



Outlook

TSO Invited to Medical following Structured Interview

From TSAMR-noreply@tsa.dhs.gov <TSAMR-noreply@tsa.dhs.gov>

Date Wed 7/16/2025 7:33 AM

To Hofstad, Cory <Cory.Hofstad@seattlecolleges.edu>

You don't often get email from tsamr-noreply@tsa.dhs.gov. [Learn why this is important](#)

Dear TSO Candidate:

Congratulations, you have been invited to medical for the Transportation Security Officer (TSO) position with the Transportation Security Administration (TSA).

During the Structured Interview, you should have received a medical kit or will be receiving one via FedEx if you did a virtual Structured Interview. FedEx can only deliver to a physical address so if you have a P.O. box you must call Acuity at the number provided below.

Please click the EAS link below to register on the Examinee Access System (EAS) webpage to complete your Security Officer Medical Questionnaire (SOMQ), your scheduling availability, date of birth and social security number. If you need to reset your EAS password or username, please follow the instructions on the website.

Your Applicant ID is **4013956**

[EAS](#)

You are encouraged to fill out your SOMQ online and provide your availability to attend your appointment immediately. If you do not have a scheduled appointment within twenty-one (21) days of this medical invite you will be considered "an Involuntary Withdrawal" and ineligible for consideration for a TSO position for six (6) months. You are encouraged to complete the medical process as quickly as possible so that you continue in the hiring process if you meet the medical requirements.

This includes

- Providing your availability. (Appointment can take up to three (3) hours.)
- Providing your medical information on the SOMQ through EAS.
- Providing your date of birth.
- Providing your social security number.
- Receiving a date and time of scheduled appointment confirmation email.
- Attending your appointment.
- Providing any follow up information.

If you have any questions regarding EAS, or need to update your physical address, please call Acuity at 1-866-416-5928 Monday – Friday 8:30 am – 6 pm ET or you can email at TSAscheduling@AcuityInternational.com.

Sincerely,
Acuity-CHS

Please do not reply to this email. The email address that generated this message does not accept incoming email. To contact Acuity-CHS with questions related to the TSO Medical and Drug Evaluation, please call Acuity-CHS at 1-866-416-5928, Monday – Friday 8:30 am – 6 pm ET or send an email to tsahotline@acuityinternational.com. To contact the TSA Help Desk for all other questions in the TSO hiring process, send an e-mail to HC-ServeU@tsa.dhs.gov.

CAUTION: This email originated outside of the Seattle Colleges' email system. Do not click links or open attachments unless you recognize the sender and know the content is safe. Questions? Contact IT Services at x6333 (Central), x3630 (North), x5844 (South) or email ITHelp@seattlecolleges.edu.