Mechanism
- c. Answers to be managed by admin





### 13. Grievance Module

- a. Text only, no real time-based module
- b. User can create a ticket and post his issue
- c. BMM and DTE will address this issue and can mark it close.

### **SHG Enterprise (Android App and Web panel)**

- 1. Signup/Sign-In
- 2. Language Select
- 3. Business Profile
- 4. Rating
  - a. Consolidated Rating
  - b. Bifurcated list of Rating and Feedback
- 5. Product Manager
  - a. View product Details
  - b. Certification Status
  - c. Edit
  - d. Price
  - e. Mode of Delivery (Self or through collection centre)
  - f. Disable/Enable
- 6. Add Product
  - a. Select Category > Sub Category > Item
  - b. Name (En & Hi)
  - c. Description (En & Hi)
  - d. Measuring Unit (Drop down list)
  - e. Qty
  - f. Material (Drop down list) (Non Mandatory)
  - g. Price
  - h. Mode of Delivery (Self or through collection centre)
  - i. Certification
- 7. Edit Product
  - a. Edit Product Details
  - b. Edit Qty
  - c. Edit Price
- 8. Interest Module
  - a. List view
  - b. Details
    - i. Interest ID



- ii. Date
- iii. Buyer Name
- iv. Buyer Phone number
- v. Buyer Email Address
- vi. List of Products along with Quantity
- vii. Message

#### 9. Sales Module

- a. Pending (in case of collection center, it will be marked delivered from collection center)
- b. Delivered (No provision for cancelation)
- c. Create new
  - i. Interest ID (Drop down of list of interest allocated, latest first)
  - ii. Mode of Delivery (Self/Collection Centre)
  - iii. Buyer Name (Auto Fetched from Interest Record)
  - iv. Date of Sale- max 7 days past
  - v. Add Product (Seller can select multiple products here)
  - vi. List of Products offered by seller
  - vii. Qty
  - viii. Price
  - ix. Rating for Buyer
  - x. Feedback for Buyer (Non mandatory)

Note: One the order/ interest is logged opposite party will get notification. In case of order there will be rating.

#### 10. Support Centre (FAQ)

- a. Flow based
- b. 2 Tier Mechanism
- c. Answers to be managed by admin

#### 11. Grievance Module

- a. Text only, no real time-based module
- b. User can create a ticket and post his issue
- c. BMM and DTE will address this issue and can mark it close.

#### **Collection Centre (Mobile and Web panel)**

- 1. Sign in
- 2. Dispatch Manager
  - a. Pending
  - b. Delivered
  - c. View Detail



## **BMM (Web panel)**

1. CLF Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. View Product list and details
  - e. Provision to export
2. SHG Individual Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. Provision to export
3. SHG Enterprise Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. View Product Details
  - e. Provision to export
4. Certification Manager
  - a. Pending
  - b. Verified
  - c. Rejected
  - d. View Product Details and Certificate details
5. Sales Manager (View only)
  - a. SHG individual sale
  - b. CLF Sale
  - c. SHG Enterprise Sale
  - d. Provision to export
6. Interest Manager (View only)
  - a. CLF
  - b. SHG Enterprise
  - c. Provision to export
7. Grievance Module
  - a. Text only, no real time based module
  - b. User can create a ticket and post his issue
  - c. BMM and DTE will address this issue and can mark it close.



## **DTE (Web panel)**

1. CLF Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. View Product list and details
  - e. Provision to export
2. SHG Individual Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. Provision to export
3. SHG Enterprise Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. View Product Details
  - e. Provision to export
4. Certification Manager
  - a. Pending
  - b. Verified
  - c. Rejected
  - d. View Product Details and Certificate details
5. Sales Manager (View only)
  - a. SHG individual sale
  - b. CLF Sale
  - c. SHG Enterprise Sale
  - d. Provision to export
6. Interest Manager (View only)
  - a. CLF
  - b. SHG Enterprise
  - c. Provision to export
7. Grievance Module
  - a. Text only, no real time based module
  - b. User can create a ticket and post his issue



- c. BMM and DTE will address this issue and can mark it close.

### **Super Admin (Web panel only)**

1. Dashboard with Analytics
2. DTE Manager
  - a. Add new
  - b. View Profile
  - c. Disable/Enable
3. BMM Manager
  - a. Add new
  - b. View Profile
  - c. Disable/Enable
4. State Manager (view only)
5. District Manager (view only)
6. Blocks manager (view only)
  - a. List of the Blocks mapped to district
7. Collection Centre Manager
  - a. List of Centres
  - b. Add New
    - i. Name of Collection Centre
    - ii. State
    - iii. District
    - iv. Block
    - v. Add User (max 5)
      1. Name
      2. Email Address
      3. Phone Number
      4. Password
8. CLF Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. View Product list and details
  - e. Provision to export
9. SHG Individual Manager
  - a. View Profile



- b. Verify Profile
  - c. Disable/Enable
  - d. Provision to export
- 10. SHG Enterprise Manager
  - a. View Profile
  - b. Verify Profile
  - c. Disable/Enable
  - d. View Product Details
  - e. Provision to export
- 11. Certification Manager
  - a. Pending
  - b. Verified
  - c. Rejected
  - d. View Product Details and Certificate details
- 12. Sales Manager (View only)
  - a. SHG individual sale
  - b. CLF Sale
  - c. SHG Enterprise Sale
  - d. Provision to export
- 13. Interest Manager (View only)
  - a. CLF
  - b. SHG Enterprise
  - c. Provision to export
- 14. Grievance Module
  - a. Text only, no real time based module
  - b. User can create a ticket and post his issue
  - c. BMM and DTE will address this issue and can mark it close.
- 15. Role Manager
  - a. List of Users
  - b. Add New User
    - i. Allow access of the Managers from the list (Dept Level)
    - ii. Allocate District (Scope Level)

**Note: Scope will be applicable on above managers only. We cant filter data in case of below mentioned managers.**

- 16. Notification Manager
  - a. In app
- 17. Pop-up manager



18. Catalogue Manager (List of predefined products for SHG Enterprise and CLF)

- a. Name
- b. Category
- c. Subcategory

19. FAQ Manager

20. Support Page Manager

21. Survey Manager

- a. Heading
- b. Valid Till
- c. URL (url of google form)
- d. only for SHG Individual

22. Blog Manager

**Buyer (Android App and Website)**

1. Signup/ Sign in

2. Home Screen

- a. Banner
- b. Category List
- c. Popular Sellers (CLF/SHG Enterprise)
- d. List of Sellers along with their products
  - i. SHG Enterprise
  - ii. CLF
  - iii. To be fetched in ascending order of distance
- e. Recently Added Section
- f. Product Detail Page
  - i. Seller Profile
- g. Seller Profile
  - i. Seller Details
  - ii. Ratings (view only)
    - 1. Individual Rating
    - 2. Individual Feedback
    - 3. Express Interest (Form to filled by buyer)
    - 4. List of Products offered by seller.
    - 5. Mark Seller Favourite

3. Interest Module

- a. List view
- b. Details



- i. Interest ID (System Generated)
- ii. Date
- iii. Seller Name
- iv. Seller Phone number
- v. Seller Email Address
- vi. List of Product ( Buyer can add multiple product)
- vii. Qty
- viii. Message

#### 4. Order Manager

- a. Listing of Items recorded by SHG enterprise or CLF
- b. Pending
- c. Completed
- d. Detail
- e. Rate Seller

#### 5. More

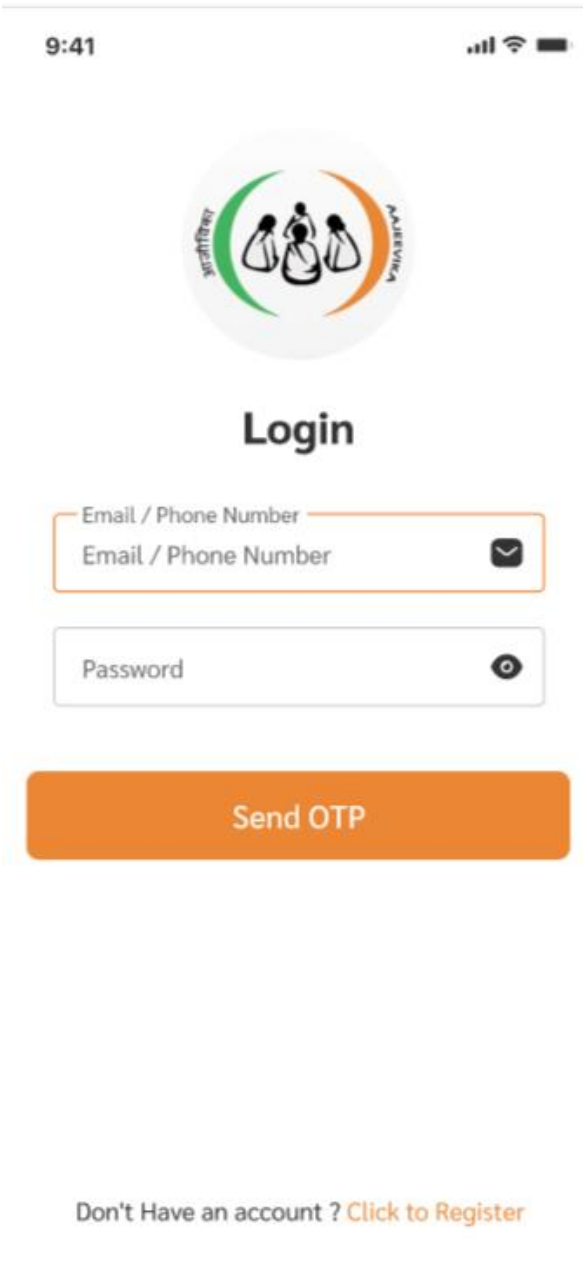
- a. Support Pages
- b. FAQs

\*Above mention project brief is as per attached feature list.






## Buyer Application

	<p><b>Login Page</b></p> <p>User will be shown splash screen as they tap over the app icon, appears just after installing the app successfully.</p> <p>Splash screen engage the user for few seconds in order to prepare the app for use.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Company Logo: Will be simple image format. Logo will be shared by client as per asked formats.</li><li>2) About app: It will be a single liner about the application.</li></ol> <p>Note: Animations is not allowed in logo.</p>
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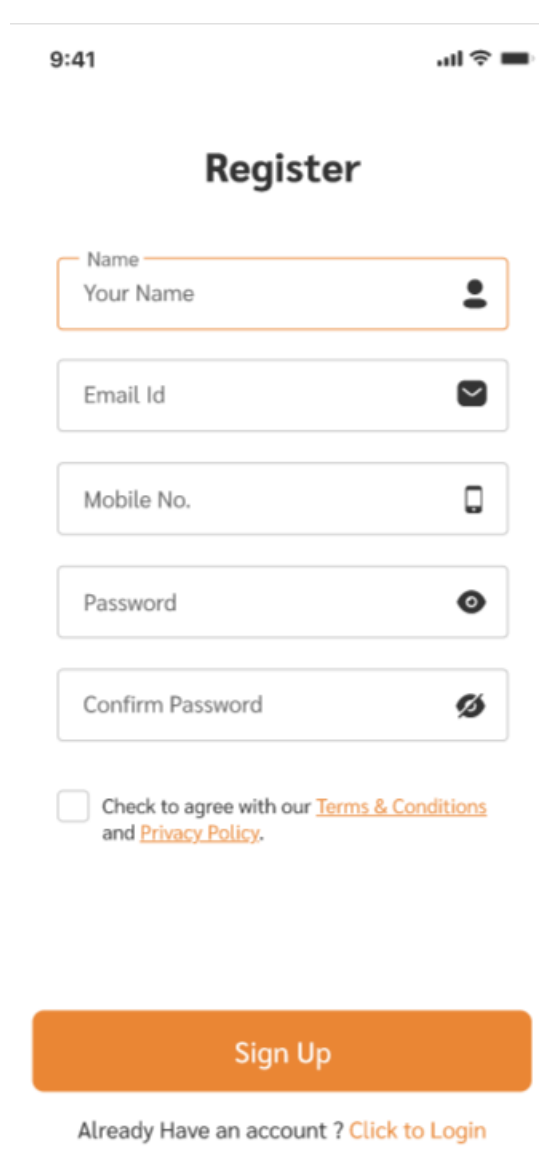


## 1.1. 1<sup>st</sup> Time user language selection screen

	<p><b>Language Selection</b> User will be shown Language selection screen as move to next screen after splash.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Language Selection option: User can select English or Hindi from here, the language in which they want to proceed further.</li><li>2) Proceed: A button for proceed further after language selection.</li></ol>
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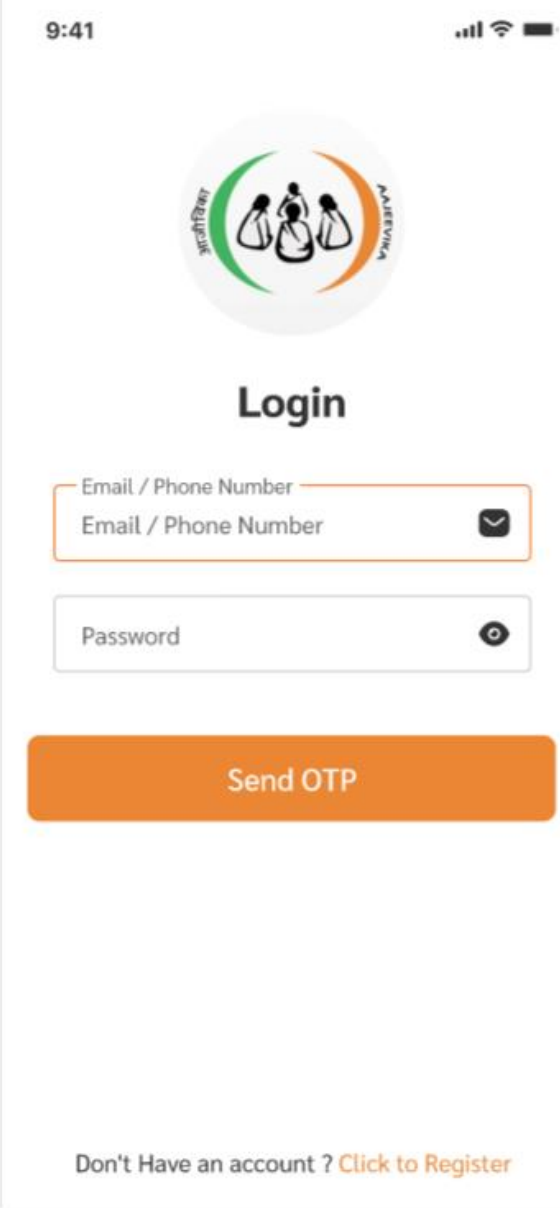


## 1.2. Sign Up

	<p><b>Registration Screen</b></p> <p>User will be shown Sign up screen as move to next screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Your name: User has to enter full name here. (It will only alphabetic field)</li><li>2) Email Id: User has to enter email ID here. (It will only alphabetically field with special characters)</li><li>3) Mobile number: User has to enter mobile number which they want to use for login. (It will only numeric field)</li><li>4) Password: User has to enter password here. (It can be minimum 8 alphanumeric characters)</li><li>5) Confirm Password: User has to again enter password here. (It can be minimum 8 alphanumeric characters)</li><li>6) Check Box: User has to check this T&amp;C and Privacy policy box in order to proceed.</li><li>7) Sign up: Clicking on this button will take user to the next screen</li><li>8) Click on Login: If user is already registered, they can click on this to go to the login screen.</li></ol>
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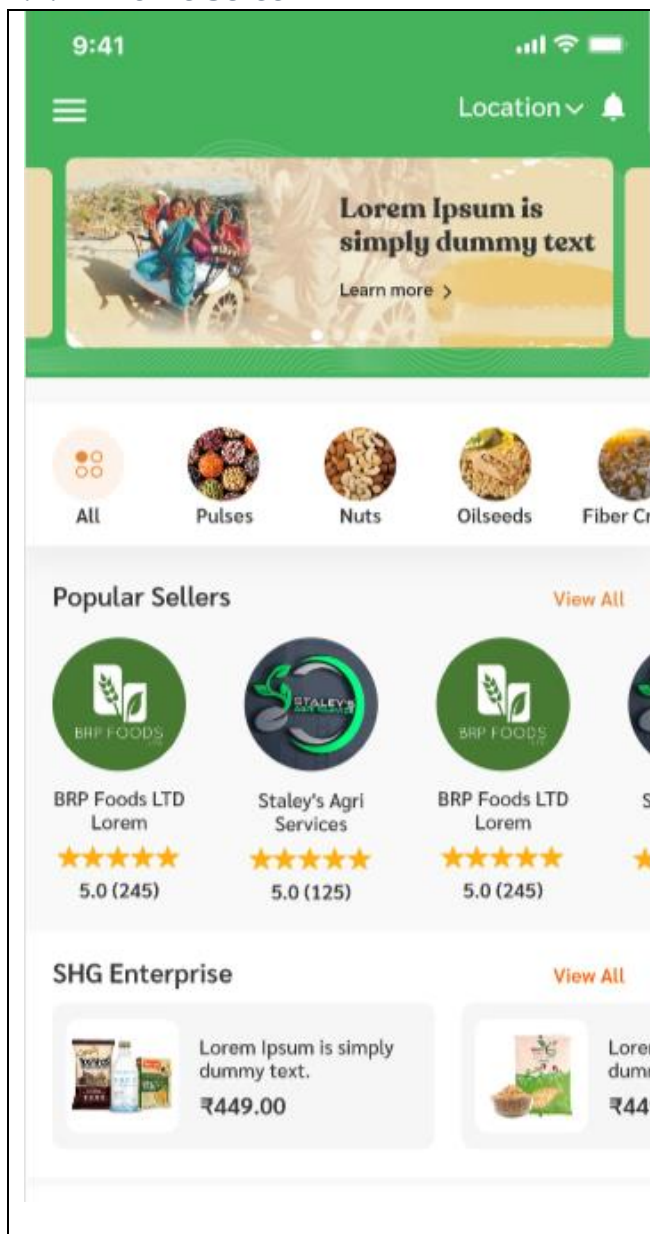


### 1.3. Login

	<p>User will land on this screen to login. User can land here either from splash screen if already registered or from the register screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Email or Number: User has to enter email or mobile number here.</li><li>2) Password: User has to enter the password here.</li><li>3) Eye button: User can click on this to view what they are typing in password field.</li><li>4) Forget password: User can click on this if they forget password.</li><li>5) Login: By clicking on this user will move to next screen if all entered details are correct. If any of the details are incorrect then user will get pop up for the same.</li><li>6) Click to register: user can click on this button to enter at sign up screen if they want to register.</li></ol>
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## 1.4. Home Screen




User will be redirected to this screen after their 1<sup>st</sup> sign up.


### Components of the screen

- 1) Side menu: User will see side menu bar to go back to home or to any other screen.
- 2) Notification icon: User will see this icon to go to notification screen from here.
- 3) Filter: User will see a filter option which they can use to view products Category wise or Subcategory wise.
- 4) Search: User can search their products by product name or subcategory name or category name.
- 5) Add button: User can click on this to add new products.






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### CLF

[View All](#)




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### Recently Added

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Lorem Ipsum is simply dummy text of the printing  
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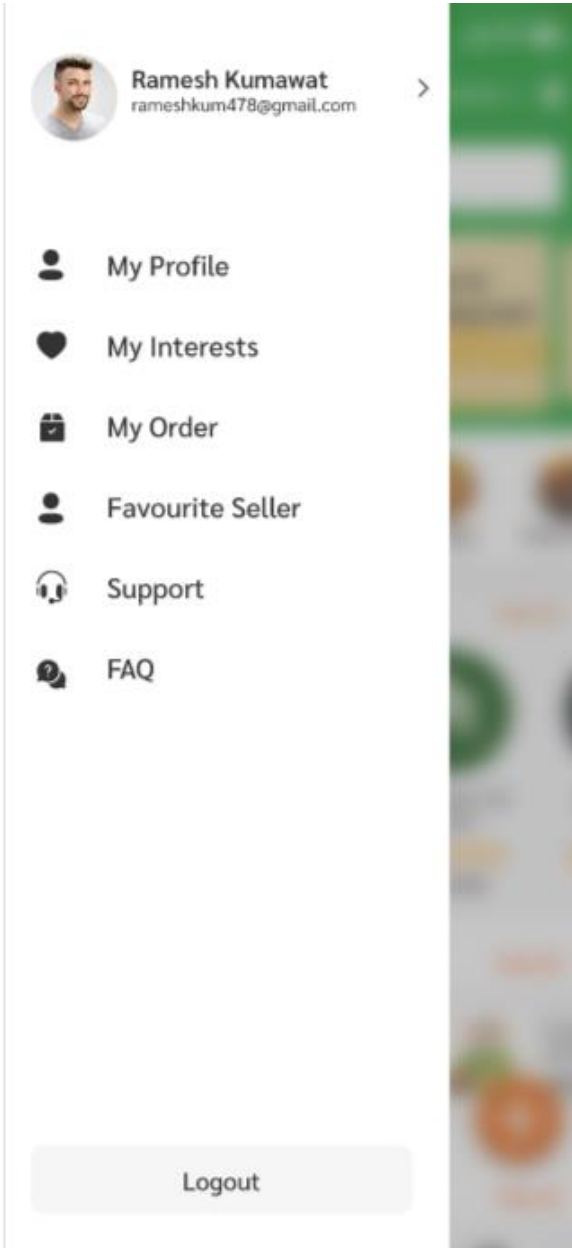
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## 1.5. Side Menu

	<p><b>Side Menu:</b> Users can open side menu by clicking hamburger button from home page</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) My Profile: Users can go to my profile page by clicking on My Profile button or by tapping on profile picture</li><li>2) My Interest</li><li>3) My Orders</li><li>4) Favorite Seller</li><li>5) Support</li><li>6) FAQs</li></ol>
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## 1.6. Edit Profile



9:41 Signal Wi-Fi Battery

← **Edit Profile**

Your Name

Email Id  [Change Email](#)

Mobile Number  [Change Number](#)

Address  [Change Address](#)

**Save Changes**

Users can edit profile by clicking side menu and My profile.

#### Components of the screen

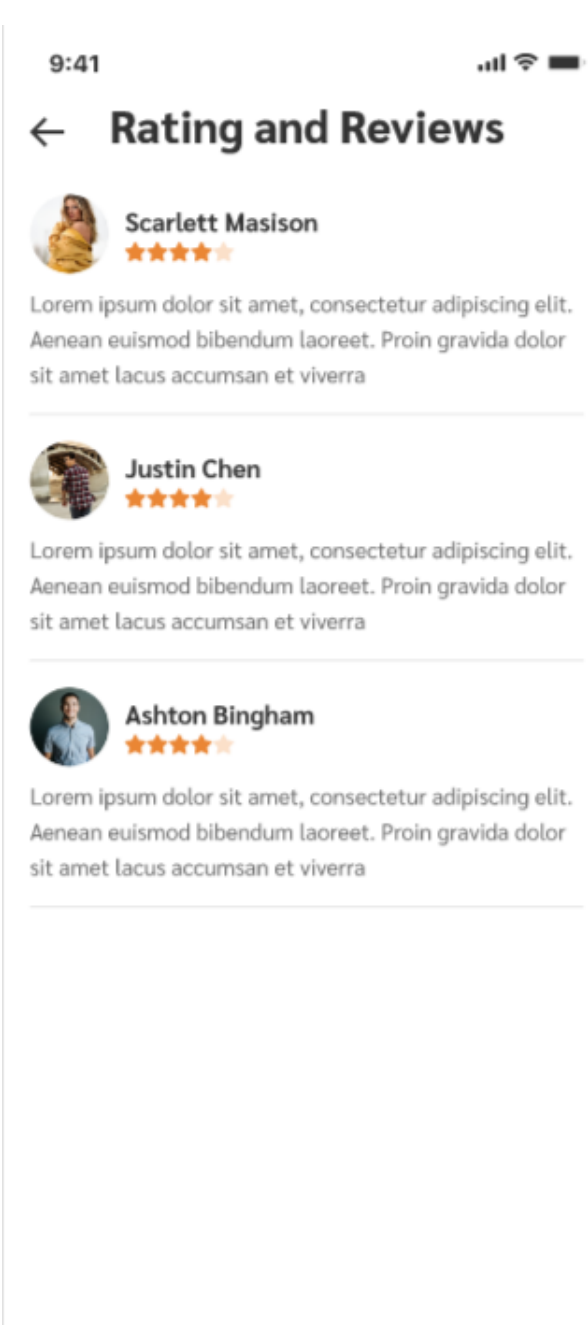
- 1) Back Button: User will see back button to go back to profile screen if they do not want to edit.
- 2) Content of screen: User will see profile name, contact number, email, address.
- 3) User can change title, change email, change number, change address.
- 4) Email/ Number: If user have to change then user can directly enter new email or number and once clicked on button change email or change number then it will redirect to new OTP screen where they have to OTP received at their number or email.
- 5) Change address: If user wants to change address then it will open a new screen which will contain all the information of address from where user can change it.

Save changes: after making all the change user can click on this button to save the changes and go back to profile screen.



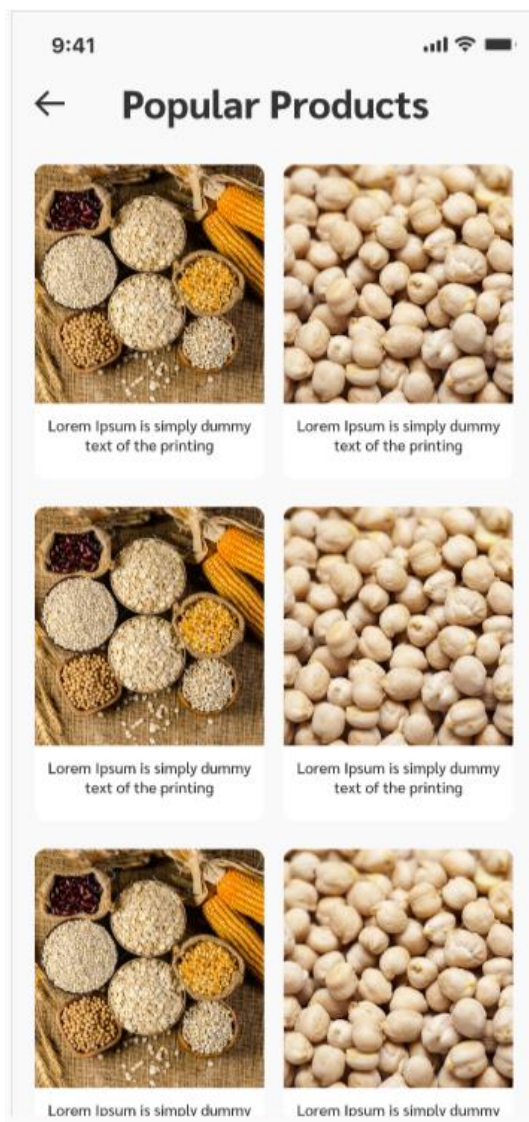


## 1.7. Ratings and Review

	<p>Users can view ratings and reviews by clicking review section under My profile</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>6) Back Button: To navigate back to my profile page</li><li>7) Content of screen:<ol style="list-style-type: none"><li>a. Name of reviewer</li><li>b. Star rating</li><li>c. Feedback from reviewer</li></ol></li></ol>
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## 1.8. Popular Product Screen



User will be redirected to this screen after clicking View more on popular product section on home screen.

### Components of the screen

- 1) Back button: users will be redirected to home screen.
- 2) Products image
- 3) Product Name
- 4) Product Description



## 1.9. All Category View



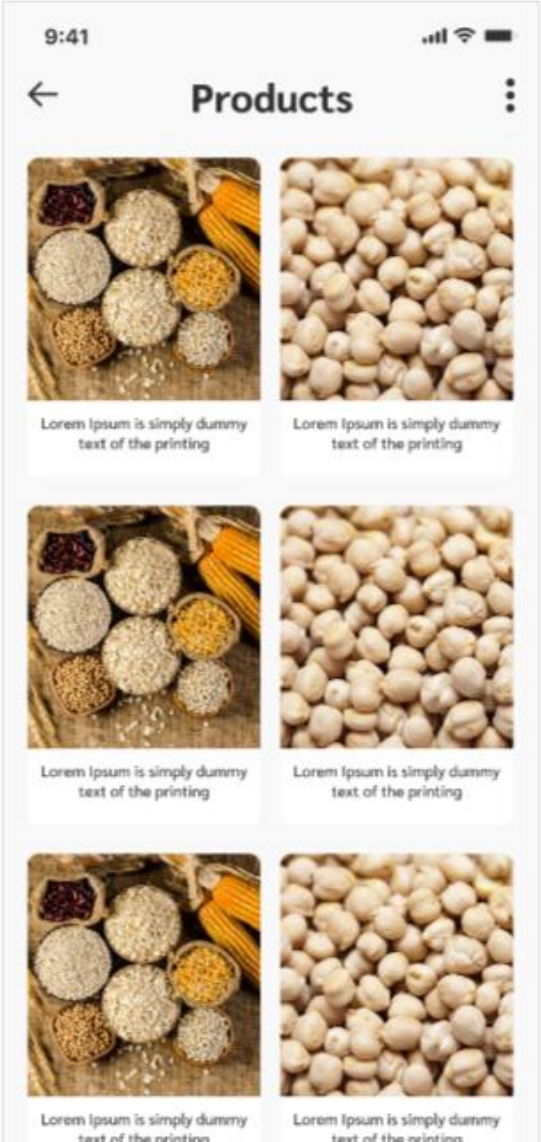
User will be redirected to this screen after user select Category view in filter.

### Components of the screen

- 1) List of all categories
- 2) Users can click on a particular categories

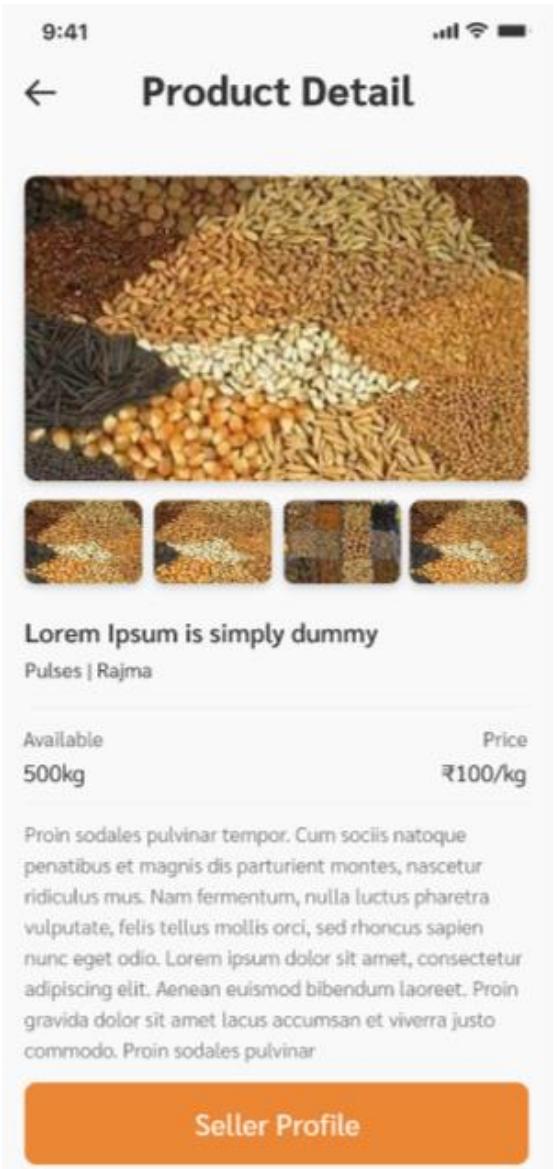


## 1.10. Sub Category View more

	<p>User will be redirected to this screen user click on view more from sub category.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) List of products under the subcategory</li><li>2) Users can click on product image to view details about that product.</li></ol>
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## 1.11. Product View

	<p>Product Page: Clicking on product details will bring users to product page</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: Back button will bring back users to previous page.</li> <li>2) Product image: User will see all product image here added by user. 1 image will be zoomed-in and rest will be shown below that with a slider.</li> <li>3) Product name: User will see both Product names here (1. Given by admin, 2. Local name given by user).</li> <li>4) Product owner name: User will see their name here.</li> <li>5) Size: user will see size/ volume/ weight here.</li> <li>6) Availability: User will see availability here.</li> <li>7) Price: User will see price for per piece.</li> <li>8) Description: User will description here.</li> </ol>
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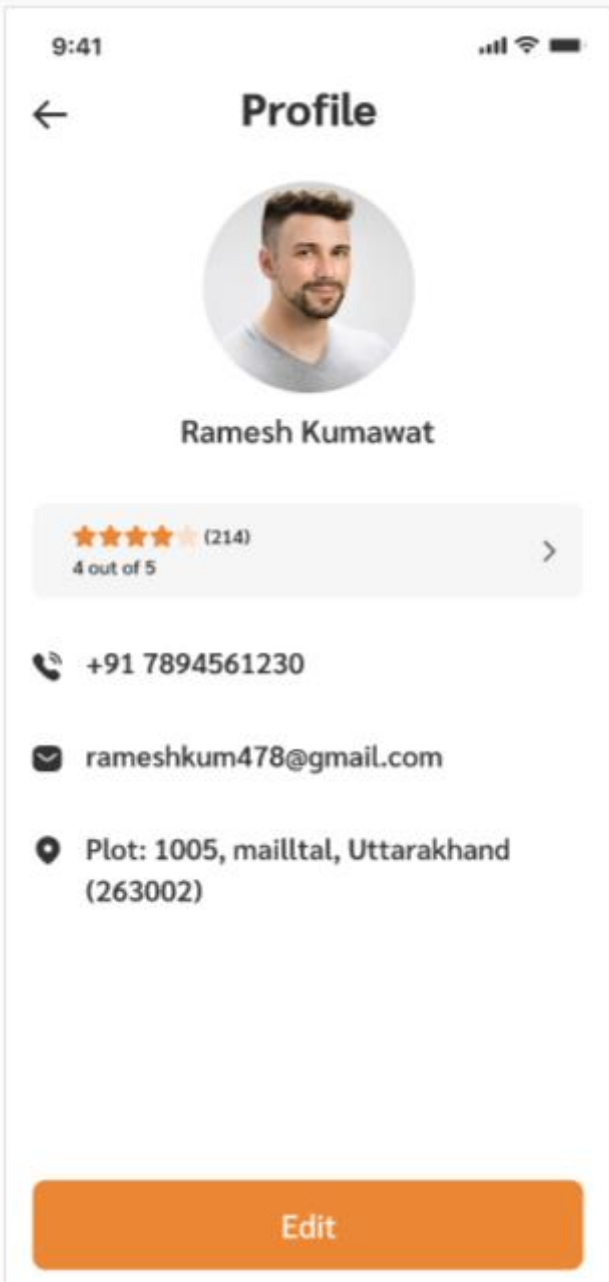


## 1.12. Notification

	<p>User will be redirected to this screen once they click on Notification icon.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Back Button: User can go back to home screen by clicking on this button.</li><li>2) Notifications: User will see all notifications here. (Only Welcome to the app notification and Admin pushed notification.)</li></ol>
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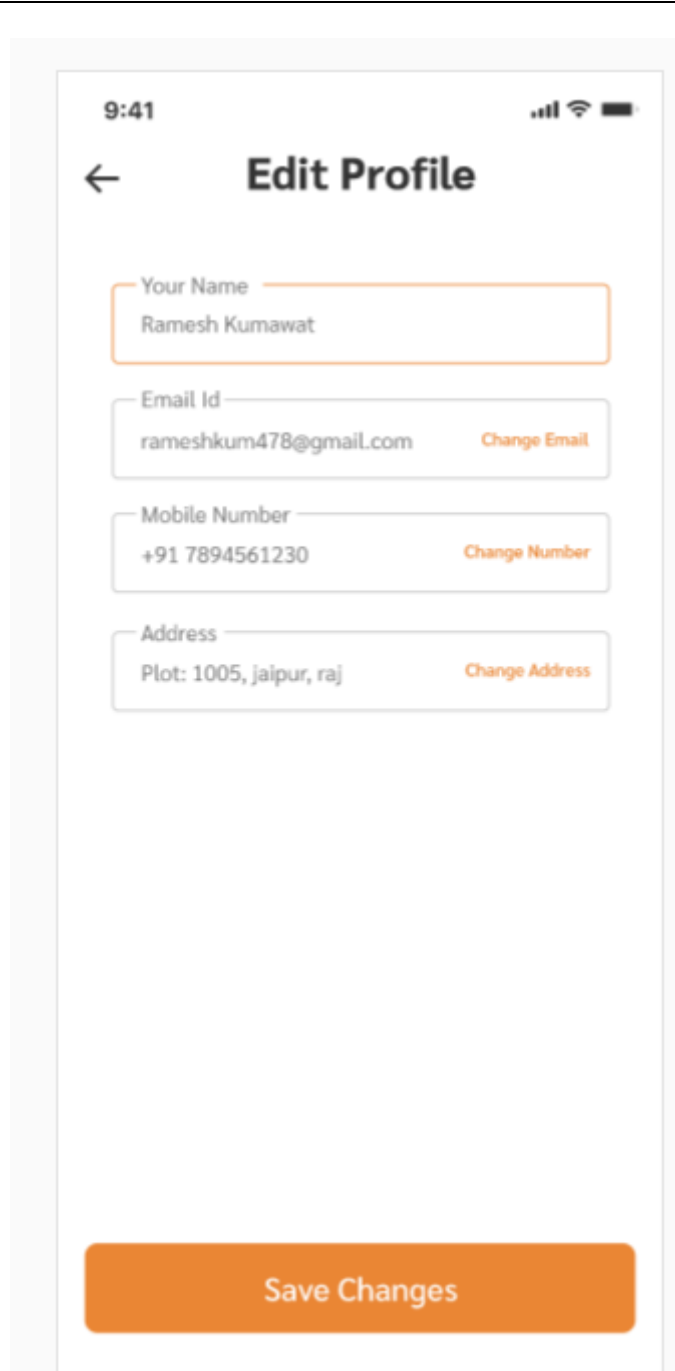
### 1.13. Profile

	<p>User will be redirected to this screen once they click on profile from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Side menu: User will see side menu bar to go back to home or to any other screen.</li><li>2) Edit: User will get an edit button to edit details of the profile.</li><li>3) Content of screen: User will see profile image, name, contact number, email, address.</li><li>4) Profile picture: profile picture can be changed by clicking on profile picture.</li></ol>
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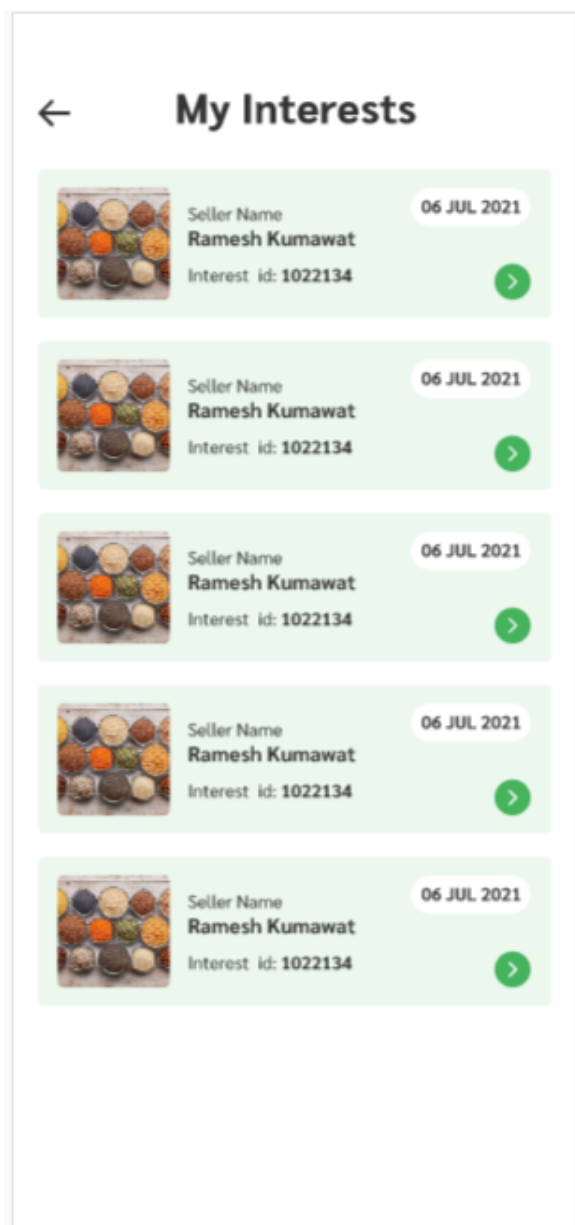
## 1.14. Edit Profile

	<p>User will be redirected to this screen once they click on Edit button from profile.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>7) Back Button: User will see back button to go back to profile screen if they do not want to edit.</li><li>8) Content of screen: User will see profile name, Title, contact number, email, address.</li><li>9) User can change title, change email, change number, change address.</li><li>10) Email/ Number: If user have to change then user can directly enter new email or number and once clicked on button change email or change number then it will redirect to new OTP screen where they have to OTP received at their number or email.</li><li>11) Change address: If user wants to change address then it will open a new screen which will contain all the information of address from where user can change it.</li><li>12) Save changes: after making all the change user can click on this button to save the changes and go back to profile screen.</li></ol>
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## 1.15. Interest Tab



User will be redirected to Interest page once they click on My Interest from side menu

### Components of the screen

- 1) Back Button: Back button will bring users to home page
- 2) Content of screen: User will see list of Interest created by them.
- 3) Users can click on interest to view details of an interest created



## Interests Detail

SDHDG12458SWW

06 JUL 2021

### Seller Details

Ramesh Kumawat

+91 7894561230

Call Now

rameshkum478@gmail.com

### Mango

Qty: 500 Kgs.

Price: ₹1000

### Mango

Qty: 500 Kgs.

Price: ₹1000

### Mango

Qty: 500 Kgs.

Price: ₹1000

### Your Message

Proin gravida dolor sit amet lacus accumsan et viverra justo commodo. Proin sodales pulvinar tempor. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Nam fermentum, nulla luctus pharetra vulputate, felis tellus mollis orci, sed rhoncus sapien nunc eget odio.

### Interest Details

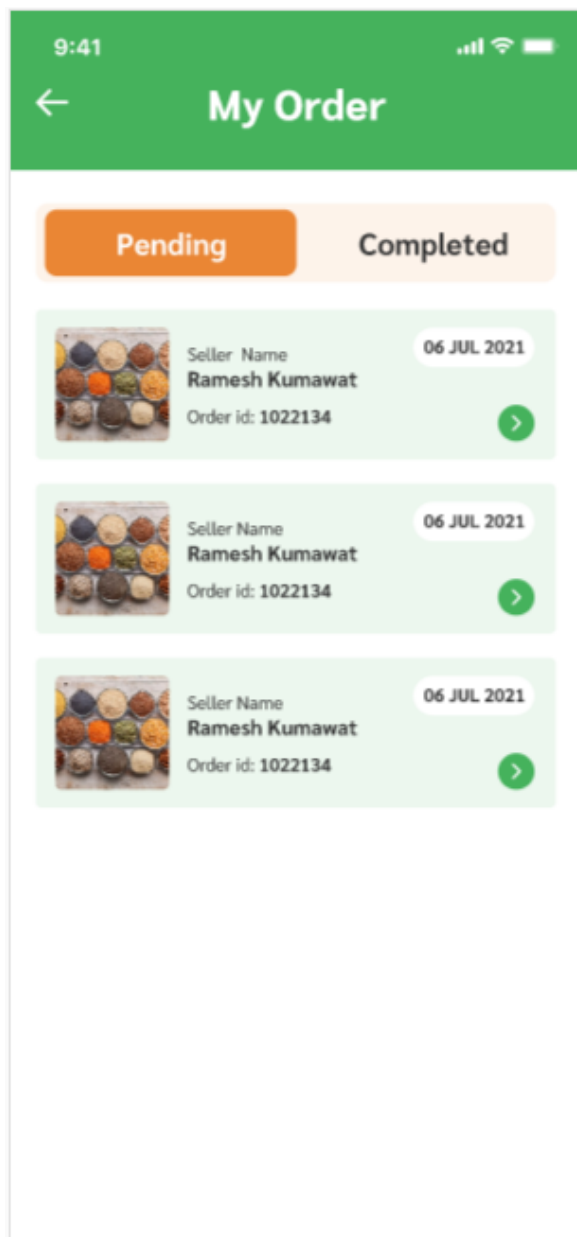
User will be redirected to this after clicking on interest

### Components of the screen

- 4) Back Button: User will see back button to go back to interest list
- 5) Content of screen:
  - a. Interest Id
  - b. Date of Interest creation
  - c. Seller's detail: Name, Phone No., and Email ID
  - d. Product Details: Name Quantity and price
- 6) Your Message: Message by buyer while placing interest.



## 1.1 My Order

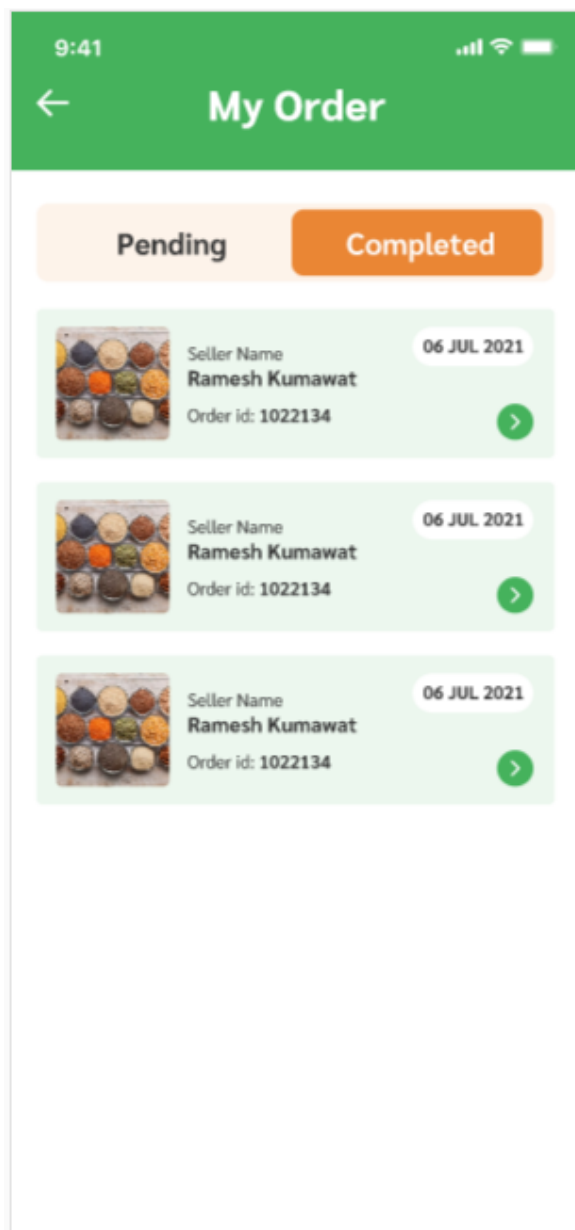


### Order Pending

User will be redirected to this screen once they click on My order button from side menu.

### Components of the screen

- 1) Back Button: User will see back button to go back to home screen
- 2) Content of screen: Pending Orders and Completed Orders.
- 3) Pending Orders: Orders which are accepted but yet to be delivered are shown here
- 4) View orders details by clicking on order list



### Order Completed

User will be redirected to this screen once they click on My order button from side menu.

### Components of the screen

- 1) Back Button: User will see back button to go back to home screen
- 2) Content of screen: Pending Orders and Completed Orders.
- 3) Completed Orders: Orders which have been delivered will be shown here



←

Order Detail

154635

06 JUL 2021

Seller Details

Ramesh Kumawat

+91 7894561230

rameshkum478@gmail.com

Interest ID: SDHDG12458SWW

OTP : 4561

Call Now

Mango

Qty: 500 Kgs.

Price: ₹1000

Mango

Qty: 500 Kgs.

Price: ₹1000

Mango

Qty: 500 Kgs.

Price: ₹1000

Mango

Qty: 500 Kgs.

Price: ₹1000

Total Amount

₹4000

Submit

### Order Details

User will be redirected to this screen once they click on order list.

### Components of the screen

- 1) Back Button: User will see back button to go back to My order page
- 2) Content of screen:
  - a. OTP
  - b. Order ID
  - c. Interest ID
  - d. Date of order placed
  - e. Seller's detail: Name, Phone No., and Email ID
  - f. Product Details: Name Quantity and price
- 3) Your Message: Message by buyer while placing interest.



## 1.1 FAQs

	<p><b>FAQs</b> User will be redirected to this screen once they click on FAQ button .</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Back Button: Back button will bring users back to home page</li><li>2) Questions and Answers</li></ol>
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## Seller Application

	<p>User will be shown splash screen as they tap over the app icon, appears just after installing the app successfully.</p> <p>Splash screen engage the user for few seconds in order to prepare the app for use.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Company Logo: Will be simple image format. Logo will be shared by client as per asked formats.</li> <li>2) About app: It will be a single liner about the application.</li> </ol> <p>Note: Animations is not allowed in logo.</p>
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## 1.2 1<sup>st</sup> Time user language Selection

	<p>User will be shown Language selection screen as move to next screen after splash.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Language Selection option: User can select English or Hindi from here in which they want to proceed further.</li> <li>2) Proceed: A button for proceed further after language selection. After this user will directly land to home screen.</li> </ol>
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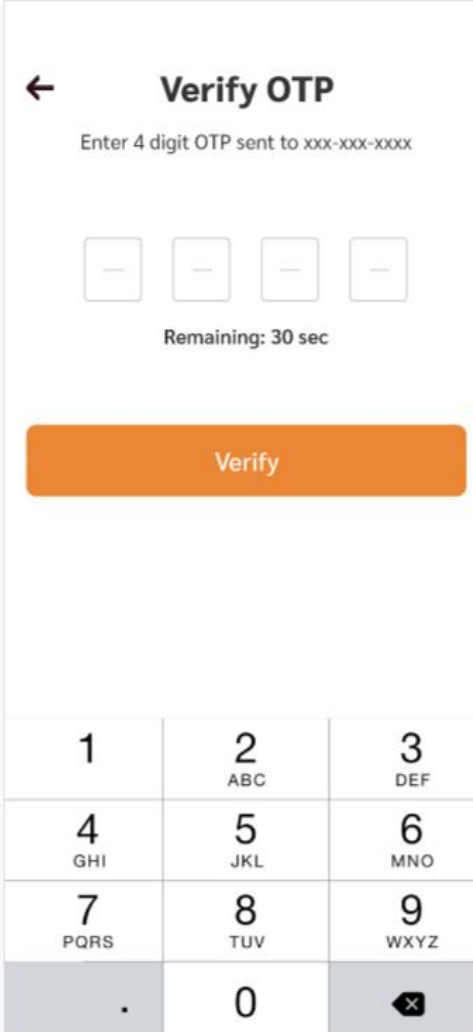


### 1.3 Register

	<p>User will be shown Sign up screen if click on register from at login screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) SignUp As: User has option to signup as Saras Centre, Growth centre and CLF</li> <li>2) Name of Organisation: User's organization name</li> <li>3) Member Name: Name of user</li> <li>4) Email Id: User has to enter email ID here. (It will only alphabetically field with special characters)</li> <li>5) Mobile number: User have to enter mobile number which they want to use for login. (It will only numeric field)</li> <li>6) Password: User has to enter password here. (It can be minimum 8 alphanumeric characters)</li> <li>7) Confirm Password: User has to again enter password here. (It can be minimum 8 alphanumeric characters)</li> <li>8) Sign up: Clicking on this button will take user to next screen depending on their selection of SHG or Artisan.</li> <li>9) Click on Login: If user is already register, they can click on this to go to login screen.</li> </ol>
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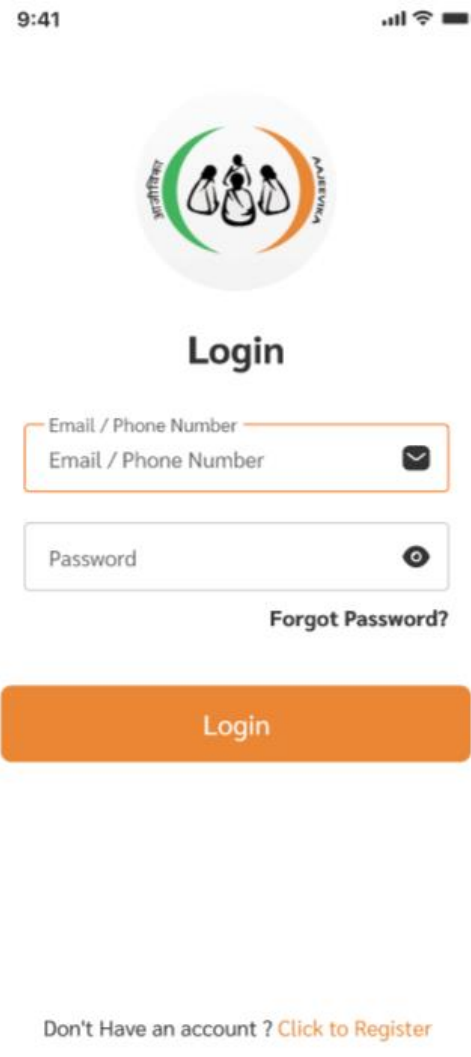


## 1.4 OTP

	<p>User will be shown OTP screen after they enter all details at Signup screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) OTP Enter: User has to enter the OTP received at their given mobile number.</li> <li>2) Timer and Resend: Users will see a timer in which they have to enter the OTP or else user will get a button for resend and by clicking on this user will be able to resend OTP.</li> <li>3) Verify: Clicking on this button will take user to next screen</li> <li>4) Back: User can go back to previous screen from here.</li> </ol>
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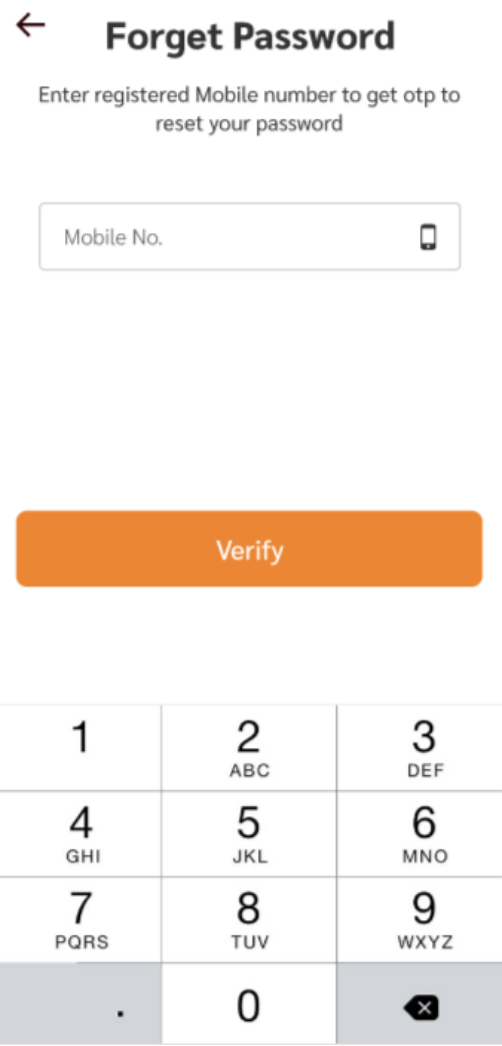


## 1.5 Login

	<p>User will land on this screen to login.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Email or Number: User has to enter email or mobile number here.</li> <li>2) Password: User has to enter the password here.</li> <li>3) Eye button: User can click on this to view what they typing in password field.</li> <li>4) Forget password: User can click on this if they forget password.</li> <li>5) Login: By clicking on this user will move to next screen if all entered details are correct. If any of the details are incorrect then user will get pop up for the same.</li> <li>6) Click to register: user can click on this button to enter at sign up screen if they want to register.</li> </ol>
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## 1.6 Forget Password

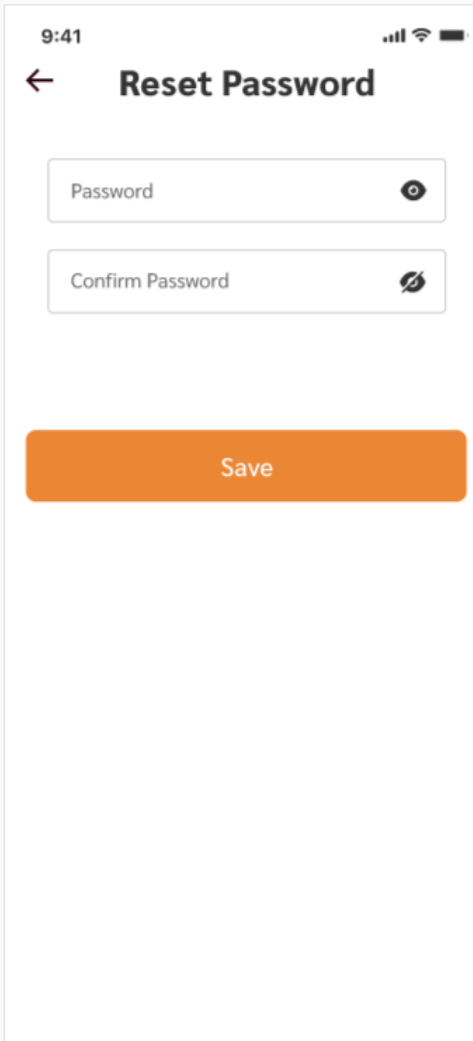
	<p>User will land on this screen if they click on forget password.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Enter OTP: User has to enter OTP received at their registered mobile number.</li> <li>2) Verify: User can go to next screen by clicking on this screen only if OTP is correct.</li> <li>3) Back: if user do not want to change password, they can click on back button to go back to login screen.</li> </ol>
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<div><div>9:41</div><div><div>←</div><div>Verify OTP</div><div>Enter 4 digit OTP sent to xxx-xxx-xxxx</div><div><div><div></div></div><div><div></div></div><div><div></div></div><div><div></div></div></div><div>Remaining: 30 sec</div><div>Verify</div></div><div><div><div>1</div><div>2</div><div>3</div></div><div><div>4</div><div>5</div><div>6</div></div><div><div>7</div><div>8</div><div>9</div></div><div><div>.</div><div>0</div><div></div></div></div></div>	<p>User will need to enter OTP for verification of mobile number</p>
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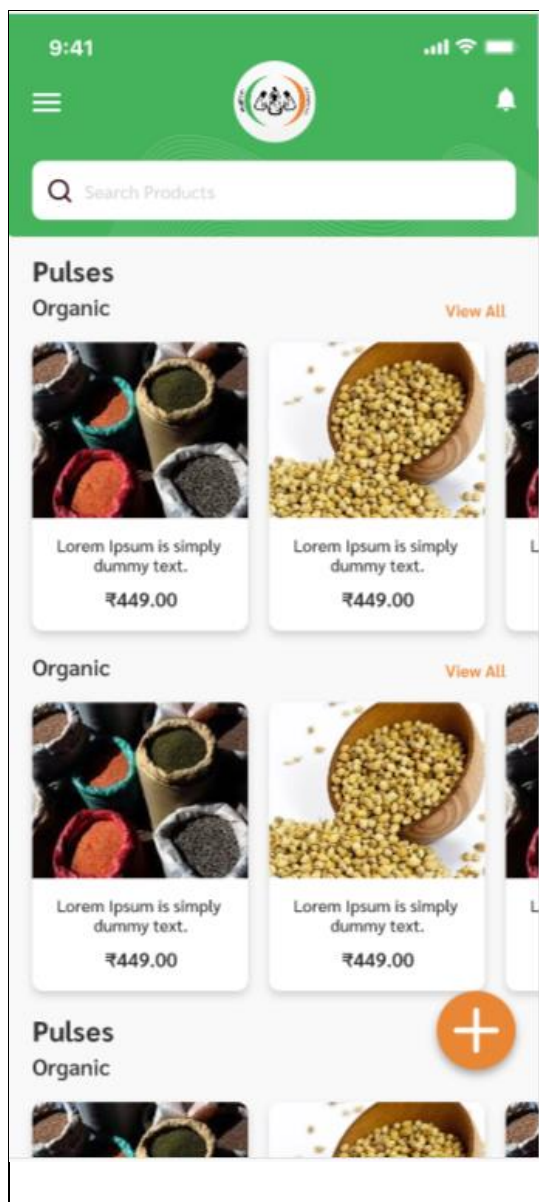


## 1.7 Change Password

	<p>User will land on this screen after clicking on verify after entering OTP.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Password: User has to enter password here. (It can be minimum 8 alphanumeric characters)</li><li>2) Confirm Password: User has to again enter password here. (It can be minimum 8 alphanumeric characters)</li><li>3) Save: User will be redirected to login screen after changing password.</li><li>4) Back: if user do not want to change password, they can click on back button to go back to login screen.</li></ol>
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## 1.8 Home Screen



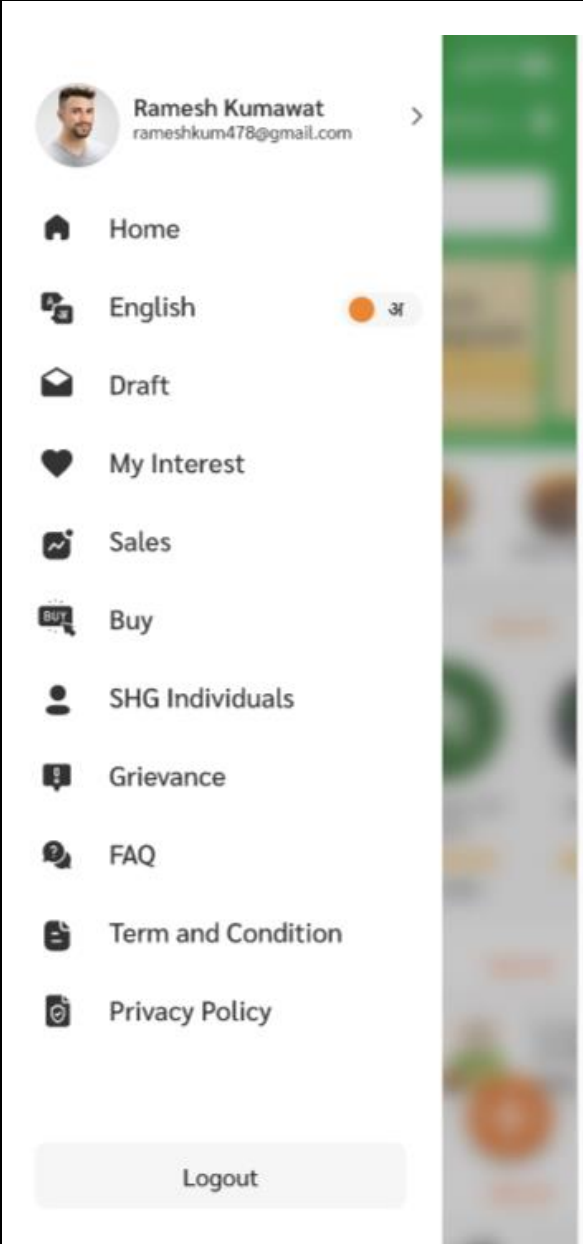
User will see this screen once they logs in.

### Components of the screen

- 1) Side Menu: User can click on this to land on side menu screen.
- 2) Location: User can select location for which they want to see products.
- 3) Notification: User can view all notifications by clicking on this.
- 4) Search: User can search for any product or Artisan or Category or Sub category.
- 5) List of products: list of products uploaded by seller



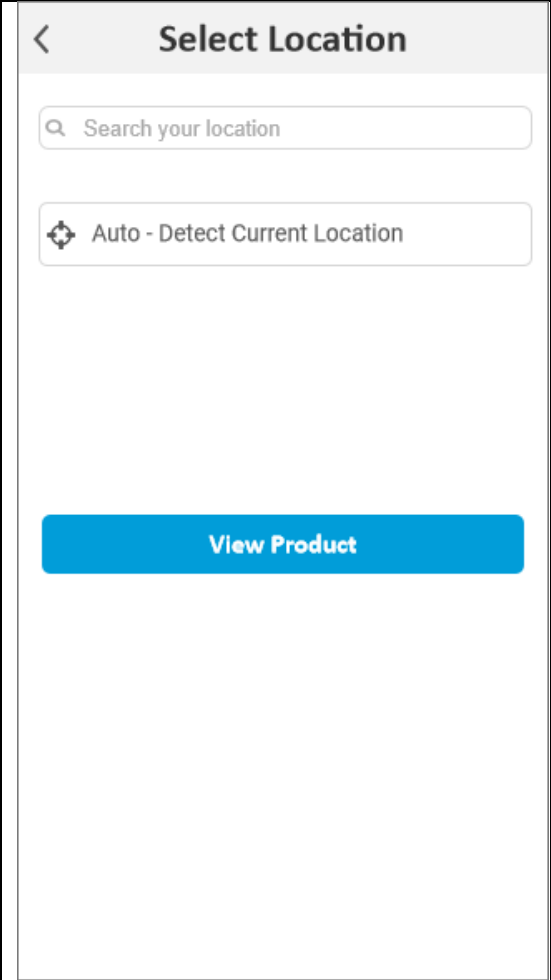
## 1.9 Side Menu

	<p>User will see this screen once they click on hamburger option on home page.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) My Profile: User can click on this to edit their profile information</li> <li>2) Language toggle: User can switch language from English to hindi and vice versa</li> <li>3) Draft: Products which has been saved to draft folder will be shown here.</li> <li>4) My Interest: Interest received by seller</li> <li>5) Sales: Seller can create new sales from this page.</li> <li>6) Buy Section &amp; SHG Individual: This section is only available to CLF sellers</li> <li>7) Grievance: Users can raise a ticket from this section</li> <li>8) FAQs</li> <li>9) Terms and Conditions</li> <li>10) Privacy policy page</li> </ol>
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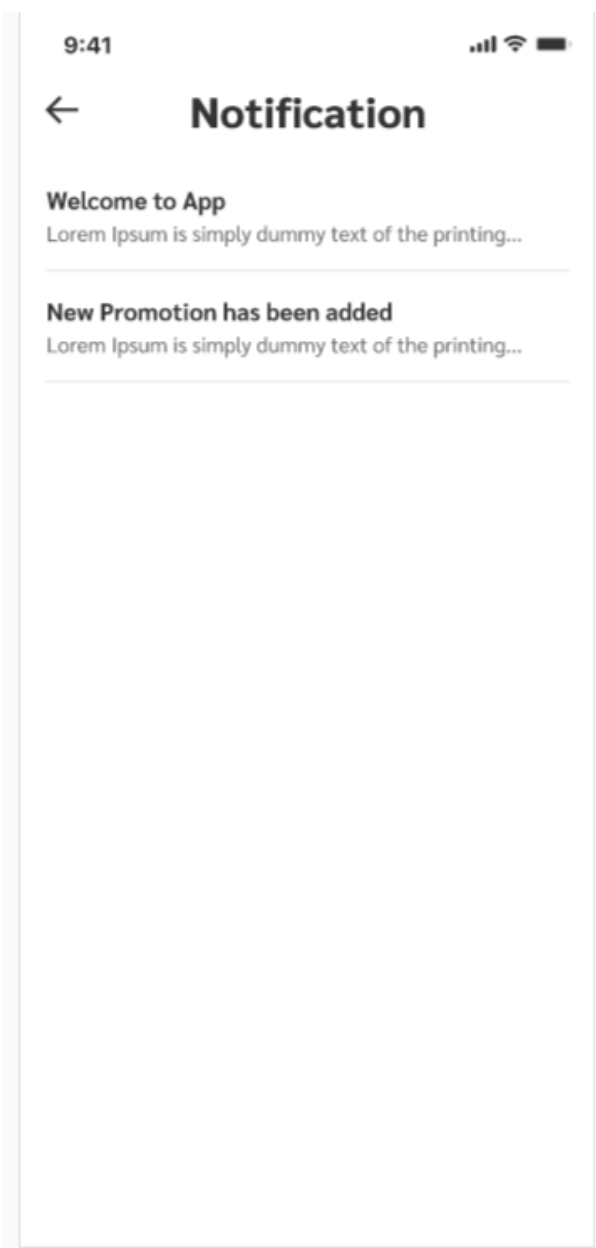


### 1.10 Home Location

	<p>User will be shown splash screen as they tap over the location icon, appears in header.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Back Button: User can go back to previous screen by clicking on this button.</li><li>2) Search: User can search for a location or address.</li><li>3) Auto Detect: By Clicking on this user can auto detect location.</li><li>4) View Product: After selecting location user can click on this to view products from that particular area.</li></ol>
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## 1.11 Notification

	<p>User will be redirected to this screen once they click on Notification icon.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Back Button: User can go back to previous screen by clicking on this button.</li><li>2) Notifications: User will see all notifications here. (Only Welcome to the app notification and Admin pushed notification.)</li></ol>
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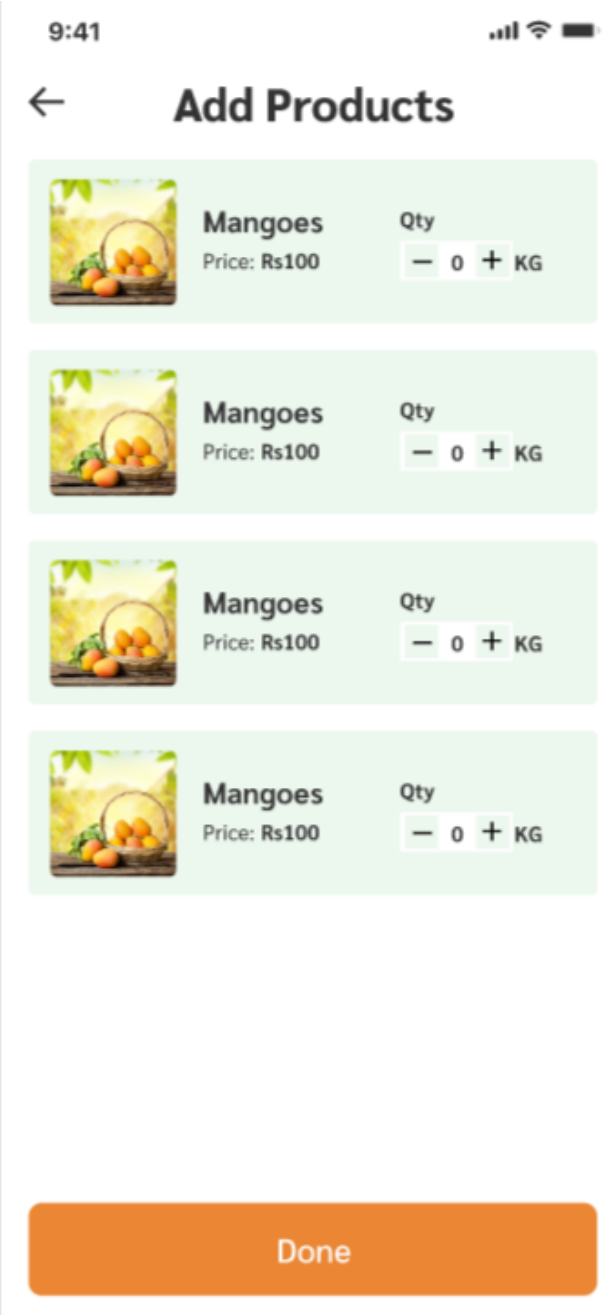


## 1.12 Add New Sale

	<p>User will be redirected to this screen user click on add new sale button from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: User can go back to previous screen by clicking on this button.</li> <li>2) Interest Id: User will see all interest for his/her products</li> <li>3) Rest of the information will be autofilled</li> <li>4) Mode of delivery: Self and collection centre</li> <li>5) Product name with quantity</li> <li>6) Delete product: User can delete product from interest list and add new products</li> </ol>
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## 1.13 Popular product View More

	<p>User will be redirected to this screen once they click add products</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) List of products.</li><li>2) Quantity.</li></ol>
--	---




## 1.14 SHG/Individual

	<p>Users will be redirected to this screen once they have logged-in the app as CLF and click on SHG Individual from side menu</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: User can go back to previous screen by clicking on this button.</li> <li>2) List of SHG Individual with             <ol style="list-style-type: none"> <li>a. Name</li> <li>b. Phone No.</li> <li>c. Address</li> <li>d. Star Rating</li> </ol> </li> </ol>
--	---



## 1.15 Product View

	<p>User will be redirected to this screen user click on any product from Home screen/ Category screen/ Sub category screen/ product screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: User can go back to previous screen by clicking on this button.</li> <li>2) Share: User can get a link for the product screen to share it with anyone.</li> <li>3) Product image: User will see all product image here added by user. 1 image will be zoomed-in and rest will be shown below that with a slider.</li> <li>4) Product name: User will see both Product names here (1. Given by admin, 2. Local name given by user).</li> <li>5) Product owner name: User will see their name here.</li> <li>6) Material name: User will see product material here.</li> <li>7) Size: user will see size/ volume/ weight here.</li> <li>8) Availability: User will see availability here.</li> <li>9) Price: User will see price for per piece.</li> <li>10) View SHG/ Artisan: User can view SHG/ Artisan profile by clicking on this button.</li> <li>11) Description: User will description here.</li> </ol>
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## 1.16 Side Menu

	<p>User will be redirected to this screen once they click on side menu icon.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Side menu: User will see side menu bar to go back to home or to any other screen.</li> <li>2) Home: User can click on this to go back to home screen.</li> <li>3) Login: User can login from here if not logged in.</li> <li>4) User image: User will see their profile photo with name.</li> <li>5) Profile: User can click on this to view or edit their profile.</li> <li>6) Notification: User can view all Notifications from here.</li> <li>7) Language Switch: User can switch language from here, if app in running in English then user will see toggle for Hindi or vice versa.</li> <li>8) T&amp;C: User can read T&amp;C from here.</li> <li>9) Privacy policy: User can read privacy policy from here.</li> <li>10) FAQs: User can open this page to view FAQs</li> <li>11) Logout: User can logout the app buy clicking this button.</li> </ol>
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## 1.17 User Profile

	<p>User will be redirected to this screen once they click on profile from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Side menu: User will see side menu bar to go back to home or to any other screen.</li> <li>2) Edit: User will get an edit button to edit details of the profile.</li> <li>3) Content of screen: User will see profile image, name, contact number, email, address.</li> </ol>
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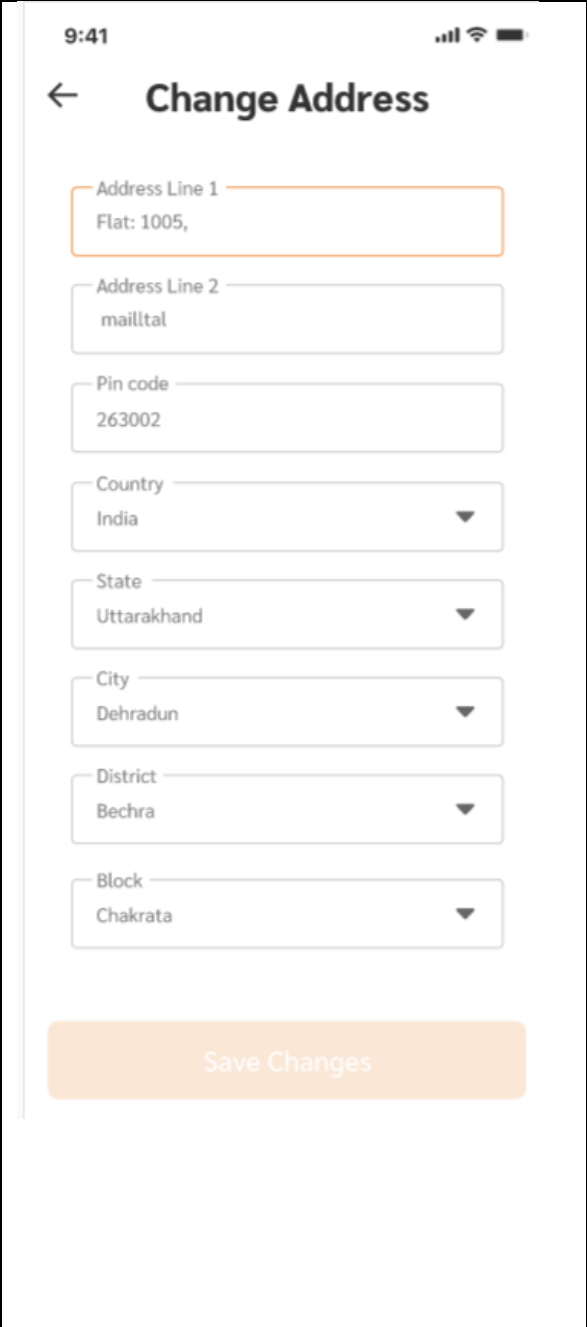




## 1.18 Edit Profile

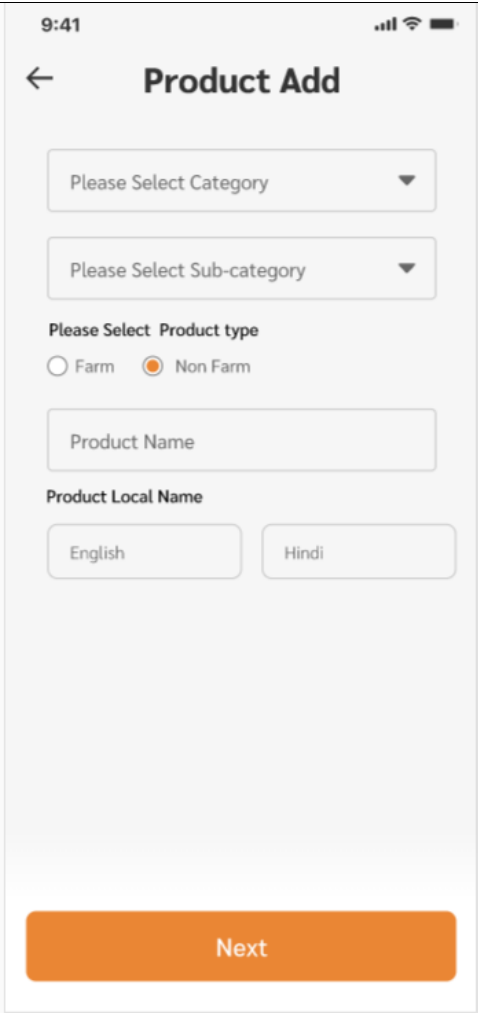
	<p>User will be redirected to this screen once they click on Edit button from profile.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: User will see back button to go back to profile screen if they do not want to edit.</li> <li>2) Content of screen: User will see profile name, contact number, email, address.</li> <li>3) User can change email, change number, change address.</li> <li>4) Change Email/ Number: If user has to change then user can directly enter new email or number and once clicked on button change email or change number then it will redirect to new OTP screen where they have to OTP received at their number or email.</li> </ol>
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	<p>5) Change address: If user wants to change address then it will open a new screen which will contain all the information of address can user can change it.</p> <p>6) Save changes: after making all the change user can click on this button to save the changes and go back to profile screen.</p>
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## 1.19 Add New Product

	<p>User will be redirected to this screen once they click on add button to add new products.</p> <p>This will be a 3-step process to add a new product.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: User can go back to home screen by clicking on this button. If user has entered any details on this page then clicking on back button will give a pop-up to save this product in draft or cancel the process.</li> <li>2) Select category: User has to select category from drop down. (These will be predefined by Admin)</li> <li>3) Select Sub- category: User has to select sub-category from drop down. (These will be predefined by Admin)</li> <li>4) Select Product type: Farm or Non Farm</li> <li>5) Product Name: User will see a product name here. (This will be predefined by Admin and user can't change it.)</li> <li>6) Product Local Name: User will see option to give a local name to the product. (User has to enter name in both English and Hindi language)</li> </ol> <p>Next: After entering all details user can click on next to go to next step for product adding process.</p>
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	<p>User will be redirected to this screen once they click on next from to add new product screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Back Button: User can go back to home screen by clicking on this button. If user have entered any details on this page then clicking on back button will give a pop-up to save this product in draft or cancel the process.</li> <li>2) Enter Dimensions: User will have to enter dimensions of the project as required.</li> <li>3) Enter Weight: User has to enter weight as per need.</li> <li>4) Enter Volume: User has to enter volume as per need.</li> <li>5) Product photos: User has to add product photos here. (Minimum 1 photo and maximum 5 photos)</li> <li>6) Next: After entering all details user can click on next to go to next step for product adding process.</li> </ol>
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## 1.20 Buy Manager

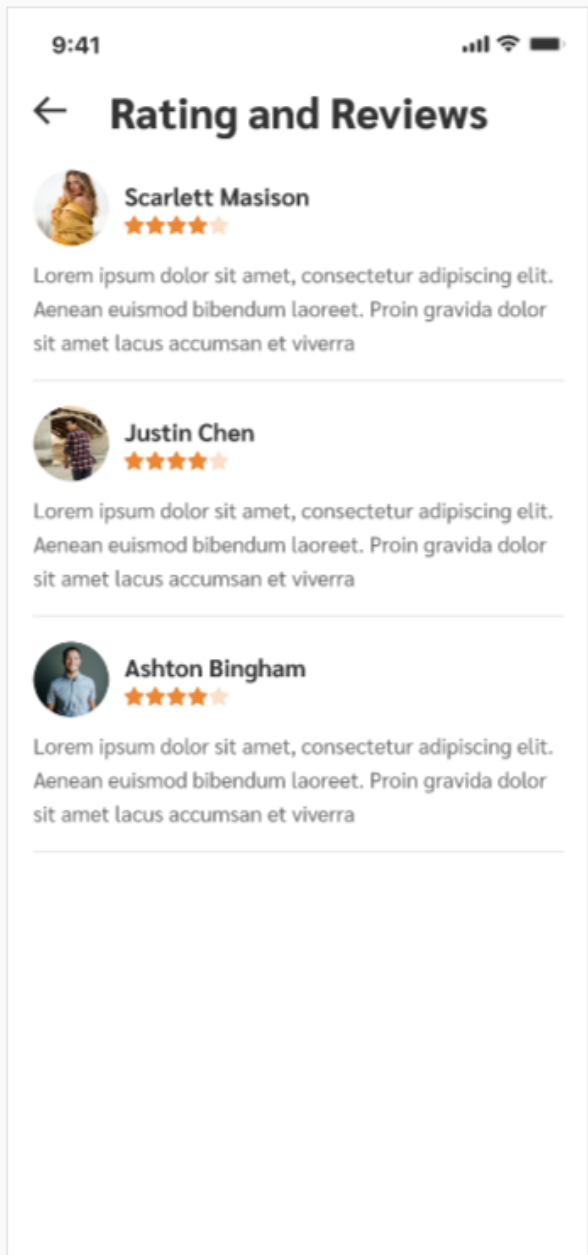
	<p>User will be redirected at this screen from Side menu&gt; Buy</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) SHG Individual Name</li> <li>2) Order ID</li> <li>3) Order Date</li> <li>4) Click on List to expand</li> <li>5) Add new Sale</li> </ol>
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<div> <h2>Buy Detail</h2> </div> <div> <div> <b>SHG Individual Name</b> 06 JUL 2021 </div> <div> <b>Buyer ID:</b> SDHDG12458SWW </div> </div> <div> <div> <b>Mango</b> Qty: 500 Kgs. </div> <div> Price: ₹1000 </div> </div> <div> <div> <b>Mango</b> Qty: 500 Kgs. </div> <div> Price: ₹1000 </div> </div> <div> <div> <b>Mango</b> Qty: 500 Kgs. </div> <div> Price: ₹1000 </div> </div> <div> <div> <b>Mango</b> Qty: 500 Kgs. </div> <div> Price: ₹1000 </div> </div> <div> <div> <b>Total Amount</b> </div> <div> <b>₹4000</b> </div> </div> <div> <div> <b>Ashton Bingham</b>  ★★★★★ </div> <div> <p>           Lorem ipsum dolor sit amet, consectetur adipiscing elit.            Aenean euismod bibendum laoreet. Proin gravida dolor            sit amet lacus accumsan et viverra         </p> </div> </div>	<p>User will be redirected at this screen by expanding details from above</p> <p><b>Components of the screen</b></p> <ul style="list-style-type: none"> <li>• SHG Individual Detail</li> <li>• Order ID</li> <li>• Order Date</li> <li>• Click on List to expand</li> <li>• Add new Sale</li> </ul> <ol style="list-style-type: none"> <li>1) Products and quantity</li> <li>2) Total Amount</li> <li>3) Message from buyer</li> </ol>
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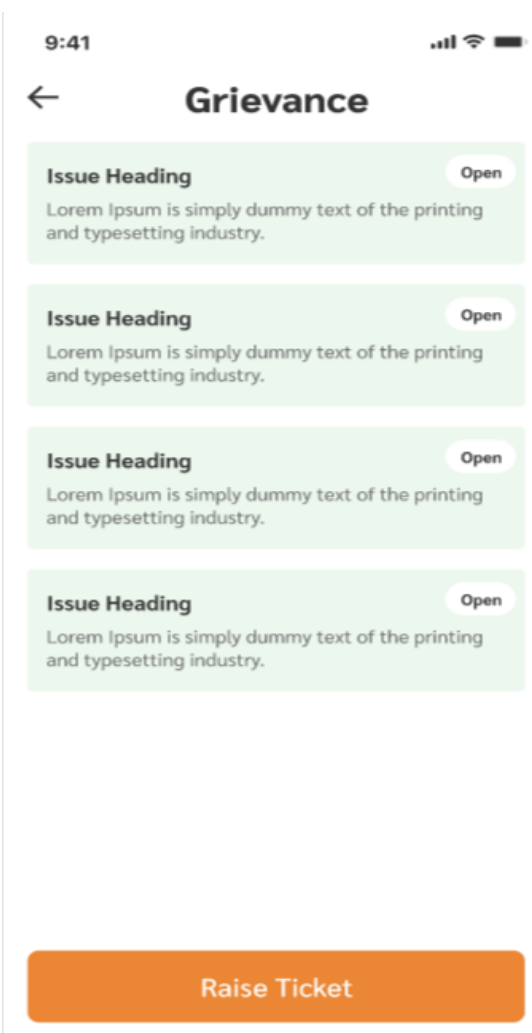


## 1.21 Ratings and Review

	<p>User will be redirected at this screen from profile page</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) This page will be static showing Ratings and review received from buyers</li> <li>2) Ratings and review will include <ul style="list-style-type: none"> <li>• Profile image of buyer</li> <li>• Name of buyer</li> <li>• Star rating</li> <li>• Feedback message</li> </ul> </li> </ol>
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## 1.22 Grievances

	<p>User will be redirected at this screen from Side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) This page will show list of grievances both open and closed</li><li>2) Raise Ticket: This will redirect to a page where user can raise a new grievance</li></ol>
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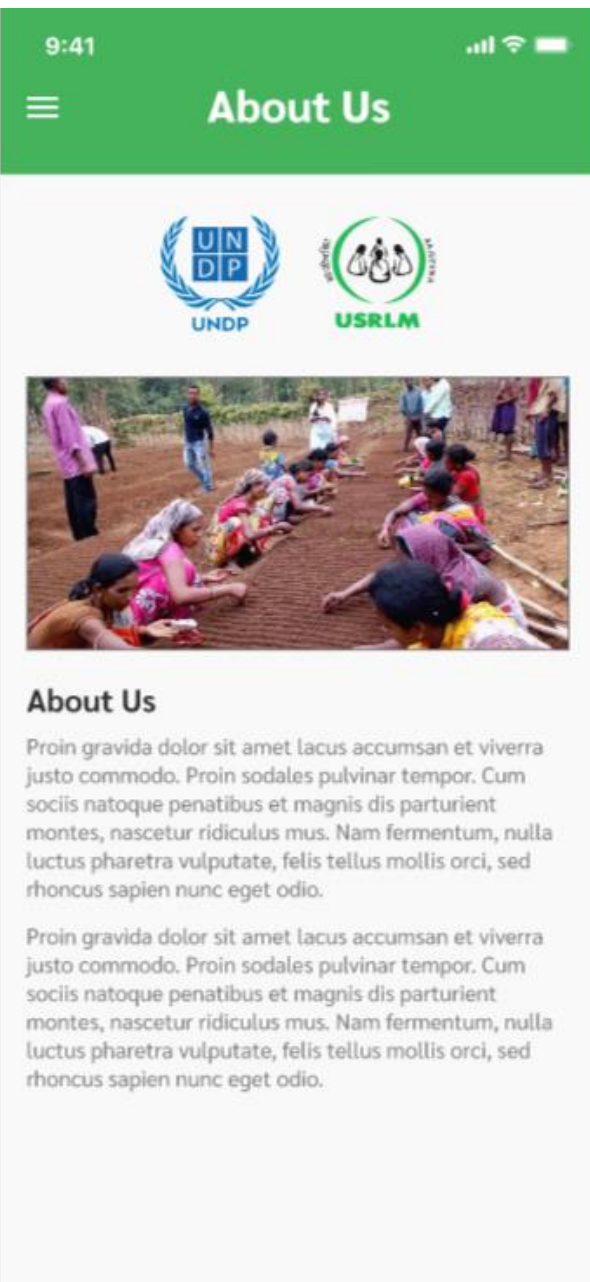




	<p>User will be redirected at this screen after clicking raise a ticket</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Back button: Will redirect to grievances list page</li><li>2) Dropdown section: to select category of grievance</li><li>3) Message box: User can write their grievances in detail</li><li>4) Submit Button: Submit button will raise a new ticket.</li></ol>
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## 1.1 About Us

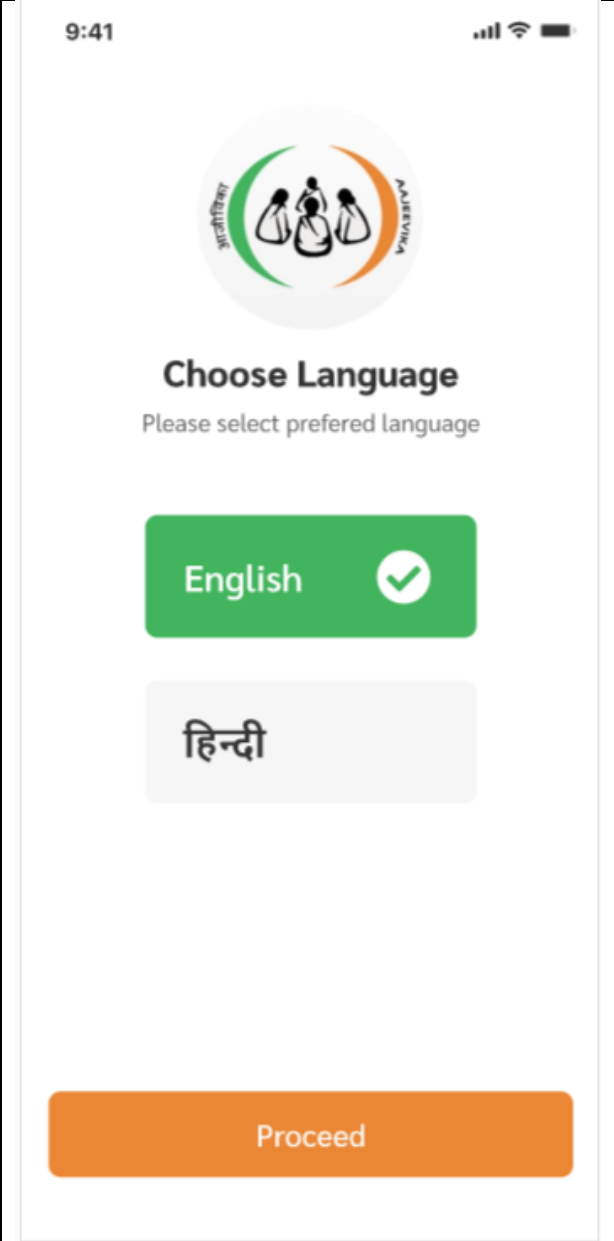
	<p>User will be redirected at this screen from Side menu by clicking About Us</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>5) This page will be static showing About Us of the app.</li> <li>6) Side menu: User will see side menu bar to go back to home or to any other screen.</li> </ol>
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## Flow 3



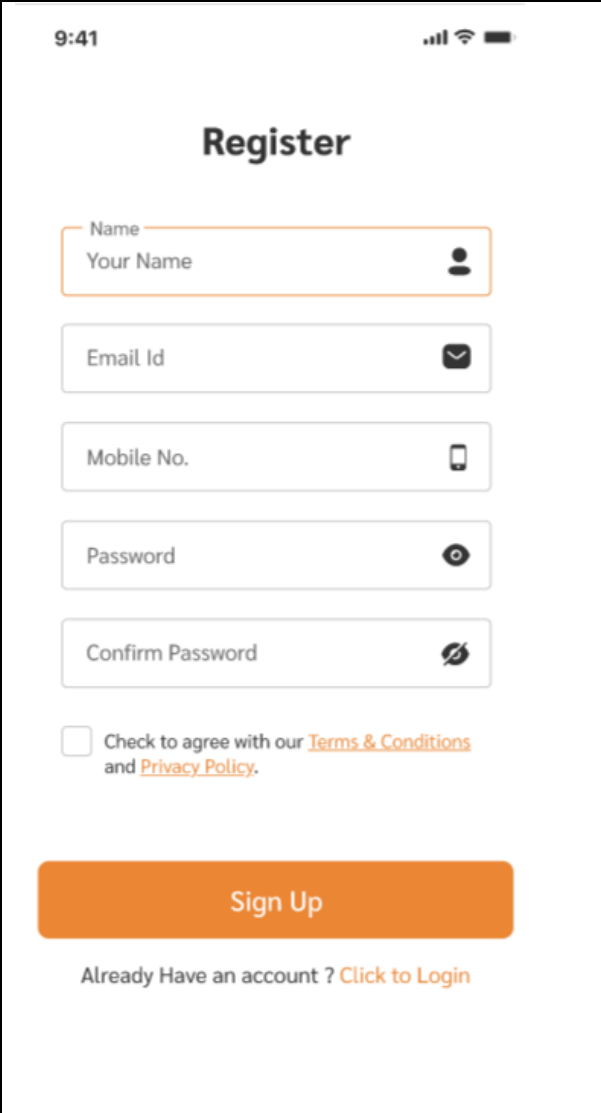
## SHG Individual App

### 1.1 Language page

	<p><b>Language Selection</b> User will be shown Language selection screen as move to next screen after splash.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>3) Language Selection option: User can select English or Hindi from here, the language in which they want to proceed further.</li> <li>4) Proceed: A button for proceed further after language selection.</li> </ol>
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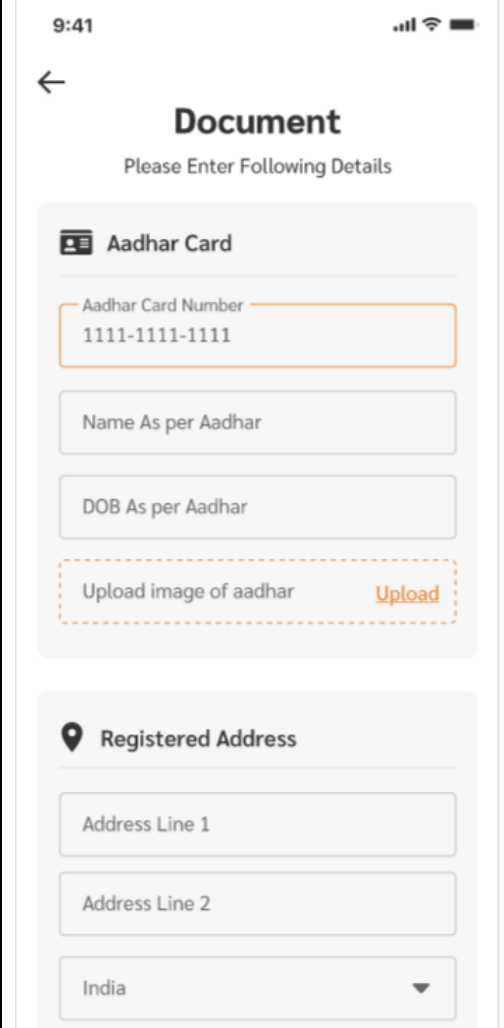


## 1.2 Registration page

	<p><b>Registration Screen</b> User will be shown Sign up screen as move to next screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>9) Your name: User has to enter full name here. (It will only alphabetic field)</li> <li>10) Email Id: User has to enter email ID here. (It will only alphabetically field with special characters)</li> <li>11) Mobile number: User has to enter mobile number which they want to use for login. (It will only numeric field)</li> <li>12) Password: User has to enter password here. (It can be minimum 8 alphanumeric characters)</li> <li>13) Confirm Password: User has to again enter password here. (It can be minimum 8 alphanumeric characters)</li> <li>14) Check Box: User has to check this T&amp;C and Privacy policy box in order to proceed.</li> <li>15) Sign up: Clicking on this button will take user to the next screen</li> </ol> <p>Click on Login: If user is already registered, they can click on this to go to the login screen.</p>
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### 1.3 Document Page

	<p><b>Document Upload</b></p> <p>After signing up users will need to upload the required document.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"><li>1) Aadhar Number: User has to aadhar number here. (It will only numeric field)</li><li>2) Name: As per aadhar</li><li>3) Date of Birth: As per aadhar</li><li>4) Document upload: User has to upload aadhar card both front and back side</li><li>5) Registered Address</li></ol>
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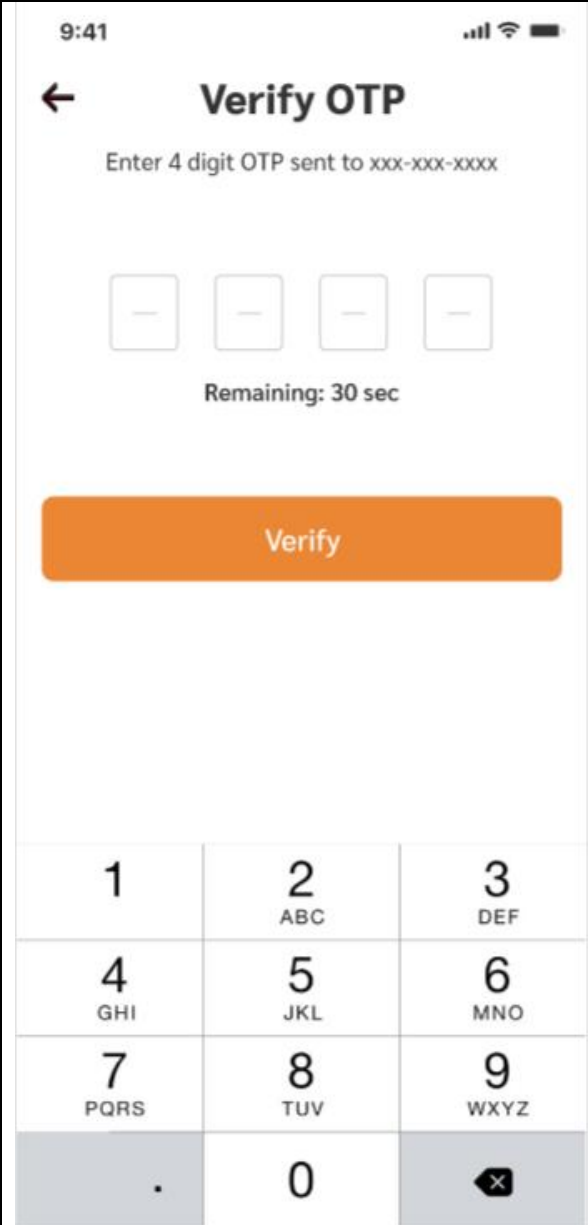


1.4 Interest Page

	<p>SHG Individual needs to select atleast 5 interest while signing up</p> <p>Note: There can later be changed from profile page</p>
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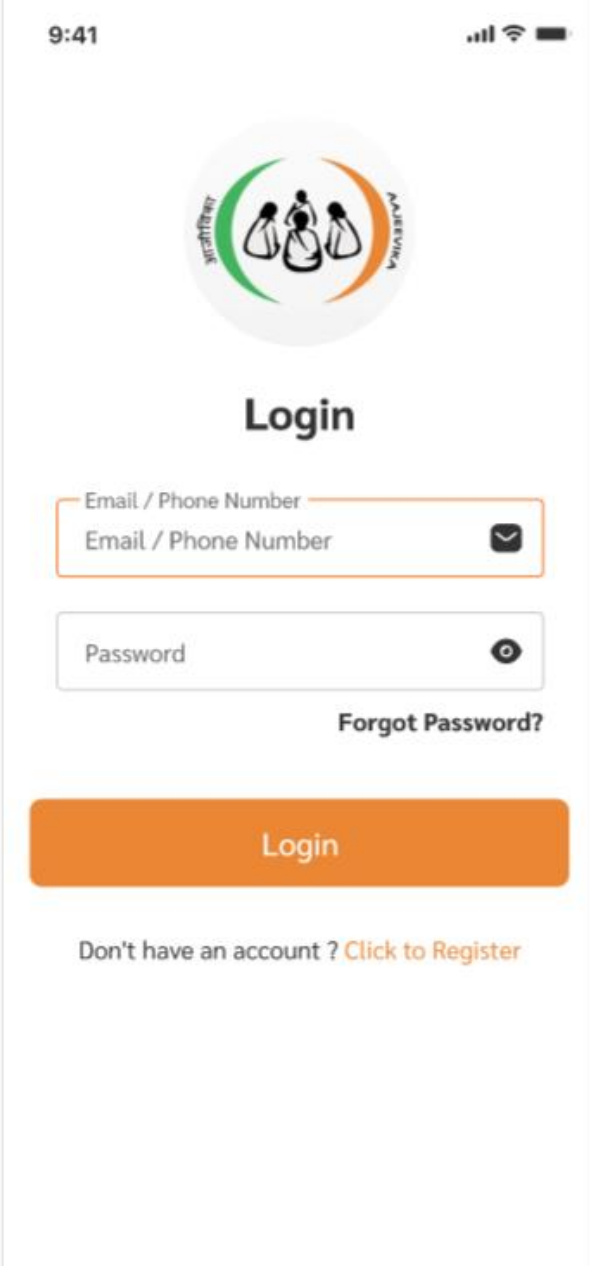


## 1.5 OTP verification Page

	<p>Last step of verification is verification of Phone number</p> <p><b>Components of the screen:</b></p> <ol style="list-style-type: none"><li>1. OTP Input field</li><li>2. Verify Button</li><li>3. Back button</li></ol>
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## 1.6 Login Page

	<p>User will land on this screen to login. User can land here either from splash screen if already registered or from the register screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>7) Email or Number: User has to enter email or mobile number here.</li> <li>8) Password: User has to enter the password here.</li> <li>9) Eye button: User can click on this to view what they are typing in password field.</li> <li>10) Forget password: User can click on this if they forget password.</li> <li>11) Login: By clicking on this user will move to next screen if all entered details are correct. If any of the details are incorrect then user will get pop up for the same.</li> </ol> <p>Click to register: user can click on this button to enter at sign up screen if they want to register.</p>
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## 1.7 Home

	<p>User will be redirected to this screen after their 1<sup>st</sup> sign up.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Side menu: User will see side menu bar to go back to home or to any other screen.</li> <li>2) Notification icon: User will see this icon to go to notification screen from here.</li> <li>3) SHG Individuals similar interest.</li> <li>4) List of favorite SHG Individuals</li> <li>5) Chat button</li> </ol>
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## 1.8 Sales

	<p>User will be redirected to this screen user click on sales button from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>7) Back Button: User can go back to previous screen by clicking on this button.</li> <li>8) List of sales made with the following details             <ol style="list-style-type: none"> <li>a. Name of buyer</li> <li>b. Order ID</li> <li>c. Date</li> </ol> </li> <li>9) Add new sale button</li> </ol>
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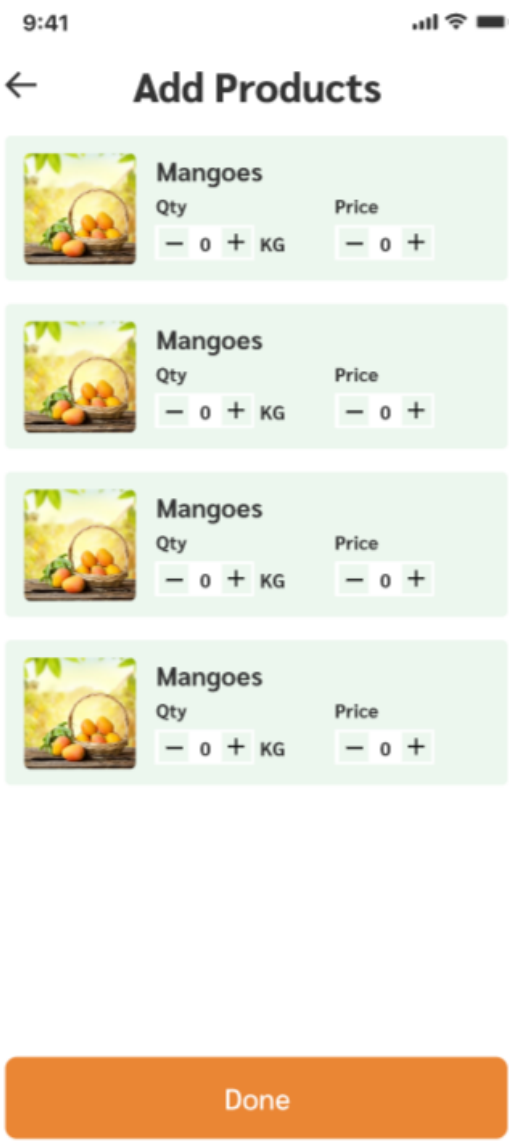


## 1.9 Add New Sale

	<p>User will be redirected to this screen user click on add new sale button from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>10) Back Button: User can go back to previous screen by clicking on this button.</li> <li>11) Interest Id: User will see all interest for his/her products</li> <li>12) Rest of the information will be autofilled</li> <li>13) Product name with quantity</li> <li>14) Delete product: User can delete product from interest list and add new products</li> <li>15) Submit button</li> </ol>
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## 2.1 Add Products

	<p>User will be redirected to this screen once they click add products</p> <p><b>Components of the screen</b></p> <p>3) List of products. Quantity.</p>
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## 2.2 Chats

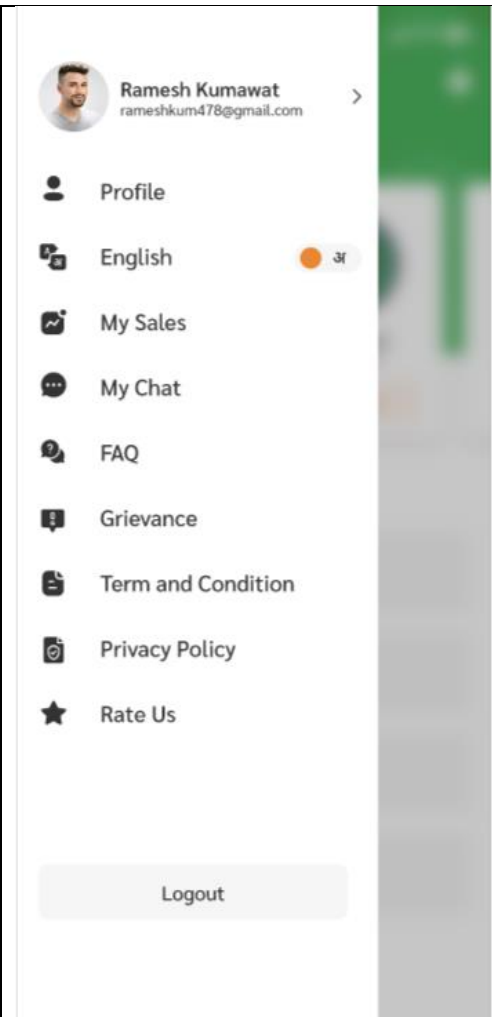
<p>9:41</p> <p>← <b>My Chats</b></p> <p><b>Scarlett Masison</b> 25/05/ 2021 Hi, How are you?</p> <p><b>Justin Chen</b> 25/05/ 2021 How are you Charlie, any plans this we...</p> <p><b>Ben Parker</b> 25/05/ 2021 Hi, How are you?</p> <p><b>Ashton Bingham</b> 25/05/ 2021 How are you Charlie, any plans this we...</p> <p><b>Scarlett Masison</b> 25/05/ 2021 How are you Charlie, any plans this we...</p> <p><b>Justin Chen</b> 25/05/ 2021 Hi, How are you?</p> <p><b>Ben Parker</b> 25/05/ 2021 How are you Charlie, any plans this we...</p>	<p>User will be redirected to this from side profile after clicking on Chat button</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Chat history with SHG individual.</li> <li>2) Click on any user profile to resume chat</li> </ol>
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	<p>Users can chat with pre existing text snippets</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>1) Pre existing text snippets.</li> <li>2) Share your mobile number option</li> </ol>
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## 2.3 Side menu

	<p><b>Side Menu:</b> Users can open side menu by clicking hamburger button from home page</p> <p><b>Components of the screen</b></p> <ul style="list-style-type: none"> <li>13) My Profile: Users can go to my profile page by clicking on My Profile button or by tapping on profile picture</li> <li>14) My Sales</li> <li>15) My Chat</li> <li>16) Grievance</li> <li>17) Terms and Conditions</li> <li>18) Privacy Policy</li> <li>19) FAQs</li> </ul>
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## 2.4 Profile –

	<p>User will be redirected to this screen once they click on profile from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>5) Side menu: User will see side menu bar to go back to home or to any other screen.</li> <li>6) Edit: User will get an edit button to edit details of the profile.</li> <li>7) Content of screen: User will see profile image, name, contact number, email, address.</li> </ol> <p>Profile picture: profile picture can be changed by clicking on profile picture.</p>
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## 2.5 Rating and Reviews –

<p>9:41</p> <p>← <b>Rating and Reviews</b></p> <p> <b>Scarlett Masison</b> ★★★★★ Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean euismod bibendum laoreet. Proin gravida dolor sit amet lacus accumsan et viverra</p> <p> <b>Justin Chen</b> ★★★★★ Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean euismod bibendum laoreet. Proin gravida dolor sit amet lacus accumsan et viverra</p> <p> <b>Ashton Bingham</b> ★★★★★ Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean euismod bibendum laoreet. Proin gravida dolor sit amet lacus accumsan et viverra</p>	<p>Users can view ratings and reviews by clicking review section under My profile</p> <p><b>Components of the screen</b></p> <p>8) Back Button: To navigate back to my profile page</p> <p>9) Content of screen:</p> <ol style="list-style-type: none"> <li>Name of reviewer</li> <li>Star rating</li> <li>Feedback from reviewer</li> </ol>
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## 2.6 Edit profile –

	<p>User will be redirected to this screen once they click on Edit button from profile.</p> <p><b>Components of the screen</b></p> <ul style="list-style-type: none"> <li>20) Back Button: User will see back button to go back to profile screen if they do not want to edit.</li> <li>21) Content of screen: User will see profile name, Title, contact number, email, address.</li> <li>22) User can change title, change email, change number, change address.</li> <li>23) Email/ Number: If user have to change then user can directly enter new email or number and once clicked on button change email or change number then it will redirect to new OTP screen where they have to OTP received at their number or email.</li> <li>24) Change address: If user wants to change address then it will open a new screen which will contain all the information of address from where user can change it.</li> </ul> <p>Save changes: after making all the change user can click on this button to save the changes and go back to profile screen.</p>
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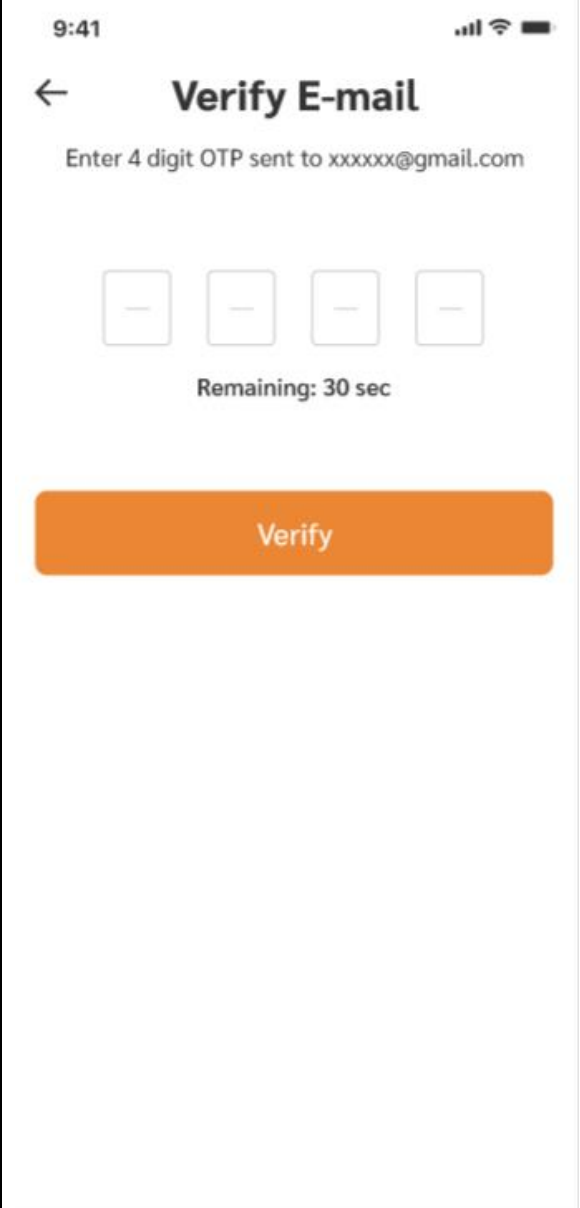


## 2.7 Change Address

	<p>1) Change address: If user wants to change address then it will open a new screen which will contain all the information of address from where user can change it.</p> <p>Save changes: after making all the change user can click on this button to save the changes and go back to profile screen.</p>
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## 2.8 Verify email

	<p>User will be shown OTP screen after they enter all details at Signup screen.</p> <p><b>Components of the screen</b></p> <p>5) OTP Enter: User has to enter the OTP received at their given mobile number.</p>
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## 2.9 Notification –

	<p>User will be redirected to this screen once they click on Notification icon.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>3) Back Button: User can go back to home screen by clicking on this button.</li> <li>4) Notifications: User will see all notifications here. (Only Welcome to the app notification and Admin pushed notification.)</li> </ol>
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## 2.10. FAQs –

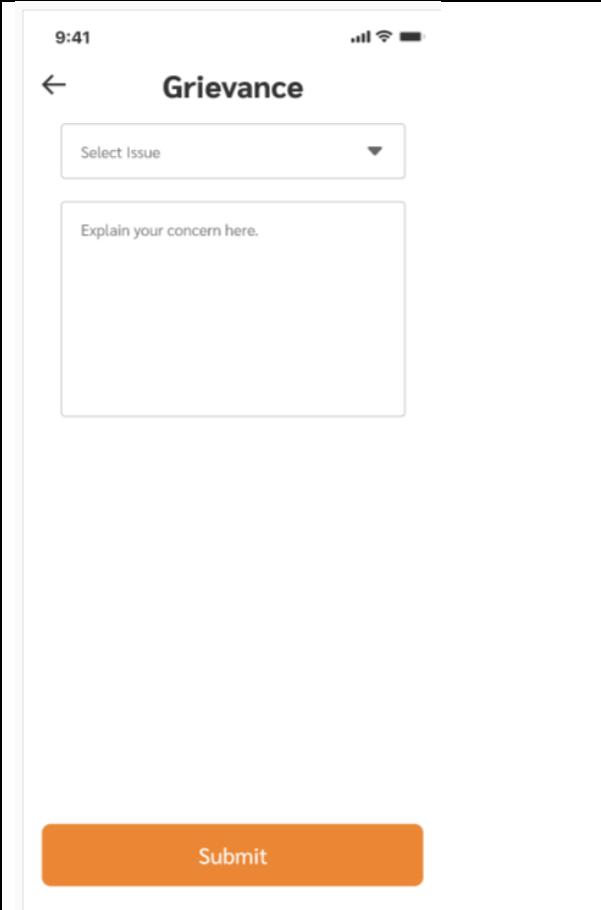
	<p><b>FAQs</b> User will be redirected to this screen once they click on FAQ button .</p> <p><b>Components of the screen</b></p> <p>3) Back Button: Back button will bring users back to home page</p> <p>Questions and Answers</p>
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### 3.3 Grievance –

	<p>User will be redirected at this screen from Side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>3) This page will show list of grievances both open and closed</li> <li>4) Raise Ticket: This will redirect to a page where user can raise a new grievance</li> </ol>
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	<p>User will be redirected at this screen after clicking raise a ticket</p> <p><b>Components of the screen</b></p> <ul style="list-style-type: none"> <li>7) Back button: Will redirect to grievances lit page</li> <li>8) Dropdown section: to select category of grievance</li> <li>9) Message box: User can write their grievances in detail</li> <li>10) Submit Button: Submit button will raise a new ticket.</li> </ul>
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## Collection Centre App

### 1.1 Login

	<p>User will land on this screen to login.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>7) Email or Number: User has to enter email or mobile number here.</li> <li>8) Password: User has to enter the password here.</li> <li>9) Eye button: User can click on this to view what they typing in password field.</li> <li>10) Forget password: User can click on this if they forget password.</li> <li>11) Login: By clicking on this user will move to next screen if all entered details are correct. If any of the details are incorrect then user will get pop up for the same.</li> </ol> <p>Click to register: user can click on this button to enter at sign up screen if they want to register.</p>
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## 1.2 Forget Password

	<p>User will land on this screen if they click on forget password.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>4) Enter OTP: User has to enter OTP received at their registered mobile number.</li> <li>5) Verify: User can go to next screen by clicking on this screen only if OTP is correct.</li> <li>6) Back: if user do not want to change password, they can click on back button to go back to login screen.</li> </ol>
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### 1.3 Verify OTP

	<p>User will be shown OTP screen after they enter all details at Signup screen.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>6) OTP Enter: User has to enter the OTP received at their given mobile number.</li> <li>7) Timer and Resend: Users will see a timer in which they have to enter the OTP or else user will get a button for resend and by clicking on this user will be able to resend OTP.</li> <li>8) Verify: Clicking on this button will take user to next screen</li> <li>9) Back: User can go back to previous screen from here.</li> </ol>
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### 1.5 Order Pending

	<p><b>Order Pending</b></p> <p>User will be redirected to this screen once they click on My order button from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>5) Back Button: User will see back button to go back to home screen</li> <li>6) Content of screen: Pending Orders and Completed Orders.</li> <li>7) Pending Orders: Orders which are accepted but yet to be delivered are shown here</li> <li>8) View orders details by clicking on order list</li> </ol>
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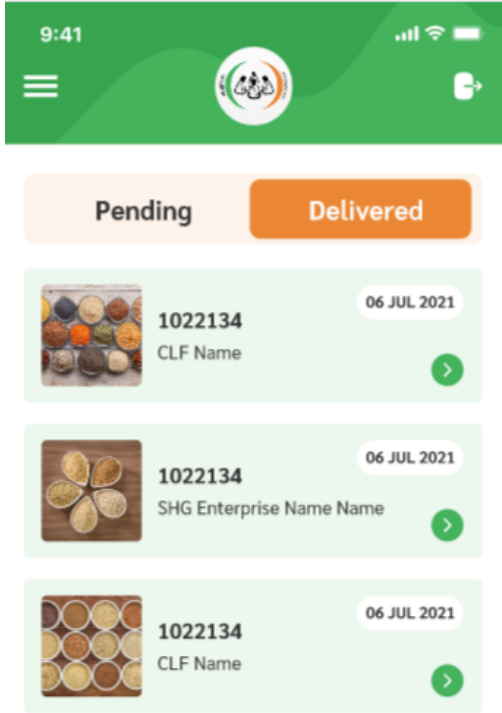


## 1.6 Order Detail

	<p><b>Order Details</b> User will be redirected to this screen once they click on order list.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>4) Back Button: User will see back button to go back to My order page</li> <li>5) Content of screen:             <ol style="list-style-type: none"> <li>a. OTP</li> <li>b. Order ID</li> <li>c. Interest ID</li> <li>d. Date of order placed</li> <li>e. Seller's detail: Name, Phone No., and Email ID</li> <li>f. Product Details: Name Quantity and price</li> </ol> </li> </ol> <p>Your Message: Message by buyer while placing interest.</p>
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## 1.7 Order Delivered

	<p><b>Order Delivered</b></p> <p>User will be redirected to this screen once they click on My order button from side menu.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>4) Back Button: User will see back button to go back to home screen</li> <li>5) Content of screen: Pending Orders and Completed Orders.</li> <li>6) Completed Orders: Orders which have been delivered will be shown here</li> </ol>
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## 1.8 Order Detail

	<p><b>Order Details</b> User will be redirected to this screen once they click on order list.</p> <p><b>Components of the screen</b></p> <ol style="list-style-type: none"> <li>6) Back Button: User will see back button to go back to My order page</li> <li>7) Content of screen:             <ol style="list-style-type: none"> <li>a. OTP</li> <li>b. Order ID</li> <li>c. Interest ID</li> <li>d. Date of order placed</li> <li>e. Seller's detail: Name, Phone No., and Email ID</li> <li>f. Product Details: Name Quantity and price</li> </ol> </li> </ol> <p>Your Message: Message by buyer while placing interest.</p>
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