Muhammad Usman

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Software QA Engineer with 3+ years of experience specializing in manual and functional testing. Skilled in ensuring software quality, performance, and reliability. Adept at delivering high-quality products through collaboration with cross-functional teams and rigorous standards across the software development lifecycle.

SKILLS

- Agile Methodologies
- Bug Tracking & Defect Logging
- Documentation
- FinTech
- Functional & Manual Testing
- Leadership & Team Collaboration
- Mobile Testing
- Project Management
- Software Quality Assurance

WORK EXPERIENCE

Kualitatem Inc.   **09/2021 - Present**
SQAE

PROJECTS

Appro   09/2024 - Present
Kualitatem
Appro offers a totally paperless, easy and quick credit application process that makes your on-boarding journey a breeze.
Responsibilities:

- Assigned tasks, managed workloads, and mentored junior team members to ensure efficient testing processes.
- Created, reviewed, and maintained comprehensive test cases for functional and regression testing.
- Led manual testing efforts, ensuring thorough test coverage and issue detection. Identified, documented, and prioritized defects, collaborating with development teams for prompt resolution.
- Create daily status reports, and communicate testing progress, risks, and blockers to stakeholders.
- Worked closely with product owners, developers, and business analysts to align requirements and testing strategies and to enhance testing efficiency.

Kualitee   05/2024 - 09/2024
Kualitatem
Comprehensive test management tool integrating with top-ranking tools like Jira.

Responsibilities:

- Test the new AI feature that generates test cases.
- Conducted functional, regression, and exploratory testing, validated user requirements, and provided UI/UX feedback.

Riyad Bank   11/2023 - 04/2024
Kualitatem

Digital transformation of Riyad Online Corporate Banking with iGTB system integration (Intellect Global Transaction Banking) to modernize the current ROLC system.

Responsibilities:

- Collaborate with the Riyad Bank team to understand business requirements, translating them into detailed test cases and scenarios to ensure they align with project objectives.
- Conduct Functional, Regression, and Exploratory Testing, documenting and tracking defects using CLM, managed Proof of Testing (POT)
- Manage Proof of Testing (POT) initiatives, follow up on queries and risks, coordinate with clients, and verify bug fixes to ensure seamless project execution.
- Work collaboratively with developers, QA, and Project Managers to implement proper software testing procedures and maintain regular communication with cross-functional teams and prepare Daily Progress Reports, along with Documentation upon test completion.

Banque Saudi Fransi   11/2022 - 11/2023
Kualitatem

Bank Saudi Fransi Omnichannel banking project ensuring a consistent customer experience.

Responsibilities:

- Attended scrum and sprint planning meetings.
- Designed test cases, logged defects on JIRA, and validated new features across platforms.
- Prepare a daily status report and share it with the stakeholders.

iLoan   02/2023 - 04/2023
Freelance Project

Lending and leasing solutions platform to streamline processes and increase efficiency

Responsibilities:

- Planned, designed and executed functional test cases, documented results, logged defects on clickup and coordinated with the development team to fix the issues.

Data Cleansing for Kualitee Tool Repository   03/2022 - 11/2022
Kualitatem

- Cleansed test cases.
- Upload test cases on Kualitee Tool.

Internship   09/2021 - 03/2022

Kualitatem

- Test Case Designing and Hands-on in different Testing methodologies i.e. Smoke Testing, Sanity Testing, UAT.
- E-commerce and Financial sector training.
- Defect Reporting on different tools and Bug tracking.
- Database testing training.

OTHER EXPERIENCE

Varioline Intercool   03/2021 - 08/2022

Operations Supervisor • Lahore, Punjab

- Managed after-sales services and coordinated with service teams for repair, maintenance, and replacements.
- Addressed client concerns and provided professional communication and support.
- Fostered long-term client relationships and ensured customer satisfaction.

CERTIFICATIONS

Katalon Practitioner Certification   09/2024 - Present

Katalon

SQL BASIC CERTIFICATION   06/2024 - Present

HackerRank

Project Management Essentials Certification   06/2024 - Present

Management & Strategy Institute

EDUCATION

Bachelor's degree in Computer Science

The University of Lahore   01/2017