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# IoT Security (lecture notes)

3<sup>rd</sup> April 2019

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# Introduction

- Today, “smart” means “insecure”
- “If it does what I want it to do, I don’t care that it is part of a botnet”
- The IoT security problem is primarily a cultural one

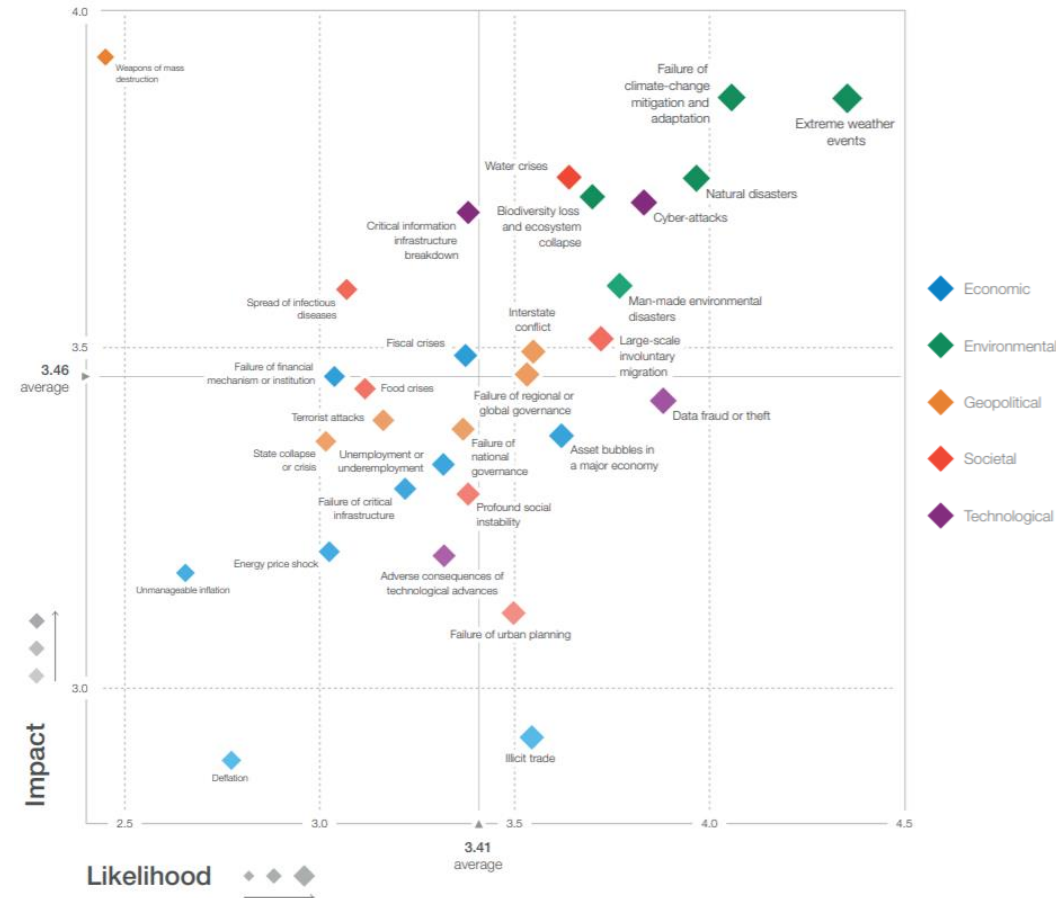
# Global Risk Landscape 2019

1 Extreme weather events

2 Failure of climate-change mitigation and adaptation

3 Natural disasters

4 Cyber-attacks



Source: World Economic Forum Global Risks Report 2019 - [http://www3.weforum.org/docs/WEF\\_Global\\_Risks\\_Report\\_2019.pdf](http://www3.weforum.org/docs/WEF_Global_Risks_Report_2019.pdf)

# Notable cybersecurity articles related to IoT

- Hackers Remotely Kill A Jeep On The Highway (2015)
  - <https://www.wired.com/2015/07/hackers-remotely-kill-jeep-highway/>
- “Internet of Things” security is hilariously broken and getting worse (2016)
  - <https://arstechnica.com/information-technology/2016/01/how-to-search-the-internet-of-things-for-photos-of-sleeping-babies/>
- Millions Of Private Messages Between Parents And Kids Hacked In Cloud Pets Security Breach (2017)
  - [http://www.huffingtonpost.com.au/2017/02/28/millions-of-private-messages-between-parents-and-kids-hacked-in\\_a\\_21816860/](http://www.huffingtonpost.com.au/2017/02/28/millions-of-private-messages-between-parents-and-kids-hacked-in_a_21816860/)
- CovertBand: Activity Information Leakage using Music | University of Washington (2017)
  - <http://musicattacks.cs.washington.edu/activity-information-leakage.pdf>

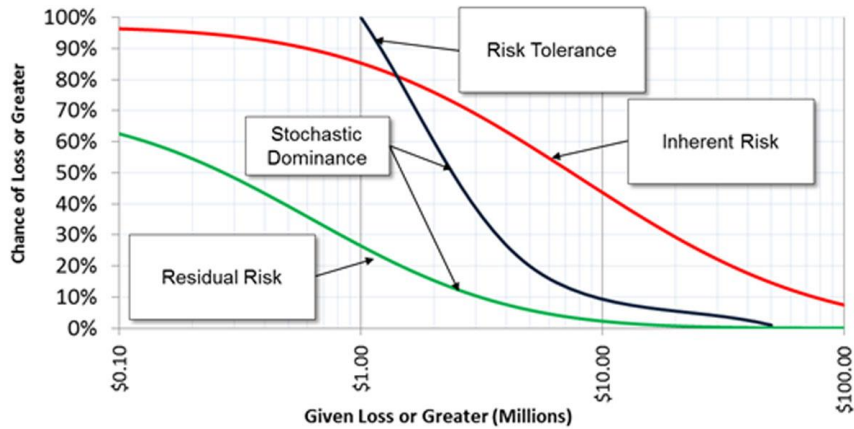
## Notable cybersecurity articles related to IoT (continued)

- Burger King 'O.K. Google' Ad Doesn't Seem O.K. With Google (2017)
  - <https://www.nytimes.com/2017/04/12/business/burger-king-tv-ad-google-home.html>
- Hackers Found a (not-so-easy) way to make the Amazon Echo a spy bug (2018)
  - <https://www.wired.com/story/hackers-turn-amazon-echo-into-spy-bug>
- Amazon's Alexa started ordering people dollhouses after hearing its name on TV (2017)
  - <https://www.theverge.com/2017/1/7/14200210/amazon-alexa-tech-news-anchor-order-dollhouse>
- Smart cities around the world were exposed to simple hacks (2018)
  - <https://www.cnet.com/news/smart-cities-around-the-world-were-exposed-to-simple-hacks/>
- McAfee Researchers Find Poor Security Exposes Medical Data to Cybercriminals (2018)
  - <https://securingtomorrow.mcafee.com/mcafee-labs/mcafee-researchers-find-poor-security-exposes-medical-data-to-cybercriminals/>

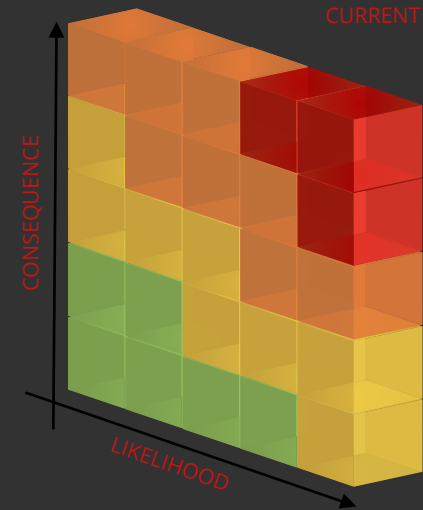
## Notable cybersecurity articles related to IoT (continued)

- Hacking pacemakers, insulin pumps and patients' vital signs in real time (2018)
  - <https://www.csoononline.com/article/3296633/security/hacking-pacemakers-insulin-pumps-and-patients-vital-signs-in-real-time.html>
- This Guy Hacked Hundreds Of Planes From The Ground (2018)
  - <https://www.forbes.com/sites/thomasbrewster/2018/08/09/this-guy-hacked-hundreds-of-planes-from-the-ground/>
- New flaws in 4G, 5G allow attackers to intercept calls and track phone locations (2019)
  - <https://techcrunch.com/2019/02/24/new-4g-5g-security-flaws/>

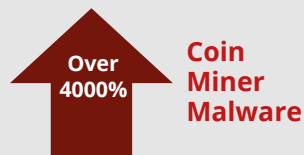
# Cybersecurity is ultimately a risk management exercise



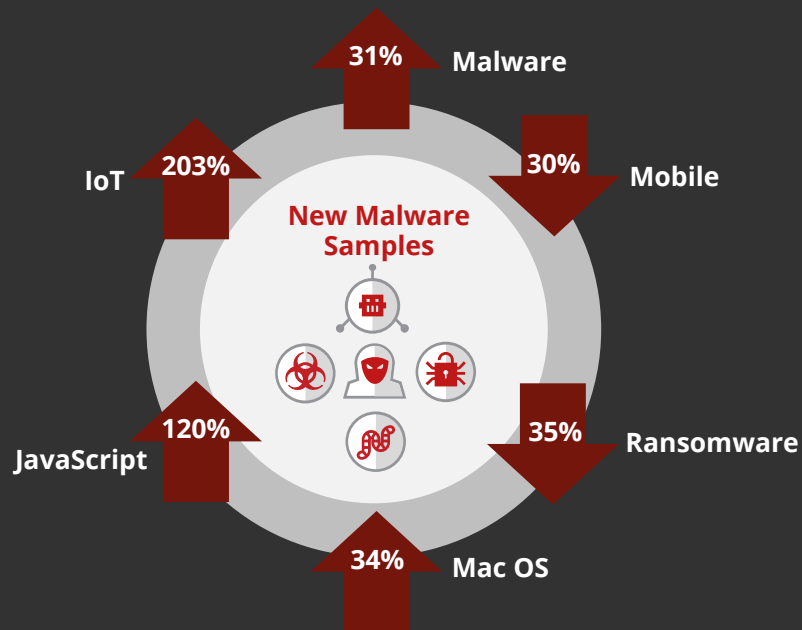
Source: How to Measure Anything in Cybersecurity Risk – Hubbard & Seiersen



McAfee Global Threat Intelligence received on average 49 billion queries per day in Q3 2018



We register around 8 new threat samples every second



Source: McAfee (Dec 2018)



# Data breaches

87% of breaches took "minutes or less" for attackers to gain access

68% of breaches were undiscovered for one or more months

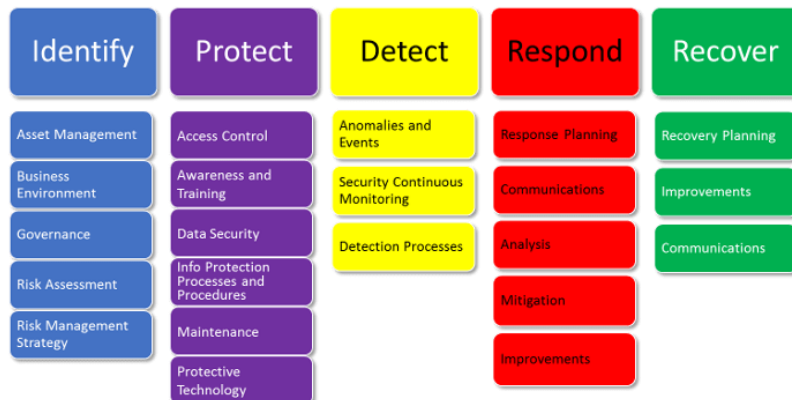
## How do attackers get in?

- 48% featured hacking
- 30% included malware
- 17% involved errors
- 17% were social attacks
- 12% were nation-state-affiliated
- 50% involved organised crime
- 73% were perpetrated primarily by external parties
- 27% were perpetrated primarily by insiders

# Top cloud security risks

- Data Breach / Loss
- Insufficient Identity, Credential and Access Management (including Account Hijacking and Malicious Insiders)
- Cyber Threats / Abuse and Nefarious Use of Cloud Services / DoS
- Insecure Interfaces and APIs
- Insufficient Due Diligence
- System and / or Shared Technology Vulnerabilities

# NIST Cyber Security Framework



## CIS Controls™

### Basic

- 1 Inventory and Control of Hardware Assets
- 2 Inventory and Control of Software Assets
- 3 Continuous Vulnerability Management
- 4 Controlled Use of Administrative Privileges
- 5 Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers
- 6 Maintenance, Monitoring and Analysis of Audit Logs

### Foundational

- 7 Email and Web Browser Protections
- 8 Malware Defenses
- 9 Limitation and Control of Network Ports, Protocols, and Services
- 10 Data Recovery Capabilities
- 11 Secure Configuration for Network Devices, such as Firewalls, Routers and Switches
- 12 Boundary Defense
- 13 Data Protection
- 14 Controlled Access Based on the Need to Know
- 15 Wireless Access Control
- 16 Account Monitoring and Control

### Organizational

- 17 Implement a Security Awareness and Training Program
- 18 Application Software Security
- 19 Incident Response and Management
- 20 Penetration Tests and Red Team Exercises

V7

# Australian Signals Directorate (ASD) Essential Eight

Threat: To prevent malware running	
<b><i>Application whitelisting TOP 4</i></b>  A whitelist only allows selected software applications to run on computers.	<b><i>Patch applications TOP 4</i></b>  A patch fixes security vulnerabilities in software applications.
<b><i>Disable untrusted Microsoft Office macros</i></b>  Microsoft Office applications can use software known as 'macros' to automate routine tasks.	<b><i>User application hardening</i></b>  Block web browser access to Adobe Flash Player (uninstall if possible), web ads and untrusted Java code on the Internet.
Threat: To limit the extent of incidents and recover data	
<b><i>Restrict administrative privileges TOP 4</i></b>  Only use administrator privileges for managing systems, installing legitimate software and applying software patches. These should be restricted to only those that need them.	<b><i>Patch operating systems TOP 4</i></b>  A patch fixes security vulnerabilities in operating systems.
<b><i>Multi-factor authentication</i></b>  This is when a user is only granted access after successfully presenting multiple, separate pieces of evidence. Typically something you know, like a passphrase; something you have, like a physical token; and/or something you are, like biometric data.	<b><i>Daily backup of important data</i></b>  Regularly back up all data and store it securely offline.

Source: <https://cyber.gov.au>

# Key IoT security challenges

<b>Low powered</b>	Limited computing capabilities mean difficulty implementing security controls (e.g. encryption).
<b>Standards and regulation</b>	Lack of government regulation and standards mean most are not designed with security in mind.
<b>Lifecycle management</b>	Keeping devices up to date is not something that is currently well managed, leading to security vulnerabilities potentially remaining unpatched indefinitely.
<b>Transport protocols</b>	The sheer number of emerging connection protocols makes them difficult to manage and secure.
<b>Physical access</b>	Devices are increasingly unlikely to be located in physically secure sites, significantly increasing the opportunities for attackers to compromise their integrity.
<b>Number of devices</b>	IoT deployments are largely uncontrolled environments (in the context of security) where the number of devices grows exponentially, making it extremely challenging for cyber security teams to govern and manage.
<b>Availability and continuity</b>	Devices are often not designed without alternate options to maintain availability of both functionality and connectivity in the event of failure.

# Common IoT security weaknesses

Interface  
(web/cloud/mobile/physical)

Security configurability

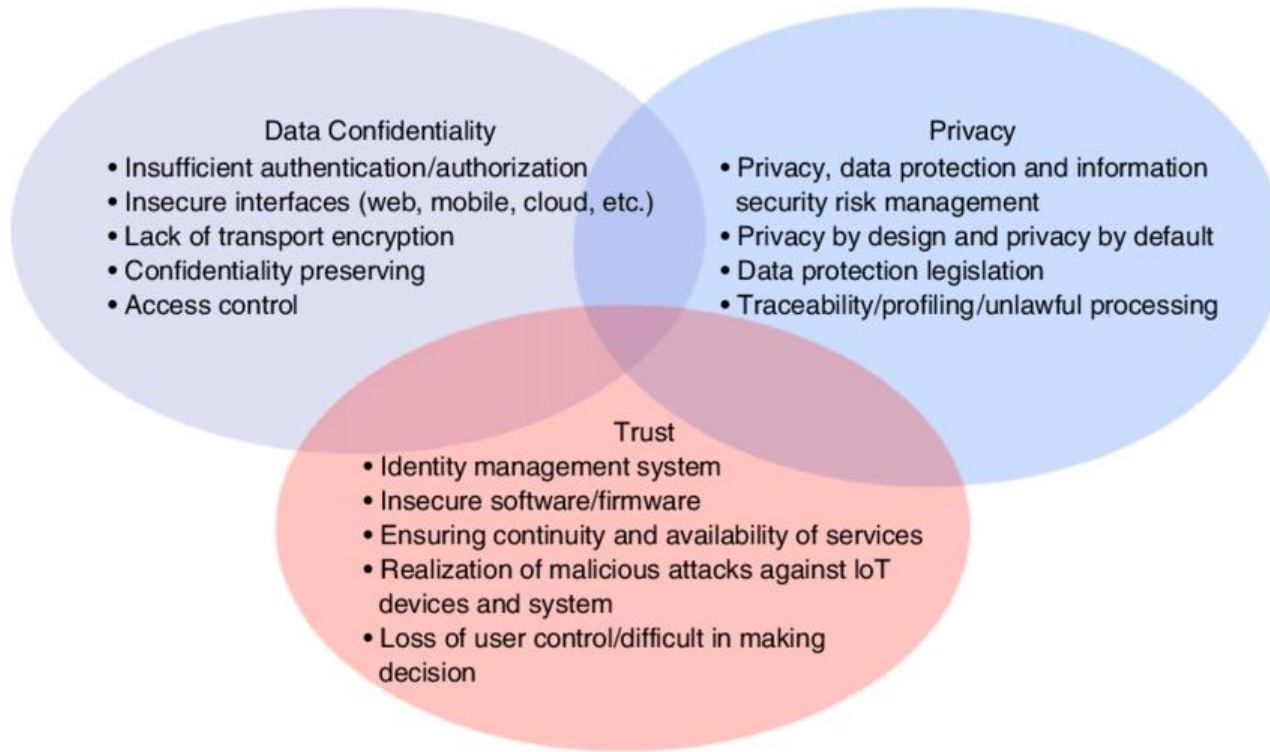
Authentication/authorisation

Network connectivity and services

Confidentiality & integrity  
verification

Software & hardware (incl.  
firmware, memory, sensors)

# IoT data security concerns



# Information a hacker could obtain from an IoT device





**World of Connected Services**

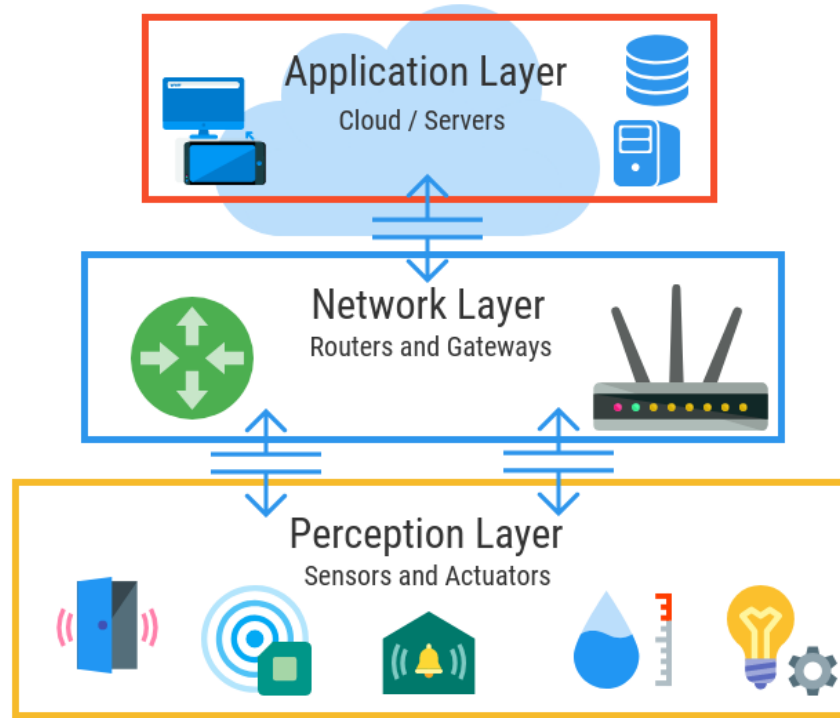
**Internet of Things**

**Sectors**

- Public**
  - Services: E-Commerce, Data Centers, Mobile Carriers, ISPs
  - IT/Data Center: Office, Private Nets
  - Surveillance: Radar/Satellite, Environ, Food, Military Security, Unmanned
  - Equipment: Weapons, Gear, Vehicles, Ships, Aircraft
  - Tracking: Human, Animal, Postal, Food, Packaging, Baggage
  - Public Infrastructure: Water Treatment, Surveillance, Building & General Environ
  - Emergency Services: Equipment & Personnel, Police, Fire, Regulatory
  - Specialty: Fuel Stations, Gaming, Bowling, Casinos, Discos, Special Events
  - Hospitality: Hotels, Restaurants, Bars, Clubs, Clubs
  - Non-Vehicular: Supermarkets, Shopping Centers, Single Site, Distribution Centers
  - Stores: POS Terminals, Tag
  - Cash Registers: Sending Machines, Storage etc.
  - Vehicle: Lights, Storage, Tolls etc.
  - Consumer, Commercial, Connected, On-Highway
  - Auto, Rail, Marine
  - Traffic Management
  - Vehicle Systems
  - Transportation
- Health & Life Science**
  - Care: In Vitro, Home, Wearable
  - Industrial: Fuel/Process, Chemicals, Diagnostic, Imaging, Robotics, Biotechnology, Medical Equipment, Medical Devices, Medical Instruments, Medical Software, Medical Hardware, Medical Services, Medical Devices, Medical Instruments, Medical Software, Medical Hardware, Medical Services, Medical Devices, Medical Instruments, Medical Software, Medical Hardware, Medical Services
  - Drug Discovery, Diagnostic, Labs
  - Implants, Home Monitoring Systems
  - Hospitals, Elderly, Doctor Offices, Clinics, Labs, Doctor Offices
  - HVAC/Climate, Lighting, Appliances, Entertainment
  - Security/Alarms, Fire Safety, Environ, Safety, Biometrics, Children, Power Protection
  - Wiring, Network Access, Energy Management
  - Digital Cameras, Power Systems, MID, Dishwashers, eReaders, Desktop Computers, Washers/Dryers, Meters, Lights, TVs, MP3, Games, Consoles, Lighting, Alarms etc.
  - Mill, PDA's, Implants, Wearable, Sensors, Motion, Temperature etc.
- Consumer & Home**
  - Awareness & Safety
  - Convenience & Ent.
  - Infrastructure
  - Supply/Demand
  - Alternative
  - Oil/Gas
  - Energy
  - Buildings
  - Commercial/Industrial
  - App Groups
  - Functions
  - Assets
- Energy**
  - Power Gen, Transport & Dist, Low Voltage, Power Quality, Energy Management
  - Solar, Wind, Co-Generation, Electrochemical
  - Rigs, Derricks, Well Heads, Pumps, Pipelines
  - Generators
  - Batteries
  - Meters
  - Drills
  - Fuel Cells etc.
- Buildings**
  - Process, Campus, Clean Room
  - Office, Education, Retail, Hospitality, Health-care, Airports, Stadiums
  - Transport
  - Fire & Safety
  - Lighting
  - Security
  - Access, etc.
- Transportation**
  - HVAC
  - Transport
  - Fire & Safety
  - Lighting
  - Security
  - Access, etc.

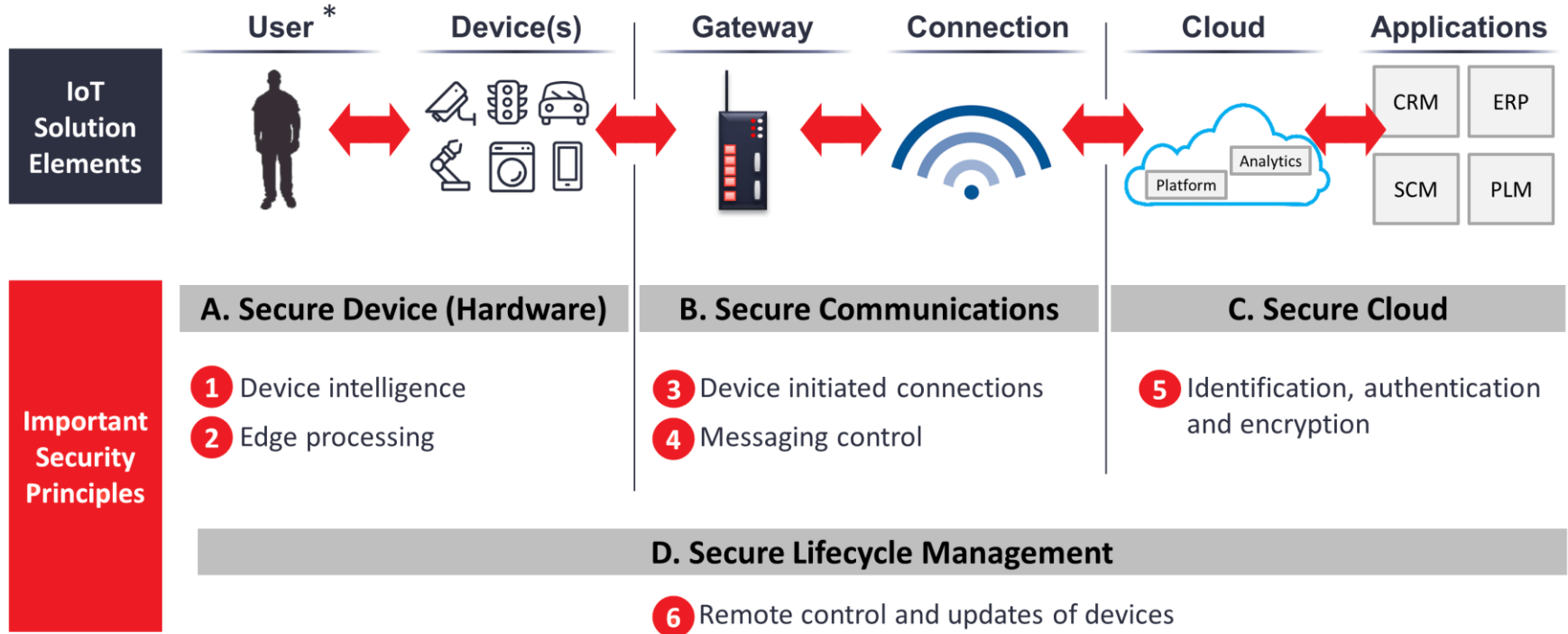
Source: <https://www.beechamresearch.com/>

In a nutshell...



Source: <https://www.netburner.com/learn/architectural-frameworks-in-the-iot-civilization/>

# Six principles of IoT Security Architecture



Source: IoT Analytics

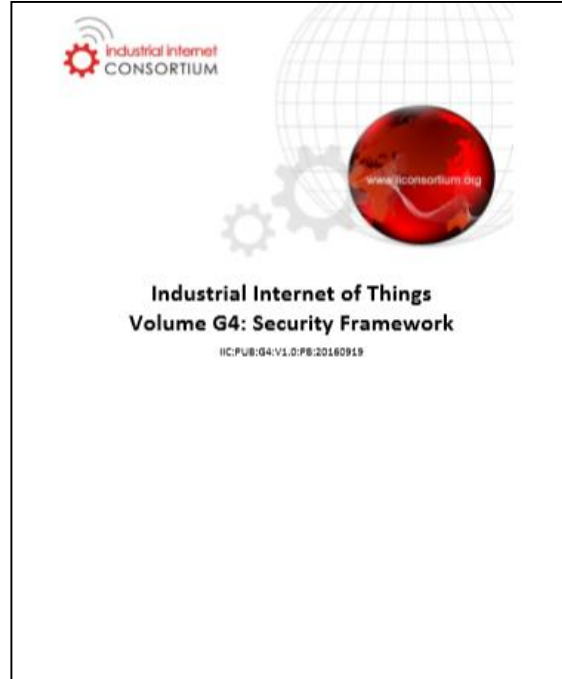
\* User: can represent a person, device, system, or application

# IoT wireless protocols

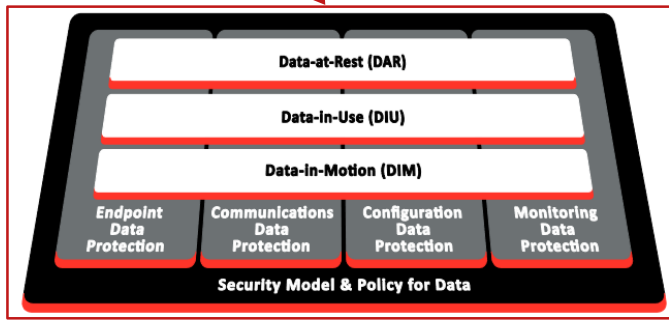
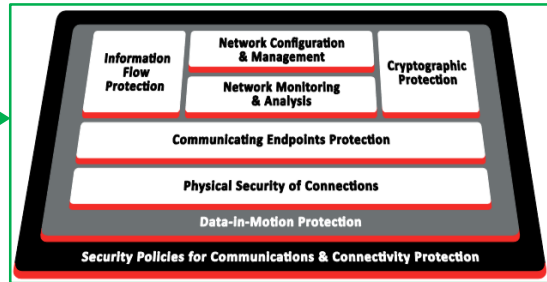
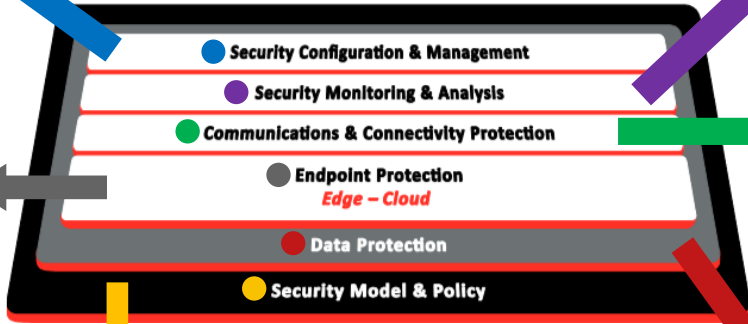
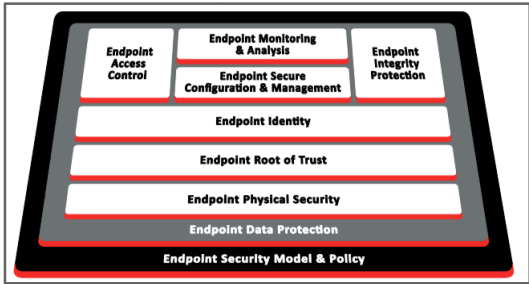
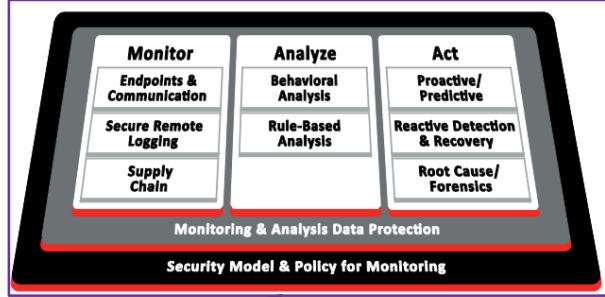
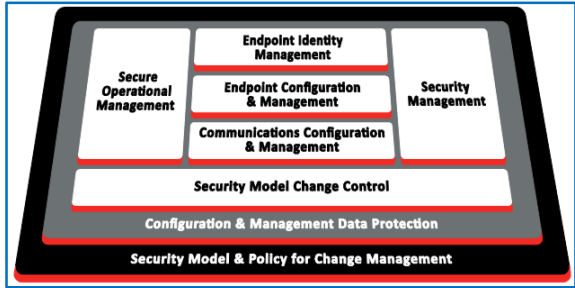
Key wireless technologies and their characteristics									
	5G	BLE	Cat-M1	LoRaWAN	LTE-A	NB-IoT	Sigfox	Wi-Fi	Zigbee
Open standards or proprietary	Open standards	Open standards	Open standards	Proprietary	Open standards	Open standards	Proprietary	Open standards	Open standards
Public or private	Public/private	Private	Public	Public/private	Public/private	Public	Public	Public/private	Private
Range	Wide	Short	Wide	Wide	Wide	Wide	Wide	Local	Short
Low or high bandwidth	High/low	Low	Low	Low	High	Low	Low	High	Low
Licensed or unlicensed spectrum	Licensed/Unlicensed	Unlicensed	Licensed	Unlicensed	Licensed/Unlicensed	Licensed	Unlicensed	Unlicensed	Unlicensed
Current Global Status	Not launched	Widely available	Limited availability	Limited availability	Widely available	Limited availability	Limited availability	Widely available	Widely available

Source: <https://www.ihsmarkit.com>

# Industrial Internet of Things (IIOT)



Source: <https://www.iiconsortium.org/IISF.htm>



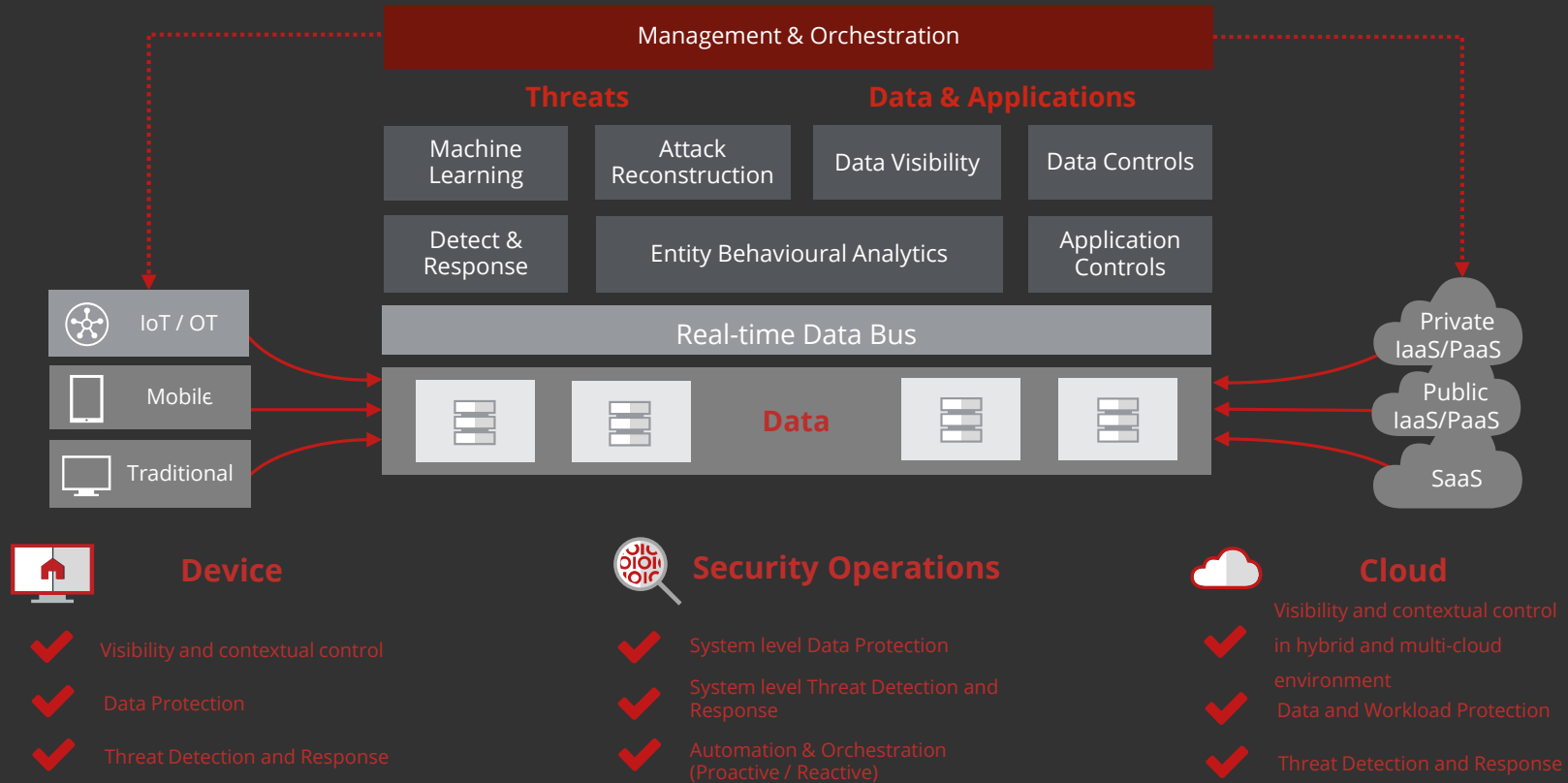
# IoT Attack Surface



- I1. Weak Guessable, or Hardcoded Passwords
- I2. Insecure Network Services
- I3. Insecure Ecosystem Interfaces
- I4. Lack of Secure Update Mechanism
- I5. Use of Insecure or Outdated Components
- I6. Insufficient Privacy Protection
- I7. Insecure Data Transfer and Storage
- I8. Lack of Device Management
- I9. Insecure Default Settings
- I10. Lack of Physical Hardening

Source: [https://www.owasp.org/index.php/OWASP\\_Internet\\_of\\_Things\\_Project](https://www.owasp.org/index.php/OWASP_Internet_of_Things_Project)

# Advanced cyber defence Architecture





# Advanced cyber defence

## Bringing it all together

### Prepare

- **Take a risk-based approach**
- Understand your data and assets
- Adopt a maturity and controls framework
- Ensure regular review and rehearsal of your incident response program

### Compromise

- **Assume an adaptive trust environment**
- User awareness and education
- Proactive patching
- Whitelisting, sandboxing, encryption, access control, multi-factor authentication, limit privileged access

### Maneuver

- **Implement an automated and integrated detect and response capability**
- Firewall/Proxy/IPS can block malicious and traffic
- Proactively hunt for threats and IoCs
- Use data analytics

### Execute

- **Continuously monitor, remediate, and adapt**
- Track user and device identity, integrity and behaviour
- Monitor data at rest, in motion and in use
- Back up and restore files - keep a recent backup offsite and "air gapped"

# How do we solve the problem and give ourselves more time for fun?

- Do not underestimate the threat; assume they are already in the system
- Cooperation and collaboration is critical; enough with protectionism
- Stop playing the hapless victim; take responsibility and be proactive

“I’ve never found it hard to hack most people. If you listen to them, watch them, their vulnerabilities are like a neon sign screwed into their heads.” – Mr. Robot