



Outlook

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**TSA HIRING NOTICE: TSO Medical Evaluation Scheduling Confirmation**

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**From** TSAMR-noreply@tsa.dhs.gov <TSAMR-noreply@tsa.dhs.gov>

**Date** Tue 7/22/2025 12:51 PM

**To** Hofstad, Cory <Cory.Hofstad@seattlecolleges.edu>

You don't often get email from tsamr-noreply@tsa.dhs.gov. [Learn why this is important](#)

Dear TSO Candidate:

Thank you for your continued interest in the **Transportation Security Officer (TSO)** position with the Transportation Security Administration (TSA).

**Your TSO medical evaluation has been scheduled by Acuity for 7/25/2025 9:00 AM at**

**Facility: Concentra**

**Address: 836 NE Northgate Way Seattle WA 98125-7312**

**Phone: 2067840737**

**Please follow the date and time provided in this email for your scheduled TSA medical evaluation.**

Please read these important instructions carefully, as failure to comply could result in failing the medical evaluation and possibly becoming ineligible for employment with TSA.

**WHAT TO BRING TO YOUR MEDICAL EVALUATION**

1. Your UNOPENED medical kit obtained at Structured Interview OR sent to you via FedEx with the fluorescent pink sticker
2. **A PRINTED copy of your completed Security Officer Medical Questionnaire (SOMQ)**
  - If you have not yet printed your completed SOMQ, you must log back into the [Examinee Access System \(EAS\)](#) link and print your Completed TSA SOMQ Form.
  - If you do not bring your printed copy of the SOMQ to your medical appointment you may not be seen by the medical facility.
  - Your printed TSA SOMQ form must also be signed and dated by you.
3. All corrective lenses, including readers (be sure to wear them during vision testing)
4. **A mask to wear at the facility.** Please assume all facilities will require a mask to be worn at the facility. Facilities do have the right to turn you away if you do not wear a mask.
5. Recent medical records, lab and diagnostic reports for any chronic medical conditions
  - You may also fax them directly to Acuity following your appointment at 1 (703) 288-5495.
6. Two (2) current government-issued IDs
  - One form of identification must include both your photograph and your signature.
  - Acceptable forms of identification include:

- a. US Passport
- b. Military ID
- c. Social Security Card
- d. Birth Certificate
- e. Driver's License with Photo
- f. Voter's Registration Card
- g. Medicare or Medicaid Card
- Unacceptable forms of identification include:
  - a. Credit Cards
  - b. Healthcare Cards
  - c. Retail Membership Cards

## **PRE-MEDICAL DO'S AND DON'TS**

DO:

- **Print the SOMQ form by logging into** [Examinee Access System \(EAS\)](#) link. Ensure all pages are printed, initial each page and sign and date the last page.
- Drink plenty of fluids prior to your appointment.
- Bring glasses or contacts including readers to wear during vision testing.
- Avoid loud noise or music for 15 hours prior to the exam.
- Wear comfortable clothes, business attire is not required.

DON'T:

- Don't: Open the medical kit that says "Do Not Open."
- Don't: Consume caffeine, sugar, or cold medications immediately prior to your appointment.
- Don't: Reschedule with the clinic. If you need to reschedule your medical appointment, please call Acuity at 1-866-416-5928 or email [TSAscheduling@acuityinternational.com](mailto:TSAscheduling@acuityinternational.com)

## **CANCEL/RESCHEDULE**

If you need to cancel or reschedule your medical appointment, please contact Acuity; do NOT call the medical facility directly. If you cancel your appointment without rescheduling, you have 14 days from the date you canceled to reschedule. If you do not reschedule within 14 days, you will be withdrawn from the hiring process.

Please note that if you miss your appointment without notifying Acuity at least 24 hours in advance it may have a negative impact on your ability to reschedule. If you withdraw your application during the medical evaluation process you will be ineligible for consideration for six (6) months from the date you withdrew, after which you must apply to an open position to be reconsidered. Please be advised that there is no guarantee that vacancies will exist or that an opportunity to re-enter the evaluation process will be available at that time.

If you have any additional questions regarding the medical evaluation, please contact Acuity directly.

We appreciate your interest in this position with TSA.

Sincerely,

## Acuity

Please do not reply to this email. The email address that generated this message does not accept incoming email. To contact Acuity with questions related to the TSO Medical and Drug Evaluation, please call Acuity at 1-866-416-5928, Monday – Friday 8:30 am – 6 pm ET or send an email to [tsascheduling@acuityinternational.com](mailto:tsascheduling@acuityinternational.com). To contact the TSA Help Desk for all other questions in the TSO hiring process, send an e-mail to [HC-ServeU@tsa.dhs.gov](mailto:HC-ServeU@tsa.dhs.gov).

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