

# Jose Gonzalez (Service Provider)

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Jose Gonzalez is a twenty-eight-year-old hairstylist at Barber Republic. He has been working there for six years. Jose has a family of three. He lives on Brimorton Dr near to Morningside Park. He is a licensed barber graduated from Avola College Of Hairstyling And Esthetics. He is specialized in creative cuts.

Every morning, Jose takes his son to school and then commutes to work. His boss describes him as a motivated and adaptive employee who always receive positive feedback from his customers. His service brought many long term clients to Barber Republic before it was temporarily closed due to the pandemic.

Jose is a skilled and humble hairstylist. His customers describe him as a patient professional who always ask right questions to his customers to adapt to their requirement. Jose is always willing to learn and embracing new trends. However, due to the pandemic, the barbershop he works at has less customers after reopen. Jose wants to find himself a part-time to provide a better live for his family. He'd love to use new technology. As a passionate barber, he has a set of hairdressing tool at home.

In his spare time, Jose enjoys cooking with his wife. He uses online websites to find new receipts and try them with his own hands.

# Lara Foster (Client)

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Lara Foster is a twenty-year-old third year student at University of Toronto. She is a Art Management Student look for a co-op work opportunity. Lara lives off campus on 3967 Lawrence Ave E with her roommate Katherine. She has a cat, a ragdoll named Noah. Her favorite time at home is drawing with her cat and have a cup of coffee.

While Lara is confident in her ability, she wants to have a more formal hairstyle for tomorrow morning's interviews. Lara's roommate Katherine is out for travelling. She don't want to leave her cat home alone. Also, Lara hasn't got her driver's license yet and she cannot find a proper barber near her home. Therefore, Lara wants to find a professional to her home for a decent hairstyle. If possible, she wants to find a sustainable way to have hair cut at home.

Apart from schoolwork and drawing, Lara enjoys listening to classical music. She always watch some masterpiece with music when she need some inspiration.