

Course-wide Content

Web Links
MS Project Tutorials
Updates and Errata
Microsoft Project 2010...
Blue Zuma Videos

Chapter 10 ▾

Quizzes

Multiple Choice Quiz

More Resources

Key Terms
PowerPoint Presentations
Study Outlines

Contents ▲

Multiple Choice Quiz

(See related pages)

- 1 Well-defined projects that encounter no significant surprises require little:
 - ☐ A) Management
 - ☐ B) Leadership
 - ☐ C) Monitoring
 - ☐ D) Corrective action
 - ☐ E) All of these are only required to a minor extent
- 2 Groups such as human resources, information systems, purchasing agents, and maintenance are typically classified as:
 - ☐ A) Project managers
 - ☐ B) Administrative support
 - ☐ C) Functional managers
 - ☐ D) Project sponsors
 - ☐ E) Customers
- 3 The second ring in the network of relationships for project managers includes all of the following except:
 - ☐ A) Other project managers
 - ☐ B) Customers
 - ☐ C) Functional managers
 - ☐ D) Top management
 - ☐ E) Project sponsors
- 4 The outer ring in the network of relationships for project managers includes all of the following except:
 - ☐ A) Other organizations
 - ☐ B) Customers
 - ☐ C) Contractors
 - ☐ D) Government agencies
 - ☐ E) Administrative support
- 5 The new perspective of project management emphasizes which of the following?
 - ☐ A) Financial control
 - ☐ B) Managing project stakeholders
 - ☐ C) Schedule/cost tradeoffs
 - ☐ D) Both A and B are correct
 - ☐ E) A, B, and C are all correct
- 6 In terms of commonly traded organizational currencies, vision, excellence, and ethical correctness are part of _____ related currencies.
 - ☐ A) Task
 - ☐ B) Position
 - ☐ C) Inspiration
 - ☐ D) Relationship
 - ☐ E) Personal
- 7 In terms of commonly traded organizational currencies, acceptance, personal support, and understanding are part of _____ related currencies.
 - ☐ A) Task
 - ☐ B) Position
 - ☐ C) Inspiration
 - ☐ D) Relationship
 - ☐ E) Personal
- 8 In terms of commonly traded organizational currencies, learning, ownership, and gratitude are part of _____ related currencies.
 - ☐ A) Task
 - ☐ B) Position
 - ☐ C) Inspiration
 - ☐ D) Relationship
 - ☐ E) Personal
- 9 In mapping dependencies for a project, the project manager should:
 - ☐ A) Overestimate
 - ☐ B) Underestimate
 - ☐ C) Precisely estimate

- ☐ D) Either B or C are correct
- ☐ E) None of these are correct

10

In the Snapshot from Practice "Managing Expectations", one of the key aspects to project success was stated to be the managing of stakeholder:

- ☐ A) Relations
- ☐ B) Expectations
- ☐ C) Involvement
- ☐ D) Influence
- ☐ E) Input

11

In the Research Highlight, Ancona and Caldwell identified key patterns of activity which contribute to creating a high performance team. Which of the following is not one of those?

- ☐ A) Negotiator
- ☐ B) Ambassador
- ☐ C) Task coordinator
- ☐ D) Scouts
- ☐ E) Guard

12

Unlike project leadership, project management is about coping with:

- ☐ A) Change
- ☐ B) Aligning people to any new directions
- ☐ C) Monitoring results against plans
- ☐ D) Recognizing the need to alter plans
- ☐ E) All of these are part of project management

13

In a survey of project managers, approximately what percentage reported that they encountered ethical issues in their work?

- ☐ A) 22 percent
- ☐ B) 40 percent
- ☐ C) 65 percent
- ☐ D) 81 percent
- ☐ E) 100 percent

14

Which of the following is not one of the distinguishing traits of character?

- ☐ A) Openness
- ☐ B) Consistency
- ☐ C) Empathetic
- ☐ D) Sense of purpose
- ☐ E) Hard work

15

Which of the following would be defined as the ability or skill to perceive, assess and manage the emotions of one's self and others?

- ☐ A) Emotional stability
- ☐ B) Coolness under pressure
- ☐ C) Emotional intelligence
- ☐ D) Empathy
- ☐ E) Management sensitivity

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