

Abbreviations

SA	Software Accessibility
PWD	People with Disabilities
AT	Assistive Technology
SAT	Software Accessibility Testing

Before						Disability Type
Disability Type	Assistive Technology (Phone Provided)	Accessibility Features (App Provided)	Non-Functional Requirements (Quality of Interface)	Accessibility Design Principles		
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Question 2a

After

**Assistive Technology
(Phone Provided)**

**Accessibility Features
(App Provided)**

**Non-Functional Requirements
(Quality of Interface)**

**Accessibility Design
Principles**

**Testing
Methods**

**Standards, Guidelines,
and Regulations**

Question 2b (Assignment 1)

If Yes, Where Does it Comes From?

Knowledge				
Yes	No	Coursework	Industry Experience	Self-Taught (Tool/Platform Development)
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P19				

Before Importance					Before Reason			
Very Important	Important	Neutral	Unimportant	Very Unimportant	Fair / Moral and Ethically Correct	Increase User-Based	Better User-Experienced	Very Important

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P19

Question 2b (Assignment 4)			
After Importance			After Reason
Important	Neutral	Unimportant	Empathy

After Importance

Important	Neutral	Unimportant	Very Unimportant
1	2	3	4

Important	Neutral	Unimportant	Very Unimportant
1	2	3	4

Important	Neutral	Unimportant	Very Unimportant
1	2	3	4

Important	Neutral	Unimportant	Very Unimportant

After Reason

Empathy	Better User-Experienced
<p>1. Understanding User Needs: Empathy allows designers to understand the user's perspective, leading to more effective solutions.</p> <p>2. Improved Communication: Empathetic designers can communicate more effectively with users, leading to better collaboration.</p> <p>3. Increased User Engagement: Empathy leads to designs that are more user-centered, resulting in higher engagement.</p> <p>4. Reduced User Frustration: Empathy helps designers anticipate user needs and frustrations, leading to more intuitive designs.</p> <p>5. Enhanced User Satisfaction: Empathy leads to designs that are more user-friendly, resulting in higher satisfaction.</p>	<p>1. Increased User Engagement: Empathy leads to designs that are more user-centered, resulting in higher engagement.</p> <p>2. Improved Communication: Empathetic designers can communicate more effectively with users, leading to better collaboration.</p> <p>3. Reduced User Frustration: Empathy helps designers anticipate user needs and frustrations, leading to more intuitive designs.</p> <p>4. Enhanced User Satisfaction: Empathy leads to designs that are more user-friendly, resulting in higher satisfaction.</p> <p>5. Understanding User Needs: Empathy allows designers to understand the user's perspective, leading to more effective solutions.</p>

Empathy	Better User-Experienced
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	Previously Known Issues					
	Lack of Closed Caption or Live Audio Transcription	Incompatibility with Assistive Technologies	Limited Accessible Navigation	Lack of Chatbot (Hearing Impaired)	Poor Color Contrast	Poor Labeled UI Elements
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Question 3b

Newly Learned Issues

Clustered Interfaces	Rapid Content Changes	Improper Usage of ARIA Elements	Small Clickable UI Elements	Limited Accessible Navigation	Inconsistent Header Hierarchy	Poor Use of Focus Elements
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Incompatibility with Assistive Technologies

Question 4c

Before

After

Very Important

Important

Neutral

Unimportant

**Very
Unimportant**

Very Important

Important

Neutral

Unimportant

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P19

**Very
Unimportant**

	Question 4c (Assignment 1)		Question 4d (Assignment 4)				
	Previous Understanding		Limitations				
	Tools that Help PWD	Extends Software's Capabilities	Inconsistent Compatability	Sequential Navigation	Mispronunciation	Reduce Usability	Latency Chanllenges
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P19							

	Question 5a (Assignment 1)			Question 5a/5c (Assignment 4)		
	Previous Understanding			Limitations		
	Compatibility with Assistive Technologies	Consistent Behavior (No Unexpected Behavior)	User-Experience	Poor UI Designed	Lack of Dynamic Testing	Compatibility with Assistive Technologies
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**Lack of Disability
Inclusiveness**
