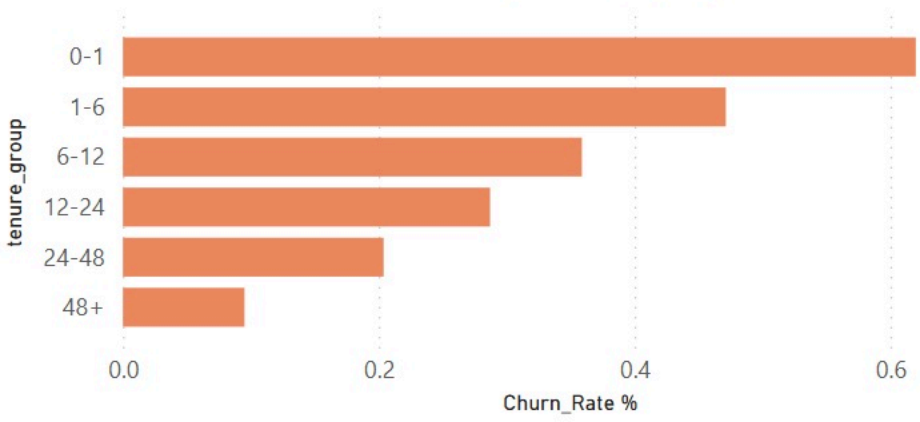


Churn rate by tenure_group



Dependents

☐ 0
☐ 1

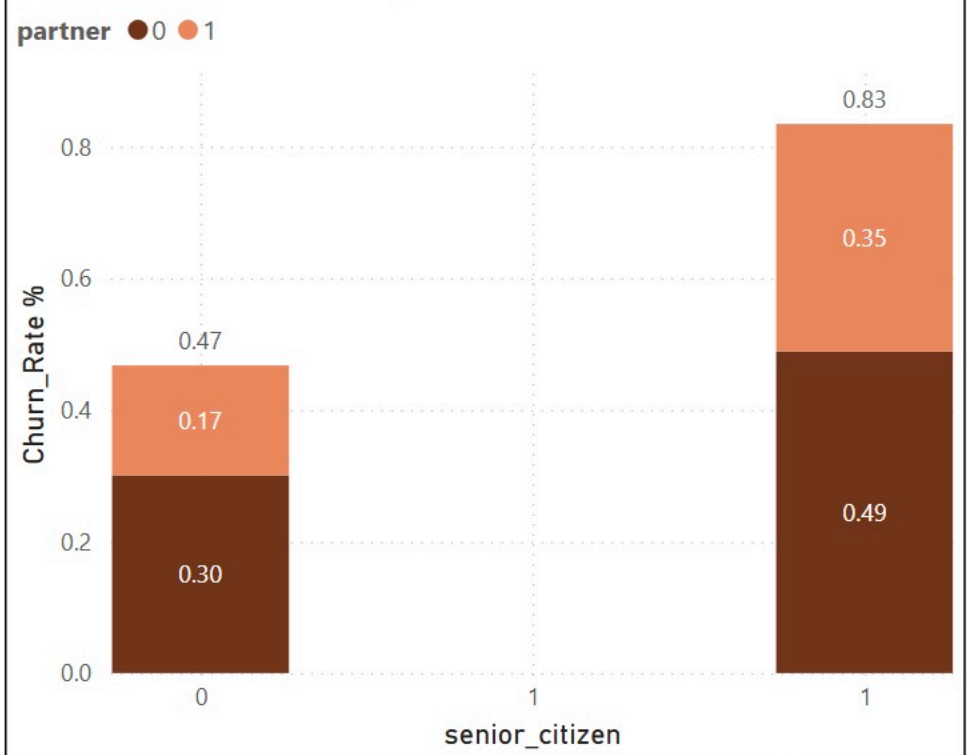
Has Multiple Services

☐ 0 ☐ 6

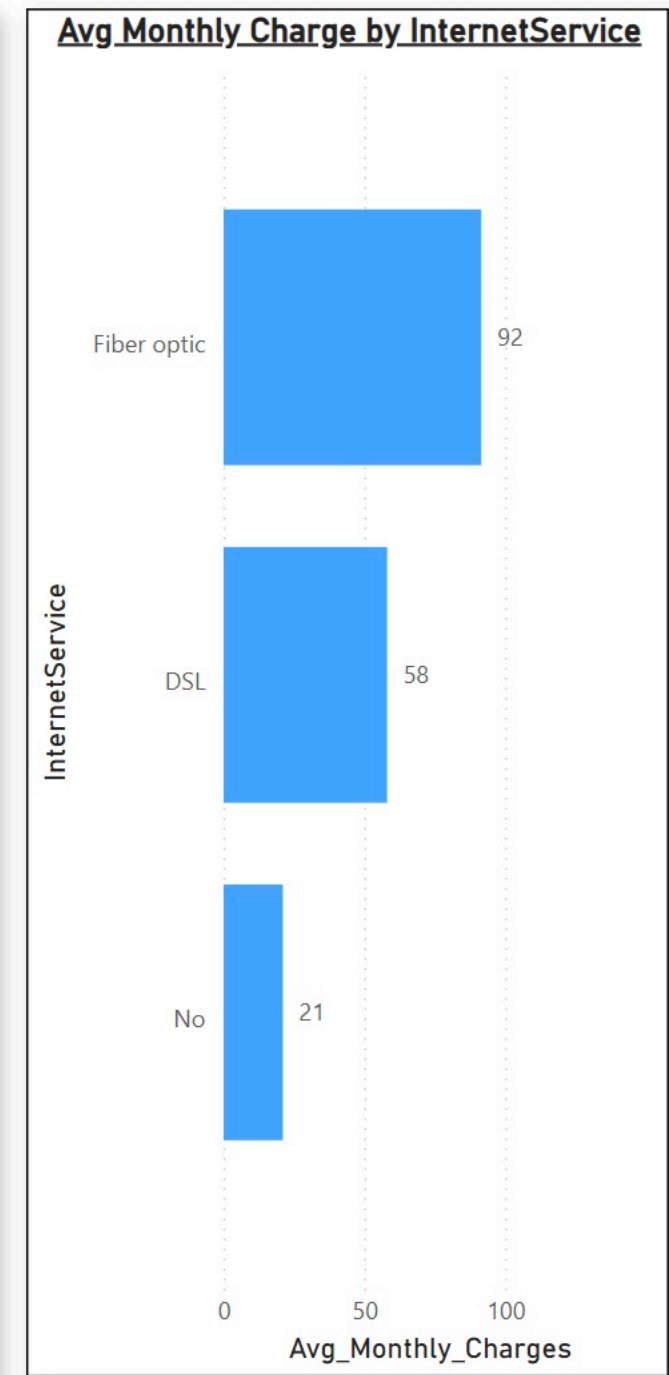
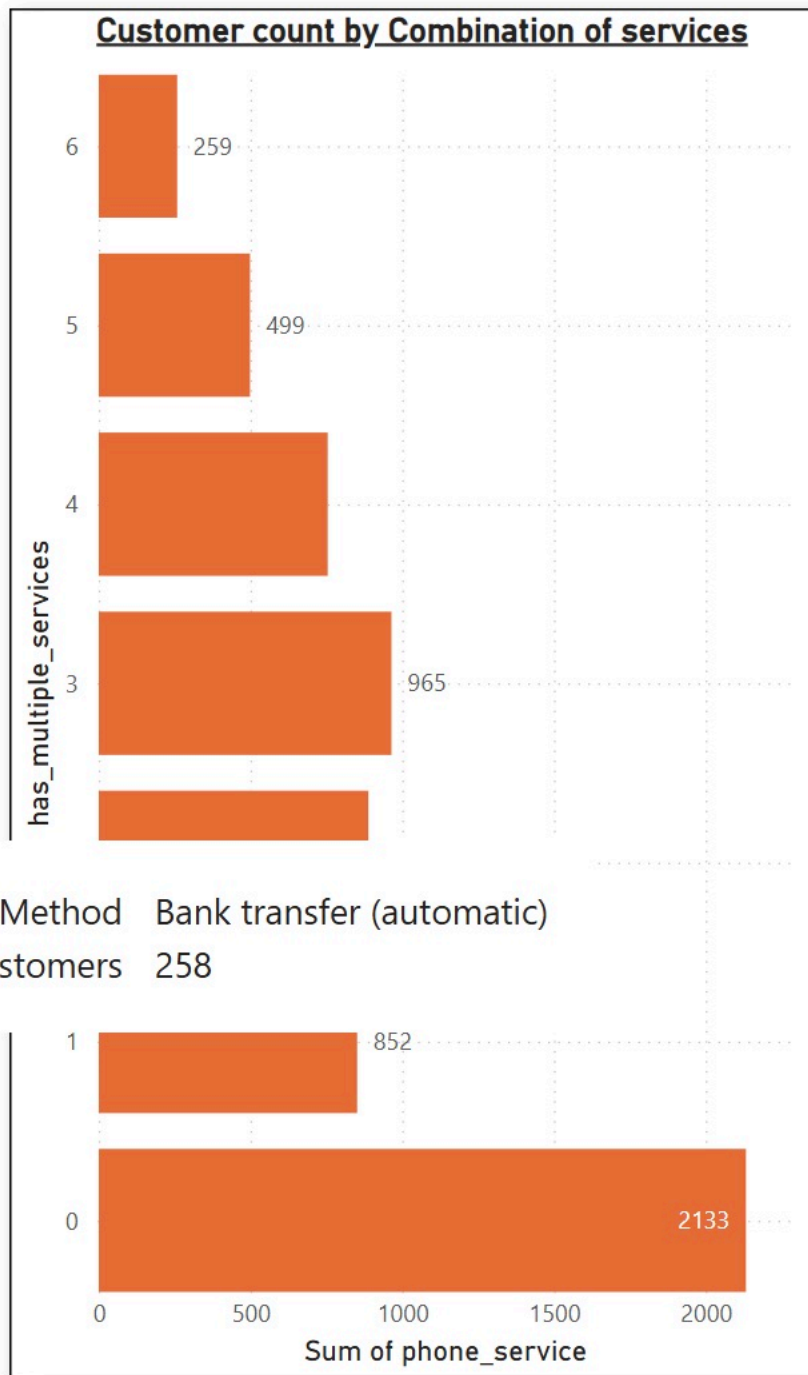
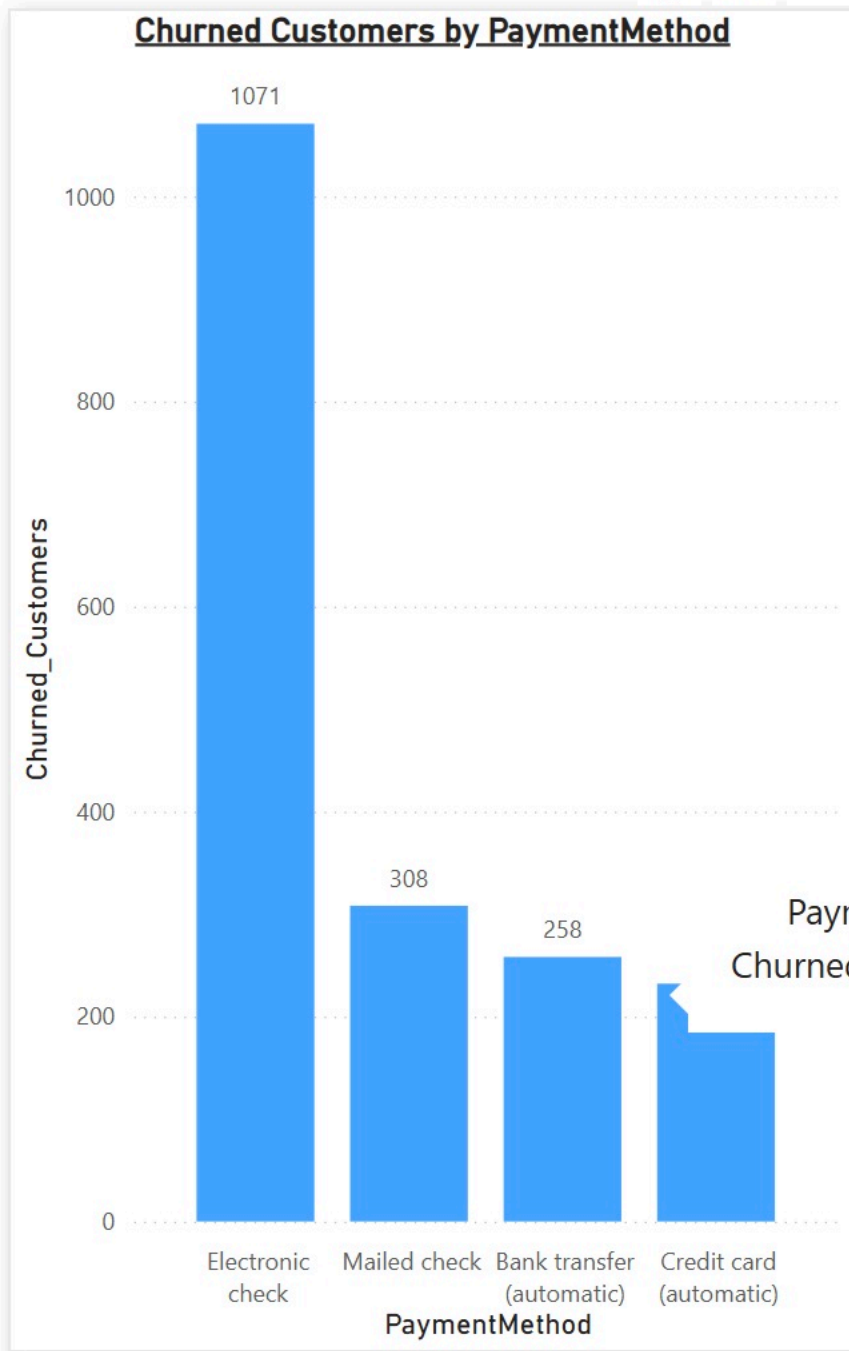
Long term contract

☐ 0 ☐ 1

Churn rate by Senior Citizen & Partner



customerID	Sum of tenure_months	Sum of monthly_charges	Contract	InternetService	Sum of ch
0002-ORFBO	9	65.60	One year	DSL	
0003-MKNFE	9	59.90	Month-to-month	DSL	
0004-TLHLJ	4	73.90	Month-to-month	Fiber optic	
0011-IGKFF	13	98.00	Month-to-month	Fiber optic	
0013-EXCHZ	3	83.90	Month-to-month	Fiber optic	
0013-MHZWF	9	69.40	Month-to-month	DSL	
0013-SMEOE	71	109.70	Two year	Fiber optic	
0014-BMAQU	63	84.65	Two year	Fiber optic	
0015-UOCOJ	7	48.20	Month-to-month	DSL	
0016-QLJIS	65	90.45	Two year	DSL	
0017-DINOC	54	45.20	Two year	DSL	
0017-IUDMW	72	116.80	Two year	Fiber optic	
0018-NYROU	5	68.95	Month-to-month	Fiber optic	
0019-EFAEP	72	101.30	Two year	Fiber optic	
0019-GFNTW	56	45.05	Two year	DSL	
0020-INWCK	71	95.75	Two year	Fiber optic	
0020-JDNXP	34	61.25	One year	DSL	
0021-IKXGC	1	72.10	Month-to-month	Fiber optic	
0022-TCJCI	45	62.70	One year	DSL	
0023-HGHWL	1	25.10	Month-to-month	DSL	
0023-UYUPN	50	25.20	One year	No	
0023-XUOPT	13	94.10	Month-to-month	Fiber optic	
0027-KWYKW	23	83.75	Month-to-month	Fiber optic	
0030-FNXPP	3	19.85	Month-to-month	No	
Total	227990	455,661.00			14



PaymentMethod Bank transfer (automatic)
Churned_Customers 258

Total Customers

7032

Churn Rate %

0.27

Churned Customers

1869

Avg Monthly Charges

64.80

Avg Tenure (Months)

32.42

Contract

☐ Month-to-month

☐ One year

☐ Two year

Gender

gender

☐ Female

☐ Male

Internet Service

InternetService

☐ DSL

☐ Fiber optic

☐ No

