



## Troubleshooting

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DS 6011: Capstone Part I / Capstone Prep  
School of Data Science  
University of Virginia

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## **Troubleshooting**

Let's discuss previous issues and others you're facing

Ideas are proposed. Please share what's working / not working.

# Unclear Problem Definition

Each project should have a problem statement, but clarity may vary.

**Q: What if the sponsor doesn't clearly define the problem?**

You might propose ideas at intersection of what's achievable & interesting

# Lack of Data

Each project should have data, but coverage and quality may vary

**Q: What if the data won't support the objective?**

You might propose ideas on what is achievable

- Solve for subset of population?
- Pivot the question?
- If labeled dataset is small, you might train on labeled data, predict on unlabeled, and review cases with high/low probability.
- Can more data be collected? Can supplemental data be created?

# Making Meetings more Productive

Each sponsor should meet w students as needed.

**Q: What if the meetings aren't productive enough?**

You might try:

- Forming an agenda / agreeing on it beforehand
- Sharing results beforehand to discuss during meeting
- Decide Next Steps in the meeting
- Call out decision points in meeting
- Ask for feedback

Ideally, the project brings together skills you've learned in the program.

**Q: What if I don't have the skills to solve the problem?**

- > In some cases, you will need to learn new things
- > Your sponsor / mentor might be able to suggest resources

Ideally, the project brings together skills you've learned in the program.

## **Q: What if I don't have the skills to solve the problem?**

- > In some cases, you will need to learn new things
- > Your sponsor / mentor might be able to suggest resources
- > Keep a list of open questions, skills needed
  - Break these down into manageable tasks (e.g., learn n-gram models)
- > You might distribute the work across teammates and share learnings

# Sparse Feedback

Your mentor and sponsor should provide feedback on your work

**Q: What if feedback isn't arriving often enough?**

You can try:

- > Checking if there is a better medium for feedback (email, meetings, .
- > Asking if there is a better way to share results
  - Are questions clear enough?
  - Are things summarized?  
(e.g., assemble separate questions into single slide)



# Sparse Feedback

Your mentor and sponsor should provide feedback on your work

**Q: What if feedback isn't arriving often enough?**

You can try:

- > Understanding if there are busier/quieter periods
- > Working on aspects not requiring the feedback

# Model Doesn't Generalize

You've built a model on training data  
The performance on new data is worse

**Q: Why does my model perform much worse on new data?**

This is usually a symptom of overfitting. Can consider:

- k-fold cross validation (for ML models)
- Dropout layers (for deep neural networks)
- More suitable data (larger dataset, more recent data)
- Looking at the distribution of training data, new data.  
Is there drift in distribution? If so, training set isn't sufficient.

# Unstable Model

You've built a model

When you change hyperparameters slightly, the results change drastically

**Q: Why is my model so unstable?**

While we tune models for better performance,  
a drastic change in output is not desirable

> The model may be too complex

Can try simpler model and examine sensitivity

> Did you cross validate the model? This is a good practice when feasible

# Final Thoughts

You have a support system to help you through capstones including:

- teammates
- sponsor
- faculty mentor
- Program Director (Adam Tashman)
- Program Manager (Kylene Baskerville)

Please lean on this system for help!